



**Muni  
Service Delivery  
Daily Report**

Tuesday, December 29, 2009





## Content

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**12 30 2009 WEDNESDAY AM NOLO MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	1x=1, 8x=1
<b>Kirkland</b>	3	0	0	0	43=1, 47=2
<b>Woods</b>	1	0	0	0	18=1
<b>Potrero</b>	5	0	1	0	14=1, 22=1, 24=2, 49=1
<b>Presidio</b>	0	0	1	2	
<b>Green</b>	0	0	0	1	
<b>F line</b>	0	0	0	1	
<b>TOTAL</b>	11	0	2	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**TUESDAY 12 / 29 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	13	0	0	0	8X=7 14L=3 38L=1 38=2
<b>Kirkland</b>	5	0	0	0	2=1 12=1 28=1 43=1 47=1
<b>Woods</b>	6	0	0	0	27=1 23=1 44=1 48=1 71=2
<b>Potrero</b>	17	0	0	0	14=4 22=3 24=2 30=4 41=1 49=3
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	3	0	2	0	KT=1 L=2
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>45</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY 12/29/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car</b> one-piece	0	2	0.0%	49	0	2	100.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	8	2	21.1%	155	10	2	93.5%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	3	4	5.3%	218	5	4	97.7%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	8	9	9.2%	260	10	9	96.2%
<b>Woods</b> multi-piece	4		4.0%				
<b>Potrero</b> one-piece	7	3	10.4%	202	13	3	93.6%
<b>Potrero</b> multi-piece	12		13.5%				
<b>Presidio</b> one-piece	0	0	0.0%	162	0	0	100.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	1	17	1.5%	148	1	17	99.3%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	2	3	20.0%	33	3	3	90.9%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>42</b>	<b>40</b>	<b>96.6%</b>

