



**Muni
Service Delivery
Daily Report**

Tuesday, February 23, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 24 10 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8X=2; 14X=1
Kirkland	4	0	0	0	2=1; 10=1; 28=1; 43=1
Woods	9	0	0	0	48=2; 54=1; 29=1; 16X=1; 44=1; 9=2; 48=1
Potrero	12	0	1	4	14=5; 49=2; 22=1; 6=1; 33=1; 30=1; 24=1
Presidio	1	0	0	2	30=1
Green	1	0	0	0	M=1
F line	1	0	0	0	F=1
TOTAL	31	0	1	6	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:35

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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2-23-10 TUESDAY AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	14	0	0	0	8X=5 24L=2 38=4 38L=3
Kirkland	9	0	0	0	12=3 19=2 28=2 43=1 47=1
Woods	6	0	0	0	9=1 27=1 44=2 67=1 88=1
Potrero	21	0	0	0	6=2 14=4 22=2 24=5 30=1 33=1 41=3 49=3
Presidio	7	0	0	0	1=1 3=1 5=2 31=3
Metro	6	0	0	0	KT=2 L=1 M=3
F line	2	0	0	0	F=2
TOTAL	65	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, FEB 23, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	0	21.1%	155	9	0	94.5%
Flynn multi-piece	1		1.5%				
Kirkland one-piece	6	0	10.5%	218	8	0	96.3%
Kirkland multi-piece	4		4.0%				
Woods one-piece	10	4	11.5%	260	11	4	95.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	12	0	17.9%	202	13	0	93.6%
Potrero multi-piece	2		2.2%				
Presidio one-piece	6	1	11.5%	162	8	1	95.1%
Presidio multi-piece	4		4.7%				
Metro one-piece	2	5	3.0%	148	3	5	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	2	4	20.0%	33	2	4	93.9%
F Line multi-piece	0		0.0%				
System total				1227	54	18	95.6%

Accidents

Tue Feb 23, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:48 02/23/10	R OPERATOR CA	39	1224	2	61	49	CALIFORNIA & HYDE (OB)	SLOT BLADE	OB	07:48	08:49	39
							1093454	C/S CLEARED, INSP FORSE, C/M, MANAGER Y. KWAN*, NO INJURY, 2 SHUTTLES, NO 799, CABLE CAR WAS SLIDING SI CABLE CAR VEH DELAY: 01:01 LINE DELAY: 01:01	LD	07:48	08:49	
