



**Muni  
Service Delivery  
Daily Report**

Monday, August 31, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**AM NOLO REPORT TUESDAY 09 01 09**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	4	0	0	0	2=1, 10=1, 12=1, 19=1
<b>Woods</b>	4	0	0	0	18=1, 44=2, 54=1
<b>Potrero</b>	4	6	1	0	OPR. 41=3, 49=1. EQP. 14=1, 24=1, 30=1, 41=1, 49=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	0	J=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	14	6	1	0	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**08 31 09 MONDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	4	0	0	0	1X=1 10=1 28=1 30X=1
<b>Woods</b>	5	0	1	0	16X=1 26=1 54=2 71=1
<b>Potrero</b>	2	0	0	0	7=1 22=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	4	0	1	0	J=1 M=2 L=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	16	0	2	0	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/31/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	5	0.0%	154	0	5	0.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	3	3	5.3%	212	7	3	3.3%
<b>Kirkland multi-piece</b>	8		7.9%				
<b>Woods one-piece</b>	3	4	3.4%	251	6	4	2.4%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	1	3	1.5%	212	2	3	0.9%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	0	0	0.0%	174	0	0	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	11	3.0%	146	7	11	4.8%
<b>Metro multi-piece</b>	10		20.4%				
<b>F Line one-piece</b>	2	2	20.0%	33	3	2	9.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	25	29	2.0%

# Accidents

Mon Aug 31, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:50 08/31/09	R OPERATOR WO	77	7	244	N	8433	JUDAH & LA PLAYA (IB)	VEHICLE ACCIDENT COACH / YELLOW MARKER	IB	02:50	03:41	36
							1064418	INSP A. VELACRUZ RESP NO 799 VEH DELAY: 00:51				
08:59 08/31/09	R OPERATOR PR	39	4	105	20	5530	SUTTER & WEBSTER (PO)	ACCIDENT COACH & AUTO, NO INJURY.	PO	08:59	11:00	30
							1064536	INSP J WILLIAMS CLEARED. MAJOR DAMAGE TO AUTO. AUTO HAS TO BE TOWED AWAY. MINOR DAMAGE TO RIGHT SIDE OF THE COACH. SYSTEM SAFETY A MEDINA RESP. OP 799& PLACED ON NON-DRIVING STATUS. INSP E VICKERS TRANS NEW OPERATOR TO PULL COACH IN. MGR J STUART*. MGR D HILL*. NEW OPERATOR PULLED THE RUN BACK OUT. SI PRESIDIO 5608 @11:51 VEH DELAY: 02:52				
09:23 08/31/09	R OPERATOR KI	17	1	607	28	8031	19TH AVE & WAWONA (IB)	ACCIDENT COACH & UHAUL TRUCK, NO INJURY.	IB	09:23	10:34	30
							1064561	INSP R JONES CLEARED. COACH WAS STOPPED. RIGHT SIDE MIRROR OF UHAUL TRUCK MADE CONTACT WITH LEFT REAR OF COACH. BROKEN RIGHT MIRROR FOR UHAUL TRUCK, MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SAFETY K ANDERSON*. MGR D HILL*. VEH DELAY: 01:11				

