

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, FEBRUARY 11, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.4</b>	<b>19</b>	<b>32</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>104</b>	<b>-9%</b>
<b>F LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>179</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>60</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>44</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>125</b>	<b>21%</b>
<b>TOTAL</b>	<b>719</b>	<b>802</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>243</b>	<b>56</b>	<b>9</b>	<b>5</b>	<b>18</b>	<b>24</b>
<b>Cable Car</b>	<b>123</b>	<b>36</b>	<b>4</b>	<b>3</b>	<b>20</b>	<b>9</b>
<b>Potrero</b>	<b>239</b>	<b>61</b>	<b>16</b>	<b>6</b>	<b>27</b>	<b>12</b>
<b>Presidio</b>	<b>198</b>	<b>25</b>	<b>3</b>	<b>3</b>	<b>10</b>	<b>9</b>
<b>Kirkland</b>	<b>212</b>	<b>32</b>	<b>5</b>	<b>1</b>	<b>18</b>	<b>8</b>
<b>Woods</b>	<b>328</b>	<b>58</b>	<b>14</b>	<b>3</b>	<b>24</b>	<b>17</b>
<b>Flynn</b>	<b>198</b>	<b>28</b>	<b>5</b>	<b>4</b>	<b>14</b>	<b>5</b>
<b>TOTAL</b>	<b>1,541</b>	<b>296</b>	<b>56</b>	<b>25</b>	<b>131</b>	<b>84</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:57 02/11/11	R OPERATOR PO	27	1837	389	14	7057	MISSION BETWEEN 16TH STREET & 17TH STREET (OB)	ACCIDENT COACH AND AUTO	OB	09:57	11:05	11
						1154410	INSPECTOR TUCKER,E;SFPD 3D63,CLAIMS *,VIDEO *,SYSTEM SAFETY *,NO 799 DISPATCHER * SI POTRERO 7041 @11:57 VEH DELAY: 02:00					
11:34 02/11/11	R OPERATOR WO	21	2907	45	37	8524	14TH ST & BELCHER (OB)	ACCIDENT COACH / AUTO	OB	11:34	12:35	39
						1154415	INSP TUCKER, SYSTEM SAFETY*, VIDEO*, NO 799, MINOR DAMAGE TO COACH VEH DELAY: 01:01					
11:45 02/11/11	R OPERATOR KI	21	3277	640	10	8216	PACIFIC & SANSOME (IB)	ACCIDENT COACH/ POLE, NO INJURY	IB	11:45	13:23	18
						1154400	INSP J GIANG RESP, S/S*,VIDEO*,DISP*,1L1*, #853 CLEARED, NO 799 SI KIRKLAND N/R [EOR 11:50] VEH DELAY: 00:05					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:42 02/11/11	R OPERATOR CA	24	2206	16	59	21	WASHINGTON & POWELL (IB)	MUNI INJURY ACCIDENT, CABLE CAR HIT AUTO, AUTO HIT PEDESTRIAN.	IB	14:42	15:32	24
							1154421	INSP KWONG J, 8M8, 8M1, 8T54, SHOP 665 PUSH CAR BACK SFPD #3A66, E-2, MEDIC #18 TRANSPORTED TO SFGH, CLAIMS #6A01, S/S*, KELLY J*, MURPHY J*, ANDREWS A*, SHOP TRUCK #665 TOWED IN, GRIP & CONDUCTOR 799, TWO SHUTTLES USED. SI CABLE CAR N/R VEH DELAY: 00:50				
16:20 02/11/11	R OPERATOR WO	15	3879	144	35	8506	MOFFIT & BEMIS (IB)	ACCIDENT COACH/ AUTO	IB	16:20	17:48	18
							1154484	INSP H VONG CLEARED, S/S*, CLAIM 6A45*, VIDEO*, NO 799 VEH DELAY: 01:28				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:33 02/11/11	R OPERATOR ME	75	3243	48	KT	1411	CASTRO STATION & 50 FT FROM STATION (OB)	DERAILMENT / NOISE UNDER TRAIN	OB LD	06:16 06:16	15:46 15:46	86
							1154550	INSP.PINTO, MGR.JULIAN, MRU 4S48, 4S22, 4S3 AND 2M28. SYSTEM SAFETY, 311 CALL CENTER, J.KELLY*, J.HALEY*, T.ARANAS*, M.ELLIS*, R.RAMIREZ*, W.TOM*, F.LUM*, E.DEL BARRIO*, A.ANDREWS*, VIDEO PULL*, WEST PORTAL AGENT*. 24 SHUTTLES BETWEEN CHURCH & WEST PORTAL STATION. SIGNAL MAINT.#501. OPERATOR POST ACCIDENT 799. NO INJURIES REPORTED. VEH DELAY: 09:30 LINE DELAY: 09:30				
21:25 02/11/11	R OPERATOR CA	24	2360	37	60	3	POWELL & ELLIS (IB)	ACCIDENT AUTO / CABLE CAR	IB LD	21:25 21:25	22:05 22:05	34
							1154502	INSP WILLIAMS, K CLEARED, INSP ALDANA, T RESPONDED, CABLE SHOP 655 RESPONDED, SFPD 3J101 AND 3J116 RESPONDED, SYSTEM SAFETY*, CLAIMS*, MURPHY, J*, BANBURY, D*, 1 ARRESTED, CASE #110128982, NO 799, NO INJURIES REPORTED AT SCENE, 1 SHUTTLE USED, CARS WENT AROUND HORN SI CABLE CAR N/R VEH DELAY: 00:40 LINE DELAY: 00:40				