



**Muni
Service Delivery
Daily Report**

Sunday , December 20, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 21 09 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8X=2; 1X=1
Kirkland	3	0	0	0	2=1; 12=2
Woods	7	0	0	0	29=1; 44=1; 48=1; 9L=1; 18=1; 54=1; 71=1
Potrero	5	0	0	0	14=2; 22=1; 24=1; 30=1
Presidio	0	0	0	2	
Green	0	0	1	0	
F line	1	0	0	0	F=1
TOTAL	19	0	1	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 12 / 20 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	4	0	1	0	38=3 8X=1
Kirkland	2	0	0	0	2=1 19=1
Woods	0	0	0	0	
Potrero	7	0	0	0	6=1 14=1 22=2 30=1 49=2
Presidio	0	0	0	0	
Metro	1	0	0	0	KT=1
F line	0	0	0	0	
TOTAL	14	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 12/20/09 -							
SIGN UP DEC 2009							
Cable Car one-piece	0	8	0.0%	46	0	8	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	1	13.2%	121	7	1	94.2%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	3	1.8%	126	1	3	99.2%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	0	1.1%	142	1	0	99.3%
Woods multi-piece	0		0.0%				
Potrero one-piece	9	5	13.4%	136	15	5	89.0%
Potrero multi-piece	12		13.5%				
Presidio one-piece	3	8	5.8%	115	4	8	96.5%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	11	0.0%	77	0	11	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	2	0.0%	30	0	2	100.0%
F Line multi-piece	0		0.0%				
System total				793	28	38	96.5%

