



**Muni  
Service Delivery  
Daily Report**

Monday , December 7, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

12 08 09 AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	0	0	2	0	
<b>Woods</b>	3	0	0	0	54=1; 9=2
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Green F line</b>	0	0	0	0	
<b>TOTAL</b>	3	0	2	0	
<b>Special Events</b>					
<b>Emergency Equipment Demand - Reason</b>					
Division					
Number of coaches					

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**MONDAY 12/07/09**  
 Afternoon report

<b>Cable Car</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>60=3</b>
<b>Flynn</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8X=3 38=2</b>
<b>Kirkland</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2=1 47=1</b>
<b>Woods</b>	<b>9</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>16X=1 27=2 29=2 48=2 67=1 9=1</b>
<b>Potrero</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6=1 14=4 49=1</b>
<b>Presidio</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>Metro</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>KT=5 N=1</b>
<b>F line</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>TOTAL</b>	<b>31</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY 12/07/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car</b> one-piece	2	1	9.1%	49	3	1	6.1%
<b>Cable Car</b> multi-piece	2		33.3%				
<b>Flynn</b> one-piece	2	2	5.3%	157	3	2	1.9%
<b>Flynn</b> multi-piece	2		2.9%				
<b>Kirkland</b> one-piece	2	4	3.5%	219	4	4	1.8%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	8	4	9.2%	260	15	4	5.8%
<b>Woods</b> multi-piece	14		14.0%				
<b>Potrero</b> one-piece	2	6	3.0%	202	4	6	2.0%
<b>Potrero</b> multi-piece	4		4.5%				
<b>Presidio</b> one-piece	0	0	0.0%	162	0	0	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	3	21	4.5%	148	5	21	3.4%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	2	1	20.0%	33	3	1	9.1%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>1230</b>	<b>37</b>	<b>39</b>	<b>3.0%</b>

# Accidents

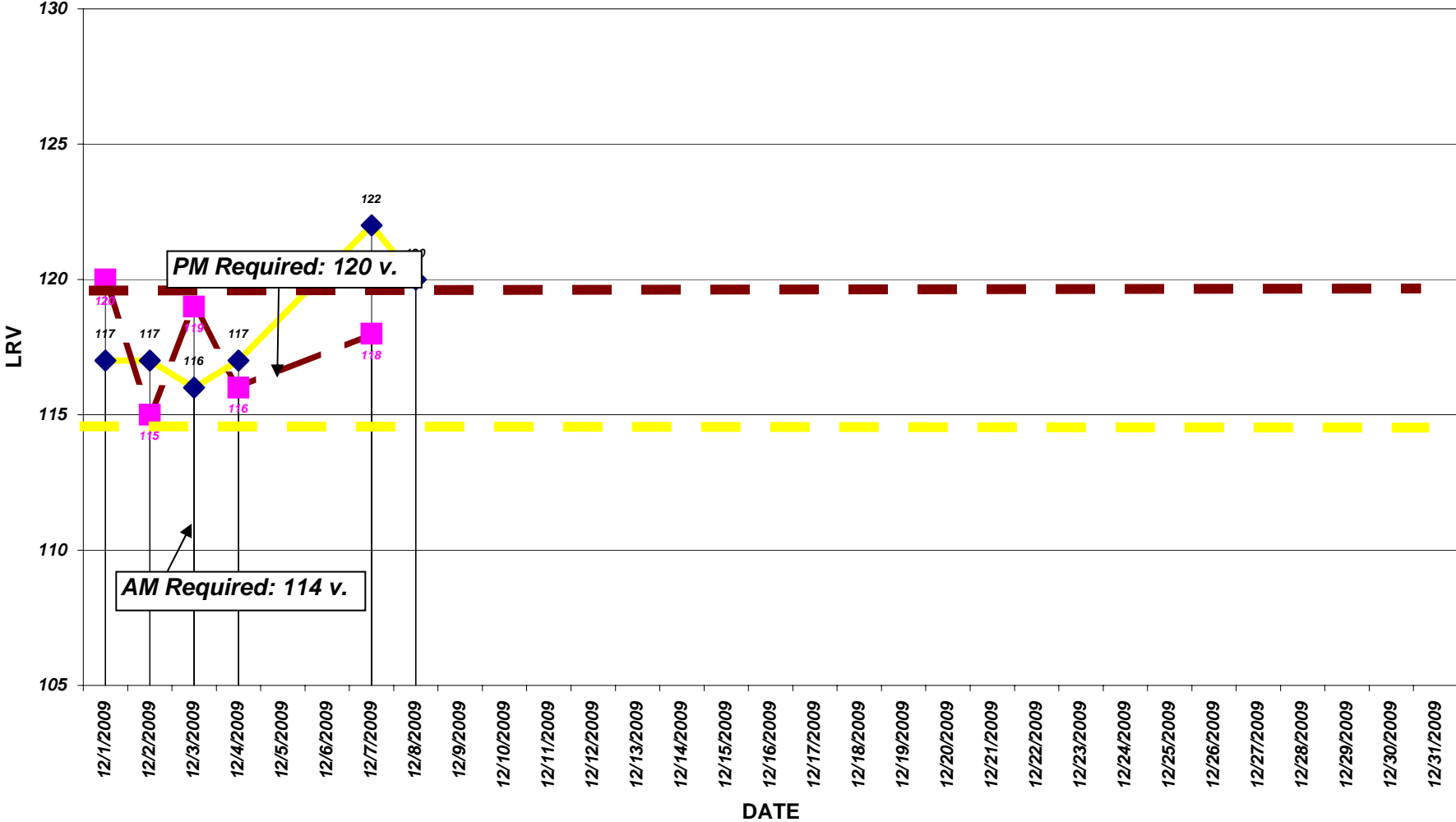
Mon Dec 07, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:27 12/07/09	R OPERATOR FL	26		333	14	7128	MISSION & SAN JOSE (IB)	ALLEDGED ACCIDENT, COACH/AUTO	IB	10:26	11:45	14
				1081242		INSP. TC JOHNSON CLEARED. NO OP 799. VIDEO* MOTORIST INFORMED OP OF POSSIBLE CONTACT AND LEFT VEH DELAY: 01:19						
12:07 12/07/09	R OPERATOR PO	26	44	308	49	7115	MISSION & 30TH STREET (OB)	OPERATOR ASSAULTED	OB	12:07	12:50	15
				1081311		INSP A CHAU; SFPD 3-H-11-C; CASE# 091251301, SFFD MEDIC 73; TRANSPORTED OPERATOR TO ST LUKES, SENIOR STAFF / SAFETY*, DISP* VEH DELAY: 00:43						
14:01 12/07/09	R OPERATOR FL	29	5	519	38	6292	GEARY & ARGUELLO (OB)	GRAFITTI INCIDENT	OB	14:01		15
				1081308		INSP J GIANG; SFPD 3-G-3-C; CASE#09251856, SENIOR STAFF / SAFETY*, VIDEO*, THREE ARRESTED SI FLYNN N/R [EOR 14:27] VEH DELAY: 00:26						
21:30 12/07/09	R OPERATOR PO	36	8	466	14	7110	MISSION & CORTLAND (IB)	GUIDE WIRE DOWN (TROLLEY LOST POLE)	IB	21:30	22:19	15
				1081335		INSPS E. DENNIS AND L. WILSON RESP. MRG A. ANDREWS* CLAIMS 6A01* END OF SHIFT, NO 799 SI POTRERO N/R [EOR 00:42] VEH DELAY: 03:12						

