



**Muni
Service Delivery
Daily Report**

Wednesday, February 24, 2010





Content

• Soccer game service summary report	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	10
Light Rail Maintenance Hold	11
Light Rail Maintenance Available	12
Light Rail Maintenance Count	13
Motor & Trolley Buses Pull Outs (chart)	14
Motor & Trolley Buses Pull Outs (details)	15
• Operators absenteeism report	16



**SAN FRANCISCO MUNICIPAL RAILWAY
SERVICE DELIVERY DIVISION**

**SOCCER GAME: MEXICO - BOLIVIA
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT: **SCHEDULED** **ACTUAL**

PRE GAME SERVICE:

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86 X	5	28	565	
	87 / T SHUTTLE	3	33	980	
	TOTAL	8	61	1545	
LRV SERVICE	K T LINE	6	26	HEADWAY	PASSENGERS
				7:45	960

POST GAME SERVICE:

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86 x	18	750
	87/T SHUTTLE	20	690
TOTAL	38	1440	
CANCELLED COACHES		0	

LOADED COMPLETED @:

LRV SERVICE	K T LINE	6	12	HEADWAY	PASSENGERS
				9:30	850

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 25 10 Morning Report

Cable Car	0	0	0	0	
Flynn	4	0	1	1	8X=1; 14X=1; 38=1; 1X=1
Kirkland	4	0	1	0	2=1; 47=1; 43=1; 19=1
Woods	10	0	0	0	23=1; 29=3; 54=1; 9=1; 71=1; 48=1; 18=2
Potrero	6	0	0	0	6=2; 24=1; 22=1; 14=1; 30=1
Presidio	4	0	1	0	31=1; 5=1; 21=1; 1=1
Green	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	29	0	3	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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02 24 10 WEDNESDAY PM AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	8	0	0	0	8X=2 14L=2 38=3 38L=1
Kirkland	15	0	0	0	1X=1 2=1 12=3 19=3 28=3 43=1 47=3
Woods	8	0	0	0	9L=1 18=2 29=1 54=2 71=1 94=1
Potrero	21	6	0	1	6=1 14=7 22=4 24=3 30=5 33=1 41=2 49=4
Presidio	5	0	0	0	1=1 5=1 21=1 31=1 45=1
Metro	12	0	0	0	M=3 L=3 KT=4 N=2
F line	4	0	0	0	
TOTAL	73	6	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY, FEB 24, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	4	4.5%	49	1	4	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	0	13.2%	155	6	0	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	8	0	14.0%	218	10	0	95.4%
Kirkland multi-piece	4		4.0%				
Woods one-piece	11	3	12.6%	260	12	3	95.4%
Woods multi-piece	2		2.0%				
Potrero one-piece	16	0	23.9%	202	20	0	90.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	5	0	9.6%	162	5	0	96.9%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	3	7.5%	148	8	3	94.6%
Metro multi-piece	6		12.2%				
F Line one-piece	5	2	50.0%	33	5	2	84.8%
F Line multi-piece	0		0.0%				
System total				1227	67	12	94.5%

