# DAILY SERVICE DELIVERY OVERVIEW

## WEDNESDAY, December 15, 2010

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	97.2	33	37

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	20	24	20%
CABLE CAR	26	31	19%
WOODS	143	178	24%
KIRKLAND	111	126	14%
FLYNN	100	109	9%
POTRERO 40'	49	61	24%
POTRERO 60'	47	44	-6%
PRESIDIO	103	128	24%
TOTAL	713	819	15%

## 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	215	52	7	8	19	18
Cable Car	120	26	5	6	13	2
Potrero	245	68	15	5	35	13
Presidio	200	31	8	7	10	6
Kirkland	226	49	13	9	20	7
Woods	366	73	16	12	35	10
Flynn	188	44	14	5	16	9
TOTAL	1,560	343	78	52	148	65

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### **ACCIDENTS:**

Тіме				110#	(1)U#	NATURE OF OCCURRENCE		Dei	AY				
Date		DIVISION	CC	OF #	NUN		VEN	LUCATION	ACTION TAKEN		Start	End	CC
09:28 12/15/10	R	OPERATOR FL	26	1293	487	14L	6214	MISSION & MAIN (OB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	OB	09:32	09:56	11
					1	1443	45	INSPECTOR DAV MIRROR NO DAN DELAY: 00:24					
14:41 12/15/10	R	OPERATOR PO	15	1407	332	33	5449	MISSION & 18TH STREET	ACCIDENT COACH AND AUTO	IB 14:41 15:36		11	
					1	1444	09	INSPECTOR JOMOC, K; VIDEO *, SYSTEM SAFETY *, CLAIMS*, MINOR DAMAGE NO 799 VEH DELAY: 00:55					
15:02 12/15/10	R	OPERATOR KI	39	2443	752	2	8202		ACCIDENT COACH AND BUS SHELTER	OB	15:02	15:59	11
					1	1443	49	INSPECTOR HOLMES,V;VIDEO *,SYSTEM SAFETY *,DISPATCHER *,FOR RESCUE OPERATOR OPERATOR NO POST ACCIDENT TESTING,NON DRIVING STATUS,311 * FOR GLASS CLEAN UP AND SHELTER DAMAGE SI KIRKLAND N/R [EOR 20:28] VEH DELAY: 05:26					

Тіме		CALL FROM	То	OP#	DUN		Veu	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN		DELAY		
Date		DIVISION	CC	OF #	NUN		VEN	LUCATION			Start	End	СС
17:32 12/15/10	R	OPERATOR WO	27	2619	216	44	8407	7TH CALIFONIA (OB)	ACCIDENT COACH/ TRUCK (HIT AND RUN)	OB	17:32	18:05	18
					1	1444	14	INSP J GIANG CLEARED, VIDEO* CLAIM 6A45* VEH DELAY: 00:33					
17:47 12/15/10	R	OPERATOR KI	27	0683	759	19		GOLDEN GATE & LARKIN (IB)	ACCIDENT COACH/ AUTO (HIT AND RUN)	IB 17:47		18:59	18
					1	1444	18	8 INTERVIEW AT TERMINAL, VIDEO*, CLAIM 6A45* Veh delay: 01:12					

## *LINE DELAY > 20 MINUTES:*

Тіме	CALL TO		NATURE OF OCCURRENCE	DELAY
DATE	FROM CC OP# RUN LINE VEH	LOCATION	Action Taken	DI START END CC
	DIVISION			

There was no delay > 20 minutes.