



**Muni
Service Delivery
Daily Report**

Monday, February 15, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 16 2010 TUESDAY AM Morning Report

Cable Car	0	0	1	0	
Flynn	6	0	0	0	1x=1, 8x=2, 38=3
Kirkland	12	0	2	0	1x=1, 21=1, 10=1, 12=2, 19=1, 28=2, 43=1, 47=3
Woods	0	0	1	0	
Potrero	7	0	2	1	14=1, 22=1, 24=1, 30=2, 33=1, 49=1
Presidio	9	0	0	0	1=2, 21=3, 30=1, 31=2, 45=1
Green	0	0	2	0	
F line	0	2	0	0	
TOTAL	34	2	8	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0735 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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2-15-10 MONDAY AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	8	0	1	0	1=8X 1=9 1=14L 4=38 1=71
Kirkland	1	0	0	0	1=12
Woods	2	0	0	0	1=48 1=52
Potrero	0	0	0	0	
Presidio	3	0	1	0	2=1 1=5
Metro	4	0	0	0	3=L 1=N
F line	1	0	0	0	
TOTAL	19	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Monday, FEBRUARY 15, 2010							
SIGN UP DEC 2009							
Cable Car one-piece	0	2	0.0%	46	0	2	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	0	13.2%	132	7	0	94.7%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	0	1.8%	123	2	0	98.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	0	0.0%	132	0	0	100.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	0	0	0.0%	141	0	0	100.0%
Potrero multi-piece	0		0.0%				
Presidio one-piece	4	0	7.7%	130	5	0	96.2%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	4	3.0%	99	2	4	98.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	2	20.0%	30	2	2	93.3%
F Line multi-piece	0		0.0%				
System total				833	18	8	97.8%

