



# MUNI Service Delivery Daily Report

Saturday, December 12, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hour**

12

13 2009

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	1	0	29=1; 18=1
<b>Potrero</b>	8	0	1	0	49=3; 14=3; 6=2
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	1	0	0	0	K=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	11	0	2	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**SATURDAY 12/12/2009**  
 Afternoon report

<b>Cable Car</b>	4	0	0	0	59=1 60=2 61=1
<b>Flynn</b>	5	0	0	0	9=1 14L=2 8X=2
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	0	0	23=1
<b>Potrero</b>	17	0	0	0	33=1 6=2 14=5 24=1 49=6 30=1 22=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	27	0	0	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 12/12/2009</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	3	6	13.6%	46	4	6	91.3%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	5	5	13.2%	132	8	5	93.9%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	0	0	0.0%	123	0	0	100.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	0	0	0.0%	132	0	0	100.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	12	5	17.9%	141	21	5	85.1%
<b>Potrero multi-piece</b>	18		20.2%				
<b>Presidio one-piece</b>	1	7	1.9%	130	1	7	99.2%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	14	1.5%	99	2	14	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	2	10.0%	30	1	2	96.7%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>833</b>	<b>37</b>	<b>39</b>	<b>95.6%</b>

## Accidents

Sat Dec 12, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:58 12/12/09	R OPERATOR KI	16	7	791	19	8227	NORTH POINT & EMBARCADERO (PI)	ACCIDENT, COACH / AUTO	PI	01:58	02:37	16
							<b>1082081</b>	INSP. A. VELACRUZ CLEARED, NO INJURIES, NO (799), THE OTHER VEHICLE STATED SHE WAS LOOKING AT HER GPS SYSTEM AND MADE CONTACT WITH THE COACH, MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH (PAINT TRANSFER). <b>VEH DELAY: 00:39</b>				
20:10 12/12/09	R OPERATOR CA	24	62	30	60	24	CALIFORNIA & POWELL (OB)	NON INJURY ACCIDENT, CABLE CAR / AUTO.	OB LD	20:10 20:10	20:25 20:25	24
							<b>1082228</b>	INSP BEMNET A, 8M1*, S/S*, CLAIMS #6-A-42* U-PAGE @ 22:28 HRS., KROLL*, FORM ^R^ <b>VEH DELAY: 00:15 LINE DELAY: 00:15</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:35 12/12/09	R OPERATOR PO	10	7	405	24	5473	NEWHALL & PALOU (IB)	NON MUNI ACCIDENT BLOCKING	IB LD	17:35 17:35	17:44 18:35	07
							<b>1082195</b>	INSP L. WILSON CLEARED, REROUTE 24 LINE ONE STOP MISSED <b>VEH DELAY: 00:09 LINE DELAY: 01:00</b>				

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, DECEMBER 12, 2009</b>											
Green	181	57	14	5	22	16	31.5	7.7	2.8	12.2	8.8
Cable Car	123	34	16	3	9	6	27.6	13.0	2.4	7.3	4.9
Potrero	165	49	20	2	17	10	29.7	12.1	1.2	10.3	6.1
Presidio	144	22	6	6	5	5	15.3	4.2	4.2	3.5	3.5
Kirkland	142	19	8	1	5	5	13.4	5.6	0.7	3.5	3.5
Woods	184	37	8	1	12	16	20.1	4.3	0.5	6.5	8.7
Flynn	161	41	15	5	11	10	25.5	9.3	3.1	6.8	6.2
<b>Total</b>	<b>1,100</b>	<b>259</b>	<b>87</b>	<b>23</b>	<b>81</b>	<b>68</b>	<b>23.5%</b>	<b>7.9%</b>	<b>2.1%</b>	<b>7.4%</b>	<b>6.2%</b>

**Summary For The Last 7 Days**

SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6
SUNDAY 12 06	1,063	250	83	20	84	63	24%	8%	2%	8%	6
MONDAY 12 07	1,604	350	127	39	108	76	22%	8%	2%	7%	5
TUESDAY 12 08	1,595	312	103	44	95	70	20%	6%	3%	6%	4
WEDNESDAY 12 09	1,610	333	117	42	99	75	21%	7%	3%	6%	5
THURSDAY 12 10	1,598	324	110	44	98	72	20%	7%	3%	6%	5
FRIDAY 12 11	1,608	347	120	44	109	74	22%	7%	3%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.