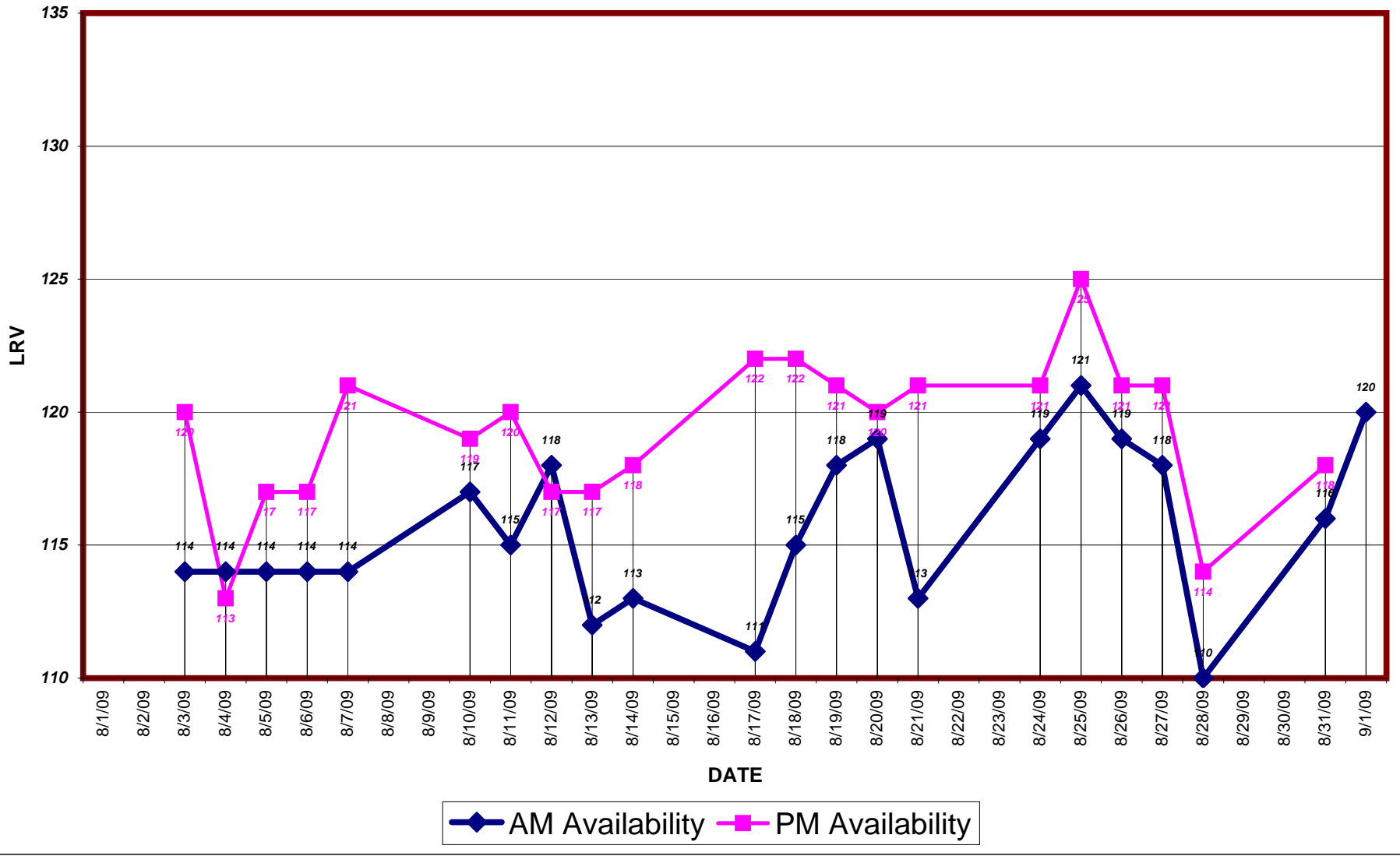
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:40 08/31/09	R OPERATOR ME	87		44	M	1530	RANDOLPH & 19TH AVE (OB)	ACCIDENT, ALLEGED, LRV & AUTO (MINOR)	OB LD	09:40 09:40	09:45 09:45	88
						1064554	[LRV2=1503]OPERATOR CLEARED; INSP M ECHIVARRE INTERVIEWED OP AND MRU 4S43 CHECKED AT GENEVA TERMINAL, FOUND SCRATCHES ON RIGHT REAR SIDE OF TRAILING CAR #1530; SAFETY K ANDERSON* & K SHAW*; NO FORM R; CLAIMS 6A48*; VIDEO DEPT*; J KELLY*; S BRITT*; NO 799 TEST; SENIOR STAFF* BY PAGE. VEH DELAY: 00:05 LINE DELAY: 00:05					
23:26 08/31/09	R OPERATOR PO	25	0	506	24	5457	MISSION & CORTLAND (IB)	OPERATOR REPORTS MALE PASSENGER HAD BRANDISHED A WEAPON AT ANOTHER PASSENGER. THEN EXITED COACH AND BOARDED RUN 512/14/7123.	IB	23:26	23:30	25
						1064680	OPERATOR WAS INSTRUCTED TO STAND-BY @ MISSION & 30TH ON THE O/B TRIP FOR SFPD INTERVIEW. VIDEO* SEE ACCOMPANYING TAG#1064653 & #1064681. VEH DELAY: 00:04					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay > 20 minutes.**

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> September 2009			
09/01/09	TUESDAY	120	
09/02/09	WEDNESDAY		
09/03/09	THURSDAY		
09/04/09	FRIDAY		
09/07/09	MONDAY		
09/08/09	TUESDAY		
09/09/09	WEDNESDAY		
09/10/09	THURSDAY		
09/11/09	FRIDAY		
09/14/09	MONDAY		
09/15/09	TUESDAY		
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>9/1/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

