

Edwin M. Lee | Mayor

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Leona Bridges | Director

Cheryl Brinkman | Director

Malcolm Heinicke | Director

Bruce Oka | Director

Joel Ramos | Director

Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, AUGUST 30, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	97.0%	22	13	74

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	21	5%
CABLE CAR	27	27	0%
WOODS	151	187	24%
KIRKLAND	111	130	17%
FLYNN	103	108	5%
POTRERO 40'	44	58	32%
POTRERO 60'	47	36	-23%
PRESIDIO	105	131	25%
TOTAL	722	812	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	109	17	8	7	2	0
Flynn	199	42	15	11	14	2
Green	175	42	21	13	7	1
Kirkland	218	44	13	11	17	3
Potrero	231	48	24	7	13	4
Presidio	175	23	10	9	4	0
Woods	344	78	37	18	18	5
TOTAL	1,451	294	128	76	75	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
				Action Taken	Start	End	
12:54	416	14	MISSION & 2ND STREET (IB)	ACCIDENT, COACH/AUTO, HIT AND RUN, NO DAMAGE, NO INJURIES	12:54	14:00	
8/30/2011	1188963		INSP. C. WILCHER CLEARED. NO OP 799 Veh delay: 01:06				
12:58	332	33	POTRERO & 17TH STREET (IB)	ACCIDENT, COACH/AUTO, MODERATE DAMAGE, NO INJURIES	12:58	13:57	
8/30/2011	1189086		INSP. K. JOMOC. SFFD MEDIC 99; 2-M-8*, SENIOR STAFF*, S/S*, VIDEO*, CLAIMS 6A40* SEE INSPECTORS REPORT FOR FURTHER DETAILS Veh delay: 00:59				

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
16:08	327	14	MISSION & 16TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	16:08	16:44
8/30/2011	1189127		INSP K JOMOC; CLAIMS 6-A-45*, VIDEO*, SYSTEM SAFETY*, NO INJURIES / NO 799 Veh delay: 00:36			
17:14			3RD STREET & MARKET	NON-INJURY ACCIDENT SHOP TRUCK / AUTO	17:14	18:02
8/30/2011	1189132		INSP. IRBY, E. (1T61), S/S*, CLAIMS 6-A-45* Veh delay: 00:48			
17:15	168	54	3RD STREET & PALOU	SHOTS FIRED	17:15	17:35
8/30/2011	1189134		4M3, INSP. CLARK, J. (1T65), INSP. HENDERSON, B. (1T67), SFPD RESPONDED Veh delay: 00:20			
17:43	120	82X	DAVIS & CALIFORNIA (OB)	VEHICLE ACCIDENT COACH / AUTO	17:43	18:05
8/30/2011	1189139		INSP W WOON; SYSTEM SAFETY*, 6-A-45*, VIDEO* Veh delay: 00:22			
18:00	677	38X	GEARY between MASONIC & PRESIDIO (OB)	NON-INJURY ACCIDENT, HIT AND RUN	18:00	18:36
8/30/2011	1189138		INSP. GEETER (1T62) RESPONDED, S/S*, CLAIMS 6-A-45*, VIDEO* Veh delay: 00:36			
21:26	433	14	MISSION & 16TH STREET (IB)	ALLEGED ACCIDENT COACH / AUTO AND ALLEGED FALL ON BOARD ALLEGED INCIDENT OCCURRED AT 1600HRS	21:26	
8/30/2011	1189191		INSP E. DENNIS TO INTERVIEW (2130HRS -2209HRS) ALLEGED PATRON VIDEO* CLAIMS 6A45* 311 PSR #951539			

Line Delays > 20 Minutes

Besides the one accident listed above, there were no other line delays over twenty minutes.

N Express

- 1,611 total daily ridership
- 840 riders in the morning
- 771 afternoon riders

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	12	50%