



**Muni
Service Delivery
Daily Report**

Monday, February 08, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hours

02 09 2010 TUESDAY AM Morning Report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	14X=4
Kirkland	9	0	1	0	1X-1, 10=2, 12=1, 28=2, 30X=1, 43=1, 47=1
Woods	4	0	0	0	18=1, 29=1, 48=2
Potrero	7	3	0	0	6=1, 14=2, 22=3, 24=1, 30=1, 49=2
Presidio	13	0	0	0	1=8, 21=1, 5=2, 30=1, 31=1
Green	2	0	0	0	M=1, N=1
F line	0	0	0	0	
TOTAL	39	3	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0735 HOURS

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

2-08-10 MONDAY PM AFTERNOON NOLO REPORT

<i>Cable Car</i>	0	0	0	0	
<i>Flynn</i>	9	0	0	0	3=8X 2=14X 4=38
<i>Kirkland</i>	14	0	0	0	3=1X 2=2 1=12 1=19 4=28 1=43 2=47
<i>Woods</i>	8	0	0	0	1=9 1=16X 1=18 1=23 1=27 1=44 1=48 1=71
<i>Potrero</i>	20	3	0	0	4=6 5=14 5=22 2=24 3=30 2=33 2=49
<i>Presidio</i>	9	0	1	0	1=1 5=5 2=21 1=30
<i>Metro</i>	10	0	1	0	2=KT 4=L 2=M 2=N
<i>F line</i>	5	0	0	0	
TOTAL	75	3	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY , FEB 08, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	2	1	9.1%	49	2	1	95.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	9	1	23.7%	155	12	1	92.3%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	11	0	19.3%	218	18	0	91.7%
Kirkland multi-piece	14		13.9%				
Woods one-piece	6	0	6.9%	260	7	0	97.3%
Woods multi-piece	2		2.0%				
Potrero one-piece	14	0	20.9%	202	19	0	90.6%
Potrero multi-piece	10		11.2%				
Presidio one-piece	24	0	46.2%	162	30	0	81.5%
Presidio multi-piece	12		14.1%				
Metro one-piece	9	17	13.4%	148	12	17	91.9%
Metro multi-piece	6		12.2%				
F Line one-piece	5	2	50.0%	33	9	2	72.7%
F Line multi-piece	8		88.9%				
System total				1227	109	21	91.1%

