

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, DECEMBER 23, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	95.3%	22	34	50

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	24	21	-13%
CABLE CAR	27	31	15%
WOODS	151	195	29%
KIRKLAND	115	127	10%
FLYNN	103	111	8%
POTRERO 40'	44	75	70%
POTRERO 60'	47	40	-15%
PRESIDIO	98	121	23%
TOTAL	723	834	15%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	113	26	11	11	4	0
Flynn	190	30	5	11	13	1
Green	199	49	22	16	8	3
Kirkland	208	42	10	18	14	0
Potrero	228	48	22	13	10	3
Presidio	170	26	6	9	11	0
Woods	339	68	25	18	21	4
TOTAL	1,447	289	101	96	81	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:18 12/23/11	8	KT	1425	EMBARCADERO & FOLSOM (IB)	MEDICAL EMERGENCY(ASIAN MALE IN HIS 60`S)	10:18 10:18	10:40 10:40
			1208620	ENGINE #8, MEDIC #72 TRANSPORT TO CAL-PACIFIC, CAD#194, VIDEO*,CLAIMS*MRU 4-S-24 311*, J.KELLY*, D.PUGLISI*, T.JULIAN*, J.CASTILLO*, SYSTEM SAFETY*, SHUTTLE DISPATCH, SWITCHBACK AT EMBARCADERO RUN`S 14/N, 36/L/68/KT, 51/KT, 53/N FOR SERVICE. VEH DELAY: 00:22 LINE DELAY: 00:22			
10:20 12/23/11	664	47	8308	BEACH & POWELL (OB)	UNSECURED VIDEO ACCESS DOOR	10:20	
			1208578	SI KIRKLAND 8308 @10:30 VEH DELAY: 00:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:49 12/23/11	408	33	5432	16TH STREET & BRYANT (OB)	NON-INJURY ACCIDENT, COACH/AUTO, MINOR	12:49	13:34
			1208666	INSP. K. JOMOC RESP. MOTORIST OPENS DOOR ON COACH. CLAIMS 6A42*, VIDEO*, SAFETY*, DISP.* OP 799 SI POTRERO N/R [EOR 13:15] VEH DELAY: 00:26			
13:40 12/23/11	44	30	5571	STOCKTON & CLAY (IB)	ACCIDENT COACH & AUTO	13:40	14:20
			1208654	INSP FLORES, SYSTEM SAFETY*, 6A42*, VIDEO*, MINOR DAMAGE TO LEFT REAR OF COACH, NO 799 VEH DELAY: 00:40			
15:07 12/23/11	497	14L	6244	MISSION BETWEEN 2ND ST & 3RD ST (OB)	ACCIDENT COACH & AUTO	15:07	16:02
			1208720	INSP FLORES, MANAGER A. ANDREWS*, SYSTEM SAFETY, 6A40*, VIDEO*, MINOR DAMAGE TO RIGHT REAR PANEL OF COACH, NO 799, THERE WAS ANOTHER AUTO CLAIMED COACH HIT THEIR CAR VEH DELAY: 00:55			
18:08 12/23/11	560	8X	6416	STOCKTON & WASHINGTON (OB)	VEHICLE ACCIDENT COACH / AUTO	18:08	19:35
			1208731	INSP T. ESPINOZA & R. STANTON RESP CLAIMS 6A40* S/SAFETY* VIDEO* A. ANDREWS* OPERATOR 799, SFFD ENG #2 RESP. SFPD #3A66 RESP CASE # 111-025-937, MEDIC # 68 TRANS TO SFGH (LEFT ARM NECK PAIN)_ INSP T. ALDANA TRANS RESCUE OPERATOR, FLYNN DISPATCHER* SENIOR MGRS PAGED VEH DELAY: 01:27			
22:37 12/23/11	132	M	1476	EUCALYPTUS DR BETWEEN 19TH AVE & MRW (OB)	ACCIDENT, LRV AND AUTO	22:37 22:37	23:46 23:46
			1208759	INSP PITTS, MCCRAY, AND HENLEY; ENGINE 19 TREAT AND RELEASE; CLAIMS 6A40; SYSTEM SAFETY; 4S46; LSGP*; SHUTTLE 8127; VIDEO*; 111/J/1415 ROUTE CHANGE TO M FROM EMBARCADERO AT 0023 HRS SI GREEN N/R [EOR 01:39] VEH DELAY: 03:02 LINE DELAY: 01:09			

Line Delays > 20 Minutes

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10:18 12/23/11	8	KT	1425	EMBARCADERO & FOLSOM (IB)	MEDICAL EMERGENCY(ASIAN MALE IN HIS 60`S)	10:18 10:18	10:40 10:40
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11:59 12/23/11	14	61	57	CALIFORNIA & DRUMM (OB)	BUMPER BAR (0025 CALIFORNIA)	11:59 11:59	12:43 12:43
			1208668	INSP C. ALLEN, INSP L. HAYNES, D. BANBURY, C/S TOWED CAR IN, C/M, 311 CENTER*, N/R, 2 SHUTTLES USED, CONDUCTOR & GRIPMAN HAD NO KNOWLEDGE SI CABLE CAR N/R VEH DELAY: 00:44 LINE DELAY: 00:44			
13:31 12/23/11		44		9TH AVE BETWEEN LINCOLN WAY & IRVING (IB,OB)	NON MUNI INJURY ACCIDENT	13:31 13:31	14:40 14:40
			1208660	INSP S. WONG, INSP L. BROWN, 44 LINE REROUTE IB: 9TH AVE & IRVING, R-IRVING, L-8TH AVE, L-LINCOLN WAY, R-9TH AVE THEN REGULAR ROUTE, 44 LINE REROUTE OB: 9TH AVE & LINCOLN WAY, R-LINCOLN WAY, L-10TH AVE, L-IRVING, R-9TH AVE THEN REGULAR ROUTE; NO STOP WERE MISSED LINE DELAY: 01:09			
15:11 12/23/11		29		SUNSET & KIRKHAM (OB)	NON MUNI INJURY ACCIDENT BLOCKING	15:11 15:11	16:18 16:18
			1208714	FIRE EQUIPMENT, POLICE, REROUTE OB: SUNSET & JUDAH, R-JUDAH, L-37TH AVE., L-LAWTON, R-SUNSET BLVD., THEN REGULAR ROUTE, 1 STOP MISSED LINE DELAY: 01:07			

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