



**Muni
Service Delivery
Daily Report**

Thursday, February 04, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 05 2010 FRIDAY AM Morning Report

Cable Car	0	0	0	0	
Flynn	4	0	2	0	8X=4
Kirkland	10	0	0	0	2=1, 12=1, 19=1, 28=2, 43=3, 47=2
Woods	0	0	0	1	
Potrero	4	0	0	0	214=1, 30=1, 33=1, 49=1
Presidio	4	0	0	0	1=1, 5=1, 21=1, 30=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	22	0	2	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740 (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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02 04 10 THURSDAY PM AFTERNOON NOLO REPORT

Cable Car	2	0	0	0	59=2
Flynn	6	0	0	0	8X=3 14L=2 38=1
Kirkland	16	0	0	0	2=4 12=3 19=3 28=4 43=1 47=1
Woods	3	0	0	0	9L=1 44=1 54=1
Potrero	14	1	1	0	14=2 22=3 24=2 30=2 41=1 49=5
Presidio	6	0	0	0	1=2 21=3 30=1
Metro	8	0	0	0	L=2 KT=1 M=3 N=1 S=1
F line	2	0	0	0	
TOTAL	57	1	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY , FEB 04, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	2	6	9.1%	49	3	6	93.9%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	5	0	13.2%	155	7	0	95.5%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	10	2	17.5%	218	14	2	93.6%
Kirkland multi-piece	8		7.9%				
Woods one-piece	2	0	2.3%	260	2	0	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	9	1	13.4%	202	11	1	94.6%
Potrero multi-piece	4		4.5%				
Presidio one-piece	4	0	7.7%	162	6	0	96.3%
Presidio multi-piece	4		4.7%				
Metro one-piece	5	6	7.5%	148	7	6	95.3%
Metro multi-piece	4		8.2%				
F Line one-piece	2	1	20.0%	33	3	1	90.9%
F Line multi-piece	2		22.2%				
System total				1227	53	16	95.7%

Accidents

Thu Feb 04, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:15 02/04/10	R OPERATOR PO	29	2892	499	14	5430	16TH STREET & MISSION (IB)	SFPD ON COACH	IB	01:15	01:30	16
							1090471	SFPD 3-D-62 CLEARED VEH DELAY: 00:15				
07:21 02/04/10	R KEN SAPP (WOO WO	30					WOODS DIVISION & NEAR PULL OUT GATE (PO)	ALLEGED VEHICLE ACCIDENT, BYSTANDARDS REPORTED VEHICLE CONTACT BEING HEARD OUTSIDE WOODS YARD, NEAR PULL OUT GATE. DAMAGE WAS FOUND ON TWO AUTOMOBILES. #1 RED TOYOTA CAMRY LICENSE PLATE #3WXP153 & #2 RED DODGE CHARGER PLATE #55RP3061 BOTH VEHICLES WITH MINOR DAMAGES.	PO	07:21	08:30	17
							1090490	INSP R FISHER CONDUCTED INTERVIEW OF FOUR BYSTANDARDS WHO DID NOT SEE THE COACH NUMBER, VEH DELAY: 01:09				
09:49 02/04/10	R OPERATOR WO	30	2214	120	44	8451	WOODSIDE & PORTOLA (IB)	VEHICLE ACCIDENT, (COACH & TRUCK). NO INJURIES, MINOR DAMAGE TO OUTSIDE LEFT MIRROR ON COACH, NO DAMAGE TO TRUCK.	IB	09:49	10:49	17
							1090511	INSP TC JOHNSON CLEARED, SYSTEM SAFETY*, VIDEO*, 799 NOT REQUIRED SI WOODS 8171 @11:06 VEH DELAY: 01:17				
09:49 02/04/10	R OPERATOR PO	26	1956	333	14	7049	MISSION & 18TH STREET (OB)	VEHICLE ACCIDENT (COACH & AUTOMOBILE). HIT & RUN, NO INJURIES, MINOR DAMAGE TO COACH.	OB	09:49	10:18	17
							1090512	INSP A MORELLO CLEARED, MGR M ESPINOZA*, VIDEO*, SYSTEM SAFETY*, NO 799 REQUIRED VEH DELAY: 00:29				

