

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, FEBRUARY 19, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	798	96.7	26	64

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	62	101	63%
F LINE	19	28	47%
CABLE CAR	24	31	29%
WOODS	64	108	69%
KIRKLAND	60	103	72%
FLYNN	82	101	23%
POTRERO 40'	34	60	76%
POTRERO 60'	39	46	18%
PRESIDIO	66	110	67%
TOTAL	450	688	53%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	171	38	7	6	12	13
Cable Car	102	25	3	4	12	6
Potrero	166	46	12	2	18	14
Presidio	140	40	6	7	12	15
Kirkland	126	34	7	4	15	8
Woods	179	41	14	2	12	13
Flynn	158	29	7	1	13	8
TOTAL	1,042	253	56	26	94	77

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:02 02/19/11	R OPERATOR CA	21	2331	24	60	21	WASHINGTON & MASON (IB)	SLOT BLADE, NO INJURIES	IB	17:02	17:19	21
						1155918	INSP. J. KWONG, CABLE SHOP, CABLE MACHINERY, SYSTEMS SAFETY*, SUPERINTENDENT J. CASTILLO*, CABLE CAR SUPT. D. BANBURY*, SLOT BLADE WAS DEPLOYED BECAUSE A CAR CUT THE CABLE CAR OFF, THERE WERE NO INJURIES, THERE WAS NO POST ACCIDENT TEST, CABLE CAR WAS TOWED IN. SI CABLE CAR N/R VEH DELAY: 00:17					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:20 02/19/11	R OPERATOR GV	72	685	162	F	1060	MARJET & OCTAVIA STREET (OB)	BLOCKED BY NON-MUNI PEDESTRIAN ACCIDENT	OB LD	09:20 09:20	09:44 09:44	20
							1155836 LSGP*, INSP L HAYNES CLEARED VEH DELAY: 00:24 LINE DELAY: 00:24					
13:22 02/19/11	R OPERATOR GV	72	2224	156	F	1007	MARKET ST & 9TH ST (OB)	PCC/AUTO ACCIDENT	OB LD	13:22 13:22	14:10 14:10	74
							1155859 SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* INSP L HAYNES RESPONDED AND ASSISTED; MOTORIST DRIVING ON MARKET ST IN THE SAME DIRECTION, ATTEMPTED A LEFT TURN ON TO 10TH ST FROM RIGHT LANE, 1 PATRON TRANSPORTED TO SFGH BY MEDICS 55 COMPLAINING OF SHOULDER INJURY. CLAIMS UNIT# 4-A-50* SFPD UNITS# 3-B-60 RESPONDED WITH CASE# 110148491. POST ACCIDENT 799 INVOLVED. END OF RUN; NO RETURN. VEH DELAY: 00:48 LINE DELAY: 00:48					
17:54 02/19/11	R OPERATOR ME	77	2718	88	N	1545	IRVING & 2ND AVENUE (IB)	OVERHEAD WIRES DOWN - 200 FEET DOWN. BROKEN PANTOGRAPH ON TRAIN #1545	IB LD	17:54 17:54	22:02 22:02	86
							1155974 [LRV2=1449]OVERHEAD LINE DEPT.#820 REPAIRED & CLEARED. POWER CONTROL* OPEN FEEDER N1 & C21. INSP.STALIONS, INSP.PARKS, MRU 4S49 & 4S37 REPAIRED PANTOGRAPH. SFPD & SFFD RESPONDED. INSP.HENLEY TRANSPORTED OPERATOR FOR POST ACC.799. 7 SHUTTLE COACHES FOR BUS BRIDGE BETWEEN JUDAH & 22ND AVE. TO CHURCH & DUBOCE. N-LINE SWITCHBACK AT CARL & HILLWAY OB-IB AND AT JUDAH & 22ND AVE.IB-OB. 311 CALL CENTER*, J.KELLY*, J.HALEY*, NEIL POPP*, M.ELLIS*, W.VALARIS*, E.DEL BARRIO*, STUART* 1-L-1*, T.JULIAN*, J.CASTILLO*, SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST N/R [EOR 19:41] VEH DELAY: 01:47 LINE DELAY: 04:08					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:08 02/19/11	R OPERATOR GV	87	2604	177	F	1060	NOE & 17TH STREET (OB)	BLOCKED BY ILLEGALLY PARKED VEHICLE. WHEELCHAIR PASSENGER ON BOARD.	OB LD	20:08 20:08	20:40 20:55	86
							1155982	SFFD* ENGINE #6 RESPONDED AND AIDED WHEELCHAIR PASSENGER OFF STREETCAR & CLEARED. PCC REROUTED AT 2040HRS FROM NOE & 17TH, LEFT AT 17TH & CHURCH, RIGHT AT CHURCH & MARKET TO REGULAR ROUTE. VEHICLE CITED AND TOWED. INSP.KINDSTEDT & INSP.HENLEY CLEARED. VEH DELAY: 00:32 LINE DELAY: 00:47				
22:30 02/19/11	T SFPD (DISPATC PO	16			22		16TH STREET BETWEEN POTRERO & UTAH (IB,NB)	ACCIDENT BLOCKING, (NON-MUNI)	IB LD	22:30 22:30	00:30 00:30	16
							1155972	INSP. L. WILSON, SFPD, RE-ROUTED 22-LINE IB/OB; IB CONTINUE ON 17TH STREET (EPU), R-POTRERO, L-16TH STREET TO REG. ROUTE, OB R-POTRERO, L-17TH STREET (EPU) TO KANSAS TO REG. ROUTE. VEH DELAY: 02:00 LINE DELAY: 02:00				
22:30 02/19/11	R OPERATOR ME	13	2142	140	N	1530	IRVING & 6 AVE (OB)	NO POWER	OB LD	22:01 22:01	23:24 23:24	13
							1155980	[LRV2=1517]311*, LS GP, PHONE TREE MIKE ELLIS*, METRO SHOP 4-S-49, 4-S-43, 4-S-37, R. PARKS, SHUTTLES USED, JIM KELLY*, EMB* SI METRO EAST VEH DELAY: 01:23 LINE DELAY: 01:23				