

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, December 11, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>98.5</b>	<b>12</b>	<b>56</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>100</b>	<b>75%</b>
<b>F LINE</b>	<b>19</b>	<b>23</b>	<b>21%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>64</b>	<b>102</b>	<b>59%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>100</b>	<b>59%</b>
<b>FLYNN</b>	<b>78</b>	<b>101</b>	<b>29%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>57</b>	<b>68%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>43</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>116</b>	<b>76%</b>
<b>TOTAL</b>	<b>445</b>	<b>671</b>	<b>51%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	147	39	7	4	15	13
Cable Car	107	25	1	3	14	7
Potrero	173	55	18	1	25	11
Presidio	141	25	4	7	8	6
Kirkland	139	28	6	2	12	8
Woods	217	40	11	3	20	6
Flynn	166	43	19	4	12	8
<b>TOTAL</b>	<b>1,090</b>	<b>255</b>	<b>66</b>	<b>24</b>	<b>106</b>	<b>59</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:52 12/11/10	R OPERATOR KI	11	3382	637	43	8319	GENEVA & OCEAN (OB)	ALLEGED ACCIDENT, COACH/AUTO, NO DAMAGE/INJURIES	OB	08:52	09:31	14
				1143566			INSP. R. JONES CLEARED. MOTORIST INFORMED OPERATOR THAT COACH CONTACTED HIS VEHICLE. MOTORIST LEFT. VIDEO*, CLAIMS 6A46*, NO OP 799 VEH DELAY: 00:39					
12:55 12/11/10	R OPERATOR FL	12	3813	445	38	6209	GEARY & DIVISADERO (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	12:52	13:32	14
				1143700			INSP. J. GIANG CLEARED. S/S*, VIDEO* NO OP 799 VEH DELAY: 00:40					
13:39 12/11/10	T 311 (SER. #78 PO	18	3224	353	33	5428	16TH ST & MISSION (OB)	ALLEGED ACCIDENT COACH & AUTO	OB	12:45		39
				1143578			SEE INTERVIEW TAG #1143579					
15:13 12/11/10	R OPERATOR WO	24	3776	75	67	8526	24TH ST & FOLSOM (IB)	ACCIDENT COACH & AUTO	IB	15:13	15:57	39
				1143581			INSP J. CLARK, MINOR DAMAGE TO COACH , NO 799 VEH DELAY: 00:44					
17:15 12/11/10	R OPERATOR WO	24	3395	168	27	8112	ELLIS & TAYLOR (IB)	ACCIDENT COACH & AUTO	IB	17:15	18:45	39
				1143744			INSP S. WONG, MINOR DAMAGE TO RIGHT REAR OF COACH, VIDEO*, NO 799 VEH DELAY: 01:30					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:38 12/11/10	R OPERATOR ME	86	2253	138	KT	1458	JUNIPERO SERRA & OCEAN (OB)	BLOCKED BY AUTO IN TRACKWAY	OB	01:38	02:12	88
							1143622	INSP E DENNIS; MRU 4S44; MRU 4S26; MRU 4S30; SFPD 3-I-4-E; INSP M CONTRERAS*; SENIOR MANAGEMENT* VIA PAGE; LSGP VEH DELAY: 00:34 LINE DELAY: 00:34	LD	01:38	02:12	
10:14 12/11/10	T CABLE MACHINE CA	17					807 POWELL & CALIFORNIA (IB)	STRAND ALARM	IB	10:14	23:07	36
							1143755	INSP A. ALLEN & J. KWONG RESPONDED, STRAND ALARM ACTIVATED, CABLE MACHINERY WILL REPLACE CABLE, POWELL CABLE WILL BE DOWN FOR THE ENTIRE DAY, 4 SHUTTLE COACHES USED TO BRIDGE THE GAP IN SERVICE, MGRS D. BANBURY*, J. HALEY*, C. CARRILLO*, N. POPP*, VEH DELAY: 12:53 LINE DELAY: 12:53	LD	10:14	23:07	
20:28 12/11/10	T SFPD ME	86	2155	133	J	1504	SAN JOSE AVE. & RANDALL (IB)	BROKEN PANTOGRAPH SFPD REPORTED BLANKET OVER THE OVERHEAD WIRE	IB	20:28	20:50	86
							1143765	MRU 4S30 & MRU 4S37 REPAIRED PANTOGRAPH. INSP.THOMAS*, INSP.WELLS*, INSP.KUO*, STATION AGENTS*. OVERHEAD LINE DEPT.#819 REMOVED BLANKET AT 2104HRS. OPERATORS & PASSENGERS NOTIFIED. 4 SHUTTLES. J-LINE REROUTED INBOUND VIA THE K-LINE. RUN 112/K/1477 ROUTED OB TO THE J-LINE FROM EMBARCADERO STATION. POWER CONTROL*. 311 CALL CENTER*, C.CARRILLOS*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN 1482 @22:07 VEH DELAY: 01:39 LINE DELAY: 01:05	LD	20:28	21:33	