



**Muni
Service Delivery
Daily Report**

Monday, December 28, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 29 09 TUESDAY AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	14X=2, 38=2
Kirkland	0	0	0	0	
Woods	3	0	0	1	9=1, 16X=1, 18=1
Potrero	5	0	0	0	14=1, 22=3, 49=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	1	0	1	0	F=1
TOTAL	13	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
MONDAY 12/28/09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	7	0	0	0	8X=4 14L=1 1X=1 38L=1
Kirkland	10	0	0	0	2=1 19=3 28=2 43=1 47=3
Woods	6	0	0	0	9=2 16X=1 27=1 48=2
Potrero	11	0	0	0	6=1 14=3 22=3 30=3 49=1
Presidio	2	0	0	0	30=1 45=1
Metro	16	0	0	0	N=5 KT=3 L=4 M=3 S=1
F line	3	0	0	0	
TOTAL	54	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 12/28/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	0	10.5%	155	7	0	95.5%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	6	6	10.5%	218	8	6	96.3%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	6	5.7%	260	7	6	97.3%
Woods multi-piece	4		4.0%				
Potrero one-piece	6	6	9.0%	202	9	6	95.5%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	3	1.9%	162	1	3	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	7	26	10.4%	148	9	26	93.9%
Metro multi-piece	4		8.2%				
F Line one-piece	2	1	20.0%	33	4	1	87.9%
F Line multi-piece	4		44.4%				
System total				1227	45	52	96.3%

