



**Muni
Service Delivery
Daily Report**

Thursday, August 13, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

08 14 2009 FRIDAY AM NOLO REPORT

Morning Report

Cable Car	0	0	0	0	
Flynn	6	0	0	0	9=2, 9X=1, 14XL=2, 38=1
Kirkland	7	0	0	0	2=1, 14=1, 19=1, 28=1, 28L=2, 43=1
Woods	0	0	0	0	NO 74X NOT OUTS
Potrero	1	13	1	2	OPER: 41=1. EQUIP: 7=1, 14=2, 22=3, 30=1, 41=5
Presidio	0	0	1	0	
Green	2	0	2	0	M=1, S=1
F line	0	0	0	0	
TOTAL	16	13	4	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - **0740 HOURS**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 08 13 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	1	1=9 1=38
Kirkland	9	0	0	0	1=1X 1=2 1=10 1=12 3=28 1=43 1=47
Woods	4	0	0	0	1=29 2=54 1=71
Potrero	7	0	0	0	1=6 2=7 2=22 1=41 1=49
Presidio	0	0	0	0	
Metro	1	0	0	0	1=N
F line	0	0	0	0	
TOTAL	23	0	0	1	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/13/2009							
Revised 6/15/09							
Cable Car one-piece	1	2	4.5%	49	1	2	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	6	2.6%	154	2	6	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	4	4	7.0%	212	6	4	2.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	2	2.3%	251	5	2	2.0%
Woods multi-piece	6		6.0%				
Potrero one-piece	2	1	3.0%	212	4	1	1.9%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	10	1.5%	146	1	10	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	2	3	20.0%	33	2	3	6.1%
F Line multi-piece	0		0.0%				
System total				1231	21	34	1.7%