10:38 02/23/10	R OPERATOR FL	17	3599	438	38L	6288	GEARY & DIVISADERO (IB)	ACCIDENT COACH/AUTO	IB	10:38	11:53	18
							1093442	INSP.T64 JONES,R., VIDEO*, VEH DELAY: 01:15				
10:44 02/23/10	R OPERATOR FL	17	3599	503	38L	6274	MARKET & SANSOME (IB)	ACCIDENT COACH/UPS TRUCK	IB	10:44		18
							1093443	OPERATOR TO BE INTERVIEW AT TRANSBAY				
11:12 02/23/10	R OPERATOR PR	39	2834	58	1	5530	CALIFORNIA & 25TH AVE. (OB)	ACCIDENT COACH/AUTO	OB	11:12	12:02	40
							1093494	SYSTEM SAFETY*, VIDEO*, INSP.C14 VICKERS,E. VEH DELAY: 00:50				
11:26 02/23/10	R OPERATOR CA	39	1458	18	60	1	HYDE & BAY (OB)	SLOT BLADE	OB	11:26	11:48	39
							1093445	C/S TOWED, INSP JAHN, C/M, MANAGER Y. KWAN*, NO INJURY, NO 799, AUTO BACKING OUT OF DRIVEWAY, CABLE CAR COULD NOT STOP SI CABLE CAR 1 @13:11 VEH DELAY: 01:45 LINE DELAY: 00:22	LD	11:26	11:48	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:43 02/23/10	R OPERATOR PO	26	2592	451	33	5427	STANYAN & FULTON (OB)	COACH/PEDESTRIAN INJURY ACCIDENT	OB	14:57	16:50	07
							1093574					
15:19 02/23/10	R OPERATOR PO	26	3091	373	22	5407	STEINER & UNION (IB)	ACCIDENT COACH AND AUTO	IB	15:19	16:26	07
							1093563					
18:27 02/23/10	R OPERATOR KI	38	0979	720	38BX	8034	FILLMORE & PINE (OB)	COACH /AUTO MINOR ACCIDENT	OB	18:27	19:17	07
							1093588					
20:14 02/23/10	R OPERATOR ME	86	2277	120	L	1406	TARAVAL & 21TH AVE. (OB)	LRV & AUTO ACCIDENT (AUTO STRUCK STORE FRONT)	OB	20:14	21:40	86
							1093631					
22:12 02/23/10	R OPERATOR WO	25	2797	261	71	8163	SOUTH VAN NESS & MARKET (IB)	OPERATOR REPORTS PEDESTRIAN WASLKD INTO SIDE OF COACH. REFUSED AID AND WALKED AWAY.	IB	22:12	22:45	25
							1093634					

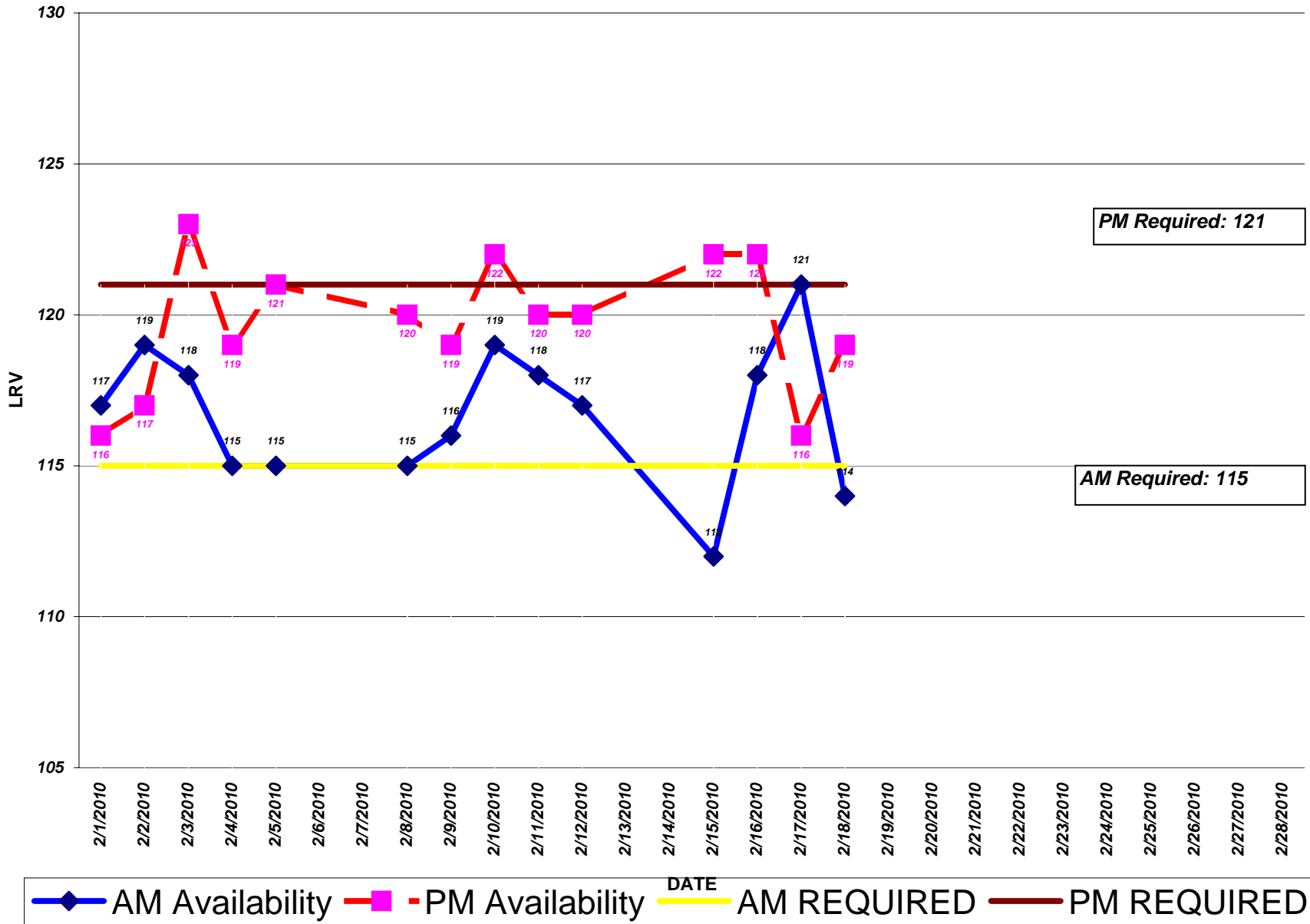
Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:48 02/23/10	R OPERATOR CA	39	1224	2	61	49	CALIFORNIA & HYDE (OB)	SLOT BLADE	OB LD	07:48 07:48	08:49 08:49	39