Accidents

Mon Dec 28, 2009

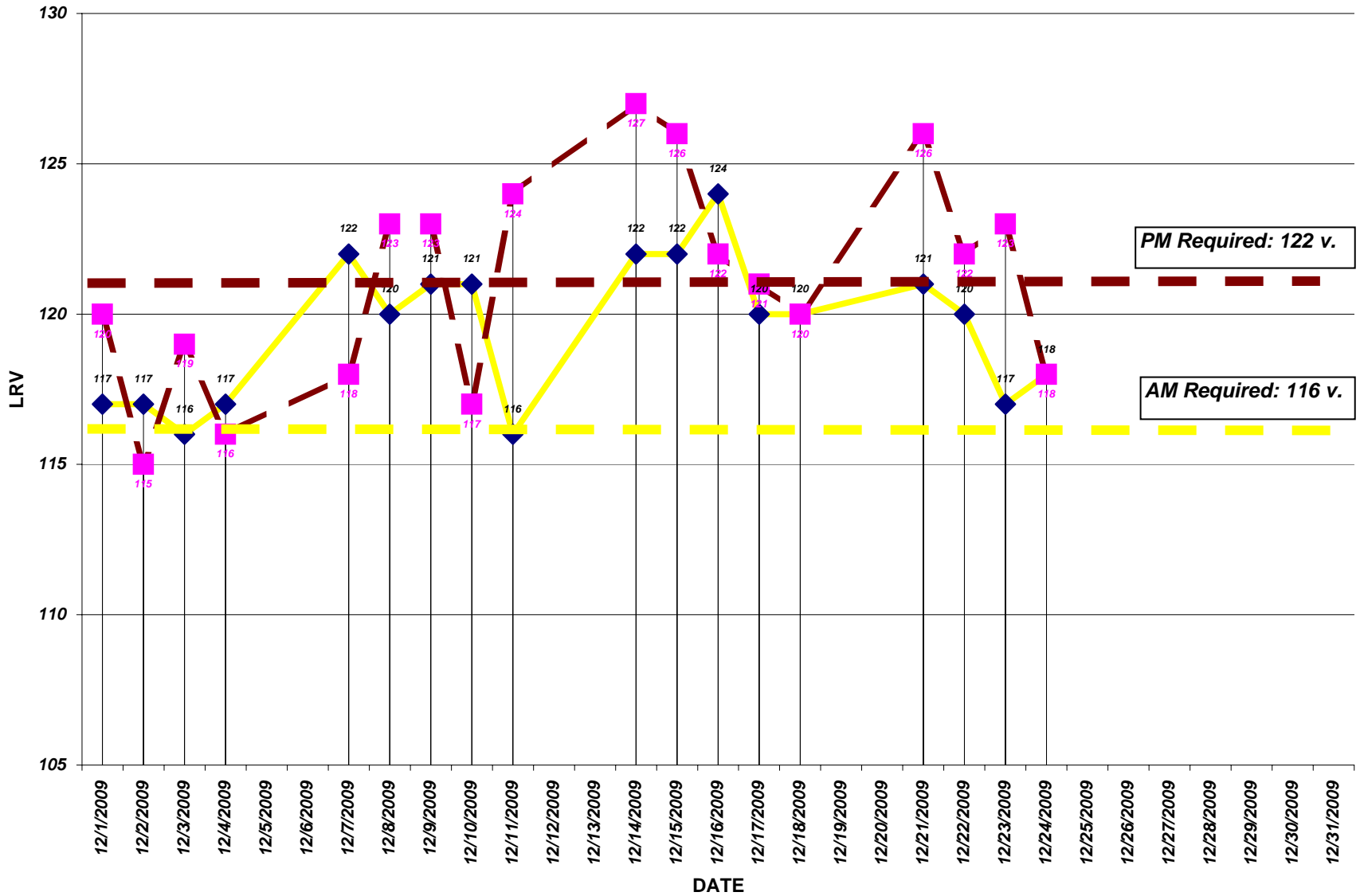
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:12 12/28/09	R OPERATOR PR	26	0854	049	5	5546	MARKET & POWELL (OB)	ACCIDENT (COACH / AUTO, HIT & RUN, NO INJURY)	OB	13:12		26
							1084546	NO INJURY, NO DAMAGE, OPERATOR WAS INSTRUCTED TO FILL OUT REPORT WITH DISPATCHER. SYSTEM SAFETY*, VIDEO*				
13:26 12/28/09	R OPERATOR PO	24	3392	423	6	5465	HAIGHT STREET & MASONIC AVENUE (IB)	ACCIDENT-COACH AND AUTOMOBLE	IB	13:26	14:14	19
							1084560	CLAIMS 6A42-L.BERNABEI*; VIDEO PULLED; SYSTEM SAFETY*; INSP. Y.CHAN RESPONDED. COACH STOPPED IN ZONE, AUTOMOBLE MADE RIGHT TURN AND MADE CONTACT WITH LEFT REAR BUMPER OF COACH. NO INJURIES., MINOR DAMAGE TO BOTH VEHICLES. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:48				
14:37 12/28/09	R 311 CALL CENT	32					VAN NESS & GREENWICH	R,T: ALLEGED ACCIDENT - COACH AND AUTOMOBLE.(HIT & RUN)		13:30	15:35	19
							1084590	SYSTEM SAFETY*;CLAIMS 6A40 B. CAULEY*; VIDEO PULLED*; RECEIVED CALL FROM 311 CALL CENTER. INSPECTOR L.BROWN RESPONDED TO SCENE AND INTERVIEWED DRIVER #2. WHO, STATES SHE HAS WITNESSES, BUT NO COACH NUMBER. VIDEO PULLED ON 315/49/7112. AUTOMOBLE DRIVER^S SIDE DOOR MIRROR HANGING BY WIRES. VEH DELAY: 02:05				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:48 12/28/09	R OPERATOR KI	15	3797	193	71	8190	HAIGHT & MASONIC (IB)	ACCIDENT-COACH AND PARKED AUTOMOBILE	IB	17:48	18:38	19
							1084588	CLAIMS 6A40*; VIDEO*; SYSTEM SAFETY*; INSP. J. GIANG RESPONDED. INTERVIEWED OPERATOR AND DRIVER #2. NO 799 REQUIRED. BOTH PARTIES DISPUTE LIABILITY. VEH DELAY: 00:50				
17:54 12/28/09	R OPERATOR ME	23	1205	121	K	1495	JUNIPERO SERRA & OCEAN (OB)	LRV/AUTO MINOR ACCIDENT	OB	17:54	18:05	85
							1084605	4S35,4T79,4T41, SS/STAFF* VEH DELAY: 00:11 LINE DELAY: 00:11	LD	17:54	18:05	
20:00 12/28/09	R CASTRO AGENT	23					CASTRO STATION (IB)	INTOXICATED PATRON /STATION AGENT.	IB	20:00		85
							1084620	4C94*,SFPD, CAD#3205 PATRON LEFT SCENE.				
21:52 12/28/09	R OPERATOR KI	18	2443	804	47	8023	MISSION & SOUTH VAN NESS (OB)	FALL ON BOARD/INTOXICATED PASSENGER	OB	21:52	22:14	29
							1084631	WILSON,L CLAIMS 6A40*VIDEO* MED#75 TRANSPORTED TO SFGH SAFETY* NO 799 VEH DELAY: 00:22				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:29 12/28/09	T OPERATOR CA	30	2446	35	60	12	POWELL & SUTTER (IB)	SLOT BLADE	IB	18:29	19:44	24
							1084621	SHOP TRUCK 665 TOW CAR IN HOUSE. CABLE MACHINERY CLEARED FOR THE POWELL CABLE BACK IN SERVICE. METRO INSP 4C55 TOOK THE REPORT. STREET INSP CONTROL TRAFFIC. THERE WAS NO CABLE CAR INSPECTOR. TWO SHUTTLES USED. MGR J RANCE*. SI CABLE CAR 1 @21:03 VEH DELAY: 02:34 LINE DELAY: 01:40	LD	18:29	20:09	
19:11 12/28/09	R PACO	85	2348	145	K	1530	OCEAN & CERRTOS (IB)	AUTO/AUTO ACCIDENT BLOCKING	IB	19:16	19:43	85
							1084610	U-PAGE,LSGP,4T79,4S35,SFPD* VEH DELAY: 00:27 LINE DELAY: 00:27	LD	19:16	19:43	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	123
12/24/09	THURSDAY	118	118
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY	114	114
12/29/09	TUESDAY	118	
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 29, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