Accidents

Wed Feb 24, 2010

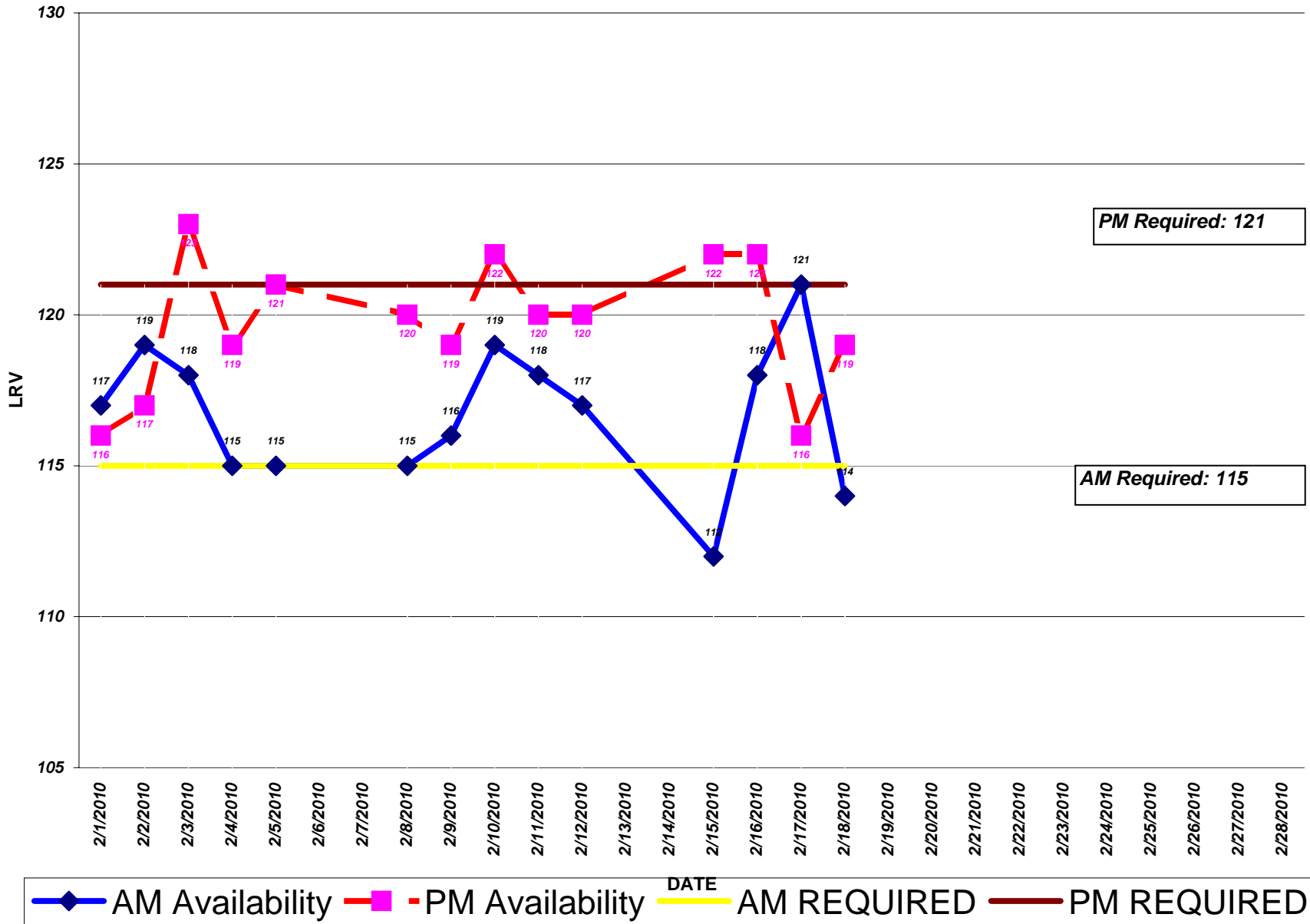
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:04 02/24/10	R OPERATOR KI	17	2151	675	28	8334	19TH AVE & LAWATON	ACCIDENT COACH/AUTO		09:04	10:42	40
				1093689		SYSTEM SAFETY* INSP., T67 JOHNSON, T.C. VEH DELAY: 01:38						
09:14 02/24/10	R OPERATOR CA	39	3264	2	61	53	CALIFORNIA & GRANT (IB)	SLOT BLADE	IB LD	09:14 09:14	10:38 10:38	39
				1093723		INSP FORSE, C/S, C/M, MANAGER Y. KWAN*, NO INJURY, NO 799, 2 SHUTTLES, TAXI CAB CUT IN FRONT OF CABLE CAR., N/R SI CABLE CAR N/R VEH DELAY: 01:24 LINE DELAY: 01:24						
10:17 02/24/10	R INSP. M STALI ME	88					EMBARCADERO DIAMOND (IB,OB)	TRESPASSER WITH A SUITCASE	IB LD	10:17 10:17	10:24 10:24	72
							1093734					
15:04 02/24/10	R OPERATOR KI	38	2325	661	28	8219	19TH AVE & VICENTE (IB)	ACCIDENT MINOR, (COACH/TRUCK), NO INJURY	IB	15:04		07
				1093539		OPERATOR EXCHANGE INFORMATION WITH TRUCK DRIVER AND TRUCK DRIVER LEFT. SCENE, OPERATOR WILL BE INTERVIEWED.						
18:13 02/24/10	R OPERATOR FL	26	0808	473	38	6403	GEARY & 20TH AVE (IB)	COACH/AUTO MINOR ACCIDENT, HIT & RUN, NO INJURIES	IB	18:13	18:45	07
				1093800		INSP J. GIANG CLEARED VEH DELAY: 00:32						

