



**Muni
Service Delivery
Daily Report**

Tuesday, August 25, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 25, 2009		
ATTENDANCE: 37492		
NUMBER OF PASSENGERS (appr.): 4070		
Trains pulled out - scheduled	6	
Trains pulled out - actual	5	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:24
Last IB trip at Embarcadero		19:50
Number of special IB trips	10	
Number of regular IB trips	45	
Total pre-game trips	55	
Average IB headway		3:45
Standard deviation		3:24
Post-game outbound (OB) service		
Game ended		21:54
First OB trip at Embarcadero		21:50
Last OB trip at Embarcadero		22:31
Load completed		22:20
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	5	
L	1	
M	0	
N	5	
Total post-game trips	12	
Average OB headway		3:10
Standard deviation		2:06

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 26 2009 WEDNESDAY AM NOLO REPORT

Cable Car	1	0	1	0	60=1	
Flynn	0	0	2	0		
Kirkland	3	0	0	0	10=1, 12=1, 43=1	
Woods	1	0	3	0	44=1	
Potrero	1	4	2	0	OPER: 41=1. EQUIP: 30=2, 41=1, 49=1	
Presidio	0	0	1	0		
	<i>Metro</i>	2	0	0	2	K=1, M=1
	<i>F line</i>	0	0	0	1	
TOTAL	8	4	9	3		

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 08 25 09 PM NOLO REPORT

Cable Car	0	0	6	0	
Flynn	0	0	0	0	
Kirkland	7	0	0	0	1=2 2=10 1=12 1=19 1=28 1=43
Woods	0	0	0	0	
Potrero	5	4	0	2	2=7 1=22 1=24 2=30 3=49
Presidio	1	0	0	0	1=30
Metro	2	0	0	0	2=M
F line	2	0	0	0	
TOTAL	17	4	6	2	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/25/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	2	2.6%	154	1	2	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	4	1	7.0%	212	9	1	4.2%
Kirkland multi-piece	10		9.9%				
Woods one-piece	1	8	1.1%	251	1	8	0.4%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	6	1.5%	212	2	6	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	6	1.9%	174	2	6	1.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	6	1.5%	146	2	6	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	2	10.0%	33	2	2	6.1%
F Line multi-piece	2		22.2%				
System total				1231	19	33	1.5%