# Accidents

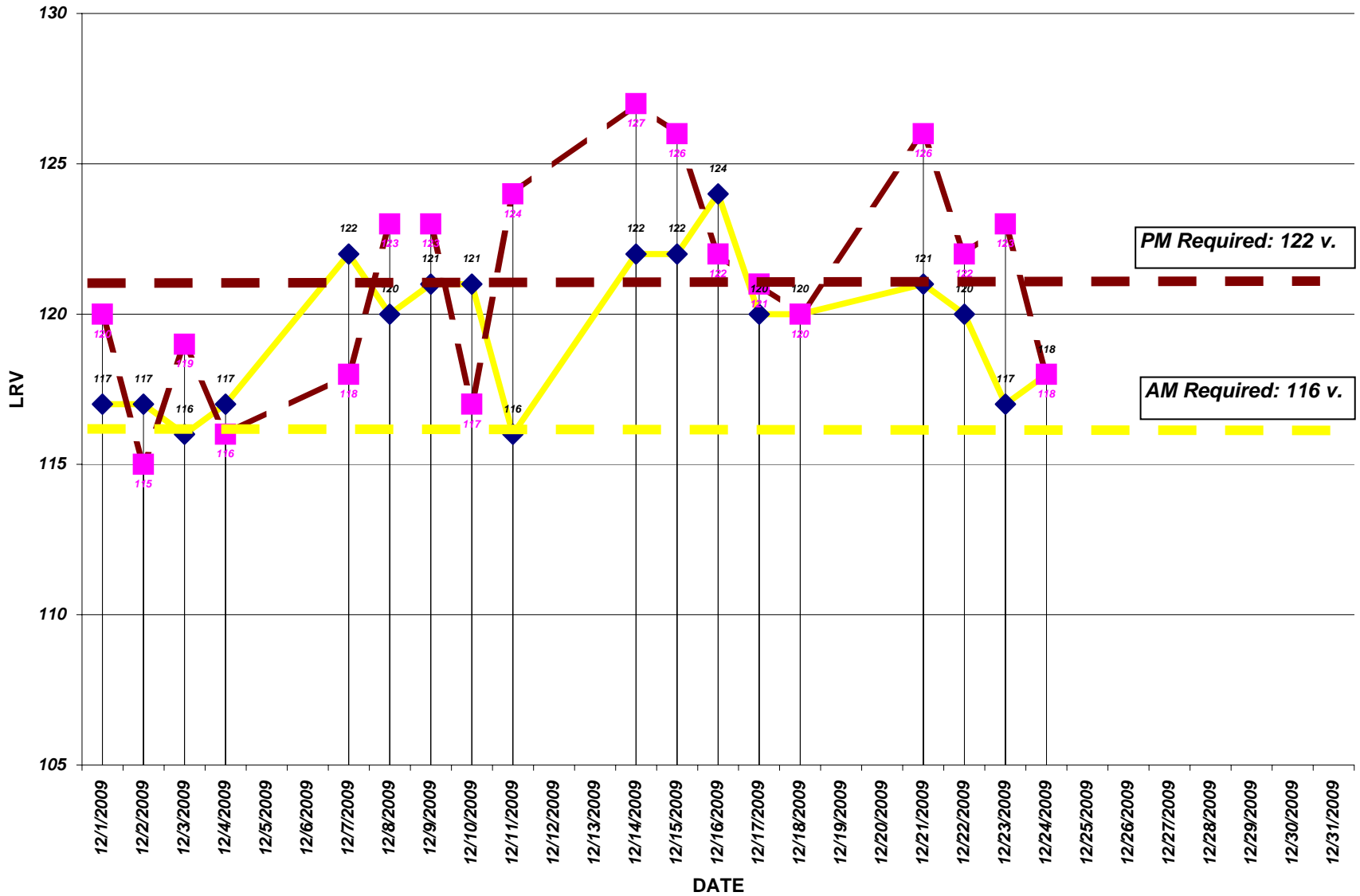
Tue Dec 29, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:56 12/29/09	R OPERATOR PR	26	0967	3	31	5517	BALBOA & 25TH AVE (OB)	ALLEGED ACCIDENT COACH & PARK AUTO, NO INJURY.	OB	09:50	09:51	30
							<b>1084698</b>	OPERATOR HAS NO KNOWLEDGE. MOTORIST STOPS THE COACH AT BALBOA & 32ND AVE, THAT IS WHEN THE OPERATOR CALLED CENTRAL. VEH DELAY: 00:01				
13:24 12/29/09	R OPERATOR PR	26	2179	80	1	5549	SACRAMENTO & VAN NESS (OB)	ACCIDENT-COACH AND SUV WITH A FALL ON BOARD	OB	13:24	14:29	38
							<b>1084719</b>	K. ANDERSON*; SYSTEM SAFETY-K. SHAH*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED; SFPD UNIT # 3E61K, CASE # 091321841; MEDIC #77; FIRST PAGE: 1318 HRS; FINAL PAGE: 1338 HRS. ;INSP. J. GIANG REPORTS THAT COACH WAS CROSSING O/B ON SACRAMENTO ON A GREEN SIGNAL LIGHT WHEN AN SUV GOING S/B ON VANESS RAN A RED SIGNAL LIGHT. THE OPERATOR BRAKED HARD TO AVOID CONTACT WITH THE SUV BUT MADE CONTACT WITH HIS R/FRONT BUMPER STRIKING THE L/REAR DOOR AND 1/4 PANEL OF THE SUV. AS A RESULT OF THE HARD BRAKING, A PASSENGER FELL INSIDE OF THE COACH, COMPLAINING OF HEAD AND KNEE PAINS. MEDIC #77 TREATED AND RELEASED PASSENGER. NO POST ACCIDENT TEST REQUIRED. SI PRESIDIO N/R [EOR 13:31] VEH DELAY: 00:07				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:23 12/29/09	R OPERATOR GV	86	1630	151	F	1060	MARKET ST & 3RD ST (IB)	NO POWER	IB	05:23	05:44	74
						1084657	MRU 4S23 ASSISTED AND CLEARED TO THE FERRIES. PCC SHOP CLEARED TO PULL IN ON ITS OWN POWER. INSP L HAYNES ASSISTED. SI GENEVA YARD (VIA FERRY SWITCH BACK) 1057 @08:06 VEH DELAY: 02:43 LINE DELAY: 00:21					
12:29 12/29/09	R OPERATOR CA	26	1846	020	60	0018	POWELL BETWEEN ELLIS & OFARELL (OB)	B/O GRIP	OB	12:29	13:15	26
						1084714	INSP A. FORSE, CABLE MACHINERY RESP, SHOP TRUCK 665 CLEARED. J. RANCE*, 311*, TWO SHUTTLE RUNNING ON POWELL STREET FROM POWELL & ELLIS TO POWELL & JACKSON. VEH DELAY: 00:46 LINE DELAY: 00:46					

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	123
12/24/09	THURSDAY	118	118
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY	114	114
12/29/09	TUESDAY	118	119
12/30/09	WEDNESDAY	115	
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 30, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

