

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, FEBRUARY 13, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.1</b>	<b>15</b>	<b>54</b>

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#### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>106</b>	<b>-7%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>179</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>60</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>44</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>125</b>	<b>21%</b>
<b>TOTAL</b>	<b>719</b>	<b>801</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>148</b>	<b>25</b>	<b>6</b>	<b>2</b>	<b>10</b>	<b>7</b>
<b>Cable Car</b>	<b>102</b>	<b>22</b>	<b>3</b>	<b>7</b>	<b>9</b>	<b>3</b>
<b>Potrero</b>	<b>171</b>	<b>40</b>	<b>7</b>	<b>1</b>	<b>18</b>	<b>14</b>
<b>Presidio</b>	<b>139</b>	<b>24</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>7</b>
<b>Kirkland</b>	<b>125</b>	<b>30</b>	<b>6</b>	<b>2</b>	<b>16</b>	<b>6</b>
<b>Woods</b>	<b>186</b>	<b>45</b>	<b>10</b>	<b>3</b>	<b>18</b>	<b>14</b>
<b>Flynn</b>	<b>148</b>	<b>28</b>	<b>5</b>	<b>1</b>	<b>12</b>	<b>10</b>
<b>TOTAL</b>	<b>1,019</b>	<b>214</b>	<b>40</b>	<b>18</b>	<b>95</b>	<b>61</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:48 02/13/11	R OPERATOR FL	26	3965	521	8X	6271	PHELAN LOOP (OB)	COACH / AUTO ACCIDENT	OB	14:48	15:34	34
						1154822	INSP ESPINOZA, T CLEARED, SFPD UNIT # 146A RESPONDED, CAD # 2004, VIDEO*, CLAIMS*, SYSTEM SAFETY*, NO 799, NO INJURIES REPORTED, MINOR DAMAGE TO COACH, MINOR DAMAGE TO CAR, DRIVER OF CAR CITED BY SFPD VEH DELAY: 00:46					
14:59 02/13/11	R OPERATOR CA	26	2234	446	8X	6268	STOCKTON & SUTTER (OB)	ALLEGED ACCIDENT (COACH / AUTO), NO INJURY	OB	14:59	16:13	26
						1154831	INSP WONG, S (1T60B) RESP. SYSTEM SAFETY*, CLAIMS 6A50*. VIDEO*, MINOR SCRATCH TO THE LEFT REAR DOOR. NO INJURY, NO 799. VEH DELAY: 01:14					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:09 02/13/11	R OPERATOR CA	18	2446	039	60	0006	POWELL & SUTTER (IB)	ACCIDENT (CABLE CAR / AUTO), NO INJURY	IB	15:09	15:40	26
						1154827	INSP GARNICA, S (8C35), SFPD 3J43C RESP, SYSTEM SAFETY*, CLAIM 6A50*, MGR 2M6*, PAGE SENT OUT, NO INJURY, NO 799. VEH DELAY: 00:31 LINE DELAY: 00:31		LD	15:09	15:40	