



MUNI

Service Delivery

Daily Report

Friday, December 11, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 12 12 09 AM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	2	0	0	0	9=1, 38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	4	0	1	0	6=1, 14=1, 49=2
Presidio	0	0	1	0	
Green	2	0	1	0	M=2
F line	0	0	0	0	
TOTAL	9	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 12 / 11 / 09
 Afternoon report

Cable Car	6	0	0	0	59=2 60=3 61=1
Flynn	5	0	1	0	8X=2 38=2 38L=1
Kirkland	1	0	0	0	19=1
Woods	4	0	0	0	18=1 27=1 29=1 44=1
Potrero	17	0	0	0	6=2 14=4 22=2 24=1 30=5 33=1 41=1 49=1
Presidio	0	0	0	0	
Metro	12	0	0	0	N=2 M=4 L=4 J=1 S=1
F line	1	0	0	0	
TOTAL	46	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY 12/11/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	4	2	18.2%	49	6	2	87.8%
Cable Car multi-piece	4		66.7%				
Flynn one-piece	1	1	2.6%	157	3	1	98.1%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	3	1.8%	219	1	3	99.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	5	2.3%	260	2	5	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	11	4	16.4%	202	15	4	92.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	5	0.0%	162	0	5	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	4	7.5%	148	7	4	95.3%
Metro multi-piece	4		8.2%				
F Line one-piece	2	3	20.0%	33	3	3	92.4%
F Line multi-piece	1		11.1%				
System total				1230	37	27	97.0%

Accidents

Fri Dec 11, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:14 12/11/09	R 4-S-30, O. EN WO	77	3194	821	91	8315	WEST PORTAL & ULLOA	ACCIDENT COACH & SHOP TRUCK	OB	00:14	00:30	13
								INSP.# 4-T-79, M. MC.GEHEE CLEARED VEH DELAY: 00:16				
07:47 12/11/09	R OPERATOR PR	18	3408	46	21	5632	FULTON & SCHRADER	ACCIDENT, COACH/AUTO, MINOR		07:47	08:15	14
								INSP. B. LUM CLEARED. NO OP 799. MGR.W.VALARIS*, VIDEO* SI PRESIDIO VEH DELAY: 00:28				
09:28 12/11/09	R OPERATOR KI	35	1850	624	28	8024	LOMBARD & DIVISADERO (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES, HIT & RUN	IB	09:28	09:30	14
								OP CLEARED. OP TO BE INTERVIEWED AT FT. MASON TERMINAL VEH DELAY: 00:02				
09:47 12/11/09	R INSP COLLAZOS ME	23	3096	61	N	1424	EMBARCADERO (IB)	DOORS, STEP DOWN IN LOW MALE PASSENGER FELL PASSENGER FELL	IB LD	09:39	09:42	20
								[LRV2=1490]SENIOR STAFF & SAFETY*, SYSTEM SAFETY KEN ANDERSON*, VIDEO*, CLAIMS # 06-A-40*, AID REFUSED, INSPS ECHIVARRE*, CASTRO*, AREVALO, DONALDSON*, MGR T. JULIAN*, 311*, MGR G W. LLIAMS*, MUR 4-S-31 REPAIRED, LRV @ KING & 6TH STREET,,MRU 4-S-23, REPORTED AIR LEAK STEPS. VEH DELAY: 00:03 LINE DELAY: 00:03				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:23 12/11/09	T OPERATOR PR	18	3010	58	1	5610	CLAY & TAYLOR (IB)	ACCIDENT COACH & AUTO(HIT & RUN)	IB	10:23	11:14	39
							1081939	INSP P. JONES, MINOR DAMAGE TO LEFT REAR BUMPER, NO 799, VIDEO* VEH DELAY: 00:51				
13:10 12/11/09	R OPERATOR PR	29	3408	46	3	5597	SUTTER & KEARNY (OB)	ACCIDENT, COACH/AUTO	OB	13:10	14:05	14
							1081951	INSP. P. JONES, MINOR DAMAGE TO AUTO, NO INJURIES / NO 799, VIDEO* VEH DELAY: 00:55				
13:30 12/11/09	R GRIPMAN CA	18		15	61	52	POWELL & SUTTER (IB)	SLOT BLADE NO INJURIES	IB	15:09	15:35	07
							1082011	INSP J. KWONG, CLEARED. MGR. RANCE, CABLE SHOP, CABLE MACHINERY , #1 SHUTTLE SI CABLE CAR N/R VEH DELAY: 00:26 LINE DELAY: 00:26	LD	15:09	15:35	
20:33 12/11/09	R OPERATOR KI	24	1605	243	71	8175	LINCOLN & 5TH AVENUE (IB)	ACCIDENT COACH & AUTO H/R	IB	20:33	20:34	19
							1081976	OPERATOR TO BE INTERVIEWED AT TERMINAL. SEE ACCOMPANYING TAG #1082072 VEH DELAY: 00:01				
21:35 12/11/09	R OPERATOR WO	25	3527	244	48	8421	ELIZABETH & GRANDVIEW (IB)	ACCIDENT (COACH / AUTO)	IB	21:36	22:25	19
							1082074	INSP. L. WILSON CLEARED VEH DELAY: 00:49				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:09 12/11/09	R OPERATOR CA	18	2441	15	61	52	CALIFORNIA & DRUMM (OB)	BUMPER BAR (0025 CALIFORNIA)	OB	08:09	08:59	18
							1081920	CABLE SHOP 665 RESP.CABLE MACHINERY RESP., INSP. A. FORSE RESP. MNGR. RANCE*; WHILE GOING ACROSS DRUMM, THE REAR GRIP MADE CONTACT WITH THE BUMPER BAR. CABLE CAR TOWED IN. SI CABLE CAR 52 @10:35 VEH DELAY: 02:26 LINE DELAY: 00:37	LD	08:09	08:46	
11:10 12/11/09	R OPERATOR ME	72	3096	61	N	1424	KING & 6TH STREET (OB)	STEPS	OB	10:03	11:10	20
							1081822	[LRV2=1490]INSPS COLLAZOS* & ECHIVARRFE*, MGR G WILLIAMS*, MRU 4-S-32 REPAIRED VEH DELAY: 01:07 LINE DELAY: 01:07	LD	10:03	11:10	
11:19 12/11/09	R OPERATOR CA	18	0722	1	60	21	HYDE BETWEEN CHESTNUT & FRANCISCO (OB)	SLOT BLADE DEPLOYMENT	OB	11:19		18
							1081823	SHOP TRUCK 665, INSP. A. FORSE, CABLE MACHINERY RESPONDED; MNGR RANCE* NO 799, CABLE CAR TOWED IN SI CABLE CAR 21 @13:10 VEH DELAY: 01:51 LINE DELAY: 00:24	LD	11:19	11:43	
13:30 12/11/09	R GRIPMAN CA	18		15	61	52	POWELL & SUTTER (IB)	SLOT BLADE NO INJURIES	IB	15:09	15:35	07
							1082011	INSP J. KWONG, CLEARED. MGR. RANCE, CABLE SHOP, CABLE MACHINERY, #1 SHUTTLE SI CABLE CAR N/R VEH DELAY: 00:26 LINE DELAY: 00:26	LD	15:09	15:35	