Accidents

Mon Feb 08, 2010

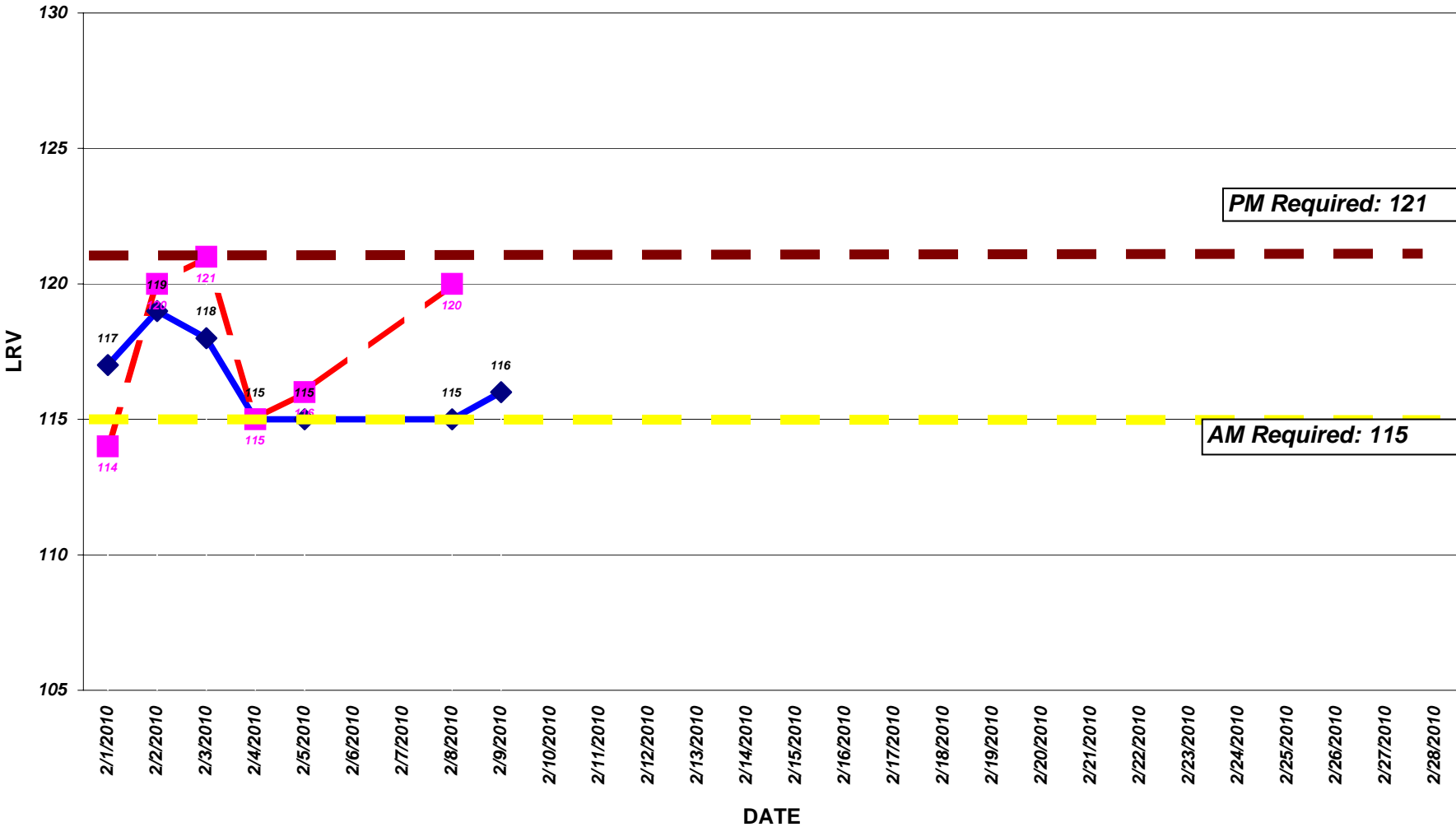
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:36 02/08/10	R OPERATOR KI	30	2263	686	31AX	8032	GEARY & PALM (IB)	ACCIDENT, COACH / MOTORCYCLE. TRANSPORTED 799 POST ACCIDENT	IB	07:36	09:12	35
							1091120	INSP R.JONES. RESPONDING: MNGR J.STUART, CLAIMS 6A48, SYSTEM SAFETY. PAGED 07:51 SFPD 4B4E CASE # 100127875. MEDIC 93 TRANSPORT TO SFGH. VIDEO* INSP L.BROWN TRANSPORT OPER TO PULL COACH IN. SI KIRKLAND N/R VEH DELAY: 01:36				
11:30 02/08/10	R OPERATOR CA	32	1452	3	60	1	HYDE & CHESTNUT (OB)	SLOT BLADE - NO INJURIES	OB	11:30	11:45	14
							1091159	INSP. J. KWONG, CABLE CAR SHOP 665, CABLE CAR MACHINERY RESP. MGR Y. KWAN*, MGR J. RANCE* AUTO CUT OFF CABLE CAR AND STOPPED. SLOT BLADE APPLIED TO AVOID CONTACT. NO OP 799. SI CABLE CAR 1 @12:55 VEH DELAY: 01:25 LINE DELAY: 00:15				
12:47 02/08/10	R OPERATOR PO	39	2309	313	24	5414	30TH STREET & MISSION STREET (OB)	ACCIDENT, COACH AND SHELTER	OB	12:47	13:16	27
							1091142	(1T63) INSP. LARRY BROWN INTERVIEWED OPERATOR, (1M2) MGR. ESPINOZA* SYSTEM SAFETY*, VIDEO*, MIRROR BENT, NO INJURIES, OPERATOR GIVEN ORDERS BY INSPECTOR. VEH DELAY: 00:29				
14:15 02/08/10	R OPERATOR KI	38	1128	717	28	8329	19TH AVE & NORIEGA (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	14:13	14:15	27
							1091161	OPERATOR CLEARED, NOTE: INTERVIEW TAG #1091175 VEH DELAY: 00:02				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:29 02/08/10	R OPERATOR GV	75	3114	166	F	1814	EMBARCADERO & BROADWAY STREET (IB)	ACCIDENT MILAN AND TRUCK IN THE INTERSECTION (MINOR DAMAGE TO MILAN AND TRUCK) TRUCK MADE AN ILLEGAL LEFT TURN IN FRONT OF THE MILAN CAR CAUSING CONTACT (LEFT REAR OF TRUCK AND FRONT OF MILAN. BOTH WERE TRAVELING INBOUND.	IB LD	15:29 15:29	17:25 16:05	23
						1091179	INSP. 4-C-55A HAYNES RESP. AND CLEARED THE DELAY, POLICE UNIT#3-A-2-C RESP. AND CITED AND RELEASED MOTORIST. CASE#100129605, NO POST ACCIDENT TEST (799) LSGP*, F-LINE CARS SWITCH-BACK I/B TO O/B AT THE FERRY TERMINAL. NO M/C SHUTTLES USED. CPUC FORM MTA-R GENERATED, SYSTEM SAFETY KARTIK SHAW RESP., D.G.M. S. LAU*, D.G.M D. HILL*, S.O.M . F. ALEJANDRO*, S.O.M. J. KELLY*, CLAIMS UNIT#06-A-40*, OPERATOR S/B I/B TO O/B AT PIER#39, D/H OUT OF SERVICE TO THE FERRY TO WAIT TO BE INTERVIEWED. SI OUT OF SERVICE TO THE FERRY TERMINAL VEH DELAY: 01:56 LINE DELAY: 00:36					
19:08 02/08/10	R OPERATOR ME	75	2134	140	J	1425	CHURCH & VALLEY (IB)	LRV/AUTO ACCIDENT ,LRV MADE CONTACT WITH AUTO SIDE MIRROR.	IB LD	19:08 19:08	19:35 19:35	85
