

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, December 23, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>94.3</b>	<b>67</b>	<b>49</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>27</b>	<b>35%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>110</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>41</b>	<b>-13%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>TOTAL</b>	<b>713</b>	<b>791</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	221	62	10	8	22	22
Cable Car	126	37	4	7	16	10
Potrero	241	87	26	14	34	13
Presidio	199	34	9	7	7	11
Kirkland	226	62	13	12	25	12
Woods	369	84	23	12	35	14
Flynn	188	46	19	5	15	7
<b>TOTAL</b>	<b>1,570</b>	<b>412</b>	<b>104</b>	<b>65</b>	<b>154</b>	<b>89</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:34 12/23/10	R OPERATOR PO	11	2454	311	22	5472	FILLMORE & UNION (OB)	ACCIDENT (COACH / AUTO, NO INJURY, H/R)	OB	11:34		26
				1146368			OPERATOR WILL BE INTERVIEWED					
13:59 12/23/10	R OPERATOR FL	40	3648	423	8X	6287	SAN BRUNO & FELTON (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	13:59	15:20	26
				1146408			INSP FISHER, R (1C57), CLAIMS 6A42 RESP, VIDEO*, SYSTEM SAFETY*, NO INJURY, NO 799. VEH DELAY: 01:21					
17:15 12/23/10	T 311 FL	40			38		GEARY BETWEEN 19TH AVENUE & 20TH AVENUE (IB)	ALLEGED VEHICLE ACCIDENT COACH / PARK AUTO	IB	16:40		36
				1146500			INSP J. GIANG RESP. VIDEO* INSP A. VELACRUZ INSPECTOR INSPECTED COACHES (FIVE POSSIBLE COACHES 6226, 6247, 6249, 6255 & 6259) UNABLE TO VERIFY INCIDENT COACH,					
18:03 12/23/10	R OPERATOR FL	24	2986	417	14L	6221	MISSION & 25TH STREET (IB)	VEHICLE ACCIDENT COACH & AUTO	IB	18:03	19:05	33
				1146479			INSP. T. ESPINOZA RESP. VIDEO* CLAIMS 6A50*, NO 799, NO INJURIES REPORTED. VEH DELAY: 01:02					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:59 12/23/10	R OPERATOR ME	83	2104	081	M	1470	RANDOLPH ST & SARGENT ST	OPERATOR/PEDESTRIAN VERBAL ALTERCATION	LD	18:59	19:02	74
				1146460			OPERATOR CLEARED; INSP R MCCRAY & SFPD* VEH DELAY: 00:03 LINE DELAY: 00:03					
21:19 12/23/10	R OPERATOR FL	36	1797	549	38	6299	GEARY & LEVENWORTH (OB)	ALTERCATION PASSENGER / PASSENGER VERBAL.	OB	21:19	21:46	33
				1146474			SFPD* OPERATOR CLEARED VEH DELAY: 00:27					
21:51 12/23/10	R OPERATOR FL	21	3836	559	38	6298	STOCKTON & OFARRELL (IB)	VEHICLE ACCIDENT COACH / AUTO (HIT AND RUN).	IB	21:51	22:45	33
				1146473			INSP. T ALDANA RESP. NO INJURIES REPORTED, NO 799, MINOR DAMAGE TO MUNI VEHICLE, VIDEO*, CLAIMS 6A50*, MINOR DAMAGE TO AUTO LEFT SCENE. VEH DELAY: 00:54					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:03 12/23/10	R OPERATOR CA	24	2061	040	59	18	POWELL & CALIFORNIA (OB)	GRIP HIT 61-LINE CABLE	OB LD	19:03 19:03	21:19 02:00	16
				1146482			INSP. J. FLORES, D. FONG, H. HENLEY, CABLE MACHINERY, SHOP TRUCK 665, SUPT. W. HOBLITZELLE, SENIOR STAFF/SAFETY*, 311*, D. BANBURY*, C. CARRILLO*, 6-SHUTTLES USED, TWO CABLE CAR SHOPMEN TRANSPORTED FOR (799), POWELL, MASON, HYDE LINES CLEARED, CALIFORNIA LINE OUT OF SERVICE AT START-UP ON 12/24/10 UNTILL FURTHER NOTICE SI CABLE CAR VEH DELAY: 02:16 LINE DELAY: 06:57					