



MUNI Service Delivery Daily Report

Friday, December 4, 2009





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<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Lines affected</i>
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SATURDAY 120509 AM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>9=1</i>
<i>Kirkland</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>19=1, 12=1</i>
<i>Woods</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>Potrero</i>	<i>4</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>14=1, 49=1, 22=1, 6=1</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Green</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>7</i>	<i>0</i>	<i>3</i>	<i>2</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 12 / 04 / 09
 Afternoon report

Cable Car	1	0	0	0	60=1
Flynn	12	0	1	0	9=2 9X=4 38=6
Kirkland	3	0	0	0	2=1 12=1 19=1
Woods	20	0	1	0	16X=1 18=3 23=3 26=1 27=1 29=2 37=1 44=1 48=2 54=2 66=1 71=1 89=1
Potrero	15	0	0	0	7=1 14=3 22=3 30=1 41=2 49=5
Presidio	3	0	0	0	4=1 31=1 45=1
Metro	5	0	0	0	L=2 N=1 S=1 M=1
F line	1	0	0	0	
TOTAL	60	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY 12/04/2009							
Revised 6/15/09							
Cable Car one-piece	1	2	4.5%	49	1	2	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	10	0	26.3%	154	16	0	10.4%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	2	0	3.5%	212	3	0	1.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	10	0	11.5%	251	15	0	6.0%
Woods multi-piece	10		10.0%				
Potrero one-piece	7	0	10.4%	212	12	0	5.7%
Potrero multi-piece	10		11.2%				
Presidio one-piece	2	6	3.8%	174	3	6	1.7%
Presidio multi-piece	2		2.4%				
Metro one-piece	3	10	4.5%	146	4	10	2.7%
Metro multi-piece	2		4.1%				
F Line one-piece	1	1	10.0%	33	2	1	6.1%
F Line multi-piece	2		22.2%				
System total				1231	56	19	4.5%

