

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, December 13, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.4</b>	<b>31</b>	<b>57</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>174</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>121</b>	<b>9%</b>
<b>FLYNN</b>	<b>100</b>	<b>109</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>53</b>	<b>8%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>40</b>	<b>-15%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>126</b>	<b>22%</b>
<b>TOTAL</b>	<b>713</b>	<b>786</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	216	59	13	6	22	18
Cable Car	131	35	4	6	7	18
Potrero	239	72	22	2	29	19
Presidio	202	29	9	8	7	5
Kirkland	230	46	8	8	20	10
Woods	365	71	19	11	30	11
Flynn	192	44	14	5	15	10
<b>TOTAL</b>	<b>1,575</b>	<b>356</b>	<b>89</b>	<b>46</b>	<b>130</b>	<b>91</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:27 12/13/10	R	311	30				LINCOLN & 10TH AVE (IB)	ALLEGED ACCIDENT (C / A)	IB	06:55	11:50	26	
							1143945	INSP LUM, B (1T62) VIDEO* TO PULL VIDEO FROM COACH 8355 & 6250 (431/16X/6255. VEH DELAY: 04:55					
11:41 12/13/10	R	OPERATOR KI	39	2138	661	43	8341	MASONIC & PAGE	ACCIDENT (COACH / AUTO), NO INJURY	OB	11:41		26
							1143946	OPERATOR WILL BE INTERVIEWED					
13:04 12/13/10	R	OPERATOR PR	27	0871	11	31	5589	BALBOA AVE & 36TH AVE (OB)	ACCIDENT, COACH AND AUTO	OB	13:04		27
							1144017	OPERATOR CLEARED, AND LEFT WITH OUT NOTIFYING CENTRAL CONTROL, NOTE: SEE INTERVIEW TAG #1144016					
13:42 12/13/10	R	OPERATOR PR	27	3712	124	5	5630	FULTON & LOYOLA	ACCIDENT COACH AND AUTO	OB	13:42	15:00	11
							1143982	INSPECTOR LUM, B; SYSTEM SAFETY *, CLAIMS 6A01 *, VIDEO *, MINOR NO 799 VEH DELAY: 01:18					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:57 12/13/10	R OPERATOR WO	26	1124	57	56	8528	LELAND & RUTLAND (OB)	INJURY ACCIDENT (COACH / AUTO)	OB	13:57	14:58	32
						1144048	INSP J. FLORES (1C57), SFFD ENG 44, MEDIC 67, ALL RESPONDED, MGRS J. KELLY, N. POPP, COACH MADE CONTACT WITH VEHICLE OPEN DOOR, OPER TRANSPORTED TO ST. FRANCIS HOSPITAL, S/SAFETY*, CLAIMS 6A01*, VIDEO*, SI WOODS N/R VEH DELAY: 01:01					
17:22 12/13/10	R OPERATOR ME	85	1833	117	K	1505	OCEAN & PLYMOUTH (IB)	MOTORCYCLE & AUTO ACCIDENT	IB	17:24	17:40	85
						1144073	4T41,SFPD* VEH DELAY: 00:16 LINE DELAY: 00:16		LD	17:24	17:40	
18:38 12/13/10	R OPERATOR PO	27	1356	377	30	7105	POTRERO DIVISION (PI)	ACCIDENT (COACH & AUTO H&R)	PI	18:38		32
						1144061	SEE INTERVIEW TAG #1144060					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:21 12/13/10	R OPERATOR ME	81	1541	51	KT	1544	3RD.ST. & LA SALLE (IB)	BLOCK BY SFPD	IB	11:21	13:12	78
						1144012	INSP.^S C. DEBONO & L. KUO RESPOND, LSGP. 311* 2 SHUTTLE SENT TO 3RD. & BURKE, AND TO SUNNYDALE VEH DELAY: 01:51 LINE DELAY: 01:51		LD	11:21	13:12	
14:38 12/13/10	R OPERATOR ME	83	2059	040	N	1414	DUBOCE AVENUE & NOE ST (IB)	PASSENGER/PASSENGER ALTERCATION (WITH EQUIPMENT VANDALISM)	IB	14:38	15:06	74
						1144025	[LRV2=1542]SENIOR STAFF/SYSTEM SAFETY; SFPD UNIT F-14-C RESPONDED WITH CASE# 101146395; MRU 4S24 & INSP H HENLEY RESPONDED AND ASSISTED; RUN WAS SENT IN WITH A KICKED OUT KINDOW; END OF RUN. 1 M/C SHUTTLE USED. LSGP. SI METRO EAST N/R [EOR 15:31] VEH DELAY: 00:53 LINE DELAY: 00:28		LD	14:38	15:06	