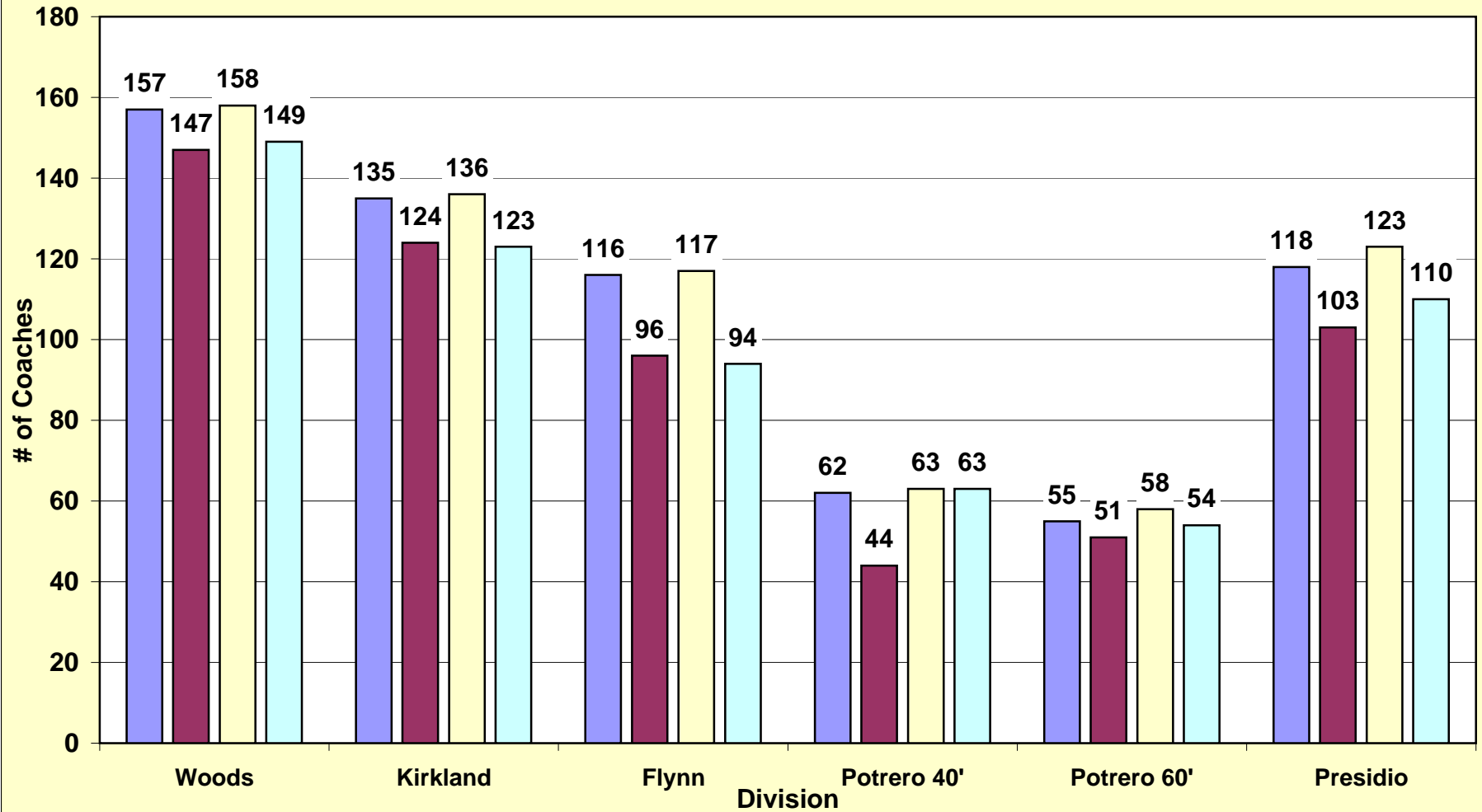
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	8
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **36**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>December 30, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>8</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>13</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 12/30/09 & 12/29/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/30/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	2	2	4	14
Campaigns / retrofits	4	1	0	5	0	0	0	0	5
Maintenance Holds	34	10	8	52	13	18	47	78	130
Awaiting parts	11	2	0	13	4	4	5	13	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	157	135	116	408	62	55	118	235	643
Final a.m. pull-out	147	124	96	367	44	51	103	198	565
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	1	5	4	2	0	6	11
<b>Afternoon (p.m.) availability</b>									
<b>12/29/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance holds	33	9	7	49	12	15	42	69	118
Awaiting parts	11	1	0	12	4	4	5	13	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	136	117	411	63	58	123	244	655
Final p.m. pull-out	149	123	94	366	63	54	110	227	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	3	3	0	0	0	0	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, DECEMBER 29, 2009</b>											
Green	255	69	20	8	29	12	27.1	7.8	3.1	11.4	4.7
Cable Car	143	33	9	9	8	7	23.1	6.3	6.3	5.6	4.9
Potrero	247	59	28	9	16	6	23.9	11.3	3.6	6.5	2.4
Presidio	197	34	12	13	7	2	17.3	6.1	6.6	3.6	1.0
Kirkland	254	50	22	14	8	6	19.7	8.7	5.5	3.1	2.4
Woods	300	62	19	13	15	15	20.7	6.3	4.3	5.0	5.0
Flynn	196	55	19	8	15	13	28.1	9.7	4.1	7.7	6.6
<b>Total</b>	<b>1,592</b>	<b>362</b>	<b>129</b>	<b>74</b>	<b>98</b>	<b>61</b>	<b>22.7%</b>	<b>8.1%</b>	<b>4.6%</b>	<b>6.2%</b>	<b>3.8%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 12 22</b>	1613	368	121	72	100	75	23%	8%	5%	6%	5%
<b>WEDNESDAY 12 23</b>	1610	388	136	76	94	72	24%	8%	5%	6%	5%
<b>THURSDAY 12 24</b>	1610	406	143	76	99	88	25%	9%	5%	6%	6%
<b>FRIDAY 12 25</b>	1029	260	112	223	37	88	25%	11%	2%	4%	9%
<b>SATURDAY 12 26</b>	1091	266	120	3	73	70	24%	11%	1%	7%	6%
<b>SUNDAY 12 27</b>	1038	239	91	6	78	64	23%	9%	1%	7%	6%
<b>MONDAY 12 28</b>	1600	386	140	78	105	63	24%	9%	5%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.