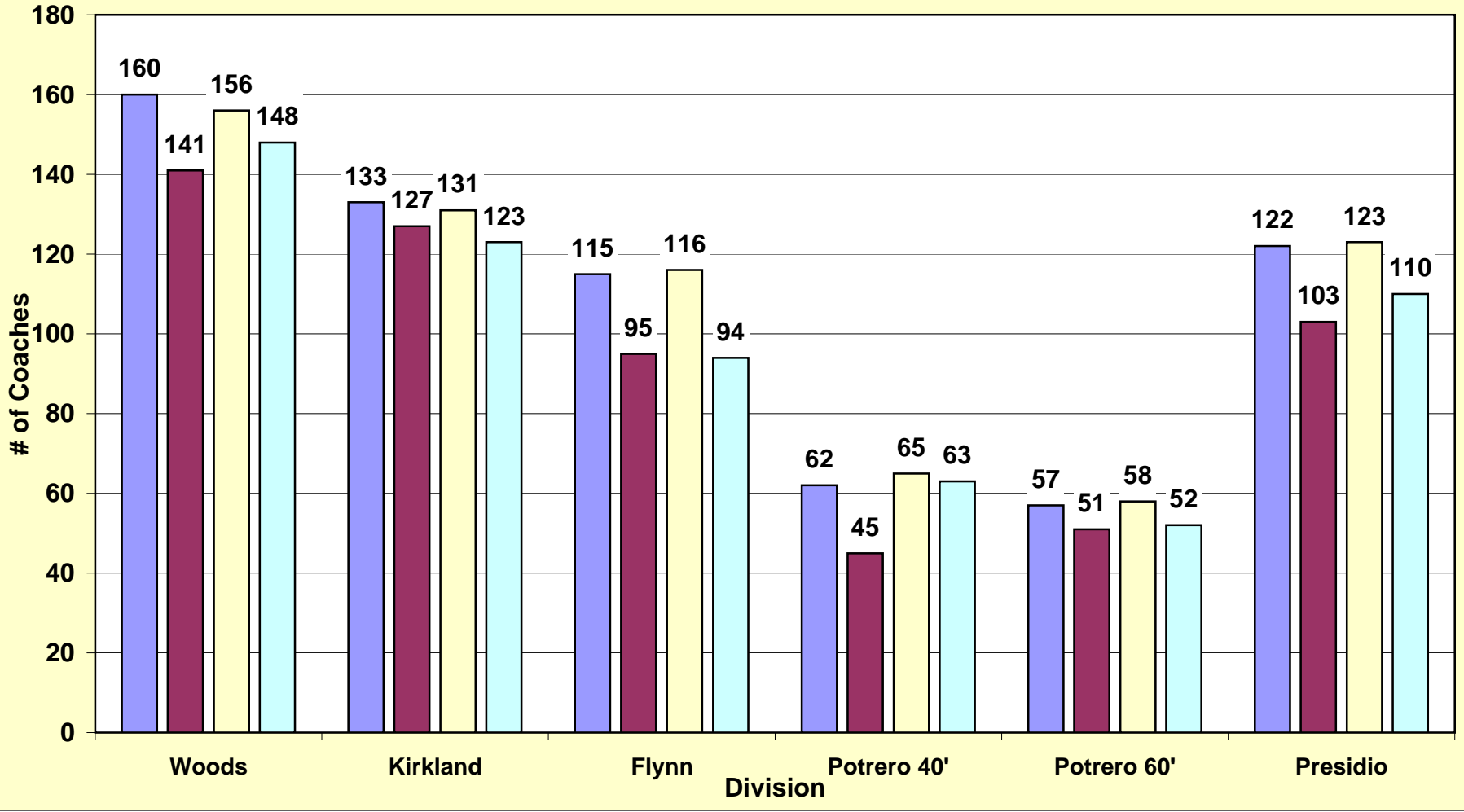
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	7
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	8
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 29, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	33	8	3	4
Equipment available for service @ 7:30 a.m.	118	13	7	4

