



**Muni
Service Delivery
Daily Report**

Wednesday, August 26, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 26, 2009		
ATTENDANCE: 27645		
NUMBER OF PASSENGERS (appr.by dir): 2610		
Trains pulled out - scheduled	6	
Trains pulled out - actual	6	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:12
Last IB trip at Embarcadero		19:25
Number of special IB trips	10	
Number of regular IB trips	41	
Total pre-game trips	51	
Average IB headway		3:51
Standard deviation		3:49
Post-game outbound (OB) service		
Game ended		21:34
First OB trip at Embarcadero		21:50
Last OB trip at Embarcadero		22:45
Load completed		22:20
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	9	
L	0	
M	0	
N	9	
Total post-game trips	19	
Average OB headway		2:40
Standard deviation		1:40

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 27 2009 THURSDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	1	
Kirkland	5	0	0	0	1X=1, 10=1, 12=1, 19=1, 28=1
Woods	0	0	0	0	
Potrero	1	4	0	0	OPER:41=1. EQUIP:14=1, 24=1, 30=1, 49=1
Presidio	0	0	1	0	
Metro	4	0	0	0	L=1, M=2, S=1
F line	1	0	0	0	F=1
TOTAL	11	4	2	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 08 26 09 PM NOLO REPORT

Cable Car	0	0	1	0	
Flynn	0	0	0	0	
Kirkland	2	0	2	0	1=10 1=12
Woods	3	0	0	0	1=23 1=26 1=54
Potrero	0	0	2	0	
Presidio	0	0	0	0	
Metro	2	0	1	0	1=L 1=M
F line	0	0	0	0	
TOTAL	7	0	6	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/26/2009							
Revised 6/15/09							
Cable Car one-piece	1	6	4.5%	49	2	6	4.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	0	0	0.0%	154	0	0	0.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	2	3.5%	212	4	2	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	7	2.3%	251	4	7	1.6%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	1	1.5%	212	3	1	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	2	3.0%	146	3	2	2.1%
Metro multi-piece	2		4.1%				
F Line one-piece	1	0	10.0%	33	2	0	6.1%
F Line multi-piece	2		22.2%				
System total				1231	18	18	1.5%