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:43 12/07/09	R OPERATOR CA	18	8	8	59	25	MASON & BROADWAY (IB)	NON-MUNI ACCIDENT BLOCKING	IB	08:43	09:07	18
							<b>1081179</b>	INSP. C ALLEN RESP. SFPD, SFFD CLEARED, FROM 0849 HOURS TO 0907 HOURS MASON LINE WAS SENT TO HYDE LINE. MGR J RANCE*. 311*. <b>VEH DELAY: 00:24 LINE DELAY: 00:24</b>	LD	08:43	09:07	
14:13 12/07/09	R OPERATOR CA	32	1	7	61	53	CALIFORNIA & POWELL (IB)	GRIP	IB	14:13	14:35	30
							<b>1081278</b>	CABLE SHOP 665 CLEARED. <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>	LD	14:13	14:35	
19:52 12/07/09	R OPERATOR GV	75	4	173	F	1859	17TH & CHURCH (PI)	BLOCKED ILLEGALLY PARKED VECHILE	PI	19:52	20:40	85
							<b>1081326</b>	4T42 ,VECHILE TOWED. <b>VEH DELAY: 00:48 LINE DELAY: 00:48</b>	LD	19:52	20:40	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	
12/09/09	WEDNESDAY		
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 8, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

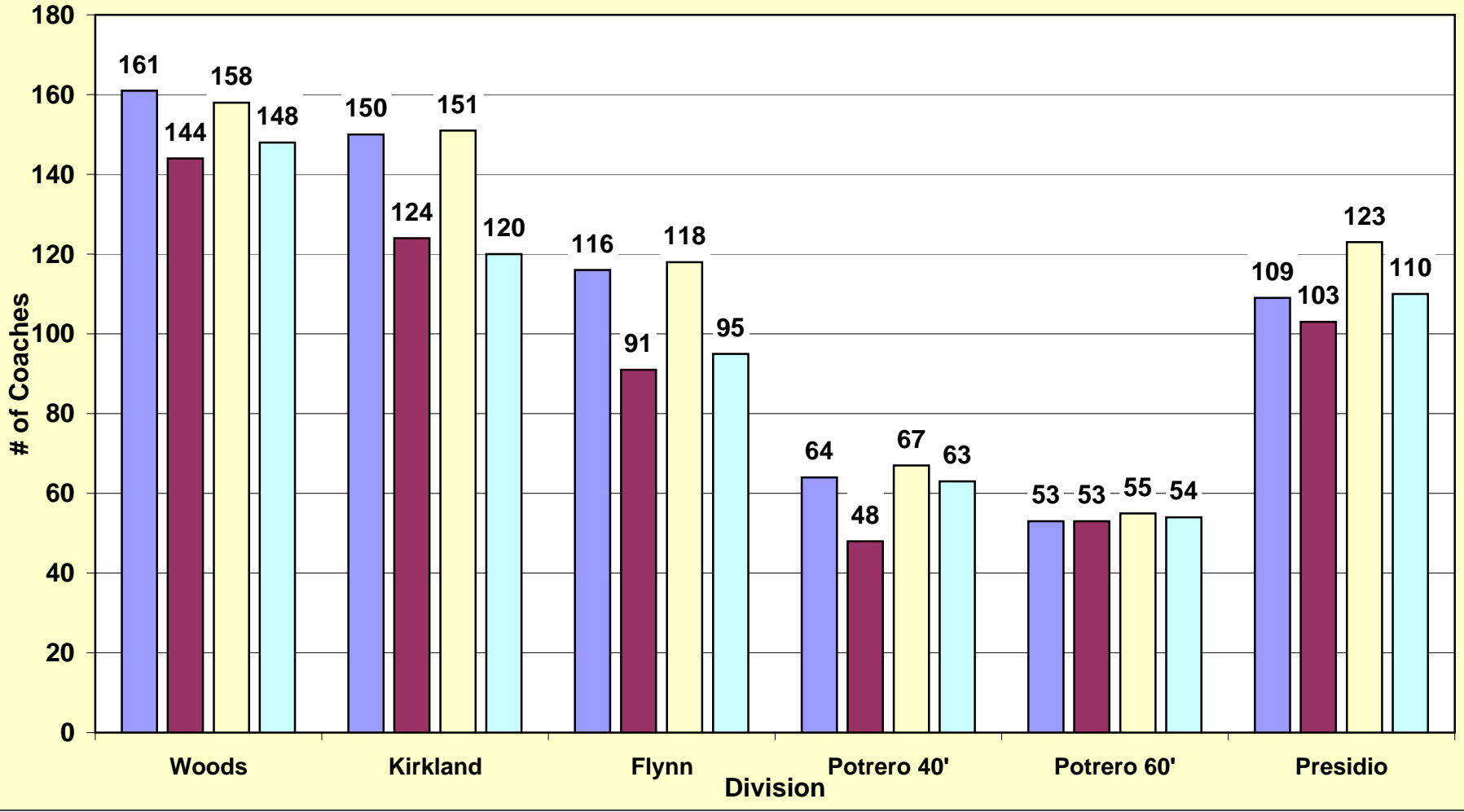
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	3
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **31**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>December 8, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	31	9	3	4
<b>Equipment available for service @ 7:30 a.m.</b>	120	12	7	4

**Motor & Trolley Coaches Availability**  
 A.M. 12/8/09 & 12/7/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/8/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	5	1	5	11	1	1	2	4	15
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	20	5	8	33	11	21	56	88	121
Awaiting parts	2	0	0	2	5	4	20	29	31