							1093454	C/S CLEARED, INSP FORSE, C/M, MANAGER Y. KWAN*, NO INJURY, 2 SHUTTLES, NO 799, CABLE CAR WAS SLIDING SI CABLE CAR VEH DELAY: 01:01 LINE DELAY: 01:01				
08:00 02/23/10	R OPERATOR PO	26	0975	332	14	7041	MISSION & 6TH STREET (IB,OB)	NON MUNI PEDESTRIAN ACCIDENT BLOCKING.	IB LD	08:00 08:00	08:08 09:33	26
							1093477	INSP L. DAVIS, K. JOMOC, RESP. MGR J. STUART*, INSP A. CHAU*.14 LINE COACHES REROUTE AS FOLLOW: IB FROM MISISSION / SOUTH VAN NESS, L - SOUTH VAN NESS, R - MARKET, R - 4TH STREET, L - MISSION TO REGULAR ROUTE. OB FROM MISSION & 5TH STREET, L - 5TH STREET, R - HOWARD, R - 11TH STREET, L - MISSION TO REGULAR ROUTE. VEH DELAY: 00:08 LINE DELAY: 01:33				
11:26 02/23/10	R OPERATOR CA	39	1458	18	60	1	HYDE & BAY (OB)	SLOT BLADE	OB LD	11:26 11:26	11:48 11:48	39
							1093445	C/S TOWED, INSP JAHN, C/M, MANAGER Y. KWAN*, NO INJURY, NO 799, AUTO BACKING OUT OF DRIVEWAY, CABLE CAR COULD NOT STOP SI CABLE CAR 1 @13:11 VEH DELAY: 01:45 LINE DELAY: 00:22				
12:46 02/23/10	T CABLE MACHINE CA	39			59		WASHINGTON & MASON (IB,OB)	STRAND ALARM	IB LD	12:46 12:46	00:37	25
							1093648	CABLE MACHINERY REPAIRED AND CLEARED. SEN.STAFF* 2 SHUTTLES LINE DELAY: 11:51				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:43 02/23/10	R OPERATOR PO	26	2592	451	33	5427	STANYAN & FULTON (OB)	COACH/PEDESTRIAN INJURY ACCIDENT	OB	14:57	16:50	07
							1093574	INSP E. TUCKER, L. SMITH, MGR. VALARIS, CLAIMS 6A45, SYSTEM SAFETY, SFPD 3F14C, 4BGH, 4B8D, 5B9, CASE NO. 100180403, MEDIC 75, TRANSPORT PATRON TO SFGH, WITH LEG INJURY, VIDEO*. OPERATOR 799, NEW OPERATOR TO PULL COACH INTO YARD SI POTRERO N/R [EOR 21:01] VEH DELAY: 06:04 LINE DELAY: 02:07	LD	14:43	16:50	
18:49 02/23/10	T OPERATOR GV	86	2840	168	F	1015	EMBARCADERO & GREEN (OB)	LOUD POP AND SMOKE FROM UNDER TRAIN. INTERMITTENT POWER LOST	OB	18:49		86