						1091205	INSPECTOR INTERVIEW OPERATOR AND CLEARED DELAY. VEH DELAY: 00:27 LINE DELAY: 00:27					
19:25 02/08/10	R OPERATOR WO	38	2373	183	54	8156	HUDSON STREET & 3RD STREET (OB)	ACCIDENT, COACH AND TRUCK (H&R)	OB	19:30	20:11	27
						1091209	INSP. SMITH (1T67), 6A40*, SYSTEM SAFETY*, TRUCK LEFT SCENE SI WOODS N/R VEH DELAY: 00:41					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
00:10 02/08/10	T	SFPD WO	16		29		25TH AVENUE BETWEEN CABRILLO & BALBOA (IB,OB)	ACCIDENT BLOCKING (NON-MUNI)	IB LD	00:10 00:10		16 01:35	
					1090936		INSP. E. DENNIS, 29-LINE RE-ROUTED IB/OB FROM 25TH AVE. NO STOPS MISSED DELAY: 01:25						
01:48 02/08/10	T	POWER CONTROL PO	86		22		STEINER & VALLEJO (OB)	OPEN FEEDER*S (F-12, M-2)	OB LD	01:48 01:48	03:05 03:45	16	
					1091093		INSP.A. VELACRUZ, A. ESCOBAR, LINE CREW 824, PRESIDIO SHOP 092, ONE SHUTTLE , 811/38/8217 BETWEEN SUTTER - MARINA ON FILLMORE, SENIOR STAFF / SAFETY*, 311* VEH DELAY: 01:17 LINE DELAY: 01:57						
15:29 02/08/10	R	OPERATOR GV	75	3114	166	F	1814	EMBARCADERO & BROADWAY STREET (IB)	ACCIDENT MILAN AND TRUCK IN THE INTERSECTION (MINOR DAMAGE TO MILAN AND TRUCK) TRUCK MADE AN ILLEGAL LEFT TURN IN FRONT OF THE MILAN CAR CAUSING CONTACT (LEFT REAR OF TRUCK AND FRONT OF MILAN. BOTH WERE TRAVELING INBOUND.	IB LD	15:29 15:29	17:25 16:05	23
					1091179		INSP. 4-C-55A HAYNES RESP. AND CLEARED THE DELAY, POLICE UNIT#3-A-2-C RESP. AND CITED AND RELEASED MOTORIST. CASE#100129605, NO POST ACCIDENT TEST (799) LSGP*, F-LINE CARS SWITCH-BACK I/B TO O/B AT THE FERRY TERMINAL. NO M/C SHUTTLES USED. CPUC FORM MTA-R GENERATED, SYSTEM SAFETY KARTIK SHAW RESP., D.G.M. S. LAU*, D.G.M D. HILL*, S.O.M. F. ALEJANDRO*, S.O.M. J. KELLY*, CLAIMS UNIT#06-A-40*, OPERATOR S/B I/B TO O/B AT PIER#39, D/H OUT OF SERVICE TO THE FERRY TO WAIT TO BE INTERVIEWED. SI OUT OF SERVICE TO THE FERRY TERMINAL VEH DELAY: 01:56 LINE DELAY: 00:36						
19:08 02/08/10	R	OPERATOR ME	75	2134	140	J	1425	CHURCH & VALLEY (IB)	LRV/AUTO ACCIDENT ,LRV MADE CONTACT WITH AUTO SIDE MIRROR.	IB LD	19:08 19:08	19:35 19:35	85
					1091205		INSPECTOR INTERVIEW OPERATOR AND CLEARED DELAY. VEH DELAY: 00:27 LINE DELAY: 00:27						
20:54 02/08/10	R	OPERATOR ME	75	2277	120	L	1542	WAWONA & 46TH AVE. (IB)	NO BRAKE RELEASE	IB LD	20:54 20:54	21:17 21:17	86
					1091229		MRU 4S24 & INSP.GARCIA CLEARED. SI GREEN 1475 @22:20 VEH DELAY: 01:26 LINE DELAY: 00:23						
21:17 02/08/10	R	MRU 4S27 ME	75	587	104	L	1478	WAWONA & 46TH AVE. (IB)	RESCUE TRAIN FOR RUN 120/L/1542	IB LD	21:17 20:54	21:17	86
					1091272		MRU 4S24 & INSP.GARCIA CLEARED. SI GREEN N/R [EOR 22:25] VEH DELAY: 01:08 LINE DELAY: 00:23						