Accidents

Sun Dec 20, 2009

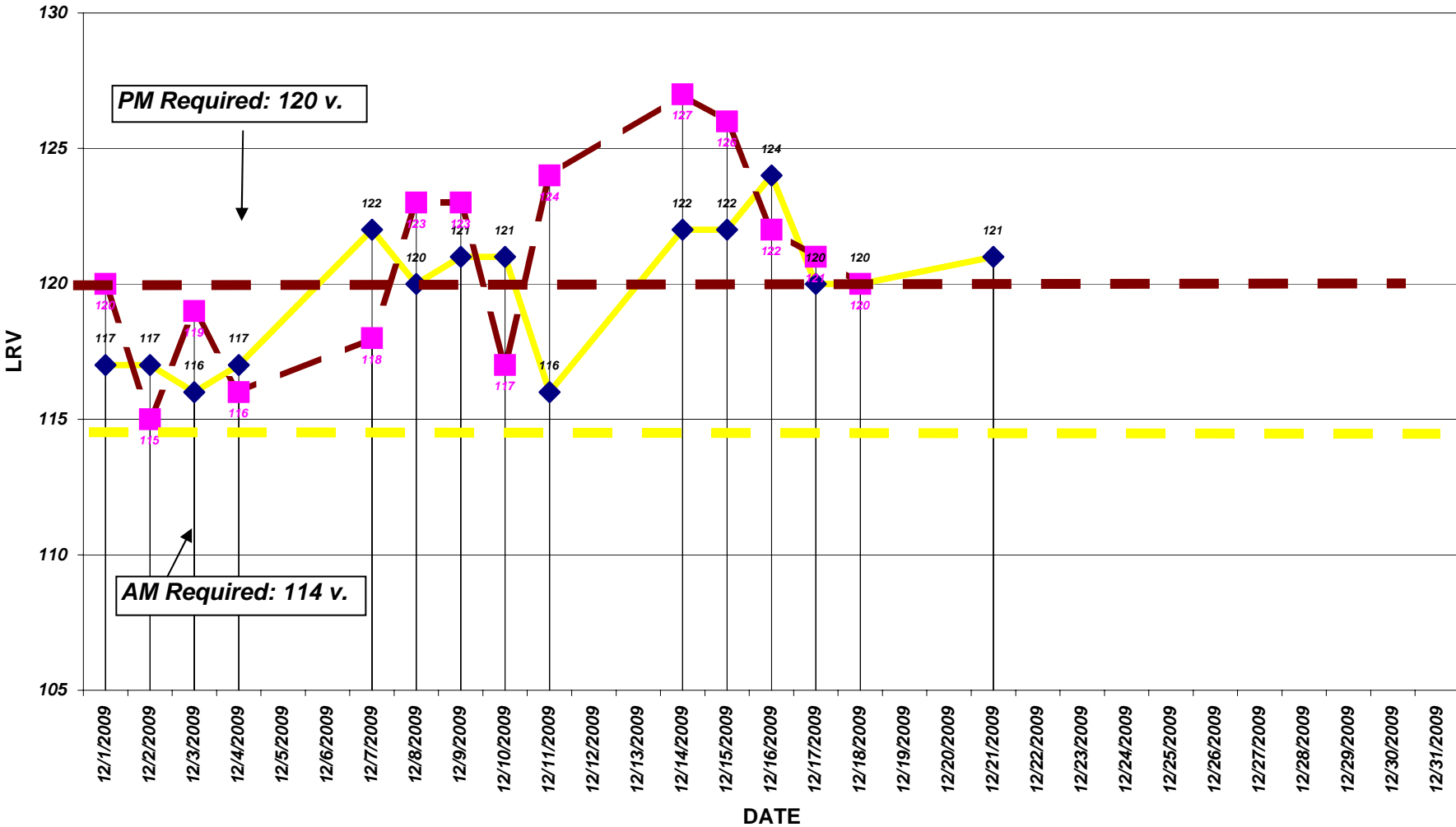
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:19 12/20/09	R OPERATOR GV	12	3380	156	F	1077	MARKET ST & VALENCIA ST (IB)	PCC/AUTO ACCIDENT (MINOR)	IB	12:19	12:43	74
							1083461	SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* INSP L HAYNES RESPONDED AND CLEARED; NO 799; NO ^R^ FORM; CLAIMS UNIT 6-A-50* NO INJURIES; PAINT SCRATCHES TO PCC; MINOR DAMAGE TO AUTO. INSP PARKS* VEH DELAY: 00:24 LINE DELAY: 00:24				
15:37 12/20/09	R OPERATOR WO	24	1721	490	71	6219	MARKET & 3RD STREET (IB)	ALLEGED ACCIDENT-COACH AND MOTORCYCLE	IB	15:37	16:18	38
							1083284	SYSTEM SAFETY*; INSP. T. KONG REPORTS THERE WAS NO MERIT TO THIS ALLEGED INCIDENT. THE MOTORCYCLIST ADMITS TO SLIPPING ON WET PAVEMENT AND LANDING ON HIS LEFTSIDE. THERE WAS NO CONTACT MADE WITH THE COACH. VEH DELAY: 00:41				
19:49 12/20/09	R OPERATOR FL	24	3187	555	38	6212	GEARY & DIVISADERO (IB)	OPERATOR ASSAULTED	IB	19:49	20:30	38
							1083523	D. HILL*; SYSTEM SAFETY*; J. MURPHY*; M. HARRIS*; J. TRUE*; WORKERS COMP.*; PEER ASSISTANCE*; LOCAL 250A*; SFPD 3F14D-CASE # 091295296; CLAIMS-6A50-S. GRACIA*; FLYNN DISPATCHER*; SFFD; KING MEDIC #1; INSP. L. SMITH; INSP. D. FONG; INSP. L. WILSON. OPERATOR OBSERVED A GROUP OF APPROXIMATELY FIVE (5) UNIDENTIFIED JUVENILES DEFACING THE INTERIOR OF HIS COACH WITH GRAFITTI. THE JUVENILES ASSAULTED THE OPERATOR WITH FIST AND FEET INFLECTING INJURY TO THE OPERATOR^S HEAD AND FACE. OPERATOR TRANSPORTED FROM THE SCENE TO KAISER E/R FOR TREATMENT. INSP. L. WILSON TRANSPORTED RESCUE OPERATOR #1721 FROM FLYNN DIVISION TO THE SCENE TO BRING THE INCIDENT COACH BACK TO FLYNN YARD FOR A VIDEO PULL. VIDEO PULLED FOR SFPD AND FLYNN SUPERINTENDENT. SI FLYNN N/R [EOR 01:26] VEH DELAY: 05:37				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:38 12/20/09	R OPERATOR CA	24	3265	41	61	54	CALIFORNIA & POWELL (IB)	SLOT BLADE, NO INJURY	IB	21:38	22:03	25
						1083543	CABLE MACHINERY, SHOP TRUCK INSP.FONG CLEARED, PAGED SEN.STAFF SI CABLE CAR N/R VEH DELAY: 00:25 LINE DELAY: 00:25		LD	21:38	22:03	

