



**Muni
Service Delivery
Daily Report**

Wednesday, February 17, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 18 10 AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	12	0	0	1	38=5; 8X=3; 14X=3; 1X=1
Kirkland	14	0	0	0	28=4; 43=3; 19=2; 12=1; 1X=1; 47=3
Woods	6	0	0	0	18=2; 29=2; 16X=1; 48=1
Potrero	7	0	0	0	14=2; 49=3; 6=1; 30=1
Presidio	2	0	1	4	45=1; 30=1
Green	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	42	0	1	5	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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02 17 10 WEDNESDAY PM AFTERNOON NOLO REPORT

<i>Cable Car</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>60=1</i>
<i>Flynn</i>	<i>13</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>8X=7 38=2 1X=1 14L=2 38L=1</i>
<i>Kirkland</i>	<i>15</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2=3 12=4 19=2 28=4 43=2</i>
<i>Woods</i>	<i>5</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>9=3 48=1 71=1</i>
<i>Potrero</i>	<i>15</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>14=5 22=3 24=3 41=1 49=3</i>
<i>Presidio</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>30=1</i>
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>F line</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>61</i>	<i>0</i>	<i>3</i>	<i>0</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY , FEB 17, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	5	4.5%	49	1	5	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	0	18.4%	155	9	0	94.2%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	9	2	15.8%	218	12	2	94.5%
Kirkland multi-piece	6		5.9%				
Woods one-piece	2	0	2.3%	260	3	0	98.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	11	0	16.4%	202	16	0	92.1%
Potrero multi-piece	10		11.2%				
Presidio one-piece	1	0	1.9%	162	1	0	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	0	1.5%	148	1	0	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	0	10.0%	33	1	0	97.0%
F Line multi-piece	0		0.0%				
System total				1227	44	7	96.4%

