

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, FEBRUARY 02, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.0	24	44

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2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	20	22	10%
CABLE CAR	26	31	19%
WOODS	143	177	24%
KIRKLAND	111	130	17%
FLYNN	103	110	7%
POTRERO 40'	49	60	22%
POTRERO 60'	47	34	-28%
PRESIDIO	103	123	19%
TOTAL	716	799	12%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	241	47	7	4	19	17
Cable Car	113	26	3	5	13	5
Potrero	234	49	14	1	20	14
Presidio	194	35	4	8	11	12
Kirkland	211	42	10	7	14	11
Woods	330	64	20	6	23	15
Flynn	197	28	5	4	15	4
TOTAL	1,520	291	63	35	115	78

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:54 02/02/11	R INSP B JOHNSO PR	17	1163	2	1	5523	CLAY & KEARNY (IB)	ALLEDGE COACH & PEDESTRIAN COLLISION, PEDESTRIAN MENTALLY CHALLENGED, SEE TAG #1152722	IB	06:54		17
						1152725	OPERATOR WAS INTERVIEWED BY INSP B JOHNSON					
07:58 02/02/11	R OPERATOR FL	39	1379	471	8X	6203	3RD STREET & HARRISON (IB)	NON INJURY COLLISION, COACH & AUTO, (HIT & RUN) SEE INTERVIEW TAG #	IB	07:58		17
						1152728	OPERATOR WAS INSTRUCTED TO SEE INSPECTOR FOR INTERVIEW ON 2ND STREET & HARRISON.					
08:28 02/02/11	R OPERATOR KI	11	1572	620	10	8228	2ND STREET & TOWNSEND (IB)	ACCIDENT COACH AND TAXI	IB	08:28	09:10	11
						1152639	INSPECTOR LEDBETTER,A;VIDEO *,SYSTEM SAFETY *,CLAIMS (6A45) * MINOR NO 799 VEH DELAY: 00:42					
12:54 02/02/11	R INSP C WILCHE PO	12	2887	420	49	7106	VAN NESS & MCALLISTER (IB)	NON INJURY COACH & VAN COLLISION, MINOR DAMAGE TO COACH, MINOR DAMAGE TO VAN.	IB	12:54	14:30	17
						1152622	INSP C WILCHER CLEARED, SFPD 3E12A, VIDEO*, SYSTEM SAFETY* , 6=-A-45* VEH DELAY: 01:36					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:48 02/02/11	R OPERATOR WO	39	1291	134	9	8153	BAYSHORE & CORTLAND (OB)	ACCIDENT COACH & AUTO,AUTO STRUCK BACK OF COACH. MINOR DAMAGE TO AUTO. NO DAMAGE TO COACH	OB	14:48	15:30	21
						1152738	S.S.*VIDEO*CLAIMS 6A45* JOMOC CLEARED. VEH DELAY: 00:42					
16:34 02/02/11	R OPERATOR WO	11	1237	225	17	8517	JUNIPERO SERRA & OCEAN (OB)	NON INJURY ACCIDENT, COACH/MINI VAN, BROKEN MIRROR	OB	16:34	17:08	21
						1152806	INSP. HENDERSON, B., VIDEO*, SYSTEMS SAFTEY*, 6-A-50* SI WOODS 8525 @18:04 VEH DELAY: 01:30					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:19 02/02/11	R OPERATOR PR	40	1602	63	45	5524	KEARNY & SUTTER (IB)	NO FORWARD MOTION	IB LD	07:19 07:19	07:54 07:54	17
						1152748	PRE 092 CLEARED, INSP J SIGALA, INSP V HOLMES, INSP C WILCHER VEH DELAY: 00:35 LINE DELAY: 00:35					
19:45 02/02/11	R OPERATOR ME	23	2155	137	M	1546	CASTRO STATION (IB)	FALL ON BOARD (LAST SET OF STEPS DOWN, WHILE STEP LIGHT CONFIRMATION ^ON^ BOARDING	IB LD	19:45 19:45	20:18 20:18	74
						1152855	SENIOR STAFF/SYSTEM SAFETY; LSGP; STATIONS & WEST PORTAL HOLD; SUBWAY P/A; 311 CENTER* 2 PASSENGERS INJURED; ONE TREATED & RELEASED ON SCENE FOR ABRASIONS. ONE TRANSPORTED TO KAISER PERMANENTE HOSPITAL BY MEDICS 55, FOR ABRASIONS TO BOTH LEGS. UPON INSP R MCCRAY^S ARRIVAL, OPERATING END ^A^ OF LRV WAS SHOWING STEP LIGHT CONFIRMATION ^ON^ WHILE LAST SET OF STEPS WAS IN THE LOW POSITION. CLAIMS UNIT 6-A-50* NO POST ACCIDENT 799. LRV PLACED ON HOLD FOR INSPECTION. VIDEO* SI METRO EAST YARD N/R [EOR 01:00] VEH DELAY: 05:15 LINE DELAY: 00:33					