Accidents

Tue Aug 25, 2009

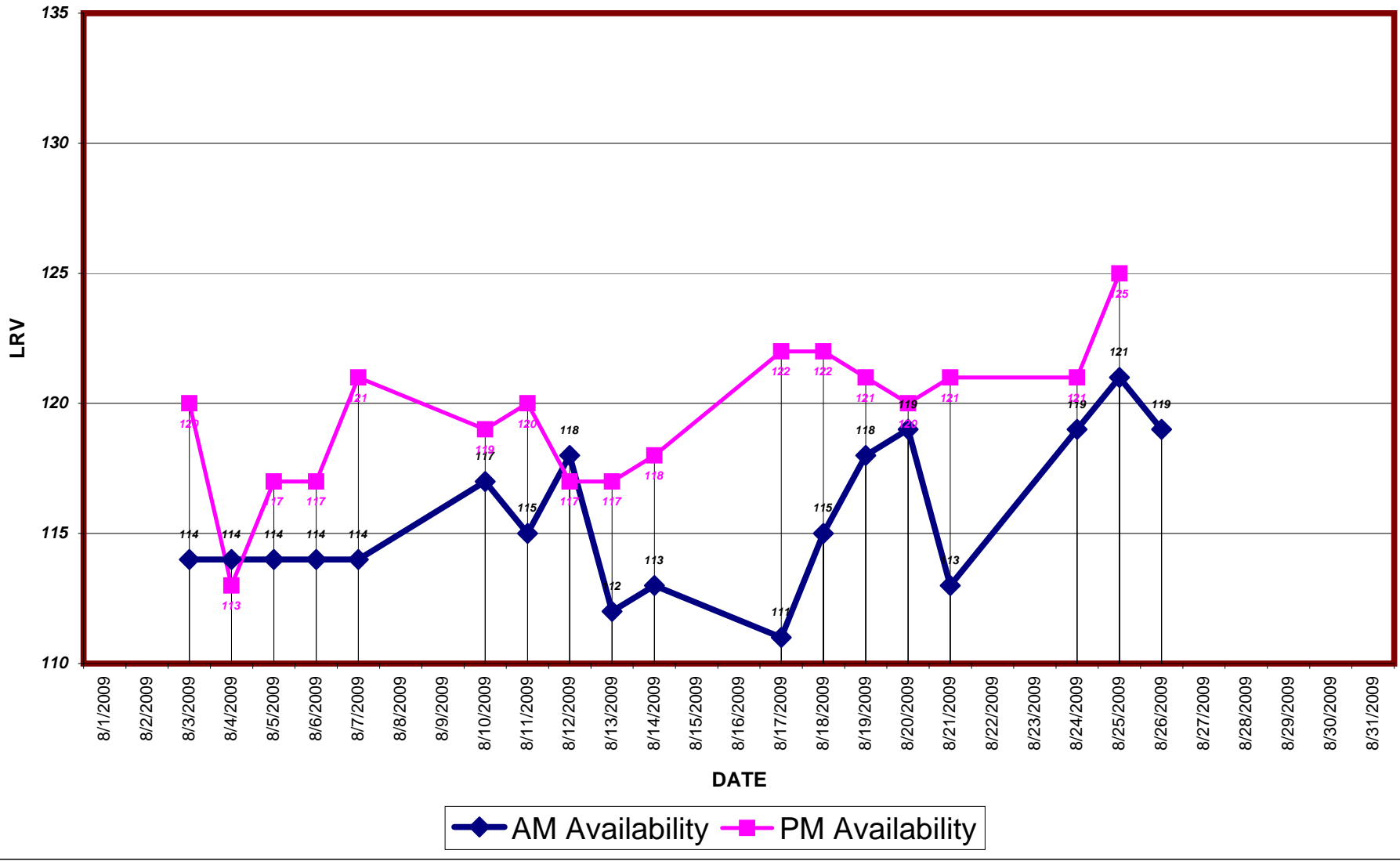
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:00 08/25/09	R OPERATOR KI	30	2	607	28	8045	LOMBARD & SCOTT (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	10:07	11:04	14
							1063491	INSP V HOLMES VEH DELAY: 00:57				
10:07 08/25/09	R OPERATOR KI	30	2	607	28	8045	LOMBARD & SCOTT (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	10:07	11:04	14
							1063498	INSP. V HOLMES CLEARED. NO OP 799. VIDEO*, SAFETY*, CLAIMS 6A40* VEH DELAY: 00:57				
10:26 08/25/09	T SFPD FL	11	3	486	38	6240	GEARY & BRODERICK (IB)	ALLEGED ACCIDENT, COACH/AUTO, HIT & RUN, MINOR, NO INJURIES, MOTORIST INTERVIEW	IB	10:26		14
							1063442	INSP R JONES CLEARED. OP TO BE INTERVIEWED BY INSP R FISHER AT TRANSBAY TERMINAL				
13:05 08/25/09	R OPERATOR KI	10	0	726	47	8371	VAN NESS & BUSH (OB)	ACCIDENT, COACH / TAXI	OB	13:05	14:25	16
							1063595	INSP. J. GIANG, DISPATCHER*, SENIOR STAFF / SAFETY*, CLAIMS 6A-40*, VIDEO*, OPERATOR (799) VEH DELAY: 01:20				
17:09 08/25/09	R OPERATOR KI	7	23	766	538	8007	BROADWAY & KEARNY (DH)	VEHICLE ACCIDENT COACH / AUTO	DH	17:09	17:45	15
							1063535	INSP D FONG; SYSTEM SAFETY*, CLAIMS 6-A-46*, NO INJURIES / NO 799, VEH DELAY: 00:36				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:28 08/25/09	R OPERATOR PO	16	7	460	14	7059	MISSION BETWEEN 29TH STREET & 30TH STREET (OB)	INJURY VEHICLE ACCIDENT COACH / AUTO	OB	17:28	19:14	15
							1063584	INSPECTOR Z NASSAR; CLAIMS 6-A-46; SFPD 3-H-11-8; SFPD CASE# 090873237, SENIOR STAFF / SAFETY*, 1-M-4*, VIDEO*, SFFD TREAT AND RELEASE, VEH DELAY: 01:46				
18:23 08/25/09	R OPERATOR KI	26	3	768	43	8319	7TH AVE & LAWTON (IB)	VEHICLE ACCIDENT COACH / AUTO. HIT AND RUN	IB	18:23	19:16	15
							1063581	INSPECTOR B LIANG; 1-M-4*, CLAIMS 6-A-46*, SYSTEM SAFETY*, NO INJURIES / NO 799, MINOR DAMAGE TO COACH VEH DELAY: 00:53				
18:25 08/25/09	R OPERATOR PR	11	5	159	31	5582	EDDY & GOUGH (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	18:25	19:39	15
							1063585	INSPECTOR J GIANG; 1-M-4; SYSTEM SAFETY; CLAIMS 6-A-46*, VIDEO*, SENIOR STAFF / SAFETY*, MAJOR DAMAGE TO AUTO / AUTO TOWED, NO INJURIES, OPERATOR 799 SI PRESIDIO VEH DELAY: 01:14				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:59 08/25/09	R OPERATOR CA	1	3	10	60	18	POWELL & POST (OB)	LOST ROPE	OB	11:59	12:20	40
							1063512	TRUCK 665,8T43 FORSE,A. 8T54 ALLEN,C. 18/60/25 PUSH 20/60/12 PUSH. SHUTTLE USED ON HYDE LINE FROM HYDE AND BEACH. VEH DELAY: 00:21 LINE DELAY: 00:21	LD	11:59	12:20	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	121
08/25/09	TUESDAY	121	125
08/26/09	WEDNESDAY	119	
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/26/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

