



**Muni
Service Delivery
Daily Report**

Monday, December 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 22 09 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	2	0	2	1	38=1; 8X=1
Kirkland	0	0	0	1	
Woods	10	0	0	0	29=2; 71=2; 9=2; 9L1; 44=2; 18=1
Potrero	7	0	0	0	14=1; 6=2; 30=1; 22=1; 24=1; 49=1
Presidio	0	0	0	1	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	19	0	2	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours

MONDAY 12/21/09

Afternoon report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	14X=3 38=1
Kirkland	6	0	0	0	2=1 12=1 19=2 28=2
Woods	9	0	0	0	9=1 18=1 23=1 29=1 44=2 71=2 48=1
Potrero	15	0	0	0	6=1 14=5 22=2 30=3 33=1 41=1 49=2
Presidio	0	0	0	0	
Metro	9	0	0	0	L=2 M=2 N=3 KT=2
F line	1	0	0	0	
TOTAL	44	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 12/21/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	0	4.5%	49	1	0	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	4	18.4%	155	14	4	91.0%
Flynn multi-piece	14		20.6%				
Kirkland one-piece	5	3	8.8%	218	7	3	96.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	10	1	11.5%	260	14	1	94.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	10	5	14.9%	202	12	5	94.1%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	7	0.0%	162	0	7	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	21	4.5%	148	6	21	95.9%
Metro multi-piece	6		12.2%				
F Line one-piece	3	3	30.0%	33	4	3	87.9%
F Line multi-piece	2		22.2%				
System total				1227	58	44	95.3%

Accidents

Mon Dec 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:07 12/21/09	R OPERATOR KI	30	1300	621	12	8347	SANSOME & PACIFIC (OB)	ACCIDENT (COACH / TREET)	OB	06:10		26
							1083554					
09:43 12/21/09	R OPERATOR PO	14	0692	391	14	7120	MISSION & SOUTH VAN NESS (IB)	ACCIDENT (COACH / AUTO, HIT & RUN, NO INJURY)	IB	09:43	11:07	26
							1083589					
10:29 12/21/09	R OPERATOR KI	30	3167	652	10	8213	25TH STREET & POTRERO (OB)	ACCIDENT (COACH / POLE, NO INJURY)	OB	10:29	11:35	26
							1083595					
15:08 12/21/09	T 311 FL	39	1673	494	38	6238	GEARY & 33RD AVE (IB)	ALLEGED COACH & AUTO, NO INJURY. ALLEGEDLY RIGHT REAR OF THE COACH MADE CONTACT WITH LEFT DOOR OF AUTO.	IB	10:30		30
							1083629					