Accidents

Fri Dec 04, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:16 12/04/09	R OPERATOR KI	12	3687	693	43	8042	FOERSTER & JUDSON (IB)	ACCIDENT COACH & AUTO	IB	10:16	11:10	39
							1080770	INSP R. JONES, POLICE, SYSTEM SAFETY*, VIDEO*, NO 799, MINOR DAMAGE TO COACH (LEFT MIDDLE SECTION OF COACH) VEH DELAY: 00:54				
11:10 12/04/09	R OPERATOR PO	26	3184	426	30	5429	STOCKTON & WASHINGTON (OB)	ACCIDENT COACH & AUTO	OB	11:10	12:15	39
							1080777	INSP P. JONES, SYSTEM SAFETY*, VIDEO*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 01:05				
15:12 12/04/09	R OPERATOR GV	74	0333	158	F	1007	MARKET STREET & DRUMM (OB)	ACCIDENT LRV AND TRUCK (MINOR) TRUCKS MIRROR DAMAGED, ENCROACHING IN THE NORMAL PATH OF THE LRV. NO INJURIES	OB	15:12	15:18	23
							1080833	INSP. 4-C-55B PINTO RESP., SYSTEM SAFETY KEN MCDONALD*, E. DELBARRIO*, LSGP* VEH DELAY: 00:06 LINE DELAY: 00:06				
18:09 12/04/09	T 311 KI	36	1529	781	108	8356	M STREET & 13TH STREET (OB)	VEHICLE ACCIDENT COACH / FIX OBJECT (STOP SIGN)	OB	18:09		36
							1080871	ISNP J. FLORES TO INTERVIEW OPERATOR AT 4TH STREET AT TOWNSEND AT 1732HRS. CLAIMS 6A50* MGR A. ANDREWS*				
18:53 12/04/09	T 311 KI	36	3589	788	12	8363	HARRISON & 9TH STREET (OB)	ALLEGED ACCIDENT COACH / AUTO	OB	18:53		26
							1080869	INSP E DENNIS RESP, VIDEO*				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:19 12/04/09	R CABLE MACHINE CA	16			59		POWELL STREET (IB,OB)	POWELL CABLE DOWN FOR SPLICE CHECK	IB LD	05:19 05:48	06:15	26
					1080717		Y. KWAN*, CABLE SHOP, INSP L. DAVIS RESP. TWO SHUTTLE COACHES RUNNING FROM POWELL & ELLIS TO POWELL & JACKSON. LINE DELAY: 00:27					
07:17 12/04/09	R OPERATOR PR CA	19	585	59	21	5532	FERRY (OB)	REAR DOOR	OB LD	07:32 07:32	08:08 08:08	14
					1080724		INSP. L. DAVIS RESP. SI PRESIDIO 5542 @00:00 VEH DELAY: 00:36 LINE DELAY: 00:36					
08:11 12/04/09	R OPERATOR CA CA	19	286	11	61	56	CALIFORNIA & DRUMM (OB)	BROKEN WOOD	OB LD	08:11 08:11	08:40 08:40	14
					1080728		CABLE CAR SHOP TRUCK 655 REPAIRED VEH DELAY: 00:29 LINE DELAY: 00:29					
09:41 12/04/09	R OPERATOR CA CA	19	1564	16	59	13	JACKSON & WASHINGTON (IB)	GRIP CHANGE	IB LD	09:55 09:55	10:55 10:55	14
					1080762		CABLE CAR 655 CLEARED VEH DELAY: 01:00 LINE DELAY: 01:00					
13:40 12/04/09	R OPERATOR ME CA	20	1306	30	K	1463	3RD & LACONT	PASSENGER/PASSENGER ALTERCATION	LD	13:40	14:15 14:15	85
					1080813		SFPD,4T78,SWITCHBACK AT ARMSTRONG CANCELLED. 1 SHUTTLE USED. 1 ARREST. SFPD 3C12A,CASE#091241556. U-PAGE. SI GREEN VEH DELAY: 00:35 LINE DELAY: 00:35					
16:56 12/04/09	R OPERATOR CA CA	26	2284	28	61	53	CALIFORNIA & KEARNY (OB)	FIRE AND MEDICAL UNITS BLOCKING	OB LD	16:56 16:56	18:27 18:27	18
					1080801		INSP. KWONG J., MGR. RANCE*, SENIOR STAFF / SAFETY*, 311* VEH DELAY: 01:31 LINE DELAY: 01:31					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, DECEMBER 4, 2009											
Green	238	61	15	8	22	16	25.6	6.3	3.4	9.2	6.7
Cable Car	138	38	12	4	12	10	27.5	8.7	2.9	8.7	7.2
Potrero	277	66	27	1	26	12	23.8	9.7	0.4	9.4	4.3
Presidio	197	28	8	5	5	10	14.2	4.1	2.5	2.5	5.1
Kirkland	261	51	20	8	13	10	19.5	7.7	3.1	5.0	3.8
Woods	293	59	20	5	22	12	20.1	6.8	1.7	7.5	4.1
Flynn	200	58	28	4	20	6	29.0	14.0	2.0	10.0	3.0
Total	1,604	361	130	35	120	76	22.5%	8.1%	2.2%	7.5%	4.7%

Summary For The Last 7 Days

FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4
SATURDAY 11 28	1,122	267	101	23	82	61	24%	9%	2%	7%	5
SUNDAY 11 29	1,065	276	108	22	82	64	26%	10%	2%	8%	6
MONDAY 11 30	1,608	373	149	38	115	71	23%	9%	2%	7%	4
TUESDAY 12 01	1,572	328	123	36	119	50	21%	8%	2%	8%	3
WEDNESDAY 12 02	1,582	335	124	36	119	56	21%	8%	2%	8%	4
THURSDAY 12 03	1,567	336	121	34	114	67	21%	8%	2%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.