

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, December 25, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

|                    | SCHEDULED  | PULLED OUT<br>IN SERVICE<br>% | RUNS<br>NON OUT | RUNS<br>WORKED<br>AT OVER<br>TIME |
|--------------------|------------|-------------------------------|-----------------|-----------------------------------|
| <b>SYSTEM WIDE</b> | <b>773</b> | <b>96.6</b>                   | <b>26</b>       | <b>31</b>                         |

### 2. VEHICLES AVAILABILITY

|                    | SCHEDULED  | AVAILABLE  | SPARE RATIO |
|--------------------|------------|------------|-------------|
| <b>LRV</b>         | <b>51</b>  | <b>108</b> | <b>112%</b> |
| <b>F LINE</b>      | <b>19</b>  | <b>22</b>  | <b>16%</b>  |
| <b>CABLE CAR</b>   | <b>24</b>  | <b>30</b>  | <b>25%</b>  |
| <b>WOODS</b>       | <b>63</b>  | <b>152</b> | <b>141%</b> |
| <b>KIRKLAND</b>    | <b>62</b>  | <b>107</b> | <b>73%</b>  |
| <b>FLYNN</b>       | <b>72</b>  | <b>109</b> | <b>51%</b>  |
| <b>POTRERO 40'</b> | <b>38</b>  | <b>46</b>  | <b>21%</b>  |
| <b>POTRERO 60'</b> | <b>32</b>  | <b>42</b>  | <b>31%</b>  |
| <b>PRESIDIO</b>    | <b>64</b>  | <b>105</b> | <b>64%</b>  |
| <b>TOTAL</b>       | <b>425</b> | <b>721</b> | <b>70%</b>  |

**3. OPERATORS' ABSENTEEISM:**

|              | Scheduled WF | Total Unavailable | Sick      | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|----------|-----------------|---------------|
| Green        | 128          | 35                | 6         | 0        | 14              | 15            |
| Cable Car    | 105          | 32                | 11        | 3        | 9               | 9             |
| Potrero      | 156          | 42                | 19        | 3        | 15              | 5             |
| Presidio     | 133          | 17                | 7         | 1        | 5               | 4             |
| Kirkland     | 129          | 20                | 1         | 0        | 12              | 7             |
| Woods        | 176          | 25                | 7         | 0        | 10              | 8             |
| Flynn        | 150          | 38                | 20        | 0        | 6               | 12            |
| <b>TOTAL</b> | <b>977</b>   | <b>209</b>        | <b>71</b> | <b>7</b> | <b>71</b>       | <b>60</b>     |

**4. ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS:**

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY |       |     |    |
|-----------|--------------------|-------|-----|-----|------|-----|----------|-----------------------------------|-------|-------|-----|----|
|           |                    |       |     |     |      |     |          |                                   | DI    | START | END | CC |
|           |                    |       |     |     |      |     |          |                                   |       |       |     |    |

*There was not any accident system wide.*

**LINE DELAY > 20 MINUTES:**

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY |       |     |    |
|-----------|--------------------|-------|-----|-----|------|-----|----------|-----------------------------------|-------|-------|-----|----|
|           |                    |       |     |     |      |     |          |                                   | DI    | START | END | CC |
|           |                    |       |     |     |      |     |          |                                   |       |       |     |    |

*There was not any major delay > 20 minutes.*