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:14 02/24/10	R OPERATOR CA	39	3264	2	61	53	CALIFORNIA & GRANT (IB)	SLOT BLADE	IB LD	09:14 09:14	10:38 10:38	39
							1093723	INSP FORSE, C/S, C/M, MANAGER Y. KWAN*, NO INJURY, NO 799, 2 SHUTTLES, TAXI CAB CUT IN FRONT OF CABLE CAR., N/R SI CABLE CAR N/R VEH DELAY: 01:24 LINE DELAY: 01:24				
10:28 02/24/10	R INSP. R. DONA ME	20	2898	21	N	1545	JUDAH & 25TH AV. (OB)	DEAD CAR	OB LD	10:28 10:28	11:20 11:20	72
							1093731	[LRV2=1510]MRU-4S38, MRU-4S31 CLEARED, INSP. R. DONALDSON, MGR. C. CARILLO* 2 MOTOR COACH SHUTTLES, G. WILLIAMS* R. GUZMAN* SI JUDAH/35TH AV. N/R [EOR 12:11] VEH DELAY: 01:43 LINE DELAY: 00:52				
14:30 02/24/10	R MRU 4S35 ME	85	N/A	N/A	N	1545	9TH AVENUE & IRVING ST (IB,DH)	NO PROPULSION (DEAD TOW)	IB LD	14:30 14:30	15:40 15:40	74
							1093766	[LRV2=1510]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* ^N^ LINE WAS SWITCHED BACK OB TO IB @ CARL ST & HILLWAY ST; IB TO OB @ JUDAH ST & 19TH AVENUE FOR THE TIME BEING; 4 M/C SHUTTLES USED. MRU 4S30 & 4S27 RESPONDED AND ASSISTED AS WELL AS INSP J CHAVEZ. RESCUE CAR 1484 (FROM RUN 92-N-) WAS USED, AND THEN CAR 1525 WAS TAKEN FROM RUN 96-N- TO DRAG IT TO THE MINT YARD. SI MINT YARD N/R VEH DELAY: 01:10 LINE DELAY: 01:10				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:36 02/24/10	R OPERATOR ME	85	1478	144	K	1460	3RD STREET & PALOU (IB)	NO FORWARD MOTION / NO BRAKE RELEASE	IB 21:36 LD 21:36	22:18	22:18	86
							1093831	INSP.HENLEY & MRU 4S44 CLEARED. COUPLED TO RESCUE TRAIN RUN 139/K/1489. TOWED TO MME YARD. INSP.VELACRUZ*. OPERATORS & PASSENGERS*, LSGP. INSP.ARNOLD*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI MME / GREEN N/R [EOR 01:19] VEH DELAY: 03:43 LINE DELAY: 00:42				
22:18 02/24/10	R OPERATOR ME	86	1261	139	K	1489	3RD STREET & PALOU (IB)	RESCUE TRAIN FOR RUN 144/K/1460 NO FORWARD MOTION / NO BRAKE RELEASE	IB 22:18 LD 21:36	22:18	22:18	86
							1093832	INSP.HENLEY & MRU 4S44 CLEARED. COUPLED TO DISABLED TRAIN RUN 144/K/1460. TOWED TO MME YARD. INSP.VELACRUZ*. OPERATORS & PASSENGERS*, LSGP. INSP.ARNOLD*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI MME / GREEN N/R [EOR 01:07] VEH DELAY: 02:49 LINE DELAY: 00:42				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
February 2010					
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	119
02/19/10	FRIDAY	115	119	121	116
02/22/10	MONDAY	115	116	121	108
02/23/10	TUESDAY	115	113	121	116
02/24/10	WEDNESDAY	115	115	121	117
02/25/10	THURSDAY	115	112	121	
02/26/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 25, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

