



**Muni
Service Delivery
Daily Report**

Tuesday , December 8, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	1	
Woods	1	0	0	0	29=1
Potrero	5	0	0	3	14=1, 30=2, 49=2
Presidio	1	0	0	0	1=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	7	0	0	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
TUESDAY 12 / 08 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8X=1 14L=2
Kirkland	3	0	0	0	19=2 10=1
Woods	3	0	0	0	9=1 23=1 54=1
Potrero	7	0	0	0	14=4 22=1 41=1 49=1
Presidio	0	0	0	0	
Metro	6	0	1	0	KT=2 N=2 M=1 L=1
F line	1	0	0	0	
TOTAL	23	0	1	0	

Special Events

Emergency Equipment Demand - Reason
Division
Number of coaches
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 12/08/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	3	2.6%	157	2	3	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	2	1	3.5%	219	3	1	1.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	3	2	3.4%	260	5	2	1.9%
Woods multi-piece	4		4.0%				
Potrero one-piece	3	8	4.5%	202	5	8	2.5%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	2	0.0%	162	0	2	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	12	3.0%	148	4	12	2.7%
Metro multi-piece	4		8.2%				
F Line one-piece	1	2	10.0%	33	2	2	6.1%
F Line multi-piece	2		22.2%				
System total				1230	21	32	1.7%