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:19 12/20/09	R OPERATOR GV	12	3380	156	F	1077	MARKET ST & VALENCIA ST (IB)	PCC/AUTO ACCIDENT (MINOR)	IB	12:19	12:43	74
							1083461	SENIOR STAFF/SYSTEM SAFETY; LSQP; 311 CENTER* INSP L HAYNES RESPONDED AND CLEARED; NO 799; NO ^R^ FORM; CLAIMS UNIT 6-A-50* NO INJURIES; PAINT SCRATCHES TO PCC; MINOR DAMAGE TO AUTO. INSP PARKS* VEH DELAY: 00:24 LINE DELAY: 00:24	LD	12:19	12:43	
14:28 12/20/09	R OPERATOR PO	15	2803	349	14	7003	MISSION BETWEEN 25TH STREET & CHAVEZ (IB,OB)	SFFD ACTIVITY BLOCKING	IB	14:28	15:07	38
							1083502	SFFD; SFPD; D. HILL*; 311 CALL CENTER*; J. TRUE*; 1M4-J. STEUART; INSP. B. HENDERSON; INSP. T. ESPINOZA; INSP. B. LIANG; FIRST PAGE: 1443 HRS, 2ND PAGE: 1506; FINAL PAGE: 1820 HRS.;STRUCTURE FIRE BLOCKING I/B AND O/B MISSION FROM CHAVEZ TO 25TH STREET. 14, 14L, 27, AND 49 LINES AFFECTED AS FOLLOWS: 14 & 49 LINES-I/B: R/CHAVEZ, L/SOUTH VAN NESS, L/25TH STREET, R/MISSION TO REGULAR ROUTE. O/B FROM MISSION & 25TH STREET-L/25TH STREET, R/SOUTH VAN NESS, L/MISSION TO REGULAR ROUTE; 14L LINE: O/B FROM MISSION & 24TH STREET-. /24TH STREET, R/SOUTH VAN NESS; L/CHAVEZ, R/MISSION TO REGULAR ROUTE; I/B: R/CHAVEZ, L/24TH STREET, R/MISSION TO REGULAR ROUTE. 27 LINE: I/B ONLY-R/GUERRO, R/25TH STREET, R/SOUTH VAN NESS, L/CHAVEZ TO REGULAR. RED CROSS REQUESTED A COACH FOR SHELTER-RUN 751/2/8221 CLEARED AS A SHELTER COACH AT 1808 HRS. INSP. L. WILSON (1T63B) NOTIFIED CENTRAL CONTROL AT 1818 HRS. THAT THE SCENE WAS ALL CLEAR. VEH DELAY: 00:39 LINE DELAY: 00:32	LD	14:35	15:07	
21:38 12/20/09	R OPERATOR CA	24	3265	41	61	54	CALIFORNIA & POWELL (IB)	SLOT BLADE, NO INJURY	IB	21:38	22:03	25
							1083543	CABLE MACHINERY, SHOP TRUCK INSP.FONG CLEARED, PAGED SEN.STAFF SI CABLE CAR N/R VEH DELAY: 00:25 LINE DELAY: 00:25	LD	21:38	22:03	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 21, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

