

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, DECEMBER 30, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	92.9%	38	47	49

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	24	21	-13%
CABLE CAR	27	30	11%
WOODS	151	182	21%
KIRKLAND	115	130	13%
FLYNN	103	113	10%
POTRERO 40'	44	74	68%
POTRERO 60'	47	41	-13%
PRESIDIO	98	128	31%
TOTAL	723	832	15%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	116	22	9	8	5	0
Flynn	185	37	8	12	14	3
Green	205	44	17	15	7	5
Kirkland	209	40	8	16	13	3
Potrero	228	44	18	16	9	1
Presidio	178	35	14	10	11	0
Woods	339	71	28	18	21	4
TOTAL	1,460	2593	102	49	80	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
00:22 12/30/11	278	54	8115	3RD STREET & HUDSON (OB)	NO START / WITNESSED INCIDENT ON LRV 126/T/1451	00:22	00:48	
			1209546	SFPD* CAD#0056. SFPD UNIT.#3C12E ARRESTED TWO SUSPECTS. SFPD CASE.# 111040797. OPERATOR ON RUN 278/54/8115 WITNESSED INCIDENT AND WAS HELD BY SFPD TO IDENTIFY SUSPECTS. INSP.VELACRUZ & INSP.HENLEY CLEARED. SENIOR STAFF* UPAGED. VIDEO PULL REQUESTED. WOODS SHOP #853 CLEARED. VEH DELAY: 00:26				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:30 12/30/11	126	T	1451	3RD STREET & HUDSON (IB,SB)	PURSE SNATCH	00:30 00:30	01:20 01:20
			1209545	SFPD* CAD#0056. SFPD UNIT.#3C12E ARRESTED TWO SUSPECTS. SFPD CASE.# 111040797. OPERATOR ON RUN 278/54/8115 WITNESS INCIDENT AND WAS HELD BY SFPD TO IDENTIFY SUSPECTS. INSP.VELACRUZ & INSP.HENLEY CLEARED. SENIOR STAFF* UPAGED. VIDEO PULL REQUESTED. VEH DELAY: 00:50 LINE DELAY: 00:50			
05:45 12/30/11	21	KT	1425	3RD. STREET & 22ND STREET (OB)	SFPD VEHICLE AND LRV COLLISION, INJURIES	05:45	07:42
			1209566	CASE #111041024, MRO 4C53 R. AREVALO, MRO 4TMGR. DEBONO;MGR JAMES STUART 4S3 SFPD OFFICERS INJURED TRANSPORTED TO SFGH, STAR #996 OPRATING PD UNIT, SFPD AS SIDE PARTNER WONG STAR# 2330. UNIT 3C15E. LEAD INSPECTOR J. STEUART AT SCENE MRU 4S23,MRU 4247, LSGP, ADGP, SOME RUN SWITCHBACK AT 3RD. AND CESAR CHAVES, 3RD AND MARIN, 3RD. AND CHANNEL BUS BRIDGE BETWEEN SUNNYDALE AND CAL-TRAIN DPT POLE BROUGHT DOWN BY SFPD UNIT, EXTENSIVE DAMAGE TO SFPD UNIT, MODERATE TO LRV COUPLERS CRATCHES ON DOOR, PASSENGER TRANSPORTED TO SFGH FOR HIPERTENSION SI METRO EAST N/R [EOR 12:55] VEH DELAY: 07:10			
09:04 12/30/11	329	49	7034	VAN NESS AVE & LOMBARD STREET (OB)	ACCIDENT, COACH AND TRUCK	09:04	10:30
			1209605	INSP. MORRIS (1T66), SYSTEM SAFETY*, 6A50*, VIDEO*, DISP*, INSP. SOLINGER (1C53)*, TRANSPORTED RESCUE OPERATOR TO PULL THE COACH INTO THE BARN, OPERATOR 799 SI POTRERO N/R [EOR 13:38] VEH DELAY: 04:34			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:13 12/30/11	63	KT	1452	3RD STREET & KING (OB)	AUTO-LRV COLLISION	09:13 09:13	09:44 09:44
			1209583	MRU 4S23,MGR 4M1, MRO 4C53 R. AREVALO, MRO 4C55 HAYNES, ,SYSTEM SAFETY,MRU 4S48 FIRST ON SCENE, SWITCHBACK AT EMBARCADERO INBOUND AND KING AND 4TH OUTBOUNDN/R [EOR 09:51] VEH DELAY: 00:38 LINE DELAY: 00:31			
17:05 12/30/11	224	36	8508	30TH STREET & MISSION (IB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES	17:05	
			1209617	INSPECTOR J. GIANG RESPONDED, INSPECTOR B. HENDERSON*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6145)*			
17:40 12/30/11	157	30	5594	NORTH POINT & HYDE (OB)	CELLPHONE ROBBERY	17:40	18:16
			1209663	INSPECTOR T. ESPINOZA CLEARED, SFPD UNIT #A13D - CAD #2256 RESPONDED, VIDEO*, CLAIMS (6A45)*, CASE #110 042 470, NO INJURIES REPORTED VEH DELAY: 00:36			
18:06 12/30/11	37	60	2	POWELL & MARKET (OB)	SLOT BLADE, NO INJURIES.	18:06	18:15
			1209675	INSP KINDSTEDT D, SHOP TRUCK #665, 8M8*, S/S*. SI CABLE CAR 24 @18:48 VEH DELAY: 00:42			
21:28 12/30/11	468	49	7106	MISSION & PRECITA (IB)	ACCIDENT COACH/AUTO, NO INJURY	21:28	22:29
			1209697	INSP M PORTER CLEARED, S/S*, VIDEO*, 6A45* VEH DELAY: 01:01			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:30 12/30/11	111	J	1507	SAN JOSE AVE. & RANDALL (OB,PI)	BLOCKED / AUTO ON TRACKS	00:30 00:30	01:01 01:01