Accidents

Tue Dec 08, 2009

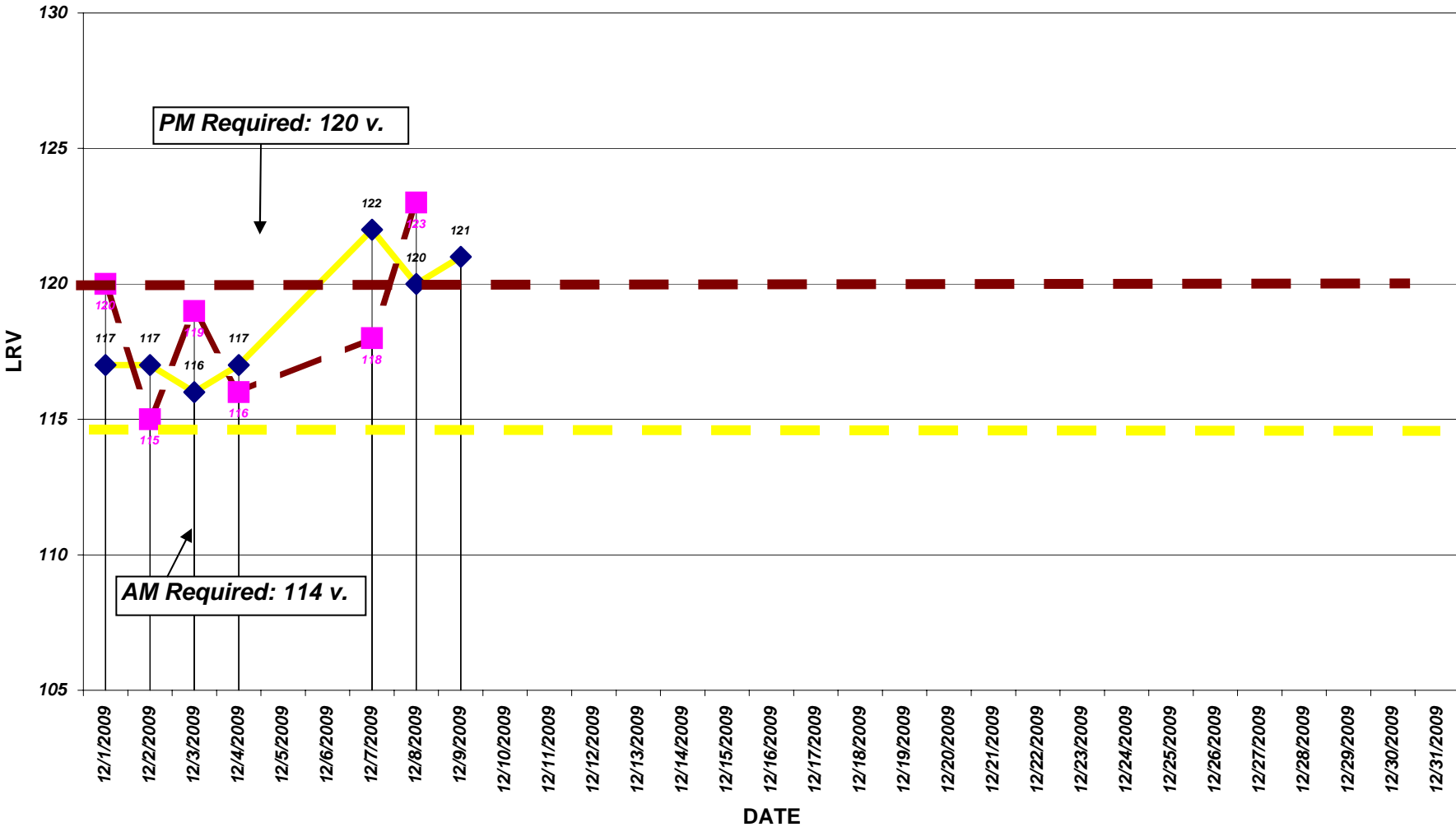
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:00 12/08/09	R OPERATOR PO	25	60	489	14	7132	MISSION & OCEAN (OB)	VEHICLE ACCIDENT COACH / AUTO (HIT AND RUN)	OB	23:57	00:26	36
							1081343	INSP L. WILSON RESP. MINOR DAMAGE LEFT FRONT BUMPER VEH DELAY: 00:29				
12:09 12/08/09	R OPERATOR CA	18	2	27	61	52	CALIFORNIA BETWEEN MONTGOMERY & SANSOME (IB)	ACCIDENT CABLE CAR & AUTO, NO INJURY.	IB LD	12:09 12:09	12:29 12:29	18
							1081445	INSP. FORSE A, CLEARED THE LINE DELAY AND WILL INTERVEIW OPERATOR AT CLAY AND DRUMM, NO FORM ^R^ NEEDED. VEH DELAY: 00:20 LINE DELAY: 00:20				
12:55 12/08/09	R OPERATOR PO	26	15	325	22	5411	16TH STREET & HARRISON (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	12:53	13:53	36
							1081416	INSP K JOMOC RESP. SYSTEM SAFETY* MGR A. ANDREWS* CLAIMS 6A42*, MEDIC 13 TRANS TO ST FRANCIS., VIDEO* VEH DELAY: 01:00				
12:58 12/08/09	R OPERATOR ME	87	3	86	M	1533	19TH AVE & JUNIPERO SERRA (IB)	LRV/AUTO MINOR	IB LD	12:58 12:58	13:22	85
							1081415	VIDEO*,4C52*,4T41,4S35 SS/STAFF*CLAIMS 6A40*. SI GREEN N/R [EOR 14:19] VEH DELAY: 01:21 LINE DELAY: 00:24				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:30 12/08/09	R OPERATOR KI	24	8	692	19	8010	8TH STREET & BRANNAN (OB)	VEHICLE ACCIDENT COACH / AUTO (HIT /RUN)	OB	15:30	16:11	36
							1081474	INSP K JOMOC RESP. VIDEO* MGR A. ANDREWS*, CLAIMS 6A01*, NO 799 VEH DELAY: 00:41				
15:49 12/08/09	R OPERATOR WO	24	64	87	27	8105	LEAVENWORTH & POST (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	15:49	16:34	36
							1081458	INSP B. HENDERSON RESP MGR A. ANDREWS*, VIDEO*, CLAIMS 6A01* NO INJURIES REPORTED, NO 799. SYSTEM SAFETY* VEH DELAY: 00:45				
16:25 12/08/09	R OPERATOR FL	36	25	507	14L	6271	MARKET & STEUART (IB)	PEDESTRAIN COLLISION (AFTER ALIGHTING)	IB	16:25	17:50	36
