



**Muni
Service Delivery
Daily Report**

Thursday, February 25, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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02 26 2010 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	1X=1, 8X=1, 14X=1, 38L=2
Kirkland	9	0	0	0	1X=1, 19=1, 28=3, 43=1, 47=3
Woods	15	0	0	0	16X=2, 18=1, 23=1, 27=1, 29=2, 44=2, 48=3, 54=1, 71=2
Potrero	6	0	1	0	14=2, 22=2, 49=2
Presidio	5	0	0	0	1=1, 5=1, 21=3
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	40	0	1	0	

Special Events				
Emergency Equipment Demand - Reason				
Division				
Number of coaches				
Report data compiled as of - 0800 HOURS (TIME)				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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02 25 10 THURSDAY PM AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	10	0	0	0	1X=1 8X=3 14L=2 38=3 38L=1
Kirkland	8	0	0	0	10=1 12=2 19=2 47=2 28=1
Woods	10	0	0	0	9=1 18=1 27=1 29=3 48=1 54=2 71=1
Potrero	18	0	1	2	6=3 14=2 22=1 24=2 30=6 33=1 41=1 49=2
Presidio	8	0	0	0	1=2 3=1 5=3 30=1 45=1
Metro	5	0	0	3	S=1 L=2 N=1 M=1
F line	1	0	0	0	
TOTAL	60	0	1	5	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, FEB 25, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	4	4.5%	49	1	4	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	0	15.8%	155	7	0	95.5%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	7	2	12.3%	218	9	2	95.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	12	1	13.8%	260	13	1	95.0%
Woods multi-piece	2		2.0%				
Potrero one-piece	15	0	22.4%	202	16	0	92.1%
Potrero multi-piece	2		2.2%				
Presidio one-piece	9	0	17.3%	162	12	0	92.6%
Presidio multi-piece	6		7.1%				
Metro one-piece	1	7	1.5%	148	2	7	98.6%
Metro multi-piece	2		4.1%				
F Line one-piece	2	1	20.0%	33	2	1	93.9%
F Line multi-piece	0		0.0%				
System total				1227	62	15	94.9%

