

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, December 10, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>96.8</b>	<b>38</b>	<b>38</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>176</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>52</b>	<b>6%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>36</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>120</b>	<b>17%</b>
<b>TOTAL</b>	<b>713</b>	<b>788</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	220	45	12	3	21	9
Cable Car	128	31	2	2	17	10
Potrero	236	69	21	5	30	13
Presidio	197	32	6	7	9	10
Kirkland	228	46	12	5	19	10
Woods	365	72	22	6	31	13
Flynn	195	41	17	4	14	6
<b>TOTAL</b>	<b>1,569</b>	<b>336</b>	<b>92</b>	<b>32</b>	<b>141</b>	<b>71</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:32 12/10/10	R OPERATOR PO	14	3323	320	14	7123	MISSION & 2ND ST (IB)	ACCIDENT COACH AND AUTO, HIT & RUN, NO INJURY.	IB	08:32	09:36	30
							1143393	INSP C WILCHER CLEARED. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 01:04				
12:05 12/10/10	R OPERATOR ME	81	833	20	KT	1449	OCEAN & JULES (OB)	ACCIDENT, LRV & AUTO	OB LD	12:15	12:23	20
							1143489	SENIOR STAFF*, SYSTEM SAFETY*, C CARRILLO*, VIDEO PULLED, CLAIMS*, INSP C DEBONO CLEARED VEH DELAY: 00:08 LINE DELAY: 00:08				
12:10 12/10/10	R OPERATOR PO	14	1103	388	33	5426	MISSION & 16TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	12:10	13:28	30
							1143534	INSP R FISHER CLEARED. MINOR DAMAGES COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 01:18				
12:47 12/10/10	R OPERATOR KI	39	979	611	10	8303	TOWNSEND & 2ND	NON INJURY MUNI ACCIDENT, COACH/AUTO.	IB	12:47	14:23	24
							1143546	INSP WILCHER C, AUTO TOWED OPERATOR, 799. SI KIRKLAND N/R [EOR 13:10] VEH DELAY: 00:23				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:55 12/10/10	R OPERATOR ME	81	1981	55	J	1411	CHURCH & MARKET (IB)	LRV/PEDESTRIAN ACCIDENT	IB LD	13:55 13:55	15:40	85
							1143561	4T79,C33 MEDIC 72 TRANSPORTED TO SFGH HEAD INJURY. CLAIMS 6A42,UPAGE,SS.STAFF.J-LINE SWITCHBACK IB/OB 16TH CHURCH.741-CAD#239,740-CAD#1964 SI MINT YARD LINE DELAY: 01:45				
14:21 12/10/10	R OPERATOR	24	2628	45	9	8180	MARKET & 11TH STREET (OB)	MOTOR COACH / MILAN ACCIDENT	OB LD	14:21 14:21	15:35 15:35	85
							1143512	EOR/NR.4M1,4C55,1T62,4S30,4C50,1T65,1M1 ENGINE #3,MEDIC #78 TRANSPORTED TO SFGH CLAIMS 6A40*,SS/STAFF.U-PAGE.OPERATORS 799. SI MINT YARD VEH DELAY: 01:14 LINE DELAY: 01:14				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:22 12/10/10	R OPERATOR CA	12	2069	13	60	9	HYDE & BEACH (OB)	NEED PUSH	OB LD	07:22 07:22	08:10 08:10	11
							1143389	INSPECTOR JAHN,A.* INSP WILCHER. 60 LINE AROUND HORN.CABLE CAR SHOP TRUCK 655 DISABLED AT COLUMBUS AND FRANSISCO.ATLAS FOR TOW BUT CANCEL. CABLE SHOP MAN REPAIRED 665. 8M8*.2M7*. TWO SHUTTLES.MRO* VEH DELAY: 00:48 LINE DELAY: 00:48				
13:55 12/10/10	R OPERATOR ME	81	1981	55	J	1411	CHURCH & MARKET (IB)	LRV/PEDESTRIAN ACCIDENT	IB LD	13:55 13:55	15:40	85
							1143561	4T79,C33 MEDIC 72 TRANSPORTED TO SFGH HEAD INJURY. CLAIMS 6A42,UPAGE,SS.STAFF.J-LINE SWITCHBACK IB/OB 16TH CHURCH.741-CAD#239,740-CAD#1964 SI MINT YARD LINE DELAY: 01:45				
14:21 12/10/10	R OPERATOR GV	23	2509	166	F	1811	MARKET & 11TH STREET (OB)	MOTOR COACH / MILAN ACCIDENT	OB LD	14:21 14:21	15:35 15:35	85
							1143513	EOR/NR.4M1,4C55,1T62,4S30,4C50,1T65,1M1 ENGINE #3,MEDIC #78 TRANSPORTED TO SFGH CLAIMS 6A40*,SS/STAFF.U-PAGE.OPERATORS 799. SI MINT YARD VEH DELAY: 01:14 LINE DELAY: 01:14				
21:39 12/10/10	R OPERATOR ME	23	0506	120	KT	1471	OCEAN & PHELAN (OB)	BLOCKED BY NON-MUNI ACCIDENT	OB LD	21:39 21:39	22:09 22:09	83
							1143637	INSP MJ AND SFFD CLEARED. UPAGED. VEH DELAY: 00:30 LINE DELAY: 00:30				