Accidents

Mon Feb 15, 2010

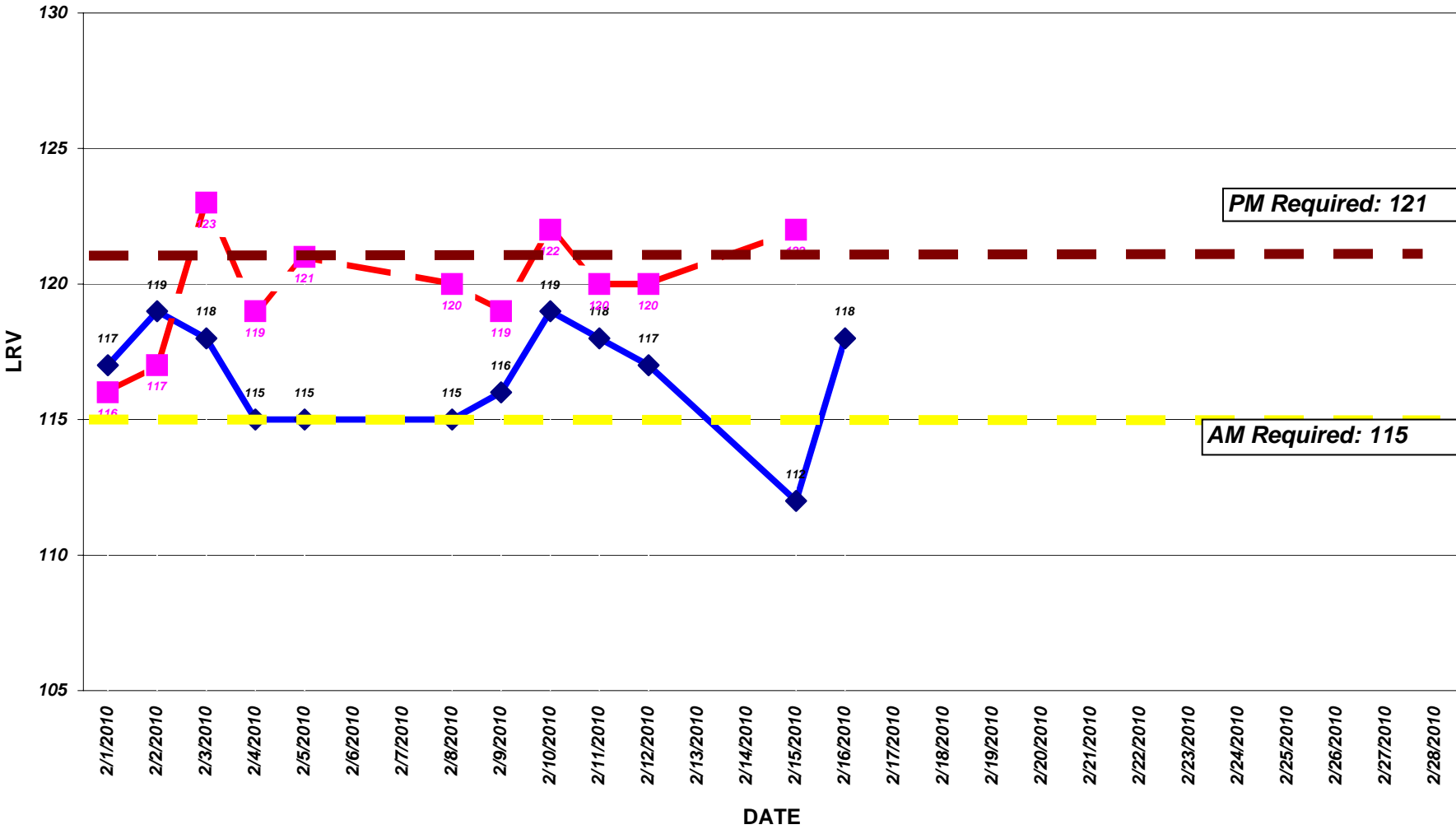
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:49 02/15/10	R OPERATOR PO	38	3735	441	49	7124	MISSION & 24TH STREET (OB)	UNID. MALE SELLING LATE NIGHT TRANSFERS ON STREET CORNER	OB	16:49		38
							1092296	SFPD*; INSP. G. LAVIGNE*; MALE BLACK ADULT 23-26 YRS. 6^0^, BLK. JKT., BLUE JEANS SELLING LATE NIGHT TRANSFERS ON STREET CORNER.				
16:55 02/15/10	R OPERATOR WO	27	3523	189	27	8419	DALY CITY BART (OB)	VEHICLE ACCIDENT COACH / OVERPASS	OB	16:55	18:28	15
							1092311	INSP L SMITH; CLAIMS 6-A-40*, SYSTEM SAFETY*, BART POLICE 1-B-42; CASE# 10021483, VIDEO*, NO INJURIES / NO 799 VEH DELAY: 01:33				
18:51 02/15/10	R OPERATOR PO	24	3838	457	22	5466	FILLMORE & UNION (OB)	PEDESTRIAN COLLISION	OB	18:51	20:20	25
							1092330	INSPS D FONG, L WILSON; SENIOR STAFF*, SYSTEM SAFETY*, CLAIMS 6-A-50*, VIDEO*, MEDIC#58 TRANS. PEDESTRIAN TO SFGH FOR UPPER CHEST INJURY. OPERATOR WAS 799, SEE REPORT FOR FURTHER DETAILS SI POTRERO N/R [EOR 23:11] VEH DELAY: 04:20				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:57 02/15/10	R OPERATOR GV	72	1634	152	F	1062	EMBARCADERO & BAY STREET (IB)	NO POWER	IB	05:57	09:45	23
							1092243	RESUE CAR RUN 154/F/1050 DEAD TOW TO MINT YARD. 4-S-26 AND PCC SHOP REPAIRED, INSP. 4-T-40A DONALDSON,R. ASSISTED. SI D/H OUT OF SERVICE TO BANK @ MRKT/11TH. VEH DELAY: 03:48 LINE DELAY: 01:05				
11:25 02/15/10	R OPERATOR GV	23	1583	177	F	1814	17TH. STREET & CASTRO STREET (IB)	NO POWER / NO FORWARD MOTION	IB	11:20		23