							1093607	RESCUE TRAIN RUN 177/F/1051 DEAD PUSH TO THE FERRY. MRU 4S30, 4S24 CLEARED. PCC SHOP, INSP. GONZALEZ. DEAD TOW TO THE MINT YARD WITH MRU 4S44. RESCUE LRV #1547 ARRANGED BY INSPECTOR MCCRAY AT CHURCH & DUBOCE FOR TOW TO GENEVA YARD. LSGP*, OPERATORS & PASSENGERS NOTIFIED. RUN 169/F/1815 SWITCHBACK AT THE FERRY IB-OB. POWER CONTROL* FEEDER D26 INTERMITTENT POWER LOST, BUT HOLDING ON CLOSE. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI FERRY / MINT YARD / GREEN N/R [EOR 19:22] VEH DELAY: 00:33 LINE DELAY: 00:26	LD	18:49	19:15	
20:14 02/23/10	R OPERATOR ME	86	2277	120	L	1406	TARAVAL & 21TH AVE. (OB)	LRV & AUTO ACCIDENT (AUTO STRUCK STORE FRONT)	OB	20:14	21:40	86
							1093631	SFPD UNIT #3-I-60, SFPD ENGINE #40 & #18, MEDIC #94 TRANSPORTED THREE AUTO PASSENGERS TO SFGH. SFPD CASE #100-181-194. INSP. GARCIA, INSP. MCCRAY CLEARED. OPERATOR TRANSPORTED FOR POST ACC. #799. CLAIMS* 6-A-01, DONLIN. SYSTEM SAFETY* KARTIK, RESCUE TRAIN RUN 140/L/1507. STATION AGENTS*, OPERATORS & PASSENGERS NOTIFIED. LSGP*, L-LINE SWITCHBACK OB-IB AT ST. FRANCIS CIRCLE. SHUTTLES FROM WEST PORTAL TO WAWONA & 46TH AVE. SENIOR STAFF/SAFETY/RAILS* UPAGED. 311 CALL CENTER*, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, J.DOUGHERTY*, F.LUM*, E.KRETZ*, VIDEO PULL REQUESTED. METRO SHOP*, TRAIN FOR ACCIDENT HOLD. CPUC* FORM-R NOTIFICATION. SI GREEN N/R [EOR 00:54] VEH DELAY: 04:40 LINE DELAY: 01:26	LD	20:14	21:40	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:38 02/23/10	T OPERATOR ME	75	2155	105	J	1510	3RD STREET & MISSION BAY (IB,SB,PI)	PROPULSION / NO BRAKE RELEASE	IB	21:38	22:08	86
				1093620			INSP.CASTILLO CLEARED. INSP.HENLEY. RESCUE TRAIN RUN 136/K/1518 DEAD TOW TO THE MME. MRU ASSISTED. SENIOR STAFF/SAFETY/RAILS*, UPAGED. OPERATORS & PASSENGERS NOTIFIED. SI MME N/R VEH DELAY: 00:30 LINE DELAY: 00:30		LD	21:38	22:08	