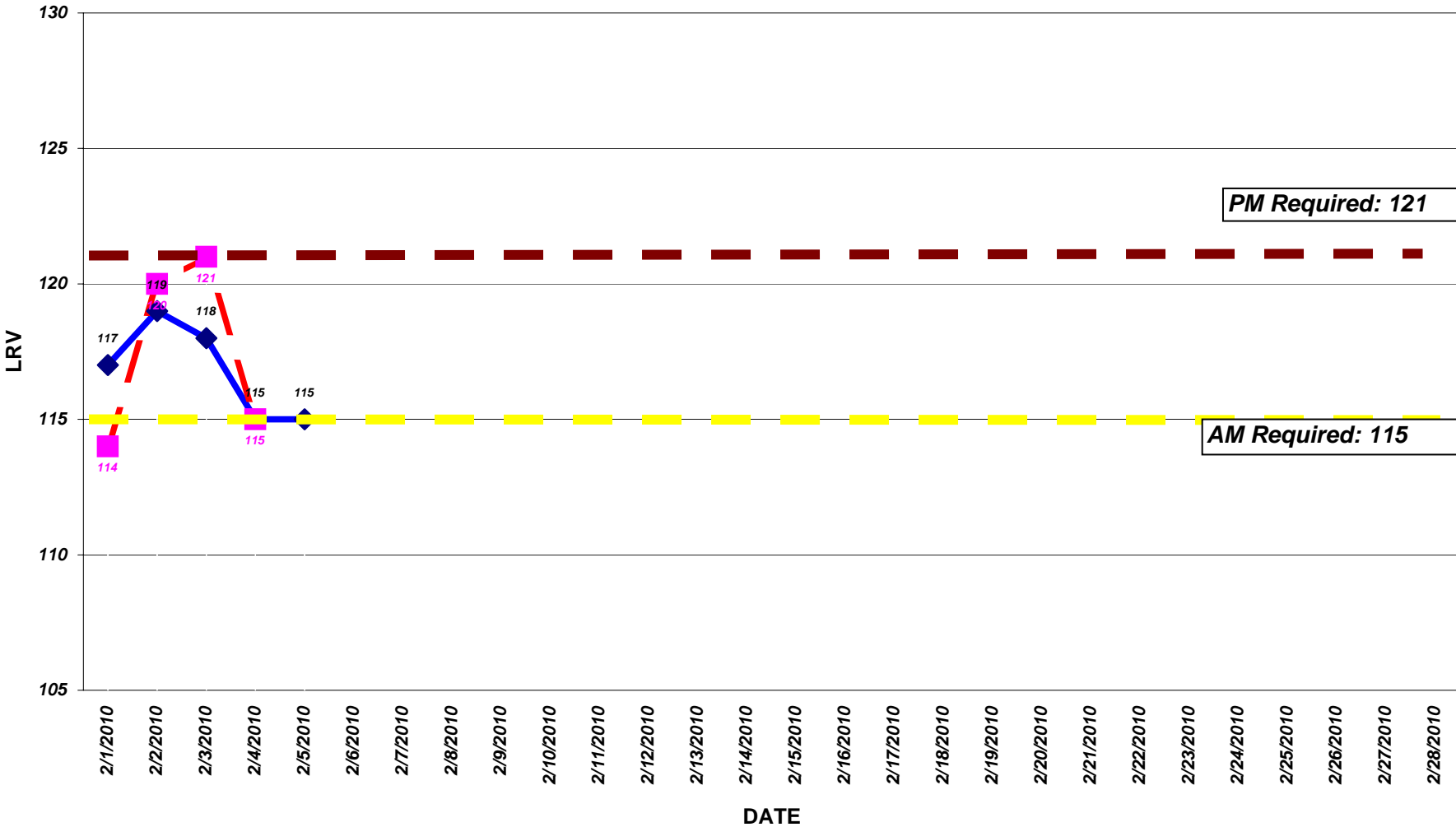
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:05 02/04/10	R OPERATOR KI	30	3326	678	28	8035	FORT MASON TERMINAL (OB)	OPERATOR INTERVIEW, NO INJURIES, MINOR DAMAGE TO COACH. SEE ORIGINAL TAG #1090530	OB	11:21	11:39	17
							1090531	INSP E VICKERS CLEARED, 799 NOT REQUIRED, SYSTEM SAFETY*, VIDEO* VEH DELAY: 00:18				
11:05 02/04/10	R OPERATOR KI	30	3326	678	28	8035	CROSSOVER & FULTON (IB)	VEHICLE ACCIDENT (HIT & RUN). SEE INTERVIEW TAG #1090531	IB	11:05	11:07	17
							1090530	OPERATOR WAS INSTRUCTED TO CONTINUE ON SERVICE & WILL BE INTERVIEWED AT TERMINAL. VEH DELAY: 00:02				
12:00 02/04/10	R INSP RONALD Y WO	17	1605	112	18	8434	WOODS DIVISION (PO)	ALLEGED ACCIDENT COACH / AUTO	PO	12:20	13:00	32
							1090595	INSP LAVIGNE, G. RESPONDED, MGR. ESPINOZA, M.*, S/S*, VEH DELAY: 00:40				
13:46 02/04/10	R OPERATOR ME	74	1346	55	KT	1454	OCEAN & HOWTH (OB)	ACCIDENT, LRV/AUTO (NO INJURIES)	OB	09:03	09:19	72
							1090488	K. ANDERSON* P. MEDINA* FORM R REQUIRED, CLAIMS 6A01, VIDEO* INSP. C. DEBONO CLEARED, D. CASTRO* R. AREVALO, NO 799. VEH DELAY: 00:16 LINE DELAY: 00:16				
17:01 02/04/10	R OPERATOR PO	26	1808	459	22	5437	FILLMORE & HAIGHT (IB)	ACCIDENT COACH / BICYCLE HIT AND RUN NO INJURIES	IB	17:01	17:37	32
							1090584	OPERATOR CLEARED, VEH DELAY: 00:36				
17:09 02/04/10	R OPERATOR KI	26	3653	724	2	8313	CLEMENT & 7TH AVENUE (IB)	ACCIDENT COACH / AUTO, NO INJURIES, NO DAMAGE.	IB	17:09	17:40	32
