

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, DECEMBER 20, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	96.3%	23	21	51

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	120	5%
F LINE	24	21	-13%
CABLE CAR	27	28	4%
WOODS	151	190	26%
KIRKLAND	111	131	18%
FLYNN	103	113	10%
POTRERO 40'	44	71	61%
POTRERO 60'	47	35	-26%
PRESIDIO	105	105	0%
TOTAL	726	814	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	116	22	9	8	5	0
Flynn	185	37	8	12	14	3
Green	205	44	17	15	7	5
Kirkland	209	40	8	16	13	3
Potrero	228	44	18	16	9	1
Presidio	178	35	14	10	11	0
Woods	339	71	28	18	21	4
TOTAL	1,460	293	102	95	80	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:13 12/20/11		M		19TH AVE. BETWEEN HOLLOWAY & CRESPI (OB,SB)	AUTO ON TRACKS	03:13	04:00
			1208042	NO LINE DELAY. NO TRAINS BLOCKED. SFPD RESPONDED. TOW TRUCK REMOVED VEHICLE. MRU 4S50, 4S27 & 4S31. INSP.VELACRUZ & INSP. ESCOBAR. TRACK DEPT.#625 INSPECTED TRACKS. SIGNAL MAINT.#500 INSPECTED SIGNAL CABLES. VEH DELAY: 00:47			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:08 12/20/11	407	22	5467	16TH ST & BRYANT (IB)	ACCIDENT COACH & TRUCK, NO INJURY	11:08	11:45
			1208151	INSP L WILSON CLEARED. MINOR DAMAGE TO LEFT REAR OF THE COACH, MINOR DAMAGE TO RIGHT FRONT OF THE TRUCK. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:37			
11:25 12/20/11	169	F	1811	MARKET ST. & VAN NESS (OB)	ACCIDENT (MINOR H & R. NO INJURY)	11:25	
			1208113	OPERATOR CLEARED .HIT & RUN WHITE TRUCK,MINOR SCRATCHES.INSP.L.HAYNES TO INTERVIEW OP.			
11:25 12/20/11	169	F	1811	MARKET & VAN NESS STREET (OB)	HIT & RUN ACCIDENT (MINOR)	11:25 11:25	11:27 11:27
			1208166	NO INJURY. OPERATOR CLEARED. WHITE TRUCK SCRATCHED PAINT. INSP.HAYNES INTERVIEWED OPERATOR. MGR.T.JULIAN* AND MGR.CASTILLO*. SYSTEM SAFETY*NOTIFIED. VEH DELAY: 00:02 LINE DELAY: 00:02			
12:54 12/20/11	160	F	1063	MARKET & FREMONT (IB)	ACCIDENT PCC & COACH, NO INJURY, SEE TAG 1208165.	12:54	12:55
			1208139	INSP CADELINA INTERVIEWED THE OPERATOR AT FERRY. CAR WAS BANKED AT THE FERRY. MGR CASTILLO RESP. NO DAMAGE TO PCC. NO OP 799. CAR WAS SENT BACK IN SERVICE AT 1415 HRS. SYSTEM SAFETY&*. VEH DELAY: 00:01			
12:56 12/20/11	46	9	8420	MAIN & MISSION (OB)	ACCIDENT COACH & PCC, NO INJURY.	12:56	14:11
			1208165	INSP H VONG INTERVIEWED THE OPERATOR. NO DAMAGE TO COACH. OPERATOR PLACED ON NON-DRIVING STATUS. SYSTEM SAFETY*. VIDEO*. MGR A ANDREWS*. SI WOODS N/R VEH DELAY: 01:15			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:02 12/20/11	37	18	8370	BALBOA & 43RD AVE (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:02	13:55
			1208162	INSP B LUM CLEARED. NO DAMAGE TO COACH. MODERATE DAMAGE TO LEFT FRONT OF AUTO. OP OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A42*. VEH DELAY: 00:53			
15:02 12/20/11	334	14	7012	MISSION & EXCELSIOR (IB)	ACCIDENT COACH & AUTO, NO INJURY.	15:02	16:06
			1208178	INSP E IRBY CLEARED. NO DAMAGE TO COACH. MODERATE DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A40*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 01:04			
16:54 12/20/11	42	41	5633	BEALE STREET & HOWARD STREET (IB)	ACCIDENT, COACH AND AUTO	16:54	17:32
			1208226	INSP. ARMSTRONG (1C1B), SYSTEM SAFETY*, 6A40*, VIDEO*, MINOR DAMAGE TO COACH AND AUTO, NO 799, NO INJURIES. VEH DELAY: 00:38			
17:48 12/20/11	817	10	8040	25TH ST & WISCONSIN (OB)	IPOD STOLEN FROM PASSENGER	17:47	18:27
			1208239	SFPD#3C38D CS#111016920 NO ARREST. VIDEO* INSP.DENNIS CLEARED VEH DELAY: 00:40			
17:56 12/20/11	253	27	8105	BRYANT & 13TH ST (IB)	ALLEGED ACCIDENT COACH & PARKED AUTO	17:56	18:35
			1208233	INSP GEETER CLEARED, NO MERIT VIDEO* VEH DELAY: 00:39			
18:02 12/20/11	103	L	1510	TARAVAL & 26TH AVENUE (OB)	PASSENGER STRUCK BY AUTO / ALIGHTING	18:02 18:02	18:25 18:25
			1208229	[LRV2=1421]INSP.CHAVEZ AND INSP.GONZALEZ CLEARED. MGR.CASTILLO*. CLAIMS*6-A-40 NOTIFIED. SFPD STAR#2034.SFPD CASE#110-171-169. KING AMERICAN MEDIC#4 TRANSPORTED JUVENILE TO KAISER HOSPITAL FOR OBSERVATION. NO VISIBLE INJURY. SENIOR STAFF* UPAGED. M.ESPINOZA*, D.PUGLISI*, J.HALEY*. VEH DELAY: 00:23 LINE DELAY: 00:23			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:50 12/20/11	740	DI19	8432	LARKIN & EDDY (IB)	SFPD REQUEST COACH STOP RE: ALLEGED STRONG-ARM ROBBERY ON COACH	19:50	20:20
					SFPD#3C74 RESPONDED. CS#111017291 NO ARREST. VIDEO* INSP. GEETER CLEARED VEH DELAY: 00:30		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:32 12/20/11		33		24TH ST & HAMPSHIRE (IB)	OVERHEAD DOWN	07:32 07:32	07:55
					INSP L WILSON RESP. LINE CREW 824 CLEARED. 33-LINE SWICH BACK AT 17TH ST & KANSAS FROM 0742 TO 0755 HRS. OVERHEAD DOWN DUE TO THE WEATHER. 311*. LINE DELAY: 00:23		
18:02 12/20/11	103	L	1510	TARAVAL & 26TH AVENUE (OB)	PASSENGER STRUCK BY AUTO / ALIGHTING	18:02 18:02	18:25 18:25
					[LRV2=1421]INSP.CHAVEZ AND INSP.GONZALEZ CLEARED. MGR.CASTILLO*. CLAIMS*6-A-40 NOTIFIED. SFPD STAR#2034.SFPD CASE#110-171-169. KING AMERICAN MEDIC#4 TRANSPORTED JUVENILE TO KAISER HOSPITAL FOR OBSERVATION. NO VISIBLE INJURY. SENIOR STAFF* UPAGED. M.ESPINOZA*, D.PUGLISI*, J.HALEY*. VEH DELAY: 00:23 LINE DELAY: 00:23		