Accidents

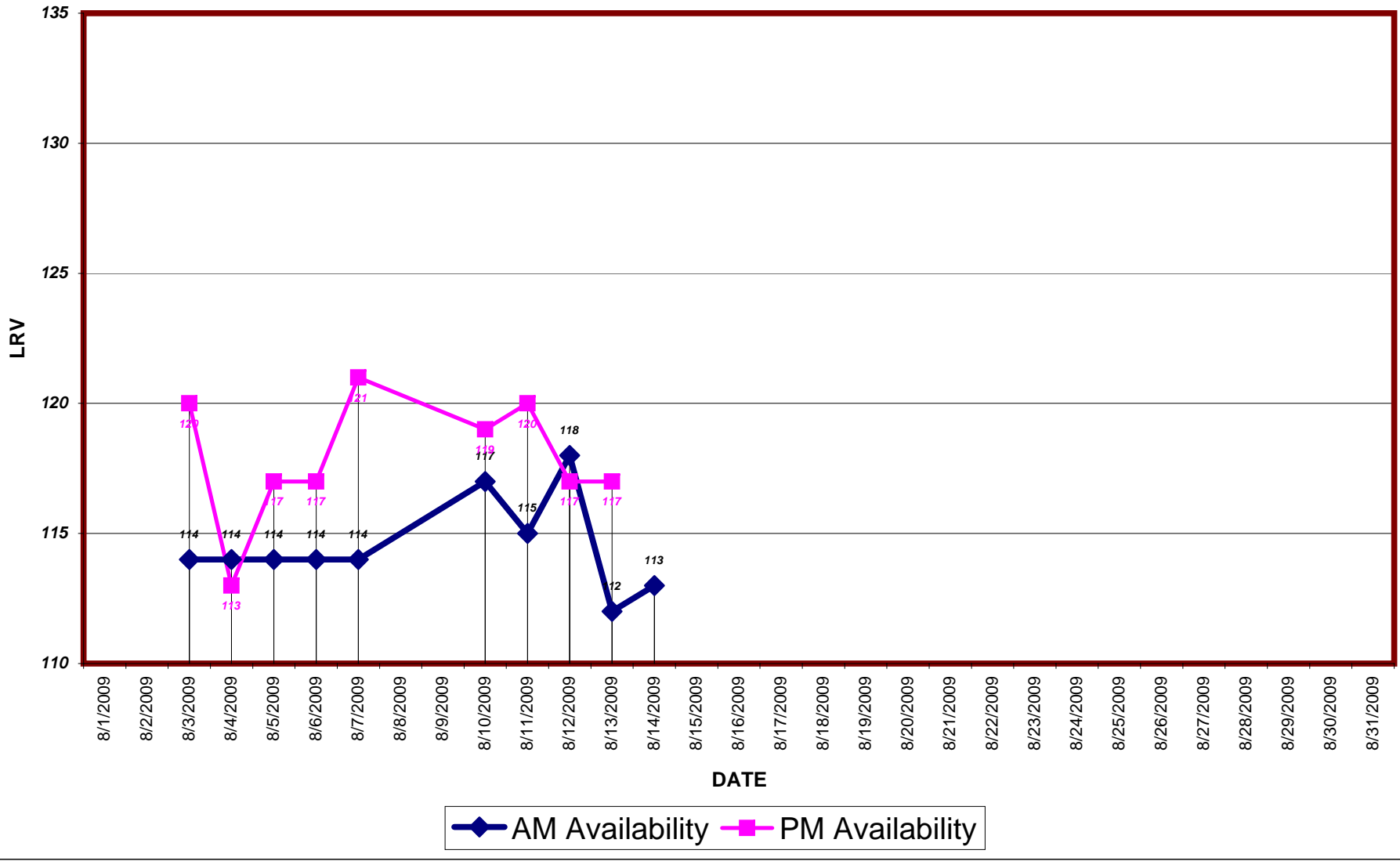
Thu Aug 13, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:25 08/13/09	R OPERATOR PR	35	2	101	1	5601	CALIFORNIA & 10TH AVE (OB)	ACCIDENT COACH/AUTO MINOR (OB)	OB	09:25	10:00	12
							1061613	INSP VICKERS. SYSTEM SAFETY*. NO 799. VEH DELAY: 00:35				
12:40 08/13/09	R OPERATOR WO	30	6	83	37	8515	14TH ST & CHURCH (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	12:40	13:30	30
							1061641	INSP L DAVIS CLEARED. BROKEN LEFT SIDE MIRROR FOR THE COACH. SYSTEM SAFETY K ANDERSON*. SI WOODS N/R VEH DELAY: 00:50				
17:10 08/13/09	R OPERATOR FL	24	9	484	9X	6259	BRYANT & 5TH ST (IB)	ALLEGED ACCIDENT COACH & AUTO, NO INJURY.	IB	17:10	17:32	30
							1061668	INSP T ALDANA CLEARED. MOTORIST LEFT PRIOR TO INSPECTOR^S ARRIVAL. OPERATOR HAD NO KNOWLEDGE OF THE ALLEGED ACCIDENT. NO DAMAGE TO COACH. NO INFORMATION FROM THE MOTORIST GIVEN TO THE OPERATOR. NO OP 799. RUN WAS SENT BACK IN SERVICE. SYSTEM SAFETY K ANDERSON*. VEH DELAY: 00:22				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:15 08/13/09	R OPERATOR GV	86	4	180	F	1055	MARKET & GOUGH (IB)	PHYSICAL ALTERCATION / PASSENGER- PASSENGER	IB	00:15	00:58	86
						1061562	SFPD CAD.#051. SFPD UNIT.#3B13E ARRESTED MALE PASSENGER. FEMALE PASSENGER WENT ONTO SEIZURE AFTER ALTERCATION AND REQUIRED MEDICAL TRANSPORT TO SF GENERAL HOSPITAL BY SFFD MEDIC #96. SFPD CASE.# 090-823-974. CLAIMS 6-A-48 NOTIFIED. VIDEO PULL REQUESTED. INSPECTOR CHAVEZ CLEARED. LAST HEADWAYS COVERED. SENIOR STAFF/SAFETY UPAGE NOTIFICATION. VEH DELAY: 00:43 LINE DELAY: 00:43		LD	00:15	00:58	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/14/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