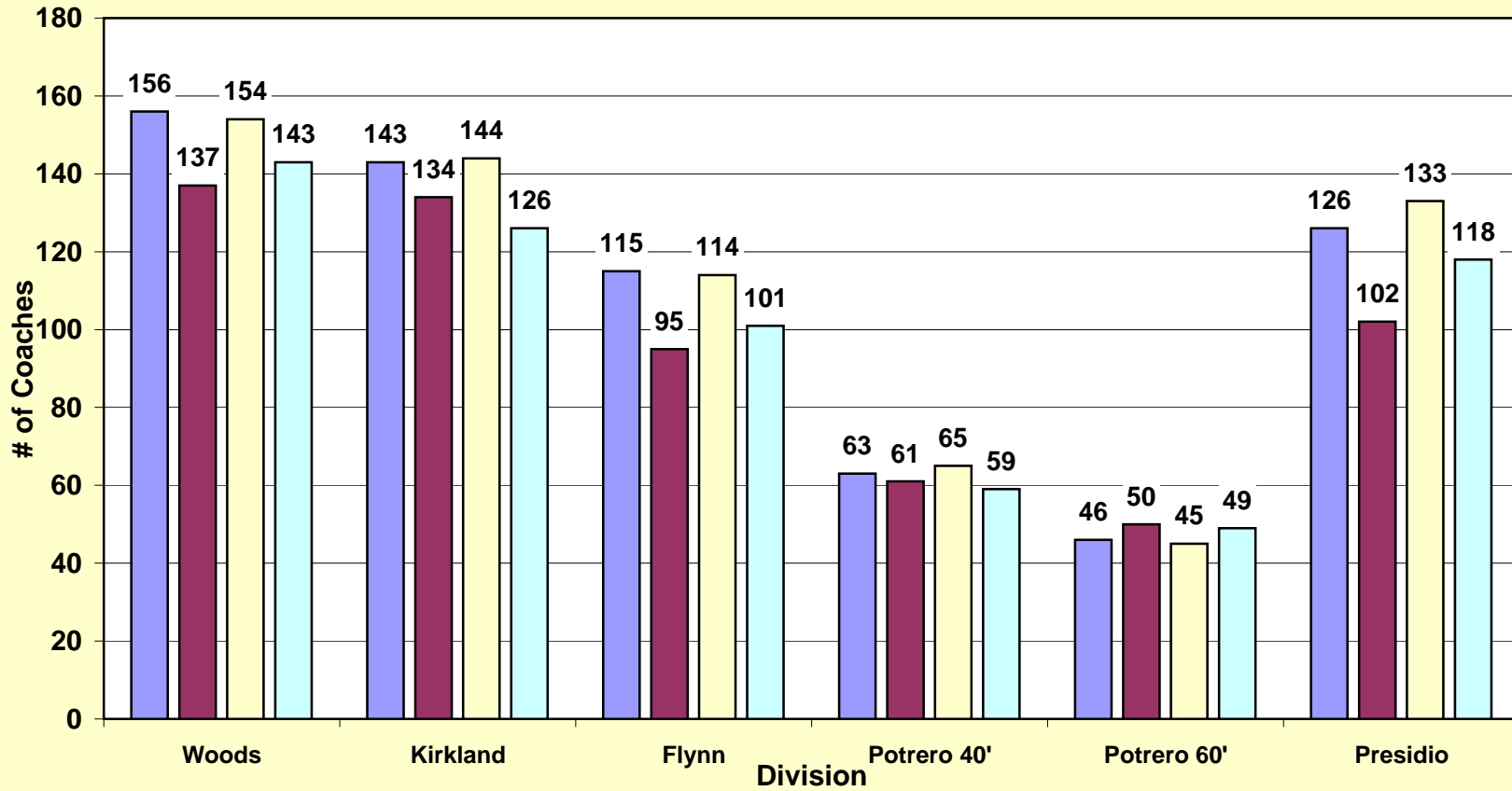
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/	0
PM / WEEKLY	5
SUPPORT SHOP	8
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 8/26/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	32	8	5	3
Equipment available for service @ 7:30 a.m.	119	13	5	5