Accidents

Wed Feb 17, 2010

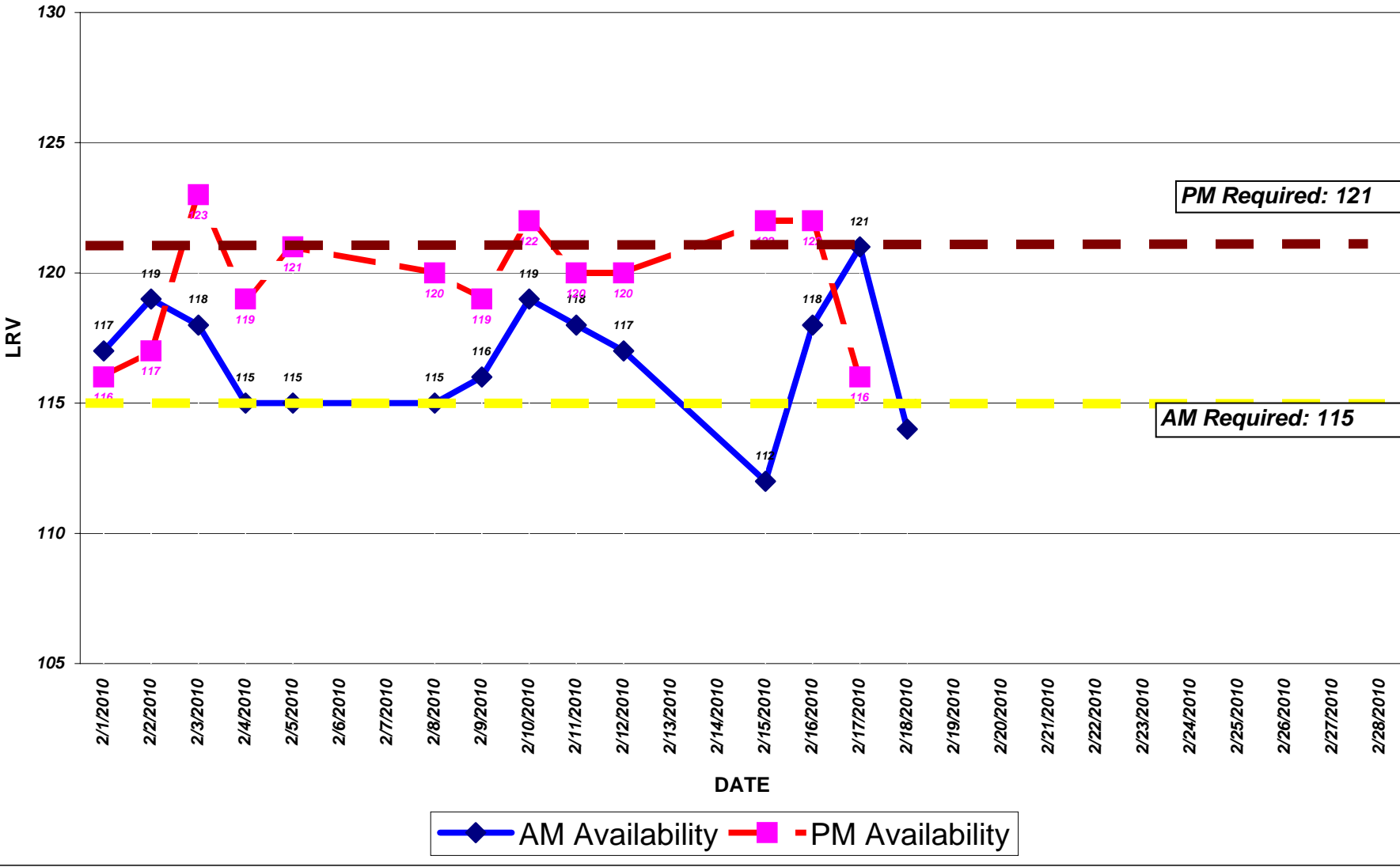
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:55 02/17/10	R OPERATOR PR	40	1959	004	1	5531	CLAY & VAN NESS (IB)	VEHICLE ACCIDENT, NO INJURIES, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTOMOBILE	IB	11:55	13:18	17
							1092622	INSP C WILCHER CLEARED, VIDEO*, SYSTEM SAFETY*, NO 799 VEH DELAY: 01:23				
16:27 02/17/10	R OPERATOR KI	29	2050	772	28	8222	PARK PRESIDIO & LAKE (OB)	ACCIDENT-COACH AND TRUCK	OB	16:27	20:34	38
							1092718	D. HILL*; S. LAU*; M. TRAVIS-ALLEN*; J. TRUE*; A. ANTONIO*; SYSTEM SAFETY- K. SHAH*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED*; WORKERS COMP.*; LOCAL 250A; PEER ASSISTANCE*; KIRKLAND DISPATCHER; SHOP TRUCK 173; CHP (MARIN CO.) STAR # 19761-NCIC #9350; INSP. J. GIANG; INSP. V. HOLMES; INSP. D. FONG; DISABLED PICK-UP TRUCK STALLED S/B OF GENERAL MC ARTHUR TUNNEL IN THE O/B DIRECTION IN TURN. COACH REAR-ENDED TRUCK. DRIVER OF TRUCK INJURED-TRANSPORTED FROM SCENE BY MEDIC #86 TO S.F. GENERAL HOSPITAL FOR BACK PAIN; SHOP TRUCK 173 REQUESTED COACH TOWED TO WOODS SHOP FOR REPAIRS; INSP. J. GIANG TRANSPORTED OPERATOR FROM THE SCENE FOR A POST ACCIDENT TEST; WHILE AT TESTING FACILITY, THE OPERATOR DECIDED THAT HE FELT ILL AND WAS CLAIMING AN INDUSTRIAL INJURY. INSP. J. GIANG TRANSPORTED THE OPERATOR FROM THE POST ACCIDENT TEST FACILITY TO THE SANIT FRANCIS HOSPITAL EMERGENCY ROOM FOR TREATMENT. PEER ASSISTANCE WILL CONTACT THE OPERATOR FOR ASSISTANCE. FIRST PAGE: 1700; FINAL PAGE: 2045 HRS.; OPERATOR N/R; EOR.; 28 LINE REROUTED O/B FROM TOLL PLAZA: R/MARCHANT RD., R/LINCOLN TO CAMINO DEL MAR, L/25TH AVENUE, L/CALIFORNIA, R/PARK PRESIDIO-NO STOPS MISSED. SI WOODS N/R [EOR 19:48] VEH DELAY: 03:21				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:11 02/17/10	R OPERATOR WO	27	1338	136	48	8446	24TH STREET & POTRERO (OB)	ACCIDENT-COACH AND AUTOMOBILE	OB	17:11	17:53	29
							1092672	SYSTEM SAFETY*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED*; INSP. K. JOMOC REPORTS AUTOMOBILE MADE CONTACT WITH REAR OF COACH; NO POST ACCIDENT TEST REQUIRED; VEH DELAY: 00:42				
17:18 02/17/10	R INSP. W. WOON KI	27	0192	719	1AX	8350	DAVIS & CALIFORNIA (OB)	ACCIDENT-COACH AND AUTOMOBILE	OB	16:58	17:48	29
							1092681	SYSTEM SAFETY*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED*; MINOR DAMAGE TO AUTOMOBILE; NO VISIBLE DAMAGE TO COACH; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:50				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:11 02/17/10	R OPERATOR ME	13	918	22	K,T	1538	MARIN (OB)	BRAKES RESCUE FOR RUN 9@K,T/1465	OB 05:11	05:53	13	
						1092544	LSGP , INSP. 4-C-53 B. UPCHURCH, 4-S-26 LN. ATANACIO, & 4-S-38 M. OLIVER SI GREEN 1538 @05:38	VEH DELAY: 00:27 LINE DELAY: 00:42	LD 05:11	05:53		
08:15 02/17/10	R OPERATOR GV	23	3318	157	F	1859	SAN JOSE & DELORES (PI)	NO FORWARD MOTION	PI 08:15	08:50	20	
						1092591	EOR, RESCUE 1490, INSP C DEBONO, MRU 4-S-38, OVERHEAD LINE DPE # 820 CLEARED SI GREEN N/R [EOR 09:28]	VEH DELAY: 01:13 LINE DELAY: 00:35	LD 08:15	08:50		
10:05 02/17/10	R OPERATOR GV	23	2693	160	F	1075	MARKET & 3RD STREET (OB)	NO POWER/BLOCKING INTERSECTION	OB 10:00	10:25	20	
						1092603	EOR, LSGP*, RESCUE DEAD PUSH 153/F/1051, INSP DEBONO, MRU 4-S-38, PCC SHOOP CLEARED MGR G WILLIAMS*, SI GREEN N/R [EOR 12:09]	VEH DELAY: 02:09 LINE DELAY: 00:25	LD 10:00	10:25		

