

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, December 20, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	95.8	49	58

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	20	25	25%
CABLE CAR	26	30	15%
WOODS	143	173	21%
KIRKLAND	111	125	13%
FLYNN	100	108	8%
POTRERO 40'	49	61	24%
POTRERO 60'	47	34	-28%
PRESIDIO	103	97	-6%
TOTAL	713	765	7%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	214	63	12	7	24	20
Cable Car	129	36	7	7	13	9
Potrero	241	76	20	12	28	16
Presidio	201	30	8	6	7	9
Kirkland	228	57	9	14	25	9
Woods	367	82	24	12	35	11
Flynn	193	49	19	5	16	9
TOTAL	1,573	393	99	63	148	83

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:28 12/20/10	R OPERATOR FL	24	1355	470	14L	6273	MISSION & POPE (IB)	ACCIDENT COACH AND AUTO	IB	14:28	15:28	11
							1145280	INSPECTOR NEWMAN, B. MINOR DAMAGE, VEH DELAY: 01:00				
16:31 12/20/10	R OPERATOR KI	26	1322	761	47	8208	VAN NESS & GEARY (OB)	ACCIDENT COACH & AMBULANCE	OB	16:31	17:21	39
							1145387	INSP S. WONG, SYSTEM SAFETY*, LEAD INSP ANDREWS*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:50				
19:10 12/20/10	R OPERATOR ME	74	1261	097	M	1493	19TH AVE & WINTSTON	ACCIDENT, LRV & AUTO, MINOR.	IB	19:09	19:13	87
							1145413	OPERATOR EXCHANGED INFORMATION WITH MOTORIST & MOTORIST LEFT SCENE, INSP M CONTRERAS INTERVIEWED OPERATOR, NO 799, S MINOR SCRATCHES ALONG CENTER OF B-END, SYSTEM SAFETY* VEH DELAY: 00:04 LINE DELAY: 00:04	LD	19:09	19:13	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:32 12/20/10	R OPERATOR WO	26	1091	199	52	8509	OSHAUGHNESSY & PORTOLA (OB)	NON INJURY MUNI ACCIDENT, COACH / TRUCK, HIT & RUN, MINOR.	OB	20:32		24
				1145463			S/S* VERBAL AT 20:42 HRS, VIDEO*, CLAIMS #6A50*, INTERVIEW LATTER.					
21:57 12/20/10	R OPERATOR KI	34	2244	767	47	8025	POWELL & BEACH (OB)	VEHICLE ACCIDENT COACH / FIXED OBJECT	OB	21:57	22:33	36
				1145467			INSP. FONG, D. CLAIMS 6A50*, VIDEO*, KIRKLAND SHOP RESP., NO 799, NO INJURIES REPORTED VEH DELAY: 00:36					
22:01 12/20/10	R OPERATOR PO	33	2705	461	49	5483	11TH STREET & HOWARD (PO)	ACCIDENT COACH / AUTO H&R. MINOR RIGHT SIDE DAMAGE TO REAR OF COACH.	PO	22:01	22:53	33
				1145472			INSP. ALDANA RESPONDED. SFPD # 3B14E & EB62, CASE#101470495 VIDEO*. VEH DELAY: 00:52					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:13 12/20/10	R INSP. A. JAHN CA	14	1206	10	60	1	WASHINGTON & POWELL (IB)	INJURY ACCIDENT, TAXI BACKS AND STRIKES CONDUCTOR	IB LD	09:13 09:13	09:37 09:37	14
				1145274			INSPS. A. JAHN, C. ALLEN, MGR. D. BANBURY, SFPD CA62, SFFD ENG 2, MEDIC 55, CABLE CAR SHOP TRUCK 655 RESP. CONDUCTOR TRNSP. TO SFGH FOR LEG, ANKLE AND LOWER BACK PAIN. CONDUCTOR WAS WEARING SAFETY VEST. SFPD CASE #1145274. CONDUCTOR WAS RE-ROUTING TRAFFIC DOWN WETMOORE ALLEY WHEN CAR MISSED OUTBOUND SWITCH. VEH DELAY: 00:24 LINE DELAY: 00:24					
13:27 12/20/10	R OPERATOR ME	78	2060	52	KT	1536	CASTRO (IB)	PANTOGRAPH	IB LD	13:27 13:27	14:11 13:52	20
				1145371			SENIOR STAFF*, J KELLY*, J HALEY, JR*, F ALEJANDRO*, T ARANAS*, Y KWON*, 311*, RESCUE 99/L/15101526, MRU 4-S-27, MRU 4-S-50, INSP J CHAVEZ, & MRU 4-S-46, LINE DEPT # 818 CLEARED (OVER HEAD) SI MME 1526 @14:36 VEH DELAY: 01:09 LINE DELAY: 00:25					
18:16 12/20/10	R OPERATOR CA	15	2279	45	60	14	JACKSON & HYDE (OB)	ILLEGALLY PARKED VEHICLE BLOCKING	OB LD	18:16 18:16	18:55 18:55	15
				1145458			INSP A BEMNET; DPT; VEHICLE TOWED VEH DELAY: 00:39 LINE DELAY: 00:39					