Motor & Trolley Coaches Availability
A.M. 8/26/09 & 8/25/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/26/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	3	2	9	1	1	2	4	13
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance Holds	25	12	9	46	12	28	39	79	125
Awaiting parts	1	2	0	3	9	6	17	32	35
Radio	0	0	0	0	1	2	1	4	4
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	143	115	414	63	46	126	235	649
Final a.m. pull-out	137	134	95	366	61	50	102	213	579
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	1	3	0	4	0	0	0	0	4
Afternoon (p.m.) availability									
8/25/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	27	11	10	48	10	29	32	71	119
Awaiting parts	1	2	0	3	9	6	17	32	35
Radio	0	0	0	0	0	3	0	3	3
Farebox	3	0	0	3	0	0	0	0	3
Equipment available for service @ 5:30 p.m.	154	144	114	412	65	45	133	243	655
Final p.m. pull-out	143	126	101	370	59	49	118	226	596
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	0	0	0	0	4	0	4	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, AUGUST 25, 2009											
Green	244	53	17	8	16	12	21.7	7.0	3.3	6.6	4.9
Cable Car	135	34	10	5	11	8	25.2	7.4	3.7	8.1	5.9
Potrero	276	63	25	8	19	11	22.8	9.1	2.9	6.9	4.0
Presidio	209	41	11	7	12	11	19.6	5.3	3.3	5.7	5.3
Kirkland	253	52	16	8	20	8	20.6	6.3	3.2	7.9	3.2
Woods	310	60	14	9	25	12	19.4	4.5	2.9	8.1	3.9
Flynn	199	42	13	7	17	5	21.1	6.5	3.5	8.5	2.5
Total	1,626	345	106	52	120	67	21.2%	6.5%	3.2%	7.4%	4.1%

Summary For The Last 7 Days

TUESDAY 8 18	1,632	348	127	56	111	54	21%	8%	3%	7%	3
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4
THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4
FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.