

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, August 13, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>96.4</b>	<b>42</b>	<b>45</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>112</b>	<b>117</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>186</b>	<b>38%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>99</b>	<b>110</b>	<b>11%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>49</b>	<b>9%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>44</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>143</b>	<b>55%</b>
<b>TOTAL</b>	<b>693</b>	<b>825</b>	<b>19%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	236	63	16	4	25	18
Cable Car	131	25	5	5	11	4
Potrero	239	54	16	5	21	12
Presidio	196	39	13	5	12	9
Kirkland	234	52	14	9	18	11
Woods	360	71	13	10	25	23
Flynn	202	45	14	7	18	6
<b>Total</b>	<b>1,598</b>	<b>349</b>	<b>91</b>	<b>45</b>	<b>130</b>	<b>83</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
14:08 08/13/10	T 311 PO	26	2032	338	14	5428	MISSION & CORTLAND	ALLEGED VEHICLE ACCIDENT COACH / UNKNOWN OBJECT	OB	10:12		15	
				1120173			331 CALLED TO REPORT ALLEGED ACCIDENT, NO KNOWN INFO OTHER THEN PASSENGER ALLEGEDLY FELL AND BUMPED HEAD. REPORT CAME IN AT 1408 HRS						
15:57 08/13/10	R OPERATOR PO	11	1502	336	49	7011	VAN NESS & OFARRELL	ACCIDENT COACH AND AUTO	OB	15:57	16:50	11	
				1120150			INSPECTOR JONES,J;CLEARED VIDEO *,SYSTEM SAFETY *,CLAIMS *COACH STATIONARY NO OPERATOR TESTING SI POTRERO N/R VEH DELAY: 00:53						
17:35 08/13/10	R OPERATOR FL	11	3670	543	38	6251	BEALE STREET & HOWARD STREET (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	17:35	18:00	27	
				1120177			INSP. GIANG (1T61), VIDEO*, SYSTEM SAFETY*. 6A42*, NO DAMAGE TO COACH, INSPECTOR FOUND AUTO MIRROR ON THE GROUND. VEH DELAY: 00:25						

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	C C
08:45 08/13/10	R OPERATOR CA	40	0549	4	59	4	WASHINGTON & POWELL (IB)	GRIP STUCK IN CHANNEL	IB LD	08:45 08:45	09:15	1
							1120128 INSPECTOR FORSE,A;CABLE MACHINERY RESPOND SUPT.CARRILLO,C.* ,JULIAN,T.*CHAMBERS,C.* ,SYSTEM SAFETY * ,HALEY,J.* ,KELLY,J.* ,ALEJANDRO,F.* ,ROSE,P.* ,ANDERSON,K.* ,5 SHUTTLES USED SI CABLE CAR 23 @09:58 VEH DELAY: 01:13 LINE DELAY: 00:30				09:15	1
09:00 08/13/10	R OPERATOR PO	11	1502	336	49	7034	VAN NESS & MC ALLISTER (IB)	LOST POLES,NO POWER (GOING AROUND DISABLE COACH)	IB LD	09:00 09:00	09:25	1
							1120106 INSPECTORS LAVIGNE,G;JOMOC,K;POTRERO SHOP TRUCK 094 RESPOND MGR.STUART,J.* ,ATLAS TOW * FOR DISABLED COACH,49 LINE S/B MCALLISTER I/B TO O/B SYSTEM SAFETY * ,311 * ,HALEY,J.* ,KELLY,J.* ,HILL,D.*TRAVIS-ALLEN,M.* ,POPP,N.* ,ROSE,P.*SEE NEXT TAG FOR DISABLED COACH INFORMATION VEH DELAY: 00:25 LINE DELAY: 00:25				09:25	1
20:06 08/13/10	R OPERATOR CA	24	3012	028	61		1201 MASON (IB,OB)	CALIFORNIA LINE (DOWN)	IB LD	20:06 20:06	21:53	1
							1120234 INSP. W. BARTH, CABLE MACHINERY, THREE SHUTTLES USED, CABLE MACHINERY REPORTED ^UNKNOWN CAUSE^, SENIOR STAFF*, 311 CALL CTR.* , J. KELLY*, F. ALEJANDRO*, C. CARRILLO*, C. CHAMBERS*, RUN 038/59/28 PULLED-IN FROM TAYLOR/BAY TO WORK SHUTTLES BUT LINE CLEARED WHEN THEY PULLED-OUT, SENT BACK TO KIRKLAND. VEH DELAY: 01:47 LINE DELAY: 01:47				21:53	6