							1081487	INSPS Y. CHAN ,AND B. HENDERSON RESP. MGR A. ANDREWS* SYSTEM SAFETY*, CLAIMS 6A01*, SFPD 4B6H RESP CASE # 091-255-814,. MED #67 TRANS TO SFGH, SFFD ENG #13 RESP. PAGE SENT TO SENIOR MGRS AT 1709HRS OPERATOR WAS 799 (NON DRIVING) FLYNN SUPT M HARRIS* RESCUE OPERATOR TRANS BY INSP J. CLARK FROM FLYNN TO SCENE. DISPATCHER* SI FLYNN N/R VEH DELAY: 01:25				
17:03 12/08/09	R OPERATOR KI	29	1	760	2	8015	POST & KEARNY (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:03	18:00	36
							1081482	INSP D. FONG RESP. SFPD A12D RESP., VIDEO*, NO 799 , SYSTEM SAFETY* VEH DELAY: 00:57				
19:26 12/08/09	R OPERATOR ME	23	18	125	M	1501	19TH AVE & JUNIPERO SERRA (OB)	LRV/AUTO ACCIDENT	OB LD	19:26	19:57	85
							1081527	[LRV2=1489]M-LINE O/B OVER K-LINE. 4S35,4T41, CLAIMS 6A01*.SS/STAFF. SI GREEN N/R [EOR 20:35] VEH DELAY: 01:09 LINE DELAY: 00:31				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:58 12/08/09	R OPERATOR ME	87	3	86	M	1533	19TH AVE & JUNIPERO SERRA (IB)	LRV/AUTO MINOR	IB	12:58	13:22	85
						1081415	VIDEO*,4C52*,4T41,4S35 SS/STAFF*CLAIMS 6A40*. SI GREEN N/R [EOR 14:19] VEH DELAY: 01:21 LINE DELAY: 00:24					
19:26 12/08/09	R OPERATOR ME	23	08	125	M	1501	19TH AVE & JUNIPERO SERRA (OB)	LRV/AUTO ACCIDENT	OB	19:26	19:57	85
						1081527	[LRV2=1489]M-LINE O/B OVER K-LINE. 4S35,4T41, CLAIMS 6A01*.SS/STAFF. SI GREEN N/R [EOR 20:35] VEH DELAY: 01:09 LINE DELAY: 00:31					
19:49 12/08/09	R OPERATOR PR	32	7	107	3	5635	JACKSON & BAKER (IB,OB)	SFPD BLOCKING DUE TO ELECTRICAL EXPLOSION	IB	19:49	20:45	32
						1081529	INSP. GEETER, A., INSP. FONG, D. RESPONDED, REROUTE, 3 LINE I/B, R/BAKER TO CALIFORNIA, L/STEINER, R/SACRAMENTO, R/FILLMORE TO REGULAR ROUTE. 3 LINE O/B, L/DIVISARDERO, R/ CALIFORNIA, R/WALNUT, L/SACRAMENTO, R/PRESIDIO, TO REGULAR ROUTE. VEH DELAY: 00:56 LINE DELAY: 00:56					