							1090588	INSP. GIANG, J. CLEARED, S/S* VEH DELAY: 00:31				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:11 02/04/10	R OPERATOR FL	32	2967	531	38	6220	O^FARRELL & POWELL (IB)	ACCIDENT COACH / AUTO, NO INJURIES	IB	18:11	18:38	32
							1090617	INSP. FONG, D. CLEARED, S/S* VEH DELAY: 00:27				
18:59 02/04/10	R OPERATOR PR	18	1489	154	1	5520	CLAY & KEARNY (OB)	ACCIDENT COACH / AUTO, HIT AND RUN, NO INJURIES	OB	18:59	19:19	32
							1090528	INSP. FONG, D. CLEARED, S/S*, VIDEO* VEH DELAY: 00:20				
23:40 02/04/10	R OPERATOR ME	77	1628	143	N	1481	JUDAH & 45 (OB)	ACCIDENT L.R.V. & AUTO (HIT AND RUN AUTO)	OB LD	23:40	23:59	13
							1090637	[LRV2=1444]INSP.* H. HENLEY, 4-S-37 R. BARRIENTOS, DISP*, SI GREEN N/R [EOR 01:56] VEH DELAY: 02:16 LINE DELAY: 00:19				
23:40 02/04/10	R OPERATOR ME	77	1628	143	N	1481	JUDAH & 45 (OB)	ACCIDENT L.R.V. & AUTO (HIT AND RUN AUTO)	OB LD	23:40	23:59	13
							1090602	[LRV2=1444]INSP.* H. HENLEY, 4-S-37 R. BARRIENTOS, DISP*, SI GREEN N/R [EOR 01:56] VEH DELAY: 02:16 LINE DELAY: 00:19				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:16 02/04/10	R OPERATOR ME	74	1098	023	J	1539	MMT @ MNP (OB)	LOCKED KEYS	OB	07:16	00:20	23
							1090473	4-S-23 RESP. AND CLEARED, RUN63 / 1456 USED TO COVER HEADWAY. INSP. 4-T-40A DONALDSON, R. *COVERING 4-C-33, INSP. 4-C-52A AREVALO*, M/S* SI OUT OF SERVICE TO GREEN 1432 @08:50 VEH DELAY: 01:34				