							1092293	INSP. 4-C-55 PINTO RESP., 4-S-43 RESP., F-LINE INBOUND RE-ROUTE IN EFFECT, S/B O/B TO I/B AT NOE STREET & 17TH. STREET. SI OUT OF SERVICE TO GREEN N/R [EOR 13:24] VEH DELAY: 02:04 LINE DELAY: 00:30				
11:31 02/15/10	R OPERATOR GV	23	2604	164	F	1859	MARKET STREET & 3RD. STREET (OB)	NO POWER / NO FORWARD MOTION / DEAD HEAD ORDERS TO CLEAR THE DELAY AFTER REGAINING POWER	OB	11:21		23
							1092291	PCC SHOP RESP. & CLEARED, INSP. 4-C-55A PINTO RESP. TO ASSIST, F-LINE CARS RE-ROUTE S/B O/B TO I/B AT THE FERRY TERMINAL, I/B TO O/B AT MARKET AND 11TH. STREET LSGP*, SI, N/R EOR SI OUT OF SERVICE TO GREEN N/R [EOR 13:37] VEH DELAY: 02:16 LINE DELAY: 01:08				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:07 02/15/10	R OPERATOR ME	77	2924	119	K	1544	3RD STREET & REVERE (OB)	BLOCKED BY POLICE ACTIVITY (SHOOTING)	OB 21:07 LD 21:07	23:11	23:11	86
							1092334	SFPD STREET CLOSURE DUE TO SHOOTING. BOTH IB AND OB CLOSED TO T-LINE. INSP.WELLS*, INSP.CASTILLO*, INSP.MCCRAY, INSP.GONZALEZ*. INSP.MCGEHEE CLEARED. T-LINE SWITCHBACK AT 3RD STREET & EVANS IB-OB. OUTBOUND TRAINS HELD AT BAYSHORE & SUNNYDALE. OPERATORS & PASSENGERS NOTIFIED. LSGP*. 1 SHUTTLE. 311 CALL CENTER*, T.KENNEDY*, J.TRUE*, J.KELLY*, Y.KWAN*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 02:04 LINE DELAY: 02:04				
21:14 02/15/10	R OPERATOR ME	85	1582	103	K	1444	3RD STREET & PALOU (IB)	BLOCKED BY POLICE ACTIVITY	IB 21:14 LD 21:07	21:25	23:11	86
							1092333	INSP.MCGEHEE CLEARED. REVERSED RUN BACK TO EVANS STREET & SWITCHED BACK. SEE CENTRAL TAG INCIDENT#1092334. VEH DELAY: 00:11 LINE DELAY: 02:04				