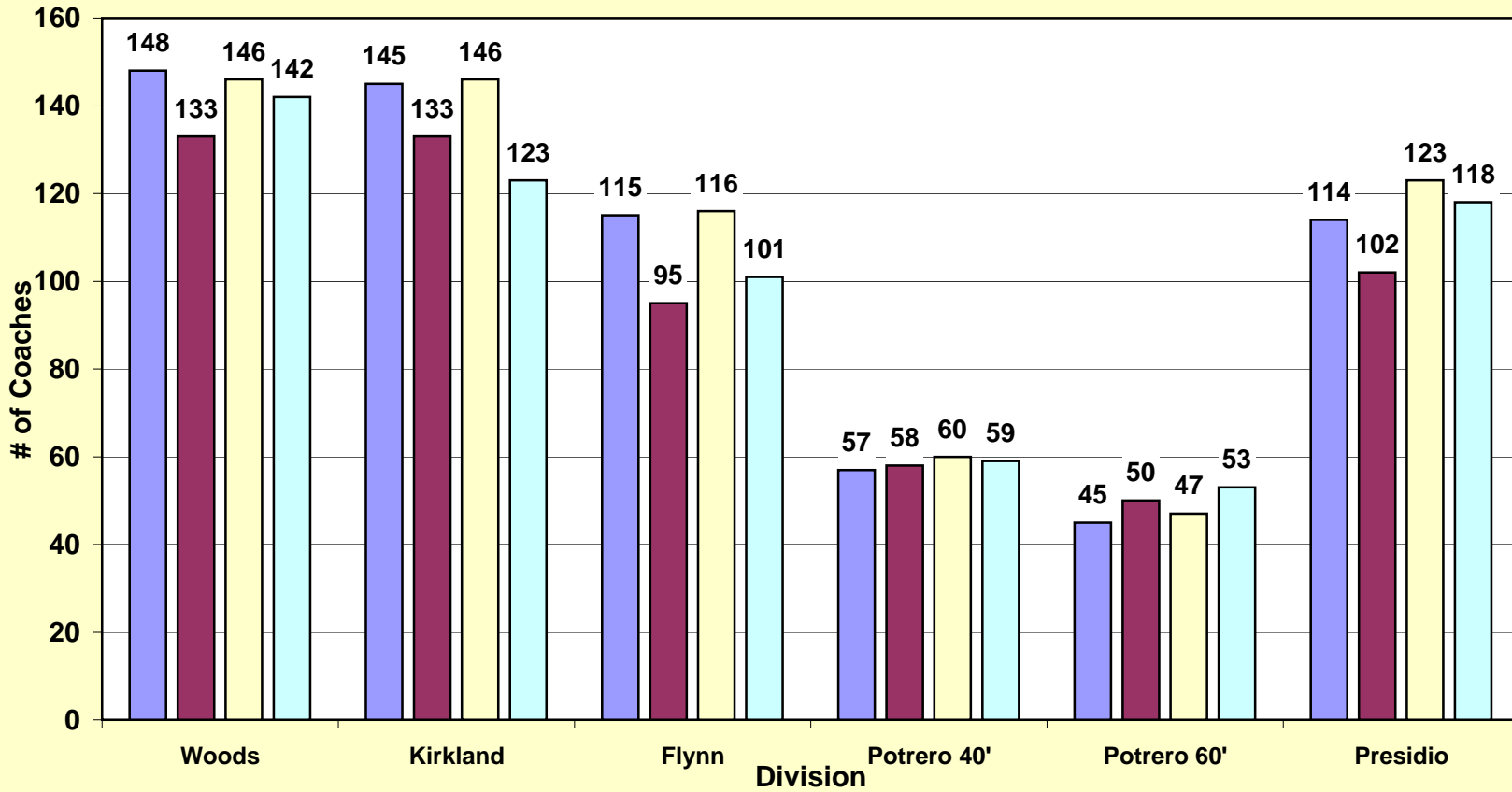
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/	1
PM / WEEKLY	3
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **31**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Tuesday 9/1/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	31	10	3	3
<b>Equipment available for service @ 7:30 a.m.</b>	120	11	7	5

**Motor & Trolley Coaches Availability**  
**A.M. 9/1/09 & 8/31/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>9/1/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	1	1	2	4	14
Campaigns / retrofits	11	0	1	12	0	0	0	0	12
Maintenance Holds	33	10	9	52	18	29	51	98	150
Awaiting parts	1	1	0	2	9	6	13	28	30
Radio	1	0	2	3	0	0	0	0	3
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	148	145	115	408	57	45	114	216	624
Final a.m. pull-out	133	133	95	361	58	50	102	210	571
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	5	4	0	9	3	0	0	3	12
<b>Afternoon (p.m.) availability</b>									
<b>8/31/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	8	0	10	18	N/A	N/A	N/A	N/A	18
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	35	9	8	52	15	27	42	84	136
Awaiting parts	1	1	0	2	9	6	13	28	30
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 5:30 p.m.	146	146	116	408	60	47	123	230	638
Final p.m. pull-out	142	123	101	366	59	53	118	230	596
Reserve fleet usage	1	0	0	1	0	1	0	1	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	1	3	0	4	0	0	0	0	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, AUGUST 31, 2009</b>											
Green	243	62	24	8	20	10	25.5	9.9	3.3	8.2	4.1
Cable Car	144	34	9	5	13	7	23.6	6.3	3.5	9.0	4.9
Potrero	283	64	27	9	14	14	22.6	9.5	3.2	4.9	4.9
Presidio	209	32	11	6	7	8	15.3	5.3	2.9	3.3	3.8
Kirkland	262	62	22	7	21	12	23.7	8.4	2.7	8.0	4.6
Woods	316	65	13	11	31	10	20.6	4.1	3.5	9.8	3.2
Flynn	199	46	17	8	15	6	23.1	8.5	4.0	7.5	3.0
<b>Total</b>	<b>1,656</b>	<b>365</b>	<b>123</b>	<b>54</b>	<b>121</b>	<b>67</b>	<b>22.0%</b>	<b>7.4%</b>	<b>3.3%</b>	<b>7.3%</b>	<b>4.0%</b>

**Summary For The Last 7 Days**

MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4
THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4
FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4
SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5
SUNDAY 8 30	1,081	245	92	31	76	46	23%	8%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.