Accidents

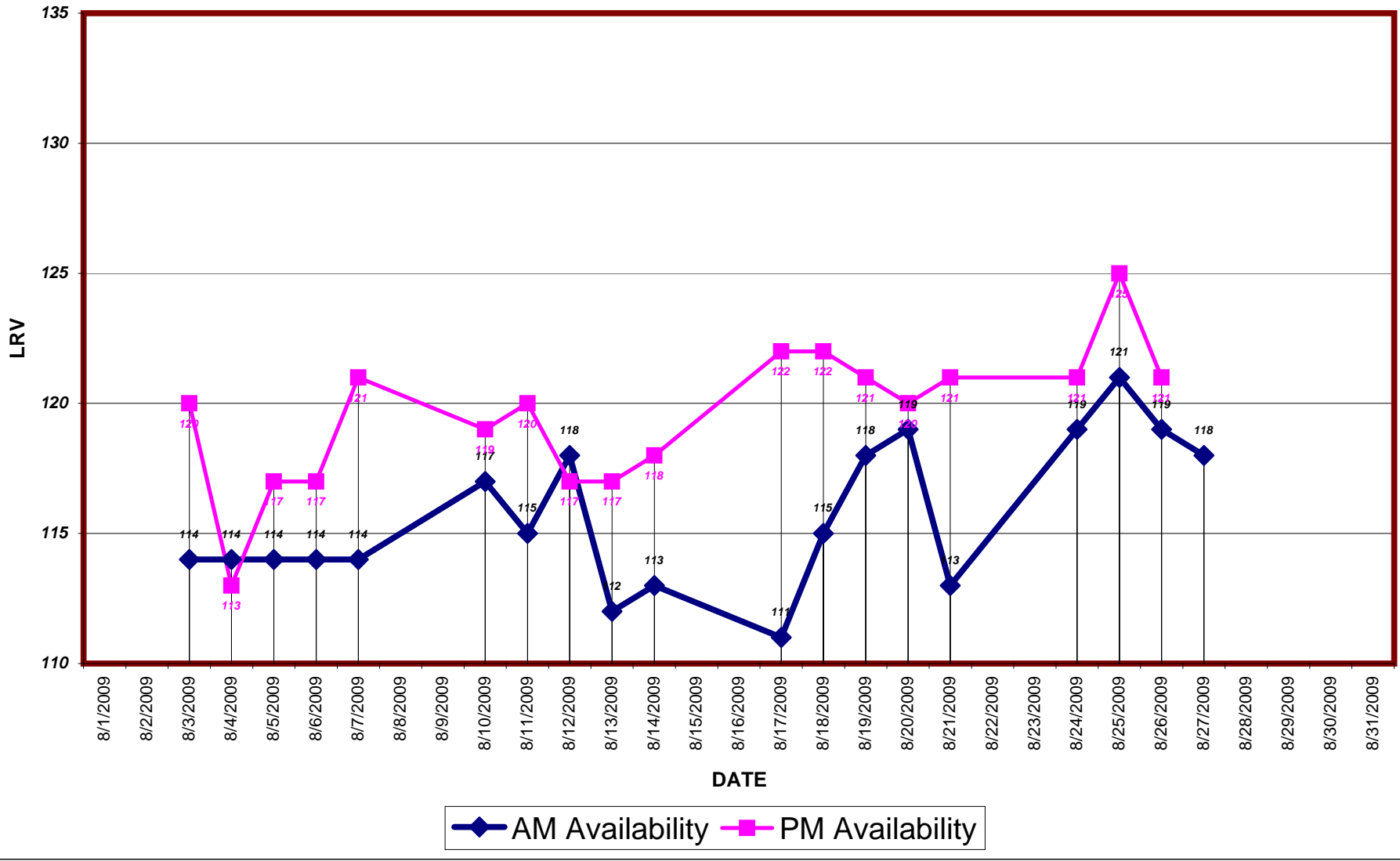
Wed Aug 26, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:09 08/26/09	T GLORIA FROM 3 WO	35	2868	43	67	8405	CRESCENT & ELLSWORTH (OB)	ALLEDGED HIT AND RUN, COACH HIT AUTO. NO INJURIES, MIRROR KNOCK OFF AUTO. (MINOR) REFER TO TAG # 1063649.	OB	08:40		17
							1063634	OPERATOR CLEARED				
10:55 08/26/09	R OPERATOR FL	39	1721	492	38	6241	GEARY & WOOD (OB)	VEHICLE ACCIDENT (COACH & AUTO)	OB	10:55	12:34	17
							1063676	INSPECTORS JOHNSON,B;VICKERS,E.SFPD 3139 RESPOND,MGR.EPINOZA,M.*,CLAIMS *,VIDEO *,SYSTEM SAFETY * SI FLYNN N/R VEH DELAY: 01:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:00 08/26/09	R 4C55 GV	87			F		MARKET & STEWART (OB)	BLOCKED BY VECHILE	OB	17:00	17:22	85
							1063700	SFPD CAD # 3112. DISP.404. VEH DELAY: 00:22 LINE DELAY: 00:22	LD	17:00	17:22	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	121
08/25/09	TUESDAY	121	125
08/26/09	WEDNESDAY	119	121
08/27/09	THURSDAY	118	
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/27/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

