

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, FEBRUARY 04, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.2</b>	<b>21</b>	<b>40</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>109</b>	<b>-4%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>180</b>	<b>29%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>132</b>	<b>19%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>59</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>39</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>126</b>	<b>22%</b>
<b>TOTAL</b>	<b>719</b>	<b>807</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>246</b>	<b>48</b>	<b>7</b>	<b>4</b>	<b>18</b>	<b>19</b>
<b>Cable Car</b>	<b>122</b>	<b>33</b>	<b>3</b>	<b>2</b>	<b>21</b>	<b>7</b>
<b>Potrero</b>	<b>236</b>	<b>59</b>	<b>14</b>	<b>3</b>	<b>25</b>	<b>17</b>
<b>Presidio</b>	<b>197</b>	<b>35</b>	<b>5</b>	<b>9</b>	<b>11</b>	<b>10</b>
<b>Kirkland</b>	<b>212</b>	<b>37</b>	<b>6</b>	<b>4</b>	<b>17</b>	<b>10</b>
<b>Woods</b>	<b>332</b>	<b>69</b>	<b>21</b>	<b>4</b>	<b>26</b>	<b>18</b>
<b>Flynn</b>	<b>196</b>	<b>29</b>	<b>5</b>	<b>5</b>	<b>16</b>	<b>3</b>
<b>TOTAL</b>	<b>1,541</b>	<b>310</b>	<b>61</b>	<b>31</b>	<b>134</b>	<b>84</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:55 02/04/11	R OPERATOR GV	78	0620	170	F	162	17TH ST & CASTRO (IB)	F LINE CAR & AUTO COLLIDE	IB	14:42		29
						1153186	DEBONO* COLLAZOS * 166/F PULLED IN CAR 162 OP 799. MEDICS, SYSTEM SAFETY * CLAIMS 6A45* SI GREEN(CAR BANKED AT FERRY) N/R [EOR 18:09] VEH DELAY: 03:27					
14:25 02/04/11	R OPERATOR ME	83	1485	105	KT	1532	3RD ST & 22ND ST (OB)	TRAIN & AUTO COLLIDE	OB	14:25	15:50	29
						1153263	INSP PARKS, 4S30, SFPD, DPT SIGNAL 501 MGR CASTILLO SI MME N/R [EOR 22:32] VEH DELAY: 08:07					
14:59 02/04/11	R OPERATOR PO	33	1256	358	6	5421	JUDAH & 9TH AVE (OB)	VEHICLE ACCIDENT COACH/ AUTO	OB	14:59	15:45	15
						1153191	INSP Y CHAN; CLAIMS 6-A-50*, VIDEO*, SYSTEM SAFETY*, NO DAMAGE TO AUTO OR COACH, AUTO LEFT SCENE VEH DELAY: 00:46					
15:40 02/04/11	R OPERATOR PO	27	3213	447	22	5408	FILLMORE & BAY	ACCIDENT COACH AND AUTO	IB	15:40	16:27	11
						1153157	INSPECTOR BROWN,L;CLAIMS *,SYSTEM SAFETY *,VIDEO 8 VEH DELAY: 00:47					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:28 02/04/11	R OPERATOR WO	34	1732	94	27	8103	JACKSON & VAN NESS (OB)	VEHICLE ACCIDENT COACH / COACH	OB	16:28	18:40	15
							1153274	INSP L BROWN; SHOP 854; SENIOR STAFF / SAFETY*, CLAIMS 6-A-50*, VIDEO*, 1-L-1*, NO INJURIES / NO 799 VEH DELAY: 02:12				
16:28 02/04/11	R OPERATOR WO	18	3830	185	27	8121	JACKSON & VAN NESS (OB)	VEHICLE ACCIDENT COACH / COACH	OB	16:29	18:40	15
							1153275	INSP L BROWN; SHOP 854; SENIOR STAFF / SAFETY*, CLAIMS 6-A-50*, VIDEO*, 1-L-1*, NO INJURIES / NO 799 VEH DELAY: 02:11				
17:53 02/04/11	R OPERATOR WO	27	2210	186	48	8145	24TH STREET & VALENCIA (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:53	18:58	15
							1153264	INSP A VELACRUZ; CLAIMS 6-A-50*, SYSTEM SAFETY*, VIDEO*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO AND COACH VEH DELAY: 01:05				
21:43 02/04/11	R OPERATOR WO	16	3962	548	38	6420	GEARY & 9TH AVENUE (IB)	ACCIDENT, COACH / AUTO	IB	21:43	22:50	16
							1153226	INSP. GEETER, SFFD ENG. 3, SFPD 3G-13E CLEARED, CASE # 110-107-958, ONE INJURY, R-ELBOW, REFUSED AID, SENIOR STAFF / SAFETY*, CLAIMS 6A- 50*, DISPATCHER*, VIDEO* VEH DELAY: 01:07				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:06 02/04/11	T OPERATOR WO	77	2255	256	L	8132	TARAVAL & 46TH AVENUE (IB)	FATIGUE GUY WIRE FELL ON COACH BREAKING CONVEX MIRROR	IB LD	03:06 03:06	03:46 04:41	36
							1153092	INSP A. VELACRUZ RESP. OVERHEAD TRK 820 RESP. NO 799 SENIOR MGRS PAGED SI WOODS 8185 @04:22 VEH DELAY: 01:16 LINE DELAY: 01:35				
12:19 02/04/11	R OPERATOR CA	40		20	60	24	HYDE & UNION	CABLE STOPPED, ( BLOWN FUSE )	LD	12:19	13:12	21
							1153168	CABLE MACHINERY*.INSP. A. FORSE*, 311*, JIM KELLY*, YORK KWAN*, DAVID BANBURY*, TYRONE JULLIAN*, THREE SHUTTLES USED. VEH DELAY: 00:53 LINE DELAY: 00:53				