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 9, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

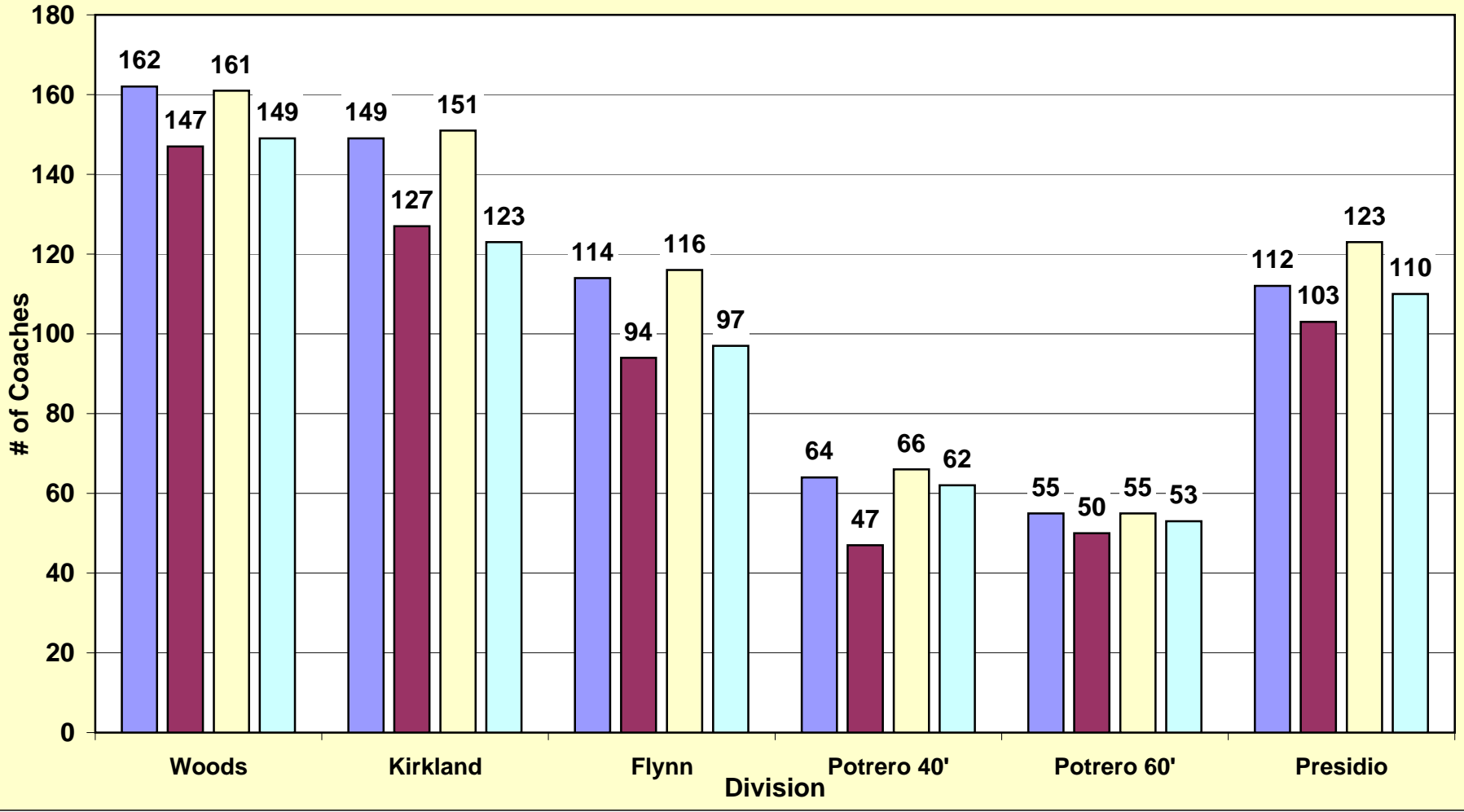
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	4
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 9, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	30	9	4	4
Equipment available for service @ 7:30 a.m.	121	12	6	4

Motor & Trolley Coaches Availability
 A.M. 12/9/09 & 12/8/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/9/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	3	0	0	3	N/A	N/A	N/A	N/A	3
Scheduled maintenance	5	1	4	10	2	0	2	4	14
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	19	6	10	35	11	18	53	82	117
Awaiting parts	2	0	0	2	4	4	20	28	30
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	162	149	114	425	64	55	112	231	656
Final a.m. pull-out	147	127	94	368	47	50	103	200	568
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	0	3	4	1	3	0	4	8
Afternoon (p.m.) availability									
12/8/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	20	4	8	32	9	18	42	69	101
Awaiting parts	2	0	0	2	4	4	20	28	30
Radio	0	0	0	0	0	2	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	161	151	116	428	66	55	123	244	672
Final p.m. pull-out	149	123	97	369	62	53	110	225	594
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	1	1	0	2	2

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, DECEMBER 8, 2009											
Green	258	68	18	11	22	17	26.4	7.0	4.3	8.5	6.6
Cable Car	140	26	7	4	10	5	18.6	5.0	2.9	7.1	3.6
Potrero	246	51	18	5	21	7	20.7	7.3	2.0	8.5	2.8
Presidio	186	26	8	5	6	7	14.0	4.3	2.7	3.2	3.8
Kirkland	252	40	19	7	9	5	15.9	7.5	2.8	3.6	2.0
Woods	319	56	20	6	13	17	17.6	6.3	1.9	4.1	5.3
Flynn	194	45	13	6	14	12	23.2	6.7	3.1	7.2	6.2
Total	1,595	312	103	44	95	70	19.6%	6.5%	2.8%	6.0%	4.4%

Summary For The Last 7 Days

TUESDAY 12 01	1,572	328	123	36	119	50	21%	8%	2%	8%	3
WEDNESDAY 12 02	1,582	335	124	36	119	56	21%	8%	2%	8%	4
THURSDAY 12 03	1,567	336	121	34	114	67	21%	8%	2%	7%	4
FRIDAY 12 04	1,604	361	130	35	120	76	23%	8%	2%	8%	5
SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6
SUNDAY 12 06	1,063	250	83	20	84	63	24%	8%	2%	8%	6
MONDAY 12 07	1,604	350	127	39	108	76	22%	8%	2%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.