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:30 12/11/09	R OPERATOR CA	18		15	61	52	CALIFORNIA & JONES (IB)	NEED PUSH, GRIP CHANGE	IB	13:30	14:20	07
							1082013	INSP J. KWONG, 665. CABLE MACHINERY, #1 SHUTTLE VEH DELAY: 00:50 LINE DELAY: 00:50				
18:58 12/11/09	T OPERATOR GV	75	03	183	F	1078	MARKET & DRUMM (OB)	BLOCKED BY 171/F/1050	OB	19:03	19:24	88
							1082058	INSP D KINDSTEDT; MRU 4S30 VEH DELAY: 00:21 LINE DELAY: 00:21	LD	19:03	19:24	
19:03 12/11/09	OPERATOR GV	75	5	171	F	1050	MARKET & DRUMM (OB)	DOORS	OB	19:03	19:24	88
							1082055	INSP D KINDSTEDT; MRU 4S30 CLEARED VEH DELAY: 00:21 LINE DELAY: 00:21	LD	19:03	19:24	
19:12 12/11/09	R OPERATOR CA	32	45	32	60	5	WASHINGTON & TAYLOR (IB)	SLOT BLADE	IB	19:12	19:56	07
							1082049	INSP BEMNET, A., CABLE SHOP TRUCK 665, CABLE MACHINERY, RESPONDED. 8M1 MGR. RANCE*, CABLE CAR WAS TOWED IN. SI CABLE CAR 15 @20:35 VEH DELAY: 01:23 LINE DELAY: 00:44				

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, DECEMBER 11, 2009											
Green	262	71	20	10	26	15	27.1	7.6	3.8	9.9	5.7
Cable Car	146	45	13	5	15	12	30.8	8.9	3.4	10.3	8.2
Potrero	246	65	29	7	20	9	26.4	11.8	2.8	8.1	3.7
Presidio	188	27	7	6	5	9	14.4	3.7	3.2	2.7	4.8
Kirkland	251	44	19	5	10	10	17.5	7.6	2.0	4.0	4.0
Woods	318	54	19	7	16	12	17.0	6.0	2.2	5.0	3.8
Flynn	197	41	13	4	17	7	20.8	6.6	2.0	8.6	3.6
Total	1,608	347	120	44	109	74	21.6%	7.5%	2.7%	6.8%	4.6%

Summary For The Last 7 Days

FRIDAY 12 04	1,604	361	130	35	120	76	23%	8%	2%	8%	5
SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6
SUNDAY 12 06	1,063	250	83	20	84	63	24%	8%	2%	8%	6
MONDAY 12 07	1,604	350	127	39	108	76	22%	8%	2%	7%	5
TUESDAY 12 08	1,595	312	103	44	95	70	20%	6%	3%	6%	4
WEDNESDAY 12 09	1,610	333	117	42	99	75	21%	7%	3%	6%	5
THURSDAY 12 10	1,598	324	110	44	98	72	20%	7%	3%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.