

Edwin M. Lee | Mayor
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 Joel Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, AUGUST 18, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	98.1%	12	10	64

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	182	21%
KIRKLAND	111	129	16%
FLYNN	103	110	7%
POTRERO 40'	44	61	39%
POTRERO 60'	47	35	-26%
PRESIDIO	105	134	28%
TOTAL	722	817	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	108	17	6	6	2	3
Flynn	194	34	14	10	9	1
Green	189	48	17	15	12	4
Kirkland	214	35	4	10	20	1
Potrero	231	52	20	12	15	5
Presidio	187	30	12	10	6	2
Woods	346	81	45	11	21	4
TOTAL	1,469	297	118	74	85	20

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
				Action Taken	Start	End	
6:48	11	31	BALBOA & 25TH AVENUE (OB)	ACCIDENT, COACH/AUTO, MODERATE DAMAGE TO AUTO, NO INJURIES	6:48	7:32	
8/18/2011	1187151		INSP. B. JOHNSON CLEARED. SFPD 3G66, CLAIMS 6A45*, S/S*, VIDEO* NO OP 799 Veh delay: 00:44				
12:20	506	38	GEARY & 36TH AVENUE (OB)	COACH / TRUCK (RV) COLLISION - NO INJURIES			
8/18/2011	1187195		INSP B. JOHNSON CLEARED, INSP K. JOMOC RESPONDED, RESCUE OPERATOR #0535 RESPONDED, FLYNN RCS 201 RESPONDED, FLYNN DISPATCHER*, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A45)*, OPERATOR 799 SI FLYNN N/R [eor 13:13] Veh delay: 00:53			12:20	13:50

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:44	718	28	LOMBARD & FILLMORE (IB)	COACH / AUTO COLLISION - NO INJURIES		
8/18/2011	1187247		INSP L. BROWN CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A50)*, DO DAMAGE TO COACH, NO DAMAGE TO AUTO, NO 799 Veh delay: 00:41		15:44	16:25
16:52	126	88	GENEVA & ALEMANY (OB)	COACH / TRUCK COLLISION - HIT AND RUN		
8/18/2011	1187243		INSP B. HENDERSON*, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A50)*		16:35	
22:30	136	N	JUDAH & LAPLAYA (IB)	ACCIDENT LRV/AUTO - AUTO ATTEMPTED TO SQUEEZE BETWEEN LRV AND PARKED CAR	22:30	
8/18/2011	1187319		[LRV2=1517]INSP. R. MCCRAY RESPONDED - LINE SWITCH BACK @ SUNSET - NO SHUTTLES SENT IN TO MME SI GREEN Line delay: 00:20		22:30	22:50

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:49	28	61	CALIFORNIA STREET & TAYLOR STREET (OB)	GRIP REMOVAL	14:49	15:19
8/18/2011	1187233		CABLE MACHINERY, SHOP TRUCK #655, INSP. KWONG (8T54), SUPT. BANBURY (8M8)*, CABLE CAR WAS TOWED INTO THE BARN. SI TOWED INTO CABLE CAR N/R Veh delay: 00:30 Line delay: 00:30		14:49	15:19
19:13	130	31	TURK & GOUGH (IB)	POLICE ACTIVITY - OPERATOR CLEARED LOCATION WHILE IN SERVICE	19:13	
8/18/2011	1187287		SFPD UNIT #3E12D - CAD #3104 RESPONDED, INSP S. WONG*, INSP E. DENNIS*, VIDEO*, CLAIMS (6A50)*, SYSTEM SAFETY*, CASE #110 663 411 Line delay: 00:57		19:13	20:10

5. ***N Express***

- 100% on time performance
- 1570 total daily ridership
- 845 riders in the morning
- 675 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.

Vehicle Availability

Morning Availability Report for 08-18-11 PM & 08-19-11 AM

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	14	55%
Afternoon	8	9	13%