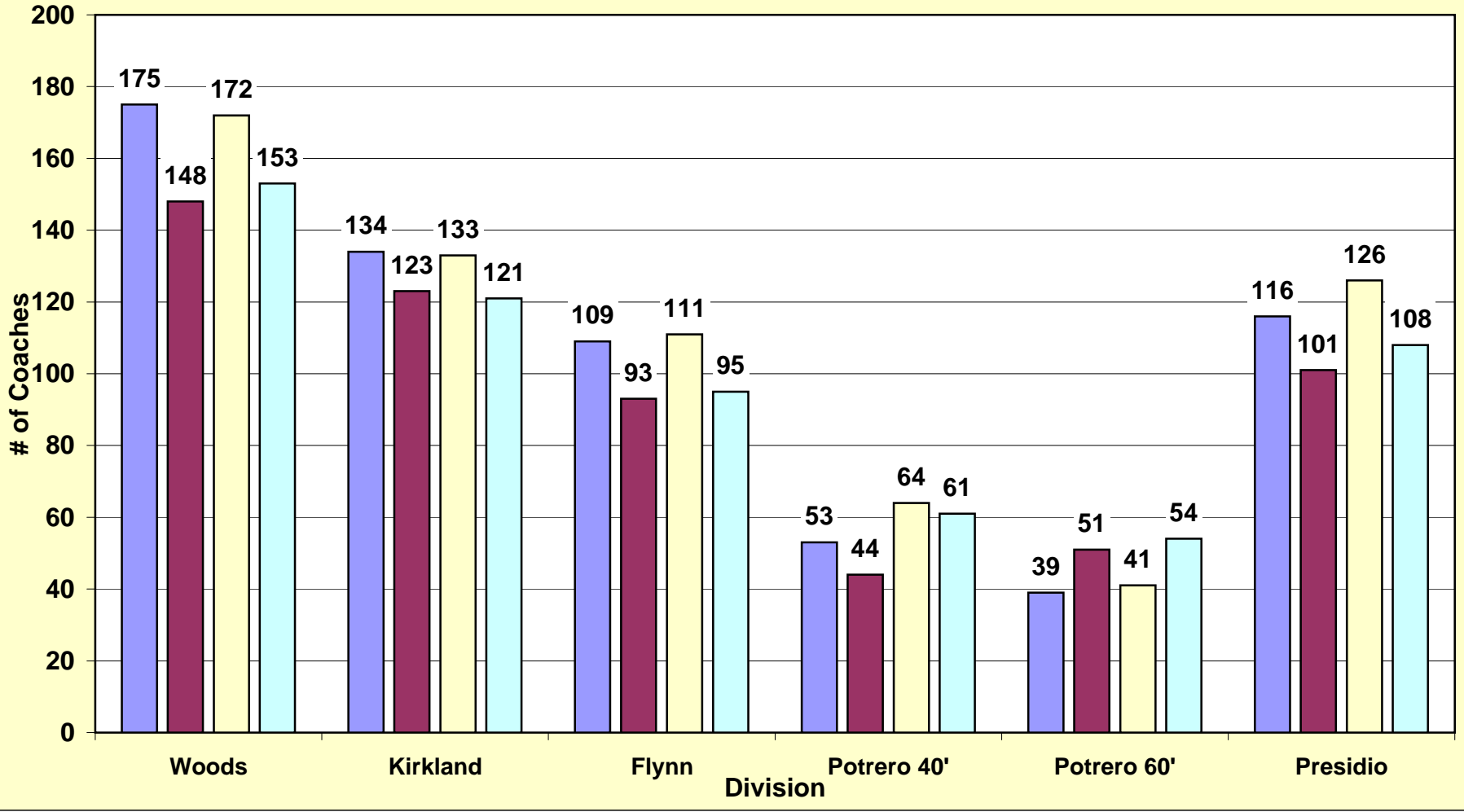
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	4
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	6
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **39**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 25, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	39	8	5	4
Equipment available for service @ 7:30 a.m.	112	13	5	4

Motor & Trolley Coaches Availability
 A.M. 2/25/10 & 2/24/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/25/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	6	1	5	12	1	2	2	5	17
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	16	11	15	42	22	34	49	105	147
Awaiting parts	6	2	0	8	5	4	7	16	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	1	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	175	134	109	418	53	39	116	208	626
Final a.m. pull-out	148	123	93	364	44	51	101	196	560
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	2	3	3
Operator not outs	0	4	4	8	4	2	1	7	15
Afternoon (p.m.) availability									
2/24/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	15	0	0	15	N/A	N/A	N/A	N/A	15
Scheduled maintenance	6	1	5	12	0	0	0	0	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	19	12	13	44	11	32	39	82	126
Awaiting parts	6	2	0	8	5	4	7	16	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 5:30 p.m.	172	133	111	416	64	41	126	231	647
Final p.m. pull-out	153	121	95	369	61	54	108	223	592
Reserve fleet usage	0	0	0	0	0	10	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	2	0	0	2	2
Operator not outs	1	0	2	3	2	2	1	5	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, FEBRUARY 24, 2010											
Green	244	61	17	5	21	18	25.0	7.0	2.0	8.6	7.4
Cable Car	142	29	10	1	8	10	20.4	7.0	0.7	5.6	7.0
Potrero	240	61	26	5	20	10	25.4	10.8	2.1	8.3	4.2
Presidio	197	37	12	8	10	7	18.8	6.1	4.1	5.1	3.6
Kirkland	252	44	9	11	13	11	17.5	3.6	4.4	5.2	4.4
Woods	322	55	17	11	17	10	17.1	5.3	3.4	5.3	3.1
Flynn	192	46	13	4	24	5	24.0	6.8	2.1	12.5	2.6
Total	1,589	333	104	45	113	71	21.0%	6.5%	2.8%	7.1%	4.5%

Summary For The Last 7 Days

WEDNESDAY 02 17 10	1604	322	88	50	112	72	20%	6%	3%	7%	5%
THURSDAY 02 18 10	1585	344	106	44	116	78	22%	7%	3%	7%	5%
FRIDAY 02 19 10	1615	387	131	43	123	90	24%	8%	3%	8%	6%
SATURDAY 02 20 10	1104	290	94	37	87	72	26%	9%	3%	8%	7%
SUNDAY 02 21 10	1052	255	83	26	81	65	24%	8%	2%	8%	6%
MONDAY 02 22 10	1605	346	114	49	110	73	22%	7%	3%	7%	5%
TUESDAY 02 23 10	1586	325	99	47	115	64	21%	6%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.