21:42 02/23/10	R OPERATOR ME	86	1205	136	K	1518	3RD STREET & MISSION BAY (IB,SB,PI)	BLOCKED BY DISABLED LRV RESCUE TRAIN FOR RUN 105/J/1510	IB	21:42	22:20	86
				1093632			INSP.CASTILLO CLEARED. INSP.HENLEY. RESCUE TRAIN RUN 136/K/1518 DEAD TOW TO THE MME. MRU ASSISTED. SENIOR STAFF/SAFETY/RAILS*, UPAGED. OPERATORS & PASSENGERS NOTIFIED. SI MME 1475 @22:20 VEH DELAY: 00:38 LINE DELAY: 00:30		LD	21:38	22:08	
22:05 02/23/10	R OPERATOR ME	86	1274	95	K	1475	3RD STREET & MISSION BAY (IB,SB,PI)	BLOCKED BY DISABLED LRV	IB	22:05	22:08	86
				1093621			INSP.CASTILLO CLEARED. INSP.HENLEY. RESCUE TRAIN RUN 136/K/1518 DEAD TOW TO THE MME. MRU ASSISTED. SENIOR STAFF/SAFETY/RAILS*, UPAGED. OPERATORS & PASSENGERS NOTIFIED. VEH DELAY: 00:03 LINE DELAY: 00:30		LD	21:38	22:08	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
February 2010					
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	119
02/19/10	FRIDAY	115	119	121	116
02/22/10	MONDAY	115	116	121	108
02/23/10	TUESDAY	115	113	121	116
02/24/10	WEDNESDAY	115	115	121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 24, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

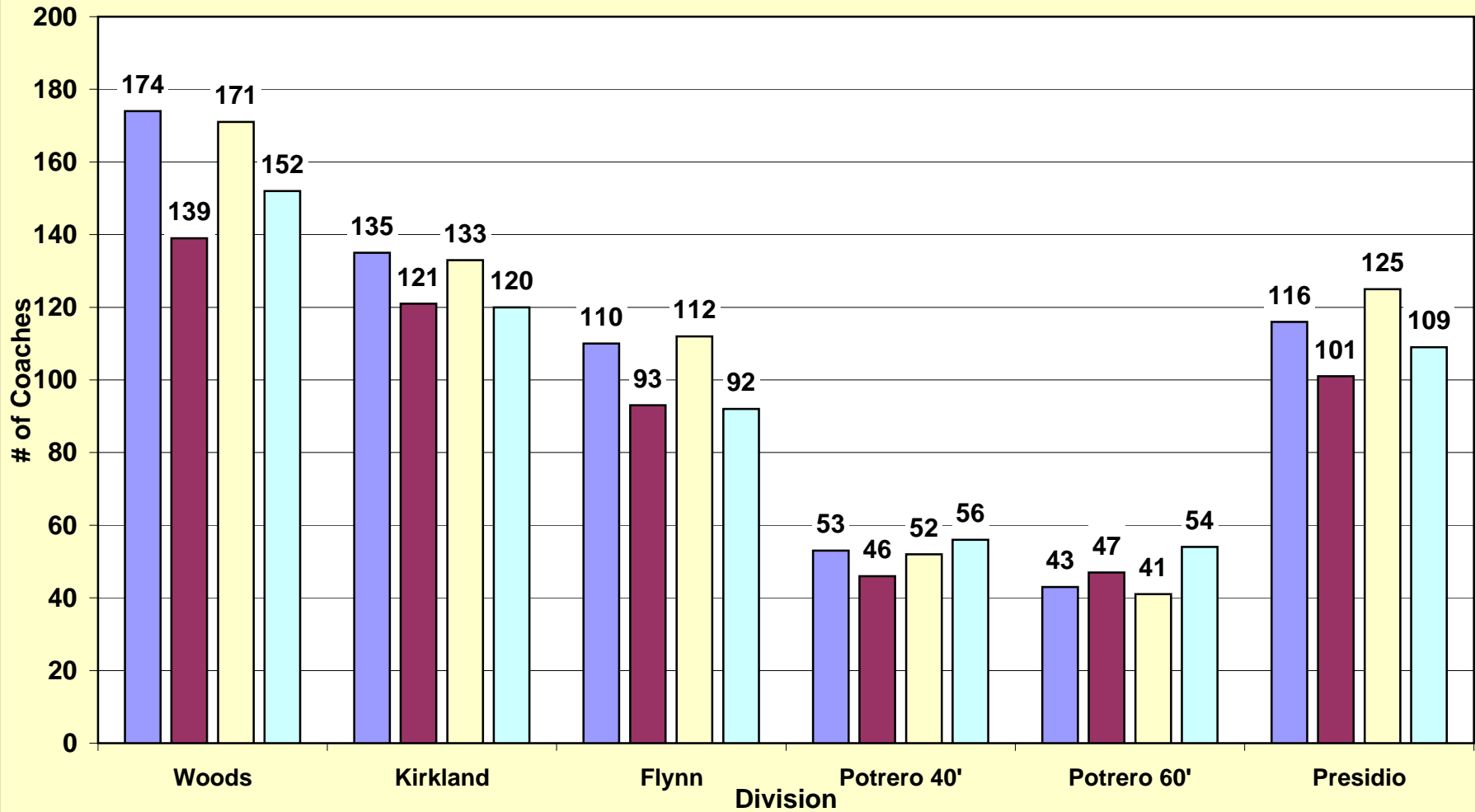
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	9
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	6
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 24, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	36	9	6	4
Equipment available for service @ 7:30 a.m.	115	12	4	4

Motor & Trolley Coaches Availability
A.M. 2/24/10 & 2/23/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/24/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	1	2	0	3	14
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	17	10	14	41	22	30	49	101	142
Awaiting parts	5	2	0	7	5	4	7	16	23
