

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, DECEMBER 7, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>98.7%</b>	<b>12</b>	<b>4</b>	<b>37</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>121</b>	<b>6%</b>
<b>F LINE</b>	<b>24</b>	<b>19</b>	<b>-21%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>151</b>	<b>190</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>133</b>	<b>20%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>67</b>	<b>52%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>35</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>119</b>	<b>13%</b>
<b>TOTAL</b>	<b>726</b>	<b>823</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>115</b>	<b>23</b>	<b>11</b>	<b>5</b>	<b>7</b>	<b>0</b>
<b>Flynn</b>	<b>188</b>	<b>33</b>	<b>11</b>	<b>7</b>	<b>14</b>	<b>1</b>
<b>Green</b>	<b>199</b>	<b>31</b>	<b>11</b>	<b>12</b>	<b>7</b>	<b>1</b>
<b>Kirkland</b>	<b>204</b>	<b>37</b>	<b>10</b>	<b>12</b>	<b>14</b>	<b>1</b>
<b>Potrero</b>	<b>234</b>	<b>33</b>	<b>15</b>	<b>4</b>	<b>8</b>	<b>6</b>
<b>Presidio</b>	<b>189</b>	<b>33</b>	<b>8</b>	<b>14</b>	<b>7</b>	<b>4</b>
<b>Woods</b>	<b>342</b>	<b>54</b>	<b>25</b>	<b>7</b>	<b>21</b>	<b>1</b>
<b>TOTAL</b>	<b>1,471</b>	<b>244</b>	<b>91</b>	<b>61</b>	<b>78</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:11 12/07/11		44	LAWTON STREET & 9TH AVE (IB)	ALLEGED ACCIDENT, COACH AND AUTO	11:11	11:58
		<b>1206138</b>	INSP. IRBY (1T64), SYSTEM SAFETY*M, VIDEO*, 6A01*, LEAD DISPATCHER STUART (1L1) LEFT MESSAGE ON CELL, NO INJURIES. VEH DELAY: <b>00:47</b>			
19:38 12/07/11	472	14	MISSION & 3RD ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.	19:38	21:25
		<b>1206224</b>	INSP S WONG CLEARED. MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: <b>01:47</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
05:04 12/07/11	3	KT	EMBARCADERO LEFT (OB)	T STICK	05:34 <b>05:04</b>	06:05 <b>06:05</b>
		<b>1206100</b>	OPERATOR CLEARED, MRO 4T75 S/B AT ARMSTRONG SI METRO EAST 1549 @06:05 VEH DELAY: 00:31 LINE DELAY: 01:01			
12:35 12/07/11			MARKET & DRUMM (IB,OB)	OCCUPY PROTESTORS BLOCKING ALL LINES ON MARKET STREET	12:35 <b>12:35</b>	<b>15:18</b>
		<b>1206184</b>	ALL MARKET LINES REROUTE VIA MISSION FROM BEALE; F LINE SWITCH BACK AT FERRY AND MARKET AND 11TH LINE DELAY: 02:43			
13:28 12/07/11	165	F	MARKET & OCTAVIA (OB)	NO POWER	13:28 <b>13:28</b>	<b>14:15</b>
		<b>1206185</b>	4S45, 4S27, AND PCC SHOP RESPONDED; TO BE TOWED AFTER RUSH HOURS SI MINT YARD N/R [EOR 18:30] VEH DELAY: 05:02 LINE DELAY: 00:47			
18:03 12/07/11	94	KT	3RD STREET & EVANS (OB)	ACCIDENT, LRV AND PEDESTRIAN	18:03 <b>18:03</b>	19:19 <b>19:19</b>
		<b>1206221</b>	INTOXICATED PATRON JUMPED FROM BEHIND 82/KT/1511 AND MADE CONTACT WITH LRV;MEDIC 99 TRANSPORTED PATRON TO SFGH FOR HEAD INJURIES; SFPD C12D; CASE#110-981-310; CLAIMS 6A45, SYSTEM SAFETY; INSP MCCRAY, PITTS, MCGEHEE; 4S35; 4 SHUTTLES USED; KT TRAINS SWITCHED BACK AT 3RD AND EVANS; VIDEO* SI MME N/R [EOR 20:49] VEH DELAY: 02:46 LINE DELAY: 01:16			