

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, DECEMBER 19, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,203</b>	<b>94.3%</b>	<b>28</b>	<b>41</b>	<b>101</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>24</b>	<b>20</b>	<b>-17%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>151</b>	<b>187</b>	<b>24%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>131</b>	<b>18%</b>
<b>FLYNN</b>	<b>103</b>	<b>113</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>71</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>37</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>137</b>	<b>30%</b>
<b>TOTAL</b>	<b>726</b>	<b>843</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>119</b>	<b>29</b>	<b>12</b>	<b>11</b>	<b>6</b>	<b>0</b>
<b>Flynn</b>	<b>186</b>	<b>41</b>	<b>11</b>	<b>14</b>	<b>14</b>	<b>2</b>
<b>Green</b>	<b>197</b>	<b>41</b>	<b>17</b>	<b>13</b>	<b>7</b>	<b>4</b>
<b>Kirkland</b>	<b>207</b>	<b>40</b>	<b>16</b>	<b>11</b>	<b>12</b>	<b>1</b>
<b>Potrero</b>	<b>232</b>	<b>49</b>	<b>23</b>	<b>16</b>	<b>8</b>	<b>2</b>
<b>Presidio</b>	<b>176</b>	<b>36</b>	<b>14</b>	<b>10</b>	<b>11</b>	<b>1</b>
<b>Woods</b>	<b>333</b>	<b>70</b>	<b>31</b>	<b>18</b>	<b>19</b>	<b>2</b>
<b>TOTAL</b>	<b>1,450</b>	<b>306</b>	<b>124</b>	<b>93</b>	<b>77</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:54 12/19/11			1077	DUBOCE & CHURCH NEAR MINT YARD (PO)	ACCIDENT (MINOR)	09:54	
			<b>1207964</b>	INSP.M.CONTRERAS INTERVIEW MRU'S 4-S-45 & 27.N.POPP*,M.ELLIS*,D.PUGLISI*.SYSTEM SAFETY*.MRU'S DEAD TOW 1077 WITH CAR 1461,STUCK ON BREAKER 4-S-45 PUSH WITH TRUCK 536.PCC BUMP TRUCK.MINOR SRATCH ON TRUCK NO DAMAGE TO PCC			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:49 12/19/11	167	F	1895	MARKET ST. & LAGUNA (OB)	POLICE ACTIVITY	10:50	10:58
						<b>10:50</b>	<b>10:58</b>
			<b>1207927</b>	OPERATOR CLEARED .SFPD LOOKING FOR BLACK MALE,NO MERIT VEH DELAY: 00:08 LINE DELAY: 00:08			
18:13 12/19/11	148	1	5503	SACRAMENTO BETWEEN TAYLOR & JONES (OB)	NON INJURY MUNI ACCIDENT, COACH / TOUR BUS.	18:13	20:18
			<b>1208018</b>	TOWED IN, INSP WONG S, S/S*, VIDEO*, 6A40*, 311*, PUGLISI D*, POPP N*, COACHES RE-ROUTED. SI PRESIDIO N/R [EOR 01:07] VEH DELAY: 06:54			
18:33 12/19/11	405	33	5446	18TH ST. & CASTRO (IB)	VANDALISM, DOOR GLASS.	18:33	19:00
			<b>1208027</b>	SFPD STAR #1314, CASE #111013982, VIDEO*, OPERATOR INSTRUCTED TO FILL OUT REPORT AT END OF SHIFT. SI POTRERO N/R [EOR 19:18] VEH DELAY: 00:45			
22:54 12/19/11	562	38	6225	GEARY & 33RD AVENUE (OB)	PURSE SNATCH	22:55	23:45
			<b>1208003</b>	INSP E. DENNIS RESP SFPD #3G11E & 3G13E RESP CASE# 111-014-651, VIDEO* TWO ARRESTED (JUVENILES) VEH DELAY: 00:50			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:40 12/19/11	52				REROUTING DUE TO CONSTRUCTION	19:40 07:15	19:40
		1208002		INSPECTOR ON THE SCENE TO ASSIST WITH REROUTE LINE DELAY: 12:25			

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>630</b>
<b>Afternoon</b>	<b>613</b>
<b>TOTAL</b>	<b>1,243</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>