



**Muni
Service Delivery
Daily Report**

Wednesday, December 30, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours
12 31 09 Morning Report

Cable Car	0	0	0	0	
Flynn	3	0	1	0	14x=2; 8x=1
Kirkland	5	0	0	0	19=1; 28=1; 12=1; 2=1; 47=1
Woods	9	0	0	0	9=2; 29=3; 18=2; 16x=1; 36=1
Potrero	6	0	1	0	49=1; 14=2; 30=2; 24=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	23	0	2	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
WEDNESDAY 12 / 30 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	5	0	0	0	8X=3 14L=1 38=1
Kirkland	11	0	0	0	2=1 10=2 1X=1 19=1 43=3 47=3
Woods	8	0	0	0	9=2 18=1 27=2 44=1 48=1 71=1
Potrero	22	0	0	0	14=7 22=2 24=4 30=5 41=2 49=2
Presidio	2	0	0	0	21=1 30=1
Metro	6	0	0	1	L=2 KT=3 M=1
F line	1	0	0	0	
TOTAL	55	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 12/30/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	6	0.0%	49	0	6	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	2	13.2%	155	6	2	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	7	3	12.3%	218	10	3	95.4%
Kirkland multi-piece	6		5.9%				
Woods one-piece	5	4	5.7%	260	7	4	97.3%
Woods multi-piece	4		4.0%				
Potrero one-piece	12	4	17.9%	202	19	4	90.6%
Potrero multi-piece	14		15.7%				
Presidio one-piece	2	4	3.8%	162	2	4	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	10	4.5%	148	4	10	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	1	3	10.0%	33	1	3	97.0%
F Line multi-piece	0		0.0%				
System total				1227	49	36	96.0%