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	1	1	0	1	1	2	3
Equipment available for service @ 7:45 a.m.	174	135	110	419	53	43	116	212	631
Final a.m. pull-out	139	121	93	353	46	47	101	194	547
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	1	1	2	4	4
Operator not outs	9	6	4	19	2	6	1	9	28
Afternoon (p.m.) availability									
2/23/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	4	11	4	1	0	5	16
Campaigns / retrofits	1	0	0	1	3	0	0	3	4
Maintenance holds	20	12	12	44	23	32	40	95	139
Awaiting parts	6	2	0	8	5	4	7	16	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	171	133	112	416	52	41	125	218	634
Final p.m. pull-out	152	120	92	364	56	54	109	219	583
Reserve fleet usage	1	0	0	1	0	13	0	7	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	1	5	8	7	1	0	8	16

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, FEBRUARY 23, 2010											
Green	241	57	15	8	20	14	23.7	6.2	3.3	8.3	5.8
Cable Car	142	30	11	2	8	9	21.1	7.7	1.4	5.6	6.3
Potrero	241	51	21	5	16	9	21.2	8.7	2.1	6.6	3.7
Presidio	197	40	10	9	14	7	20.3	5.1	4.6	7.1	3.6
Kirkland	252	39	7	9	15	8	15.5	2.8	3.6	6.0	3.2
Woods	324	60	19	10	19	12	18.5	5.9	3.1	5.9	3.7
Flynn	189	48	16	4	23	5	25.4	8.5	2.1	12.2	2.6
Total	1,586	325	99	47	115	64	20.5%	6.2%	3.0%	7.3%	4.0%

Summary For The Last 7 Days											
<i>MONDAY 02 15 10</i>	1104	253	96	41	101	15	23%	9%	4%	9%	1%
<i>TUESDAY 02 16 10</i>	1582	343	100	51	109	83	22%	6%	3%	7%	5%
<i>WEDNESDAY 02 17 10</i>	1604	322	88	50	112	72	20%	6%	3%	7%	5%
<i>THURSDAY 02 18 10</i>	1585	344	106	44	116	78	22%	7%	3%	7%	5%
<i>FRIDAY 02 19 10</i>	1615	387	131	43	123	90	24%	8%	3%	8%	6%
<i>SATURDAY 02 20 10</i>	1104	290	94	37	87	72	26%	9%	3%	8%	7%
<i>SUNDAY 02 21 10</i>	1052	255	83	26	81	65	24%	8%	2%	8%	6%
<i>MONDAY 02 22 10</i>	1605	346	114	49	110	73	22%	7%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.