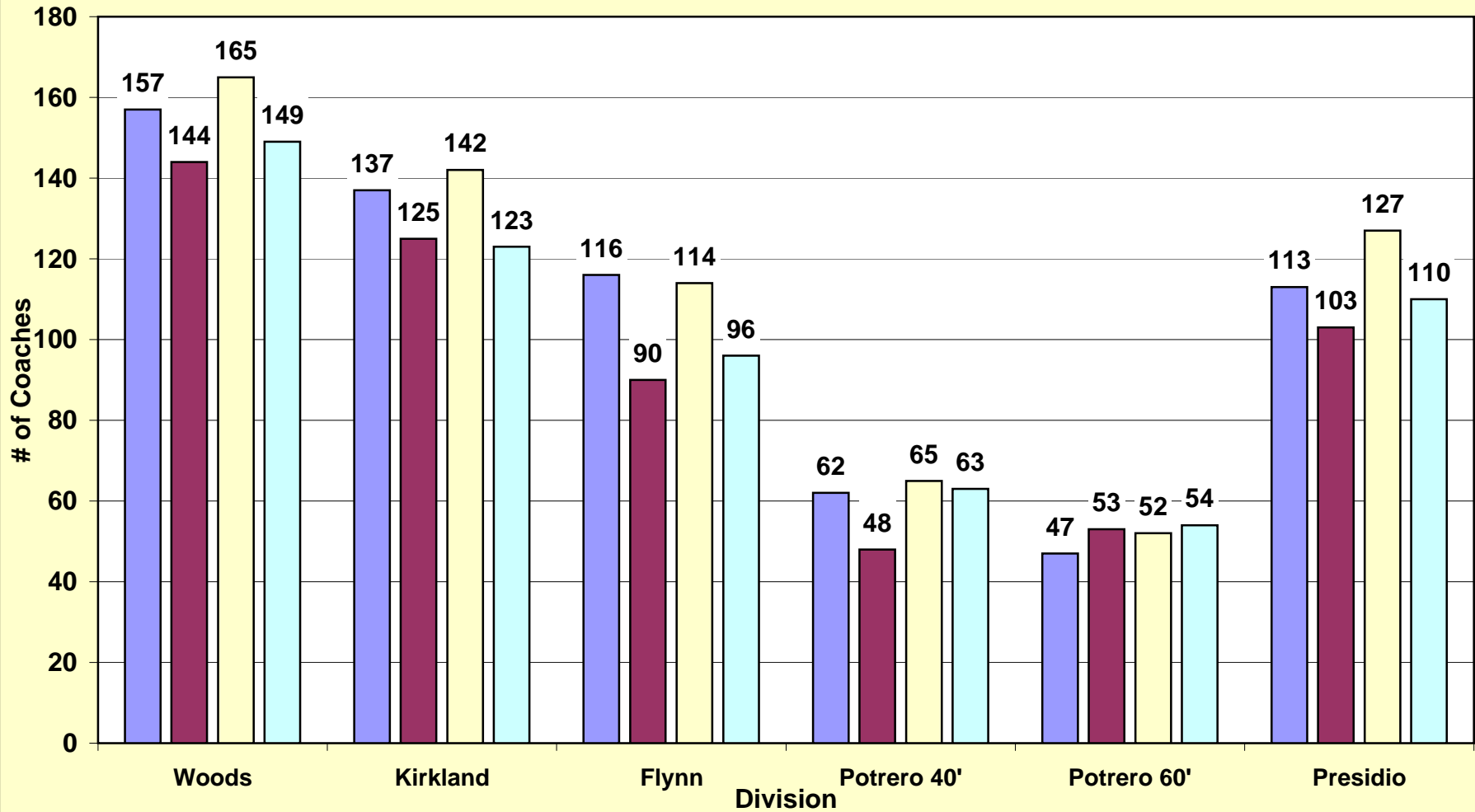
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 21, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	30	9	4	4
Equipment available for service @ 7:30 a.m.	121	12	6	4

Motor & Trolley Coaches Availability
 A.M. 12/21/09 & 12/18/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/21/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	1	0	0	1	N/A	N/A	N/A	N/A	1
Scheduled maintenance	6	1	4	11	1	1	0	2	13
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	34	8	8	50	13	26	52	91	141
Awaiting parts	4	0	0	4	4	4	13	21	25
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	157	137	116	410	62	47	113	222	632
Final a.m. pull-out	144	125	90	359	48	53	103	204	563
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	2	7	13	0	0	0	0	13
Afternoon (p.m.) availability									
12/18/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance holds	26	3	10	39	10	21	38	69	108
Awaiting parts	4	0	0	4	4	4	13	21	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	165	142	114	421	65	52	127	244	665
Final p.m. pull-out	149	123	96	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	1	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, DECEMBER 20, 2009											
Green	153	43	10	1	21	11	28.1	6.5	0.7	13.7	7.2
Cable Car	120	26	14	1	7	4	21.7	11.7	0.8	5.8	3.3
Potrero	159	46	20	1	14	11	28.9	12.6	0.6	8.8	6.9
Presidio	131	29	13	0	6	10	22.1	9.9	0.0	4.6	7.6
Kirkland	146	28	12	1	8	7	19.2	8.2	0.7	5.5	4.8
Woods	195	36	10	5	11	10	18.5	5.1	2.6	5.6	5.1
Flynn	140	36	17	0	12	7	25.7	12.1	0.0	8.6	5.0
Total	1,044	244	96	9	79	60	23.4%	9.2%	0.9%	7.6%	5.7%

Summary For The Last 7 Days

SUNDAY 12 13	1,042	259	85	26	78	70	25%	8%	2%	8%	7
MONDAY 12 14	1,607	344	123	44	108	69	21%	8%	3%	7%	4
TUESDAY 12 15	1,600	318	113	43	104	58	20%	7%	3%	6%	4
WEDNESDAY 12 16	1,616	316	109	45	104	58	20%	7%	3%	6%	4
THURSDAY 12 17	1,604	343	114	45	110	74	21%	7%	3%	7%	5
FRIDAY 12 18	1,618	356	119	42	103	92	22%	7%	3%	6%	6
SATURDAY 12 19	1,102	248	90	9	78	71	23%	8%	1%	7%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.