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

PM Required: 121

AM Required: 115

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak February 2010			
02/01/10	MONDAY	117	114
02/02/10	TUESDAY	119	120
02/03/10	WEDNESDAY	118	121
02/04/10	THURSDAY	115	115
02/05/10	FRIDAY	115	
02/08/10	MONDAY		
02/09/10	TUESDAY		
02/10/10	WEDNESDAY		
02/11/10	THURSDAY		
02/12/10	FRIDAY		
02/15/10	MONDAY		
02/16/10	TUESDAY		
02/17/10	WEDNESDAY		
02/18/10	THURSDAY		
02/19/10	FRIDAY		
02/22/10	MONDAY		
02/23/10	TUESDAY		
02/24/10	WEDNESDAY		
02/25/10	THURSDAY		
02/26/10	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report February 5, 2010 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

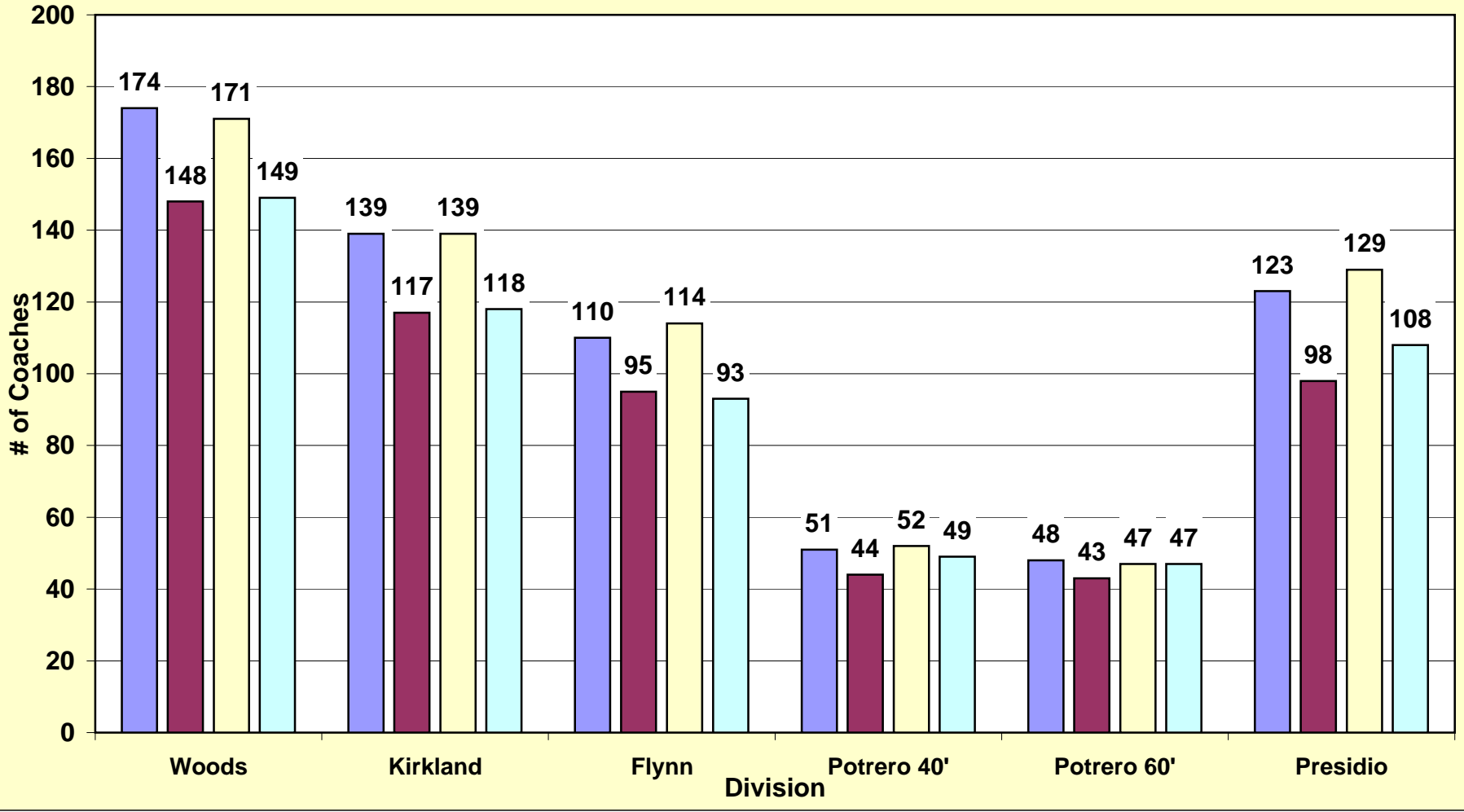
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	6
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	4
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 5, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	36	8	5	4
Equipment available for service @ 7:30 a.m.	115	13	5	4