Accidents

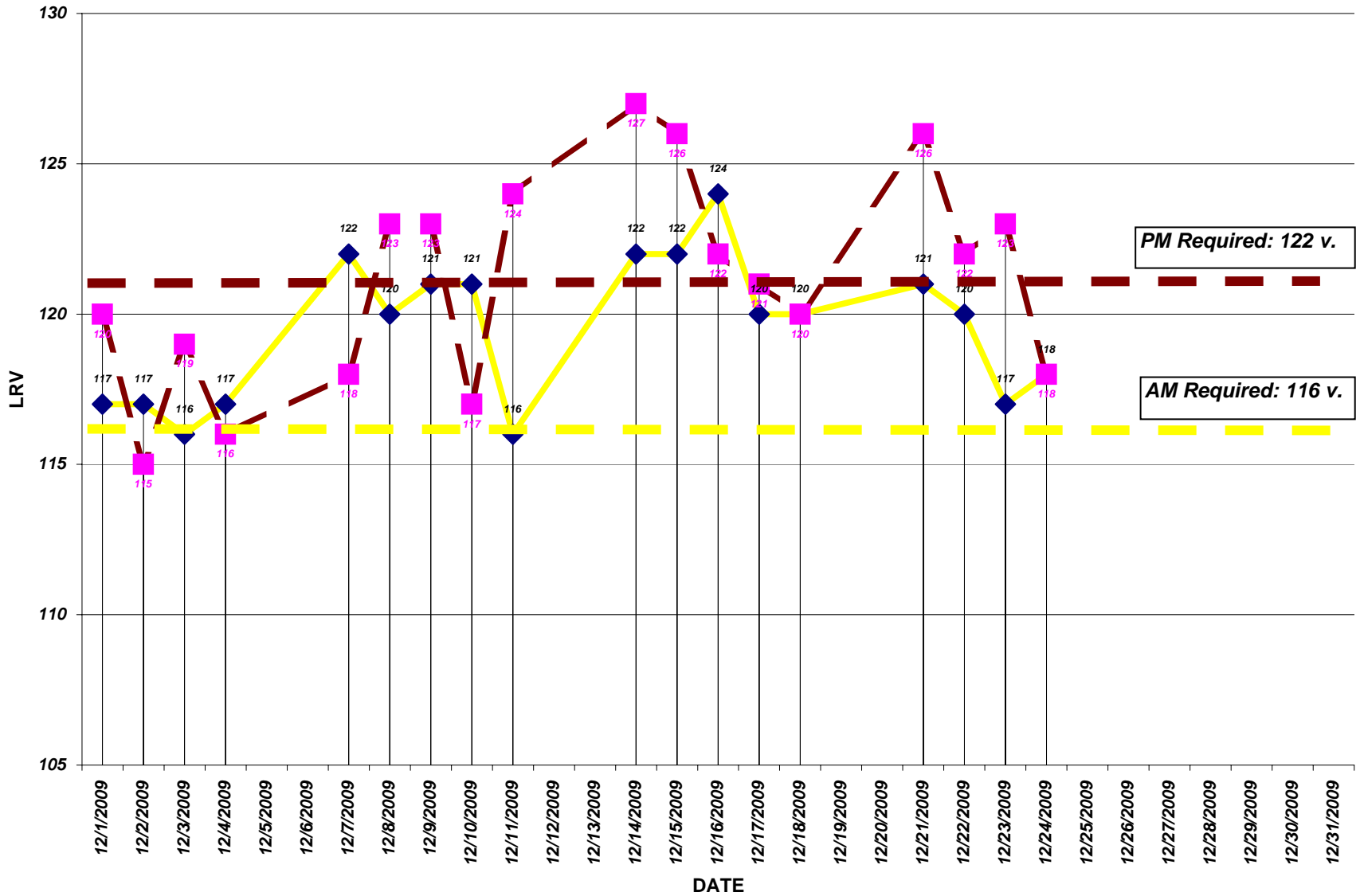
Wed Dec 30, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:30 12/30/09	R OPERATOR ME	88	1061	040	M	1490	FOREST HILL STATION (IB,DH)	FALL BOARDING (SET OF STEPS DOWN)	IB LD	08:30 08:30	08:38 08:38	74
							1084856	[LRV2=1495]SENIOR STAFF/SYSTEM SAFETY; LSQP; SUBWAY P/A; 311 CENTER* STATION HOLDS; OPERATOR INTERVIEWED @ EMBARCADERO STATION BY INSP MJ STALLION; MEDIC# 6 TREATED AND RELEASED FOR FINGER & LEG INJURIES; 4M2* (G WILLIAMS) MRU 4S46 & 4S23 ASSISTED; INSP W COLLAZOS & L HAYNES* CLAIMS 6-A-42* VEH DELAY: 00:08 LINE DELAY: 00:08				
15:00 12/30/09	R OPERATOR GV	74	1630	161	F	1053	MARKET & 7TH STREET (IB)	SFPD, AMBULANCE ACTIVITY	IB LD	15:00 15:00	15:09 15:09	85
							1084898	4C55* VEH DELAY: 00:09 LINE DELAY: 00:09				
18:09 12/30/09	R OPERATOR FL	38	3052	506	8AX	6271	SOUTH 101 FREEWAY & NEAR SILVER EXIT (OB)	ACCIDENT COACH & AUTO, NO INJURY, HIT AND RUN.	OB	18:09		30
							1084838	OPERATOR CONTINUED IN SERVICE. NO DESCRIPTION ON THE OTHER VEHICLE. OPERATOR TO BE INTERVIEWED AT GENEVA & SCHWERIN.				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:47 12/30/09	R OPERATOR GV	88	2017	165	F	1007	JONES ST & BEACH ST (OB)	NO POWER	OB	08:44	09:44	74
							1084877	SENIOR STAFF/SYSTEM SAFETY; MRU 4S31 & 4S48 RESPONDED AND CLEARED BY DEADTOWING IT TO THE FERRIES, USING 160-F-1010 FOR RESCUE; LSGP; 311 CENTER* ^F^ LINE WAS SWITCHING BACK IB TO OB @ PIER 39 FOR THE TIME BEING; 1 M/C SHUTTLE USED; INSP L HAYNES & R PARKS ASSISTED. PCC SHOP* END OF RUN, NO RETURN. RESCUE RUN BACK IN SERVICE @ 1000 HRS OB FROM THE FERRIES. VEH DELAY: 01:00 LINE DELAY: 01:00	LD	08:44	09:44	
08:56 12/30/09	R INSP L HAYNES KI	39	1399	714	47	8309	JONES ST & BEACH ST (OB)	^F^ LINE SHUTTLE (BEACH & JONES ST TO THE FERRIES)	OB	08:56	10:00	74
							1084878	INSP L HAYNES & R PARKS* VEH DELAY: 01:04 LINE DELAY: 01:04	LD	08:56	10:00	
21:33 12/30/09	R OPERATOR PR	18	3577				CHESTNUT BETWEEN DIVISADERO & BRODERICK (IB)	SFFD BLOCKING	IB	21:33		18
							1084952	INSP. D. FONG RESP. REROUTE, R- DIVISADERO, L- FRANCISCO, R- BRODERICK TO REG. ROUTE LINE DELAY: 01:02	LD	21:33	22:35	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	123
12/24/09	THURSDAY	118	118
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY	114	114
12/29/09	TUESDAY	118	119
12/30/09	WEDNESDAY	115	121
12/31/09	THURSDAY	117	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 31, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