Motor & Trolley Coaches Availability
 A.M. 12/29/09 & 12/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/29/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	1	2	0	3	12
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance Holds	31	12	9	52	13	16	43	72	124
Awaiting parts	10	1	0	11	4	4	4	12	23
Radio	0	0	1	1	0	0	1	1	2
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	160	133	115	408	62	57	122	241	649
Final a.m. pull-out	141	127	95	363	45	51	103	199	562
Reserve fleet usage	2	0	0	2	0	0	0	0	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	0	2	6	3	2	0	5	11
Afternoon (p.m.) availability									
12/28/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	35	12	8	55	10	15	42	67	122
Awaiting parts	7	2	0	9	4	4	35	5	14
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	131	116	403	65	58	123	246	649
Final p.m. pull-out	148	123	94	365	63	52	110	225	590
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	3	4	0	2	0	2	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, DECEMBER 28, 2009											
Green	252	75	27	8	28	12	29.8	10.7	3.2	11.1	4.8
Cable Car	146	38	13	8	9	8	26.0	8.9	5.5	6.2	5.5
Potrero	251	64	28	10	18	8	25.5	11.2	4.0	7.2	3.2
Presidio	196	35	12	14	6	3	17.9	6.1	7.1	3.1	1.5
Kirkland	255	61	25	15	12	9	23.9	9.8	5.9	4.7	3.5
Woods	304	61	19	14	16	12	20.1	6.3	4.6	5.3	3.9
Flynn	196	52	16	9	16	11	26.5	8.2	4.6	8.2	5.6
Total	1,600	386	140	78	105	63	24.1%	8.8%	4.9%	6.6%	3.9%

Summary For The Last 7 Days

MONDAY 12 21	1617	381	125	73	100	83	24%	8%	5%	6%	5%
TUESDAY 12 22	1613	368	121	72	100	75	23%	8%	5%	6%	5%
WEDNESDAY 12 23	1610	388	136	76	94	72	24%	8%	5%	6%	5%
THURSDAY 12 24	1610	406	143	76	99	88	25%	9%	5%	6%	6%
FRIDAY 12 25	1029	260	112	223	37	88	25%	11%	2%	4%	9%
SATURDAY 12 26	1091	266	120	3	73	70	24%	11%	1%	7%	6%
SUNDAY 12 27	1038	239	91	6	78	64	23%	9%	1%	7%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.