Motor & Trolley Coaches Availability
 A.M. 2/5/10 & 2/4/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/5/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	4	12	1	0	0	1	13
Campaigns / retrofits	4	0	3	7	0	0	0	0	7
Maintenance Holds	17	6	14	37	24	27	42	93	130
Awaiting parts	5	0	0	5	5	4	9	18	23
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	174	139	110	423	51	48	123	222	645
Final a.m. pull-out	148	117	95	360	44	43	98	185	545
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	1	1	1	3	3
Operator not outs	0	10	1	11	2	4	4	10	21
Afternoon (p.m.) availability									
2/4/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	4	12	0	2	0	2	14
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	20	6	10	36	23	26	36	85	121
Awaiting parts	5	0	0	5	6	4	9	19	24
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	2	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	171	139	114	424	52	47	129	228	652
Final p.m. pull-out	149	118	93	360	49	47	108	204	564
Reserve fleet usage	0	0	0	0	0	0	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	1	2	2
Operator not outs	0	3	4	7	3	0	2	5	12

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, FEBRUARY 4, 2010											
Green	238	59	21	5	19	14	24.8	8.8	2.1	8.0	5.9
Cable Car	141	37	11	4	13	9	26.2	7.8	2.8	9.2	6.4
Potrero	238	46	21	3	14	8	19.3	8.8	1.3	5.9	3.4
Presidio	193	34	15	2	13	4	17.6	7.8	1.0	6.7	2.1
Kirkland	248	48	17	10	13	8	19.4	6.9	4.0	5.2	3.2
Woods	331	56	17	5	15	19	16.9	5.1	1.5	4.5	5.7
Flynn	193	51	16	5	20	10	26.4	8.3	2.6	10.4	5.2
Total	1,582	331	118	34	107	72	20.9%	7.5%	2.1%	6.8%	4.6%

Summary For The Last 7 Days

THURSDAY 01 28 10	1603	328	127	29	104	68	21%	8%	2%	7%	4%
FRIDAY 1 29 10	1616	361	148	31	102	80	22%	9%	2%	6%	5%
SATURDAY 1 30 10	1099	255	87	25	85	58	23%	8%	2%	8%	5%
SUNDAY 01 31 10	1040	229	76	19	82	52	22%	7%	2%	8%	5%
MONDAY 02 01 10	1597	309	108	38	104	59	19%	7%	2%	7%	4%
TUESDAY 02 02 10	1589	327	122	42	99	64	21%	8%	3%	6%	4%
WEDNESDAY 02 03 10	1600	338	124	37	103	74	21%	7%	2%	6%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.