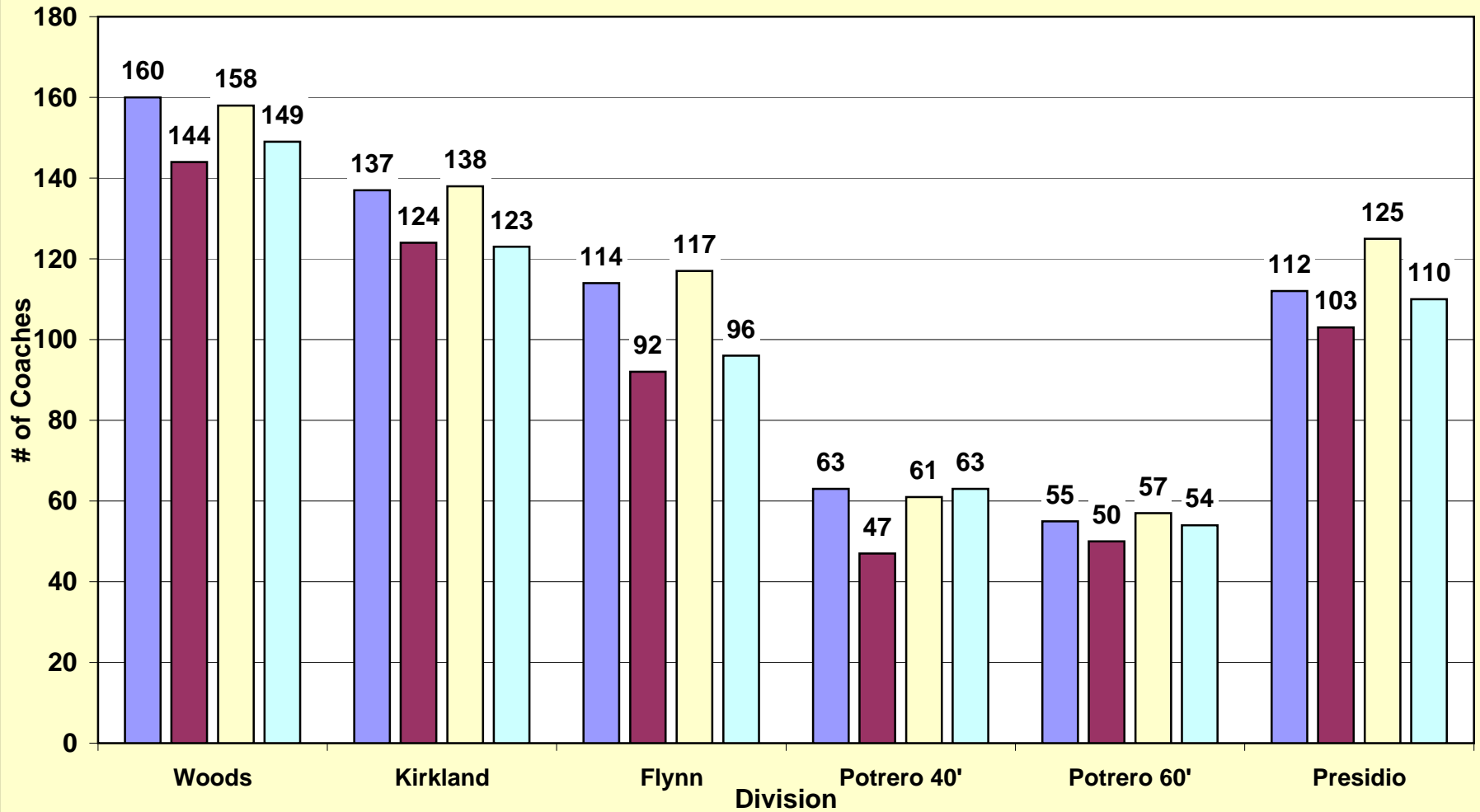
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	5
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	9
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 31, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	34	8	3	4
Equipment available for service @ 7:30 a.m.	117	13	7	4