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
SCHEDULED ACTUAL SCHEDULED ACTUAL					
11/28/08	Friday		119		119
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	
02/19/10	FRIDAY	115		121	
02/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 18, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

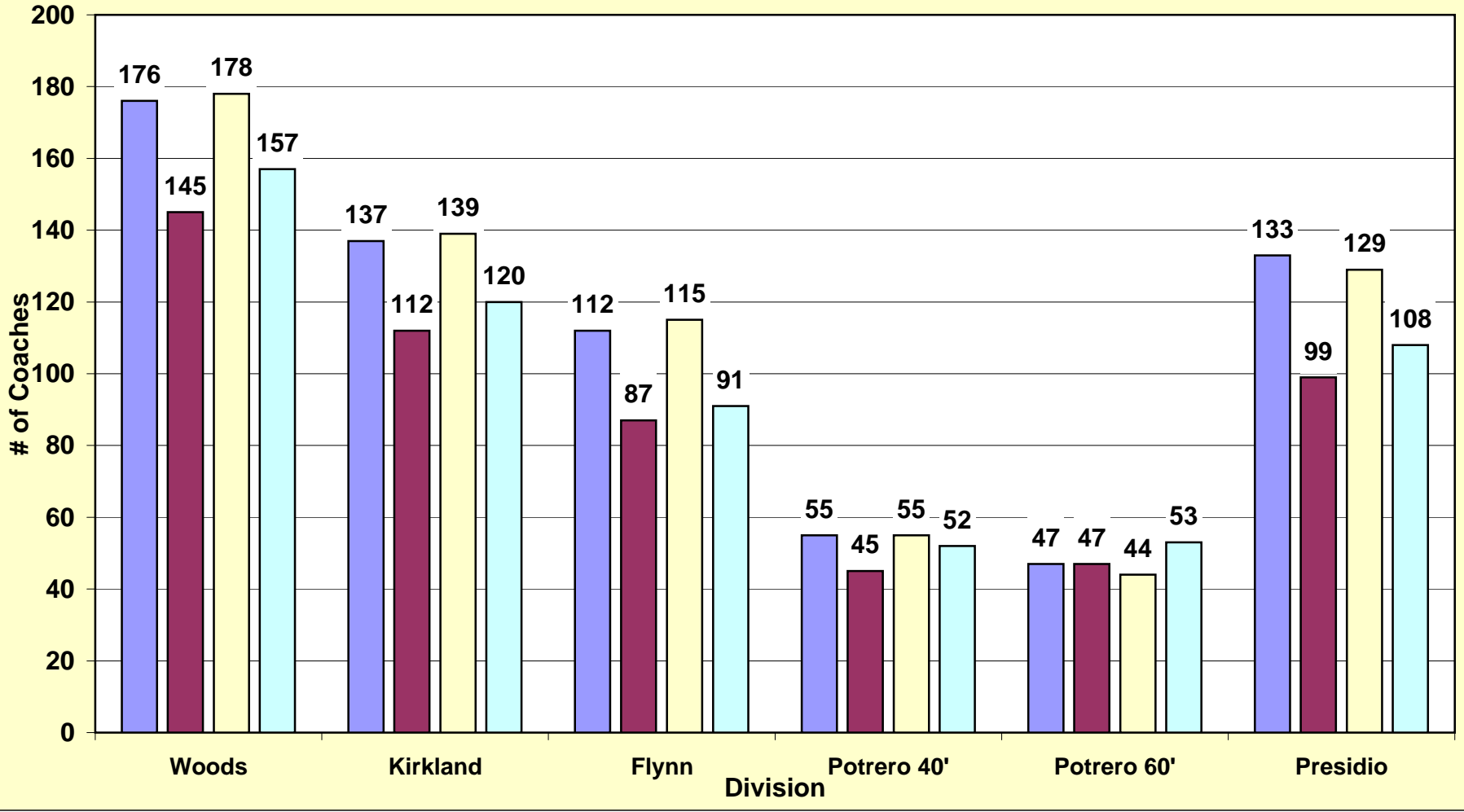
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	8
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	5
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 18, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	37	9	6	4
Equipment available for service @ 7:30 a.m.	114	12	4	4