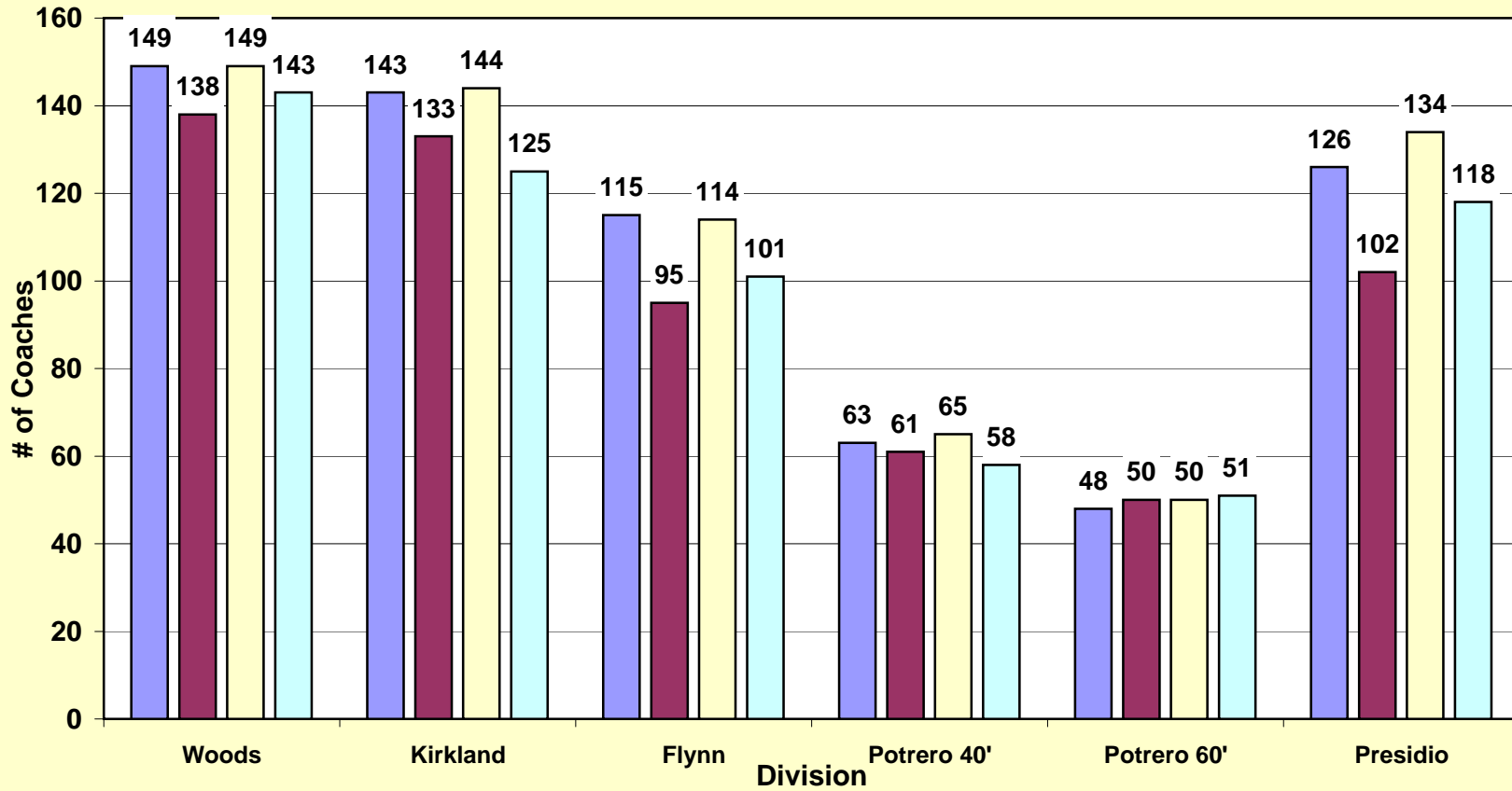
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	1
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	7
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	0
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 8/27/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	9	4	3
Equipment available for service @ 7:30 a.m.	118	12	6	5

Motor & Trolley Coaches Availability
A.M. 8/27/09 & 8/26/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/27/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	2	1	2	5	13
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance Holds	32	12	9	53	12	26	39	77	130
Awaiting parts	1	1	0	2	9	6	17	32	34
Radio	0	0	0	0	0	2	1	3	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	149	143	115	407	63	48	126	237	644
Final a.m. pull-out	138	133	95	366	61	50	102	213	579
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	4	0	4	0	0	0	0	4
Afternoon (p.m.) availability									
8/26/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	32	11	10	53	10	24	31	65	118
Awaiting parts	1	2	0	3	9	6	17	32	35
Radio	0	0	0	0	0	1	2	3	3
Farebox	3	0	0	3	0	0	0	0	3
Equipment available for service @ 5:30 p.m.	149	144	114	407	65	50	134	249	656
Final p.m. pull-out	143	125	101	369	58	51	118	227	596
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	1	0	1	1	2	0	3	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, AUGUST 26, 2009											
Green	249	58	17	8	18	15	23.3	6.8	3.2	7.2	6.0
Cable Car	132	34	11	2	10	11	25.8	8.3	1.5	7.6	8.3
Potrero	280	62	22	9	20	11	22.1	7.9	3.2	7.1	3.9
Presidio	213	37	8	9	11	9	17.4	3.8	4.2	5.2	4.2
Kirkland	253	48	11	8	20	9	19.0	4.3	3.2	7.9	3.6
Woods	310	60	12	11	27	10	19.4	3.9	3.5	8.7	3.2
Flynn	202	43	18	5	16	4	21.3	8.9	2.5	7.9	2.0
Total	1,639	342	99	52	122	69	20.9%	6.0%	3.2%	7.4%	4.2%

Summary For The Last 7 Days											
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4
THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4
FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:1 Day vacation,** banked holiday, floating holiday, jlmb, birthday, non-driving status, training.