

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, August 17, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>97.7</b>	<b>27</b>	<b>37</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>112</b>	<b>114</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>179</b>	<b>33%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>99</b>	<b>111</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>45</b>	<b>0%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>37</b>	<b>-30%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>137</b>	<b>49%</b>
<b>TOTAL</b>	<b>693</b>	<b>800</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	236	44	10	6	18	10
Cable Car	126	24	7	5	10	2
Potrero	234	49	11	6	18	14
Presidio	194	32	8	6	9	9
Kirkland	234	40	11	8	11	10
Woods	363	61	11	12	20	18
Flynn	202	36	12	5	12	7
<b>TOTAL</b>	<b>1,589</b>	<b>286</b>	<b>70</b>	<b>48</b>	<b>98</b>	<b>70</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:35 08/17/10	R OPERATOR PR	78	1658	009	30	5577	4TH STREET & FOLSOM (IB)	ACCIDENT COACH/AUTO	IB	08:34	10:18	40
						1120740	INSP.T60 WICHLER,C. 1L1 STUART*, SYSTEM/SYSTEM VOICE MAIL	VEH DELAY: 01:44				
10:47 08/17/10	R OPERATOR WO	14	1124	6	27	8436	LEAVENWORTH & JONES (OB)	ALLEGED PEDISTRIAN COLLISION	OB	10:47	10:48	40
						1120753	OPERATOR INTERVIEWED AT CHAVEZ AND MISSION BY C53 LAVINGE,G	VEH DELAY: 00:01				
16:10 08/17/10	R OPERATOR PR	36	2140	29	45	5603	UNION & MASON (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB LD	16:10 16:10	16:40 16:25	30
						1120795	INSP W BARTH CLEARED THE LINE-DELAY. INSP V HOLMES INTERVIEWED THE OPERATOR. NO DAMAGE TO NEITHER VEHICLES. SYSTEM SAFETY*. CLAIMS 6A45*.	VEH DELAY: 00:30 LINE DELAY: 00:15				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:29 08/17/10	R OPERATOR WO	15	3043	201	48	8411	QUINTARA & 19TH AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY	OB	16:29	17:20	30
							1120814	INSP S WONG CLEARED. NO DAMAGE TO COACH, NO 799. COACH WAS SENT BACK IN SERVICE.. VIDEO*. VEH DELAY: 00:51				
17:05 08/17/10	R OPERATOR FL	81	1276	482	16X	6424	NORIEGA & 39TH AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	17:05	17:53	30
							1120829	INSP B NEWMAN CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:48				
19:04 08/17/10	R OPERATOR CA	36	2446	31	59	14	POWELL & GEARY (OB)	VEHICLE ACCIDENT CABLE CAR / AUTO	OB	19:04	19:19	36
							1120886	INSP A. BEMNET RESP. CLAIMS 6A45* S/SAFETY* NO 799 (CABLE CAR REAR ENDED AUTO, MAKING LEFT TURN, AT 1937HRS INSP REPORTS FEMALE PASSENGER STANDING ON RUNNING BOARD INJURY LEFT LEG (AID REFUSED) VEH DELAY: 00:15				
23:24 08/17/10	T SFPD ME	16			J		CHURCH & 24TH STREET	HIT & RUN ACCIDENT / AUTO & MUNI PLATFORM DAMAGED HAND-RAILINGS		23:24	23:29	86
							1120853	INSP.CHAVEZ, INSP.HENLEY & MRU 4S24 CLEARED. STATIONARY ENGINEER 2W5 WILL SUBMIT WORK ORDER. TRACK DEPT.#559 REMOVED DAMAGED HAND-RAILINGS. NO SERVICE DELAY. VEH DELAY: 00:05				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:03 08/17/10	R OPERATOR ME	72	1591	50	J	1502	EMBARCADERO (OB)	PROPULSION,	OB	07:03	07:27	87
							1120675	C31,4S49 CLEARED WITH RESCUE CAR SI METRO YARD 1405 @09:13 VEH DELAY: 02:10 LINE DELAY: 00:25				
15:04 08/17/10	R 55/31/5535 PR	36			31		TURK & JONES (OB)	SFPD BLOCKING/SUSPICIOUS PACKAGE	OB	15:04	16:14	30
							1120802	SFPD 3J300 CLEARED. INSP C WILCHER; INSP J GIANG RESP. 31-LINE OUTBOUND REROUTED. 16X-OB WAS REROUTED FROM 1601 TO 1614. MGR A ANDREWS*. INSP G LAVIGNE*. LINE DELAY: 01:10				