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

PM Required: 121

AM Required: 115

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak February 2010			
02/01/10	MONDAY	117	114
02/02/10	TUESDAY	119	120
02/03/10	WEDNESDAY	118	121
02/04/10	THURSDAY	115	115
02/05/10	FRIDAY	115	116
02/08/10	MONDAY	115	120
02/09/10	TUESDAY	116	
02/10/10	WEDNESDAY		
02/11/10	THURSDAY		
02/12/10	FRIDAY		
02/15/10	MONDAY		
02/16/10	TUESDAY		
02/17/10	WEDNESDAY		
02/18/10	THURSDAY		
02/19/10	FRIDAY		
02/22/10	MONDAY		
02/23/10	TUESDAY		
02/24/10	WEDNESDAY		
02/25/10	THURSDAY		
02/26/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 9, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

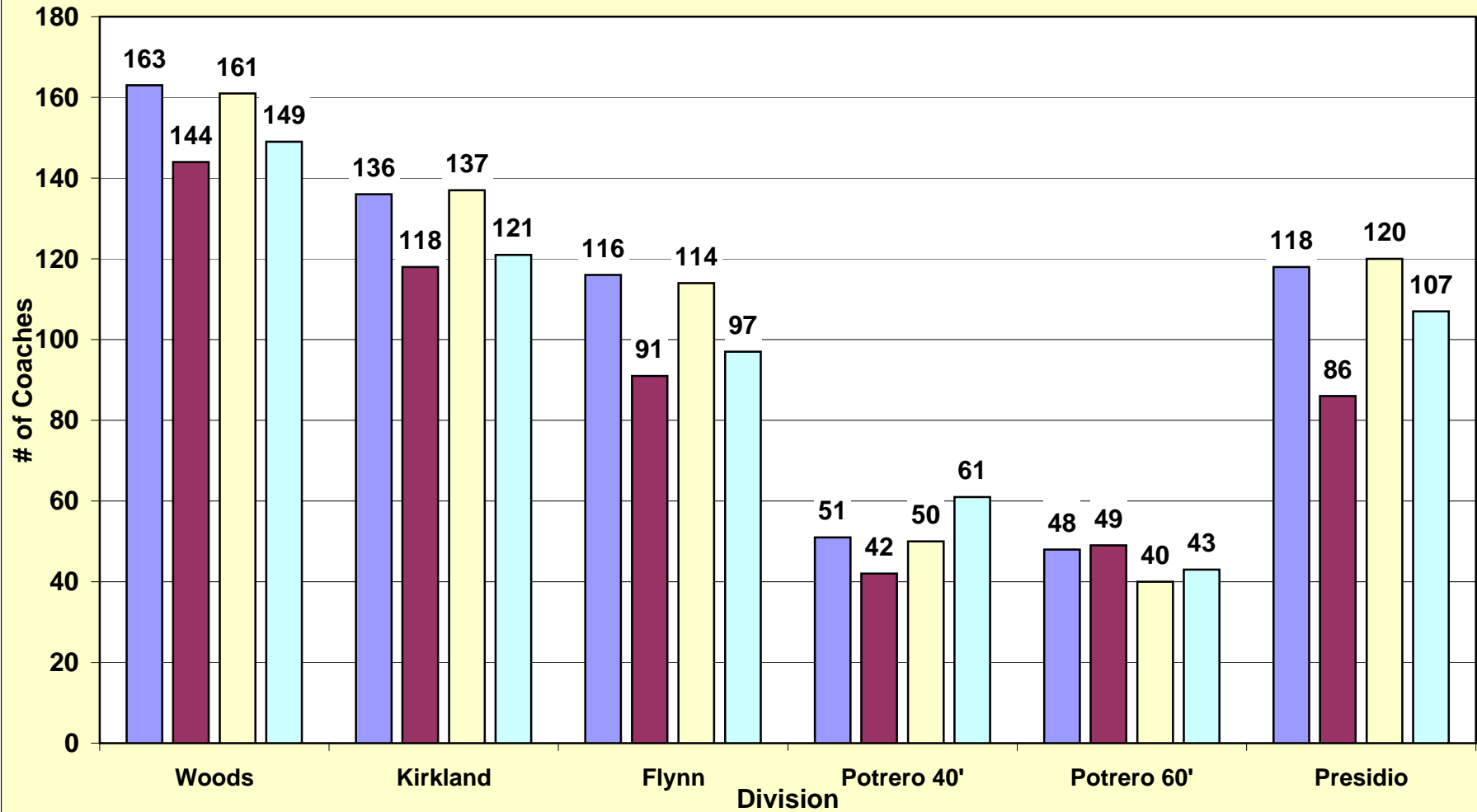
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	1
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	9
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	3
BREDA / VENDOR	4
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 9, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	35	7	4	4
Equipment available for service @ 7:30 a.m.	116	14	6	4

