



MUNI Service Delivery Daily Report

Saturday, August 15, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 08/16/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	1	2	
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	0	0	1	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 15 09 Saturday PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	2	0	9=2 38=1 71=1
Kirkland	0	0	1	0	
Woods	1	0	0	0	27=1
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	2	0	0	0	N=1 L=1
F line	6	0	0	0	F=6
TOTAL	13	0	3	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 8/15/09							
Revised 2/21/08							
Cable Car one-piece	0	4	0.0%	46	0	4	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	6	10.5%	117	7	6	6.0%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	1	1.8%	137	1	1	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	1	1.1%	160	1	1	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	0	0	0.0%	142	1	0	0.7%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	1	0.0%	130	0	1	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	14	3.0%	103	4	14	3.9%
Metro multi-piece	4		8.2%				
F Line one-piece	3	6	30.0%	30	7	6	23.3%
F Line multi-piece	8		88.9%				
System total				865	21	33	2.4%

Accidents

Sat Aug 15, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:32 08/15/09	R OPERATOR WO	12	2731	084	27	8179	OFFARELL & MASON (OB)	ACCIDENT-COACH & AUTOMOBILE (HIT & RUN)	OB	12:32	13:26	38
							1062006					
13:01 08/15/09	R OPERATOR PO	12	3710	450	14	8510	MARKET & STUART (IB)	TROLLEY POLE- COACH DEWIRED, SHOE CAUGHT OVERHEAD, BROKE SHOE RESULTING IN DAMAGE TO OVERHEAD LINE; OPEN FEEDER-DT24; MALE PEDESTRIAN STUCK BY OVERHEAD WIRE, INJURY TO BACK, RIGHT SHOULDER, LEFT FOOT HAS SLIGHT LACERATION; A TAXI CAB STRUCK BY OVERHEAD WIRE- WINDSHIELD SHATTERED..	IB	13:01	14:27	38
							1062007					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:09 08/15/09	R OPERATOR WO	12	3569	32	53	8505	16TH STREET & BRYANT (OB)	ACCIDENT-COACH & AUTOMOBILE (HIT & RUN-AUTOMOBILE FLED SCENE WITHOUT LEAVING I.D.)	OB	13:09	13:53	38
							1062025	INSP. K. JOMOC CLEARED. NO DAMAGE TO COACH VEH DELAY: 00:44				
16:30 08/15/09	R OPERATOR FL	30	3338	535	9X	6268	COLOMBUS & STOCKTON (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	16:30	17:45	15
							1062081	INSP E DENNIS; MINOR DAMAGE TO AUTO, NO INJURIES , NO 799 VEH DELAY: 01:15				
16:59 08/15/09	T SFPD COMM. CE PR	15	0795	79	5	5579	MCALISTER & PIERCE (OB)	SFPD REQUESTED AN INSPECTOR REGARDING A STRONG ARMED ROBBERY OF A PASSENGER^S I-PHONE. (SEE OCC# 1062035)). PASSENGER REFUSED OPERATOR ASSISTANCE.	OB	16:45	17:30	38
							1062036	SFPD UNIT: 3F14D, CASE # 090833526; VIDEO PULLED; INSP. J. GIANG REQUESTED OPERATOR INTERVIEW AT I/B TERMINAL AT CABRILLO & LA PLAYA BY INSP. S. WONG. VEH DELAY: 00:45				
17:53 08/15/09	T SFPD COMM. CE FL	36	3039	529	38	6235	GEARY & 6TH AVENUE (IB)	ALLEGED INTOXICATED OPERATOR CALLED IN BY SFPD COMMUNICATIONS CENTER	IB	17:53	18:40	38
							1062046	INSP. A. GEETER INTERVIEWED OPERATOR AND REPORTS THE OPERATOR IS NOT INTOXICATED; NO MERIT TO THE ALLEGATION. VEH DELAY: 00:47				
19:54 08/15/09	R OPERATOR PR	15	3618	146	30	5554	STOCKTON & SACRAMENTO (IB)	NON INJURY ACCIDENT COACH / AUTO	IB	19:54	20:25	24
							1062082	INSP ESCOBAR A, VIDEO *, SYSTEM SAFETY*, CLAIMS #6A01*, NO 799, MINOR DAMAGE TO BOTH VEHICLES. VEH DELAY: 00:31				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:03 08/15/09	R OPERATOR GV	21	1885	153	F	1051	MARKET ST & MAIN ST (IB)	NO POWER	IB	13:03	14:33	87
							1062014	F-LINE S/B MARKET AT MARKET/11TH ST & FERRY TERM, F-MOTOR COACH SHUTTLES & METRO SUBWAY SERVICE USED AS BUS BRIDGE/SERVICE BRIDGE, INSP L HAYNES & MGR J STUART ON SCENE, MRU 4S48 & 4S39 ASSISTED W/CARS NO POWER, SEE TAG #1062007. VEH DELAY: 01:30 LINE DELAY: 01:30				
13:42 08/15/09	R MRU 4S48 GV	21	2059	155	F	1818	MARKET ST & 4TH ST (IB)	NO POWER, OPEN FEEDER D-24	IB	13:21	14:35	87
							1062016	F-LINE S/B MARKET AT MARKET/11TH ST & FERRY TERM, F-MOTOR COACH SHUTTLES & METRO SUBWAY SERVICE USED AS BUS BRIDGE/SERVICE BRIDGE, INSP L HAYNES & MGR J STUART ON SCENE, MRU 4S48 & 4S39 ASSISTED W/CARS NO POWER, SEE TAG #1062007. VEH DELAY: 01:14 LINE DELAY: 01:23				
18:41 08/15/09	R OPERATOR GV	74	1083	175	F	1078	MARKET & 6TH STREET (IB)	BLOCKED BY ACCIDENT (SEE OCC#1062053)	IB	18:30	19:00	38
							1062060	INSP. J. CHAVEZ CLEARED. VEH DELAY: 00:30 LINE DELAY: 00:30				

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, AUGUST 15, 2009											
Green	144	41	14	7	12	8	28.5	9.7	4.9	8.3	5.6
Cable Car	117	28	13	3	8	4	23.9	11.1	2.6	6.8	3.4
Potrero	180	39	15	7	12	5	21.7	8.3	3.9	6.7	2.8
Presidio	151	30	11	10	6	3	19.9	7.3	6.6	4.0	2.0
Kirkland	169	35	12	9	13	1	20.7	7.1	5.3	7.7	0.6
Woods	206	40	8	15	17	0	19.4	3.9	7.3	8.3	0.0
Flynn	147	43	18	8	15	2	29.3	12.2	5.4	10.2	1.4
Total	1,114	256	91	59	83	23	23.0%	8.2%	5.3%	7.5%	2.1%

Summary For The Last 7 Days

SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3
WEDNESDAY 8 12	1,644	347	113	63	111	60	21%	7%	4%	7%	4
THURSDAY 8 13	1,639	356	124	58	116	58	22%	8%	4%	7%	3
FRIDAY 8 14	1,659	366	137	59	115	55	22%	8%	4%	7%	3

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.