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1209518	INSP.MCCRAY CLEARED. TRACK DEPT.#559 NOTIFIED. TRACK #625 INSPECTED TRACKS. OPERATORS & PASSENGERS NOTIFIED VIA LSGP*. VEH DELAY: 00:31 LINE DELAY: 00:31			
00:30 12/30/11	126	T	1451	3RD STREET & HUDSON (IB,SB)	PURSE SNATCH	00:30 00:30	01:20 01:20
			1209545	SFPD* CAD#0056. SFPD UNIT.#3C12E ARRESTED TWO SUSPECTS. SFPD CASE.# 111040797. OPERATOR ON RUN 278/54/8115 WITNESS INCIDENT AND WAS HELD BY SFPD TO IDENTIFY SUSPECTS. INSP.VELACRUZ & INSP.HENLEY CLEARED. SENIOR STAFF* UPAGED. VIDEO PULL REQUESTED. VEH DELAY: 00:50 LINE DELAY: 00:50			
09:13 12/30/11	63	KT	1452	3RD STREET & KING (OB)	AUTO-LRV COLLISION	09:13 09:13	09:44 09:44
			1209583	MRU 4S23,MGR 4M1, MRO 4C53 R. AREVALO, MRO 4C55 HAYNES, ,SYSTEM SAFETY,MRU 4S48 FIRST ON SCENE, SWITCHBACK AT EMBARCADERO INBOUND AND KING AND 4TH OUTBOUNDN/R [EOR 09:51] VEH DELAY: 00:38 LINE DELAY: 00:31			
13:51 12/30/11	178	F	1893	17TH & CATRO (IB)	BLOCKING - LOW POINTS	13:51 13:51	14:35 15:18
			1209664	SWITCHBACK @ 17TH & NOE - BACK IN SERVICE - PCC SHOP AND INSPECTOR J. CHAVEZ 4T40 BOTH RESPONDED AND CLEARED (BLUE LIGHT) - INSPECTOR R. MCCRAY 4T78 NOTIFIED SENIOR STAFF NOTIFIED (J. KELLY) VEH DELAY: 00:44 LINE DELAY: 01:27			
15:18 12/30/11	072	KT	1531	3RD ST & EVANS AVENUE (NB)	PASSENGER/PASSENGER PHYSICAL ALTERCATION	15:18 15:18	15:39 15:39
			1209621	SENIOR STAFF/SYSTEM SAFETY; 13 YRS OLD JUVENILE WAS TRANSPORTED TO UCSF MEDICAL CENTER BY MEDICS 91 WITH HEAD INJURIES, AFTER BEING ASSAULTED BY A GROUP OF 5 JUVENILES @ 3RD ST & OAKDALE AVENUE. SFPD UNIT 4C-43D RESPONDED WITH CASE# 111041955. INSP G PITTS & SFFD ENG# 25 ASSISTED. CLAIMS UNIT 6A45* VIDEO* LSGP/ADGP. VEH DELAY: 00:21 LINE DELAY: 00:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:07 12/30/11	114	M	1509	19TH AVE. BETWEEN HOLLOWAY-- & DENSLOWE (IB)	BLOCKED / AUTO ON TRACKWAY	23:07	23:30
				1209602	SFPD* CAD#3253. INSP.GONZALEZ & MRU 4S44 CLEARED. TRACK DEPT.#559 & 648 INSPECTED TRACKS AND CLEARED AT 2350HRS. NO DAMAGES FOUND. INSP.HENLEY. RUN 112/M/1417 ROUTE CHANGED TO IB ON THE K-LINE FROM GENEVA. RUN 124/K/1404 ROUTE CHANGED TO OB M-LINE FROM EMBARCADERO STATION TO COVER GAP. INSP.MCCRAY*. VEH DELAY: 00:23 LINE DELAY: 00:23	23:07	23:30

5. NX Bus Express

Ridership	Counts
Morning	410
Afternoon	345
TOTAL	755

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%