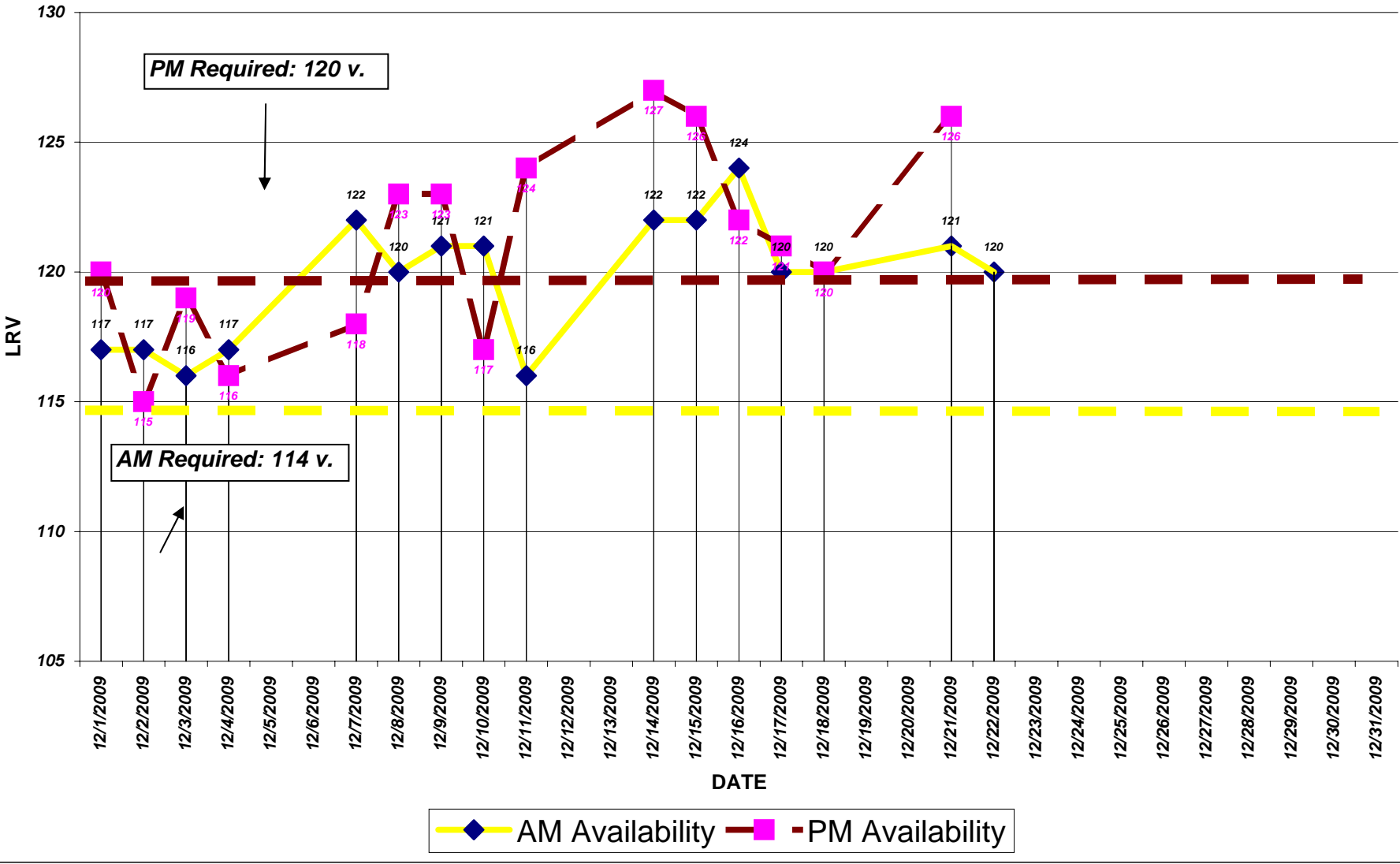
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:10 12/21/09	R OPERATOR KI	32	2859	784	12	8017	2ND ST & FOLSOM (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:10	16:47	30
				1083633			INSP L SMITH RESP. AS COACH WAS GOING BY, CAR OPENED ITS DOOR. RIGHT SIDE MIDDLE OF COACK MADE CONTACT WITH AUTO^S DOOR. MINOR DAMAGE TO COACH. AUTO HAS TO BE TOWED. OPERATOR 799. INSP T ALDANA TRANS NEW OPERATOR FROM KIRKLAND TO PULL COACH IN. SYSTEM SAFETY*. SI KIRKLAND N/R [EOR 20:33] VEH DELAY: 05:23					
15:23 12/21/09	R OPERATOR WO	32	0371	18	27	8174	BRYANT & 24TH ST (OB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	OB	15:23	15:45	30
				1083566			INSP L DAVIS CLEARED. NO OP 799. NO DAMAGE TO COACH. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:22					
15:26 12/21/09	R OPERATOR FL	39	3799	458	38	6284	GEARY & 25TH AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:26	15:53	30
				1083567			INSP S WONG CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. RUN WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:27					
16:28 12/21/09	R OPERATOR CA	17	2180	19	59	11	POWELL & PINE (IB)	SLOT BLADE (NO INJURIES, NO DAMAGE)	IB	16:28	16:41	17
				1083627			INSP KWONG CLEARED, CABLE MACHIENERY, CABLES SHOP TRUCK 665, SYSTEM SAFETY*, MGR J RANCE* VEH DELAY: 00:13 LINE DELAY: 00:13		LD	16:28	16:41	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:45 12/21/09	T	INSP. I. ROOK FL	28	1022	488	38	6240	TRANSBAY TERMINAL (OB)	ACCIDENT, COACH / WALL	OB	16:45		16
							1083671	INSP^S. I. ROOKS, L. SMITH, CLEARED, DISPATCHER*, W. JOHNSON*, SYSTEM SAFETY*, OPERATOR PLACED ON NON-DRIVING STATUS, OPERATOR (799) SI FLYNN N/R [EOR 18:37] VEH DELAY: 01:52					
17:00 12/21/09	R	OPERATOR PO	17	1950	385	30	7115	VAN NESS & NORTH POINT (OB)	ACCIDENT COACH & PARK AUTO, NO INJURY.	OB	17:10	17:33	30
							1083660	INSP L BROWN CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:23					
17:14 12/21/09	R	OPERATOR PO	18	2926	447	22	5445	3RD ST & 18TH ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	17:14	17:45	30
							1083634	INSP L DAVIS RESP. INSP J CLARK CLEARED. MINOR DAMAGE TO AUTO. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:31					
19:07 12/21/09	R	OPERATOR FL	41	3343	518	38	6226	GEARY & GOUGH (OB)	PEDESTRIAN LAYING ON CURB NEAR BUS ZONE	OB	19:07	19:19	16
							1083677	INSP. E. DENNIS, NO MERIT VEH DELAY: 00:12					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:58 12/21/09	T	SFPD WO	24		54		ALEMANY BETWEEN ST. CHARLES & WORCESTER (IB,OB)	ACCIDENT BLOCKING (NON-MUNI)	IB LD	17:58 17:58		19:18	16
							1083682	INSP. B. LIANG, SFPD CLEARED, 54-LINE RE-ROUTE IB/OB, SENIOR STAFF / SAFETY*, 311 CALL CENTER*, J. TRUE* LINE DELAY: 01:20					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 22, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