Motor & Trolley Coaches Availability
 A.M. 2/9/10 & 2/8/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/9/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	1	9	3	1	0	4	13
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance Holds	28	9	8	45	24	34	47	105	150
Awaiting parts	7	0	0	7	5	4	9	18	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	163	136	116	415	51	48	118	217	632
Final a.m. pull-out	144	118	91	353	42	49	86	177	530
Reserve fleet usage	0	0	0	0	0	0	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	1	1	1	3	3
Operator not outs	4	9	6	19	4	4	16	24	43
Afternoon (p.m.) availability									
2/8/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	2	0	2	11
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	30	8	10	48	25	33	45	103	151
Awaiting parts	5	0	0	5	6	4	9	19	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	161	137	114	412	50	40	120	210	622
Final p.m. pull-out	149	121	97	367	61	43	107	211	578
Reserve fleet usage	0	0	0	0	0	0	0	13	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	2	2	3	7	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, FEBRUARY 8, 2010											
Green	232	72	26	8	19	19	31.0	11.2	3.4	8.2	8.2
Cable Car	144	35	13	5	10	7	24.3	9.0	3.5	6.9	4.9
Potrero	247	63	31	4	18	10	25.5	12.6	1.6	7.3	4.0
Presidio	198	64	38	9	12	5	32.3	19.2	4.5	6.1	2.5
Kirkland	256	62	26	6	14	16	24.2	10.2	2.3	5.5	6.3
Woods	331	61	18	6	21	16	18.4	5.4	1.8	6.3	4.8
Flynn	192	53	25	0	18	10	27.6	13.0	0.0	9.4	5.2
Total	1,600	410	177	38	112	83	25.6%	11.1%	2.4%	7.0%	5.2%

Summary For The Last 7 Days

MONDAY 02 01 10	1597	309	108	38	104	59	19%	7%	2%	7%	4%
TUESDAY 02 02 10	1589	327	122	42	99	64	21%	8%	3%	6%	4%
WEDNESDAY 02 03 10	1600	338	124	37	103	74	21%	7%	2%	6%	5%
THURSDAY 02 04 10	1582	331	118	34	107	72	21%	7%	2%	7%	5%
FRIDAY 02 05 10	1610	346	129	34	110	73	22%	8%	2%	7%	5%
SATURDAY 02 06 10	1090	272	114	25	110	23	25%	11%	2%	10%	2%
SUNDAY 02 07 10	1032	305	137	26	83	59	30%	13%	3%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.