

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, August 14, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>778</b>	<b>96.5</b>	<b>27</b>	<b>59</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>56</b>	<b>100</b>	<b>79%</b>
<b>F LINE</b>	<b>19</b>	<b>21</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>63</b>	<b>125</b>	<b>98%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>110</b>	<b>83%</b>
<b>FLYNN</b>	<b>77</b>	<b>101</b>	<b>31%</b>
<b>POTRERO 40'</b>	<b>33</b>	<b>53</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>38</b>	<b>42</b>	<b>11%</b>
<b>PRESIDIO</b>	<b>64</b>	<b>134</b>	<b>109%</b>
<b>TOTAL</b>	<b>435</b>	<b>716</b>	<b>65%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	148	44	10	7	16	11
Cable Car	110	21	8	0	10	3
Potrero	171	51	12	5	19	15
Presidio	135	26	9	4	6	7
Kirkland	137	33	8	4	14	7
Woods	221	41	7	7	16	11
Flynn	163	48	18	3	21	6
<b>Total</b>	<b>1,085</b>	<b>264</b>	<b>72</b>	<b>30</b>	<b>102</b>	<b>60</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:15 08/14/10	R OPERATOR FL	26	3641	461	38L	6230	MISSION & 5TH STREET (IB)	ACCIDENT COACH AND AUTO	IB	11:15	12:15	11
							INSPECTOR WONG,S.CLEARED,CLAIMS*,SYSTEM SAFETY*,VIDEO *KELLY,J.*,TRAVIS-ALLEN,M.* MINOR DAMAGE,NO OPERATOR TESTING VEH DELAY: 01:00					
12:52 08/14/10	R OPERATOR PO	17	2034	322	22	5449	FILLMORE & O^FARRELL (IB)	ACCIDENT COACH & AUTO, NO INJURY	IB	12:52	12:53	30
							OPERATOR CLEARED. DUE TO THE RADIO PROBLEM, OPERATOR INTERVIEW WAS DONE AT FILLMORE & O^FARRELL OB. VEH DELAY: 00:01					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:30 08/14/10	R OPERATOR ME	86	1463	961	BB	1461	MARKET & CHURCH (OB)	15 TO 20 JUVENILE ASSAULTED (1) PASSENGER  [LRV2=1478]SENIOR STAFF SAFETY*, MEDIC # 85, LSGP, 311*, SFPD 03-D-10-B, CASE # 100-743-578, TRANSPORT TO PACIFIC MED. CENTER, J HALEY, JR*, J KELLY*, F ALEJANDRO*, J MURPHY*, C CARRILLO*, VIDEO PULLED*, D. BANBURY*, UP-PAGE, INSP M CONTRERAS, INSP H HENLEY CLEARED. SI GREEN VEH DELAY: 00:25 LINE DELAY: 00:25	OB LD	00:30 00:30	00:55 00:55	20
14:51 08/14/10	R CCO ME	20	1377	68	L	1452	BETWEEN CIVIC CENTER & POWELL (OB)	LOOP # 19 SANDER HOSE  [LRV2=1491]SENIOR STAFF & SAFETY*, SYSTEM SAFEDTY*, J HALEY, JR.*, J KELLY*, F ALEJANDRO*, D BANBURY*, C CARRILLO*, PA, LSGP*, STATION HOLDS, ALL INSP^S*, MRU 4-S-24, MRU 4-S-35 & MRU4-S-44 CLEARED VEH DELAY: 01:19 LINE DELAY: 01:19	OB LD	14:51 14:51	16:10 16:10	20
16:50 08/14/10	R OPERATOR ME	23	2157	975	S	1514	JUDAH ST & 19TH AVENUE (OB,DH)	ATCS/STEPS (TRAINLINE)  [LRV2=1502]SENIOR STAFF/SYSTEM SAFETY; LSGP; MRU 4S44 & INSP J CASTILLO RESPONDED AND CLEARED; INSP H HENLEY & METRO SHOP* SI METRO YARD 1453<>1411 @20:06 VEH DELAY: 03:15 LINE DELAY: 00:23	OB LD	16:51 16:51	17:14 17:14	74
18:20 08/14/10	R OPERATOR PO	26	3056	415	22	5423	16TH STREET BETWEEN MISSION & VALENCIA (OB)	SFFD & SFPD BLOCKING  INSP B. NEWMAN (1T62), T. ESPINOZA (1T61) A. ANDREWS (1L2) RESP, ALL 22 LINE COACHES REROUTE , IB & OB. J. KELLY*, M. TRAVIS-ALLEN*, 311*. VEH DELAY: 01:56 LINE DELAY: 02:56	OB LD	18:20 18:20	20:16 21:16	26
22:30 08/14/10	R OPERATOR PO	36	3228	450	49 14	7116	MISSION & 17TH STREET (OB)	BLOCKED BY POLICE ACTIVITY  INSP L. WILSON RESP 311* SENIOR MGR * REROUTE INBOUND AND OUTBOUND (OB LEFT 16TH, RT SOUTH VAN NESS, RT 18TH AND LEFT MISSION REGULAR ROUTE) 49 LINE REROUTE TOO END OF SERVICE VEH DELAY: 03:40 LINE DELAY: 04:23	OB LD	22:30 22:30	02:10 02:53	36