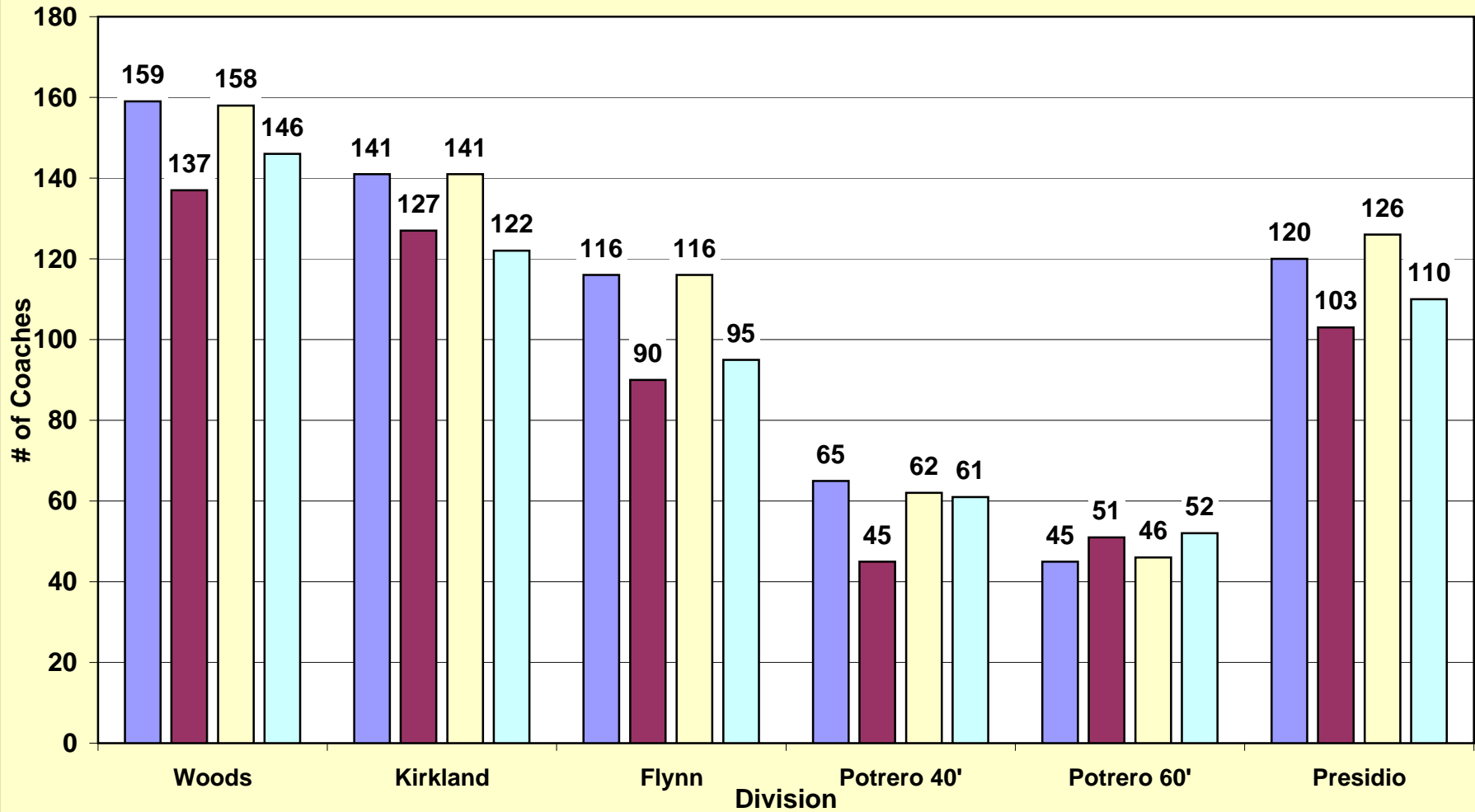
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	2
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	3
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 22, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	31	8	3	4
Equipment available for service @ 7:30 a.m.	120	13	7	4