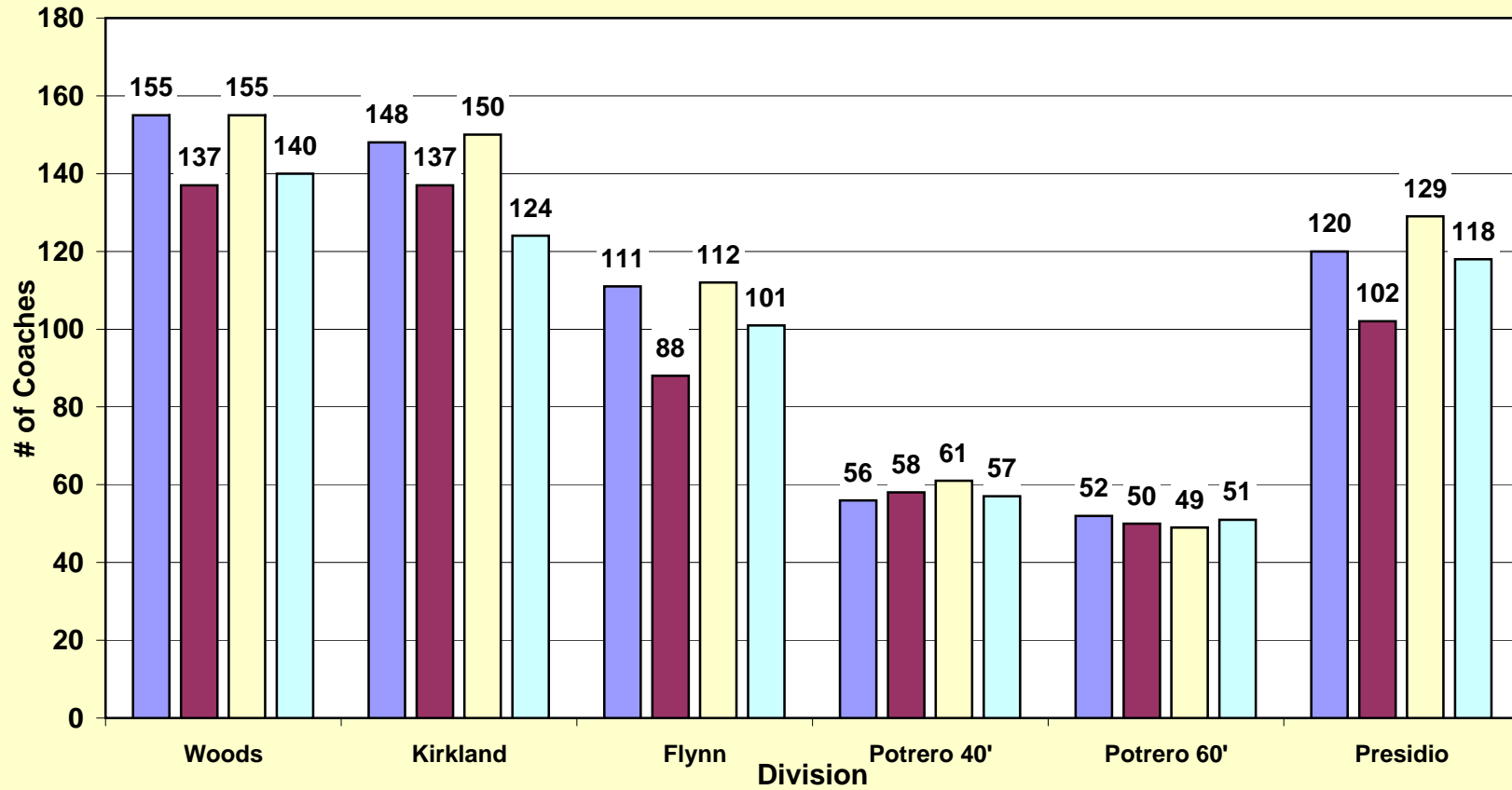
AIR SYSTEM	1
ATCS	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	4
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	2
BODY/PAINT SHOP	11
FLEET APPEARANCE	3
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
8/14/2009				Friday
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	38	10	3	3
Equipment available for service @ 7:30 a.m.	113	11	7	5

Motor & Trolley Coaches Availability
 A.M. 8/14/09 & 8/13/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/14/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	6	10	2	0	2	4	14
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	26	7	13	46	19	22	45	86	132
Awaiting parts	1	0	1	2	9	0	23	32	34
Radio	0	0	0	0	2	1	0	3	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	148	111	414	56	52	120	228	642
Final a.m. pull-out	137	137	88	362	58	50	102	210	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	0	7	8	3	0	0	3	11
Afternoon (p.m.) availability									
8/13/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	0	0	0	0	9
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance holds	26	5	12	43	14	25	36	75	118
Awaiting parts	1	0	1	2	9	6	23	38	40
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	150	112	417	61	49	129	239	656
Final p.m. pull-out	140	124	101	365	57	51	118	226	591
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	3	2	0	5	2	2	0	4	9

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, AUGUST 13, 2009											
Green	243	53	19	7	15	12	21.8	7.8	2.9	6.2	4.9
Cable Car	137	29	6	4	14	5	21.2	4.4	2.9	10.2	3.6
Potrero	271	56	26	8	13	9	20.7	9.6	3.0	4.8	3.3
Presidio	211	43	17	9	11	6	20.4	8.1	4.3	5.2	2.8
Kirkland	256	59	22	9	20	8	23.0	8.6	3.5	7.8	3.1
Woods	318	66	20	13	21	12	20.8	6.3	4.1	6.6	3.8
Flynn	203	50	14	8	22	6	24.6	6.9	3.9	10.8	3.0
Total	1,639	356	124	58	116	58	21.7%	7.6%	3.5%	7.1%	3.5%

Summary For The Last 7 Days

THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4
FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3
WEDNESDAY 8 12	1,644	347	113	63	111	60	21%	7%	4%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.