Motor & Trolley Coaches Availability
 A.M. 12/31/09 & 12/30/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/31/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	1	1	2	13
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance Holds	31	8	10	49	12	18	53	83	132
Awaiting parts	10	1	0	11	4	4	4	12	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	160	137	114	411	63	55	112	230	641
Final a.m. pull-out	144	124	92	360	47	50	103	200	560
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	3	5	12	1	3	0	4	16
Afternoon (p.m.) availability									
12/30/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	33	7	7	47	14	16	40	70	117
Awaiting parts	11	1	0	12	4	4	5	13	25
Radio	2	0	0	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	138	117	413	61	57	125	243	656
Final p.m. pull-out	149	123	96	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	0	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	1	1	0	0	0	0	1

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, DECEMBER 30, 2009											
Green	259	75	24	9	26	16	29.0	9.3	3.5	10.0	6.2
Cable Car	144	38	13	8	9	8	26.4	9.0	5.6	6.3	5.6
Potrero	251	73	33	10	17	13	29.1	13.1	4.0	6.8	5.2
Presidio	196	39	14	13	5	7	19.9	7.1	6.6	2.6	3.6
Kirkland	253	50	24	12	9	5	19.8	9.5	4.7	3.6	2.0
Woods	308	63	18	15	13	17	20.5	5.8	4.9	4.2	5.5
Flynn	198	58	21	7	17	13	29.3	10.6	3.5	8.6	6.6
Total	1,609	396	147	74	96	79	24.6%	9.1%	4.6%	6.0%	4.9%

Summary For The Last 7 Days

WEDNESDAY 12 23	1610	388	136	76	94	72	24%	8%	5%	6%	5%
THURSDAY 12 24	1610	406	143	76	99	88	25%	9%	5%	6%	6%
FRIDAY 12 25	1029	260	112	223	37	88	25%	11%	2%	4%	9%
SATURDAY 12 26	1091	266	120	3	73	70	24%	11%	1%	7%	6%
SUNDAY 12 27	1038	239	91	6	78	64	23%	9%	1%	7%	6%
MONDAY 12 28	1600	386	140	78	105	63	24%	9%	5%	7%	4%
TUESDAY 12 29	1592	362	129	74	98	61	23%	8%	5%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.