Motor & Trolley Coaches Availability
 A.M. 12/22/09 & 12/21/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/22/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	1	0	0	1	N/A	N/A	N/A	N/A	1
Scheduled maintenance	6	1	4	11	0	2	1	3	14
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	32	4	8	44	10	28	45	83	127
Awaiting parts	4	0	0	4	4	4	13	21	25
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	159	141	116	416	65	45	120	230	646
Final a.m. pull-out	137	127	90	354	45	51	103	199	553
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	11	0	7	18	3	2	0	5	23
Afternoon (p.m.) availability									
12/21/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	33	4	8	45	13	27	39	79	124
Awaiting parts	4	0	0	4	4	4	13	21	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	158	141	116	415	62	46	126	234	649
Final p.m. pull-out	146	122	95	363	61	52	110	223	586
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	1	2	6	2	2	0	4	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, DECEMBER 21, 2009											
Green	253	73	18	10	27	18	28.9	7.1	4.0	10.7	7.1
Cable Car	146	36	10	5	9	12	24.7	6.8	3.4	6.2	8.2
Potrero	251	63	25	10	17	11	25.1	10.0	4.0	6.8	4.4
Presidio	198	41	15	11	7	8	20.7	7.6	5.6	3.5	4.0
Kirkland	255	51	20	13	11	7	20.0	7.8	5.1	4.3	2.7
Woods	325	66	20	16	13	17	20.3	6.2	4.9	4.0	5.2
Flynn	189	51	17	8	16	10	27.0	9.0	4.2	8.5	5.3
Total	1,617	381	125	73	100	83	23.6%	7.7%	4.5%	6.2%	5.1%

Summary For The Last 7 Days

TUESDAY 12 15	1,600	318	113	43	104	58	20%	7%	3%	6%	4
WEDNESDAY 12 16	1,616	316	109	45	104	58	20%	7%	3%	6%	4
THURSDAY 12 17	1,604	343	114	45	110	74	21%	7%	3%	7%	5
FRIDAY 12 18	1,618	356	119	42	103	92	22%	7%	3%	6%	6
SATURDAY 12 19	1,102	248	90	9	78	71	23%	8%	1%	7%	6
SUNDAY 12 20	1,044	244	96	9	79	60	23%	9%	1%	8%	6
MONDAY 12 21	1,044										

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.