Motor & Trolley Coaches Availability
 A.M. 2/18/10 & 2/17/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/18/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	0	0	0	12
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	15	8	12	35	20	26	32	78	113
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	1	0	1	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	176	137	112	425	55	47	133	235	660
Final a.m. pull-out	145	112	87	344	45	47	99	191	535
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	3	15	10	28	3	6	3	12	40
Afternoon (p.m.) availability									
2/17/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	3	1	3	7	2	0	0	2	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	13	6	9	28	20	29	36	85	113
Awaiting parts	5	1	0	6	5	4	8	17	23
Radio	1	0	1	2	0	0	0	0	2
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 5:30 p.m.	178	139	115	432	55	44	129	228	660
Final p.m. pull-out	157	120	91	368	52	53	108	213	581
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	6	7	3	1	1	5	12

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY , FEBRUARY 17, 2010											
Green	252	53	12	7	23	11	21.0	4.8	2.8	9.1	4.4
Cable Car	139	25	5	2	11	7	18.0	3.6	1.4	7.9	5.0
Potrero	241	57	22	4	20	11	23.7	9.1	1.7	8.3	4.6
Presidio	198	37	10	8	9	10	18.7	5.1	4.0	4.5	5.1
Kirkland	251	46	12	10	11	13	18.3	4.8	4.0	4.4	5.2
Woods	329	52	12	11	17	12	15.8	3.6	3.3	5.2	3.6
Flynn	194	52	15	8	21	8	26.8	7.7	4.1	10.8	4.1
Total	1,604	322	88	50	112	72	20.1%	5.5%	3.1%	7.0%	4.5%

Summary For The Last 7 Days

WEDNESDAY 02 10 10	1586	338	133	33	103	69	21%	8%	2%	6%	4%
THURSDAY 02 11 10	1580	310	104	26	108	72	20%	7%	2%	7%	5%
FRIDAY 02 12 10	1512	297	104	30	106	57	20%	7%	2%	7%	4%
SATURDAY 02 13 10	1098	306	105	50	83	68	28%	10%	5%	8%	6%
SUNDAY 02 14 10	1040	292	100	50	79	63	28%	10%	5%	8%	6%
MONDAY 02 15 10	1104	253	96	41	101	15	23%	9%	4%	9%	1%
TUESDAY 02 16 10	1582	343	100	51	109	83	22%	6%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.