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

PM Required: 121

AM Required: 115

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
February 2010			
02/01/10	MONDAY	117	116
02/02/10	TUESDAY	119	117
02/03/10	WEDNESDAY	118	123
02/04/10	THURSDAY	115	119
02/05/10	FRIDAY	115	121
02/08/10	MONDAY	115	120
02/09/10	TUESDAY	116	119
02/10/10	WEDNESDAY	119	122
02/11/10	THURSDAY	118	120
02/12/10	FRIDAY	117	120
02/15/10	MONDAY	112	122
02/16/10	TUESDAY	118	
02/17/10	WEDNESDAY		
02/18/10	THURSDAY		
02/19/10	FRIDAY		
02/22/10	MONDAY		
02/23/10	TUESDAY		
02/24/10	WEDNESDAY		
02/25/10	THURSDAY		
02/26/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 16, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

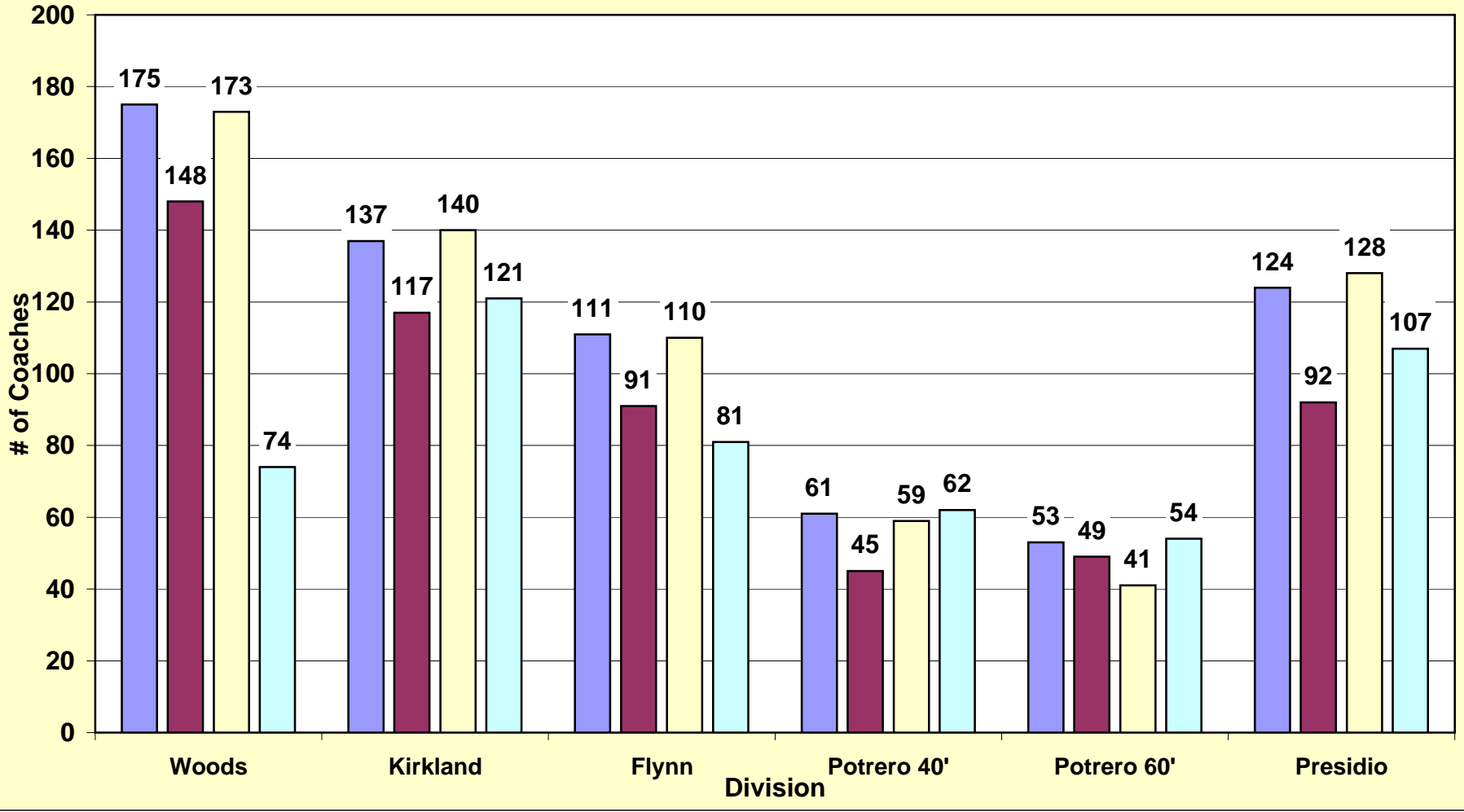
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	9
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	5
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 16, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	33	11	4	4
Equipment available for service @ 7:30 a.m.	118	10	6	4

Motor & Trolley Coaches Availability
A.M. 2/16/10 & 2/15/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/16/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	0	0	0	12
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	16	8	13	37	14	28	41	83	120
Awaiting parts	4	1	0	5	5	4	7	16	21
Radio	0	0	4	4	0	0	0	0	4
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	175	137	111	423	61	53	124	238	661
Final a.m. pull-out	148	117	91	356	45	49	92	186	542
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	0	10	6	16	3	4	10	17	33
Afternoon (p.m.) availability									
2/15/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	74	121	84	279	63	54	109	226	505
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	1	0	1	11
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	18	5	14	37	16	32	37	85	122
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	8	0	1	9	0	0	0	0	9
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	173	140	110	423	59	41	128	228	651
Final p.m. pull-out	74	121	81	276	63	54	107	224	500
Reserve fleet usage	0	0	0	0	0	4	13	17	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	3	3	0	0	2	2	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY , FEBRUARY 15, 2010											
Green	180	41	13	7	18	3	22.8	7.2	3.9	10.0	1.7
Cable Car	120	23	7	5	10	1	19.2	5.8	4.2	8.3	0.8
Potrero	169	40	19	2	16	3	23.7	11.2	1.2	9.5	1.8
Presidio	150	33	14	9	9	1	22.0	9.3	6.0	6.0	0.7
Kirkland	154	38	14	9	11	4	24.7	9.1	5.8	7.1	2.6
Woods	173	33	15	6	12	0	19.1	8.7	3.5	6.9	0.0
Flynn	158	45	14	3	25	3	28.5	8.9	1.9	15.8	1.9
Total	1,104	253	96	41	101	15	22.9%	8.7%	3.7%	9.1%	1.4%

Summary For The Last 7 Days

MONDAY 02 08 10	1600	410	177	38	112	83	26%	11%	2%	7%	5%
TUESDAY 02 09 10	1588	341	138	34	105	64	22%	9%	2%	6%	4%
WEDNESDAY 02 10 10	1586	338	133	33	103	69	21%	8%	2%	6%	4%
THURSDAY 02 11 10	1580	310	104	26	108	72	20%	7%	2%	7%	5%
FRIDAY 02 12 10	1512	297	104	30	106	57	20%	7%	2%	7%	4%
SATURDAY 02 13 10	1098	306	105	50	83	68	28%	10%	5%	8%	6%
SUNDAY 02 14 10	1040	292	100	50	79	63	28%	10%	5%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.