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	161	150	116	427	64	53	109	225	652
Final a.m. pull-out	144	124	91	359	48	53	103	204	563
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	3	6	13	0	0	0	0	13
<b>Afternoon (p.m.) availability</b>									
<b>12/7/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	23	4	6	33	8	18	42	68	101
Awaiting parts	2	0	0	2	5	4	20	29	31
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	151	118	427	67	55	123	245	672
Final p.m. pull-out	148	120	95	363	63	54	110	227	590
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	3	2	6	0	0	0	0	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, DECEMBER 7, 2009</b>											
Green	263	76	21	11	26	18	28.9	8.0	4.2	9.9	6.8
Cable Car	143	37	13	4	11	9	25.9	9.1	2.8	7.7	6.3
Potrero	252	53	19	5	20	9	21.0	7.5	2.0	7.9	3.6
Presidio	189	24	9	5	5	5	12.7	4.8	2.6	2.6	2.6
Kirkland	253	47	21	6	12	8	18.6	8.3	2.4	4.7	3.2
Woods	318	68	27	5	21	15	21.4	8.5	1.6	6.6	4.7
Flynn	186	45	17	3	13	12	24.2	9.1	1.6	7.0	6.5
<b>Total</b>	<b>1,604</b>	<b>350</b>	<b>127</b>	<b>39</b>	<b>108</b>	<b>76</b>	<b>21.8%</b>	<b>7.9%</b>	<b>2.4%</b>	<b>6.7%</b>	<b>4.7%</b>

**Summary For The Last 7 Days**

MONDAY 11 30	1,608	373	149	38	115	71	23%	9%	2%	7%	4
TUESDAY 12 01	1,572	328	123	36	119	50	21%	8%	2%	8%	3
WEDNESDAY 12 02	1,582	335	124	36	119	56	21%	8%	2%	8%	4
THURSDAY 12 03	1,567	336	121	34	114	67	21%	8%	2%	7%	4
FRIDAY 12 04	1,604	361	130	35	120	76	23%	8%	2%	8%	5
SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6
SUNDAY 12 06	1,063	250	83	20	84	63	24%	8%	2%	8%	6

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.