

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, FEBRUARY 07, 2011

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| SYSTEM WIDE | 1172 | 97.3 | 32 | 50 |

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2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 112 | -2% |
| F LINE | 20 | 23 | 15% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 140 | 181 | 29% |
| KIRKLAND | 111 | 129 | 16% |
| FLYNN | 103 | 109 | 6% |
| POTRERO 40' | 49 | 56 | 14% |
| POTRERO 60' | 53 | 35 | -34% |
| PRESIDIO | 103 | 124 | 20% |
| TOTAL | 701 | 801 | 14% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green | 243 | 54 | 10 | 8 | 19 | 17 |
| Cable Car | 121 | 35 | 7 | 6 | 11 | 11 |
| Potrero | 238 | 68 | 21 | 6 | 27 | 14 |
| Presidio | 200 | 33 | 8 | 5 | 7 | 13 |
| Kirkland | 213 | 42 | 13 | 3 | 19 | 7 |
| Woods | 332 | 71 | 21 | 3 | 33 | 14 |
| Flynn | 195 | 34 | 2 | 2 | 18 | 12 |
| TOTAL | 1,542 | 337 | 82 | 33 | 134 | 88 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | | |
|-------------------|--------------------|-----------------|-----|------|------|-----|----------|-----------------------------------|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC | |
| 10:03 02/07/11 | R | INSP L DAVIS PO | 33 | 2276 | 309 | 14 | 7133 | MISSION & 3RD ST (OB) | ACCIDENT COACH & COACH WITH 323/14/5475 (INCIDENT HAPPENED AT STEUART & MISSION). | OB | 10:03 | 10:36 | 30 |
| | | | | | | | | 1153605 | | | | | |
| 10:03 02/07/11 | R | INSP L DAVIS PO | 33 | 2022 | 323 | 14 | 5475 | STEUART & MISSION (OB) | ACCIDENT COACH & COACH WITH 309/14/7133, SEE TAG 1153605. | OB | 10:03 | 10:05 | 30 |
| | | | | | | | | 1153606 | | | | | |
| 15:32 02/07/11 | R | OPERATOR FL | 11 | 3327 | 522 | 8X | 6276 | SAN BRUNO & PAUL (OB) | NON INJURY ACCIDENT, COACH / AUTO, MINOR. | OB | 15:32 | 16:08 | 24 |
| | | | | | | | | 1153673 | | | | | |

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|------------------------------------|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 15:54 02/07/11 | R OPERATOR KI | 11 | 3612 | 716 | 2 | 8027 | POST BETWEEN STOCKTON & GRANT (IB) | NON INJURY ACCIDENT, COACH / TAXI DOOR, MINOR. | IB | 15:54 | 16:55 | 24 |
| | | | | | | | 1153676 | INSP WONG S, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. VEH DELAY: 01:01 | | | | |
| 17:46 02/07/11 | R OPERATOR FL | 18 | 2158 | 547 | 8X | 6233 | KEARNY & MARKET (IB) | NON INJURY ACCIDENT, COACH / AUTO, HIT & RUN, MINOR, DRIVERS MIRROR. | IB | 17:48 | 18:23 | 24 |
| | | | | | | | 1153726 | INSP LIANG B, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. SI FLYNN 6275 @19:08 VEH DELAY: 01:20 | | | | |

LINE DELAY > 20 MINUTES:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|---------------------------|---|----------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC |
| 03:29 02/07/11 | T SFFD PO | 36 | | | 33 | | CLAYTON & CORBETT (IB,OB) | SFFD BLOCKING | IB LD | 03:29 05:30 | 07:35 | 30 |
| | | | | | | | 1153562 | SFFD CLEARED. INSP A VELACRUZ; INSP A ESCOBAR RESP. INSP R JONES; INSP T KONG; INSP Y CHAN; LEAD INSP J STUART RESP. REROUTES FOR THE 37-LINE AND 33-LINE. MGR M ESPINOZA*. LINE DELAY: 02:05 | | | | |
| 10:38 02/07/11 | R OPERATOR WO | 14 | 3421 | 145 | 67 | 8528 | ELLSWORTH & CRESCENT (OB) | SFFD, PG&E BLOCKING | OB LD | 10:38 10:38 | 11:14 12:20 | 30 |
| | | | | | | | 1153612 | INSP J JIANG RESP. SFFD CLEARED. REROUTE FOR THE 67-LINE. LEAD INSP J STUART*. VEH DELAY: 00:36 LINE DELAY: 01:42 | | | | |