Accidents

Thu Feb 25, 2010

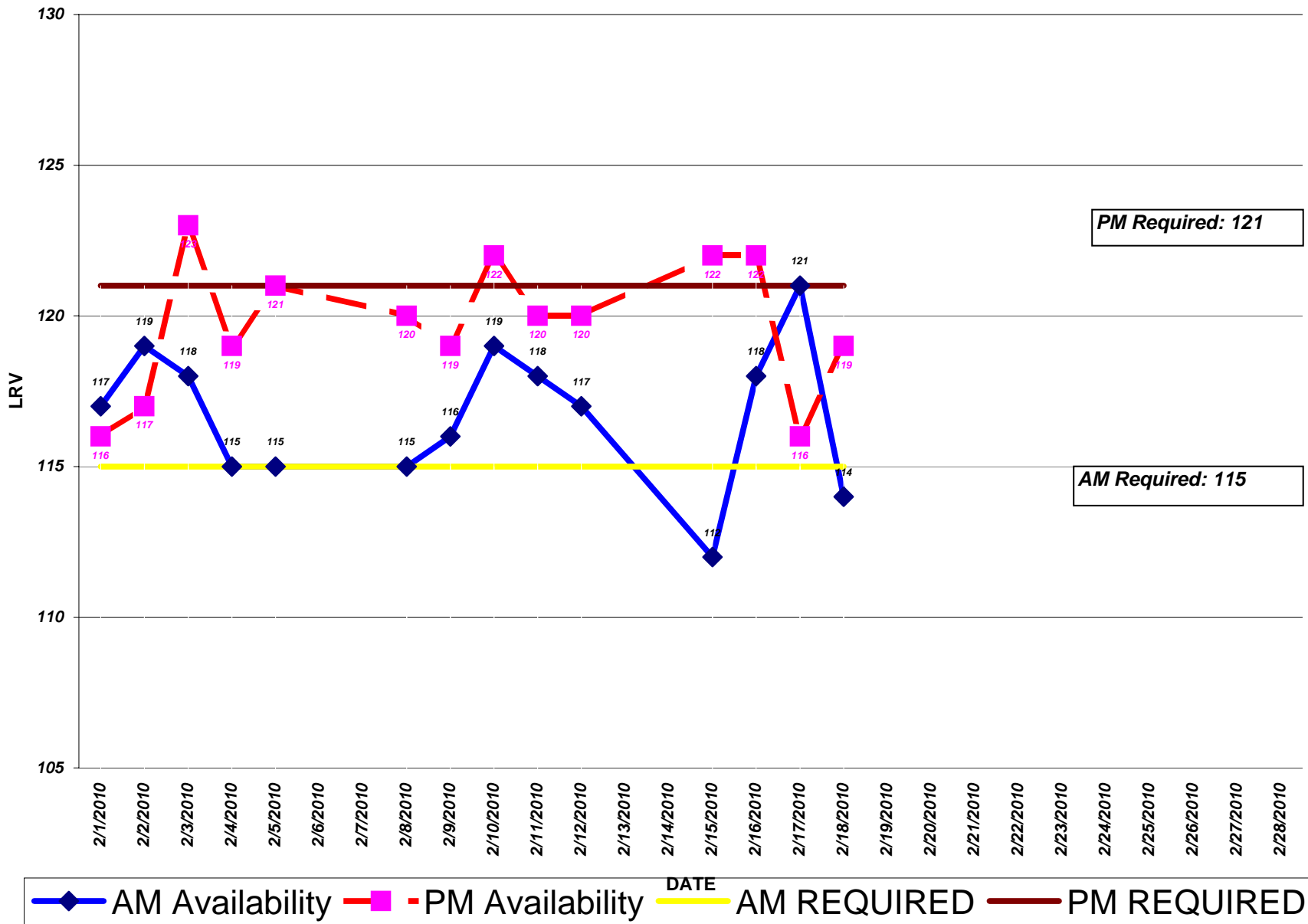
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:33 02/25/10	R OPERATOR ME	20	0426	4	KT	1482	ARLETA & BAYSHORE (IB)	LRV MIRROR MADE CONTACT WITH PEDESTRIAN STANDING ON PLATFORM	IB LD	07:33 07:33	08:04 08:04	72
							1093893	POLICE, AMBULANCE, INSPECTORS, MANAGERS, CLAIMS AND SYSTEM SAFETY RESPOND. PEDESTRIAN HAD LEFT SCENE BUT RETURNED AND WAS TREATED AND RELEASED. LSGP; SB, IB/OB, AT ARMSTRONG, MOTOR COACH SHUTTLES SERVE SOUTH OF ARMSTRONG.. MEDIC 18, SFPD 3H16A, MGR CARRILLO, ALEJANDRO OPERATOR INTERVIEWED AND RETURNED TO SERVICE. VEH DELAY: 00:31 LINE DELAY: 00:31				
23:08 02/25/10	R OPERATOR KI	25	2269	810	28	8226	7TH AVE & LAWTON (IB)	OPERATOR LOST DURING RE- ROUTE/MINOR ACCIDENT COACH & AUTO	IB	23:08	01:45	25
							1094014	MIS-COMMUNICATION W/OPERATOR DELAYED INSP. VELACRUZ RESPONSE. VIDEO* DISP* SI KIRKLAND N/R [EOR 00:58] VEH DELAY: 01:50				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:33 02/25/10	R OPERATOR ME	20	0426	4	KT	1482	ARLETA & BAYSHORE (IB)	LRV MIRROR MADE CONTACT WITH PEDESTRIAN STANDING ON PLATFORM	IB LD	07:33 07:33	08:04 08:04	72
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09:03 02/25/10	T POWER CONTROL PR	1			1		CALIFORNIA BETWEEN 8TH AVE & 32 ND AVE (IB,OB)	OPEN FEEDER (RM-4)	IB LD	08:58 08:58	09:42 09:42	39
							1093867	INSP B. JOHNSON, INSP VICKERS, INSP D. WALSH*, MANAGER ESPINOZA, M.* , LINE TRUCK #820, PG & E WIRE ON OVERHEAD, 2 SHUTTLES, SWITCHBACK AT CALIFORNIA & 6TH AVE OUTBOUND TO INBOUND, INTERVIEW 84/1/5568 BY INSP M. FONG AT GEARY & 33RD AVE, NO 799 VEH DELAY: 00:44 LINE DELAY: 00:44				
09:42 02/25/10	R OPERATOR PO	35	2357	338	22	5450	3RD STREET & 18TH STREET (OB)	DISABLED AUTO BLOCKING	OB LD	09:54 09:42	10:13 10:13	40
							1093548	INSP.T65 WONG,B. VEH DELAY: 00:19 LINE DELAY: 00:31				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:30 02/25/10	R OPERATOR CA	32		29	59	19	POWELL & ELLIS	BLOCKED BT DEMOSTRATION		17:30		29
				1093988			BEMNET TRWO SHUTTLES	LINE DELAY: 00:40	LD	17:30	18:10	
18:38 02/25/10	R OPERATOR PO	27	3032	449	24	5434	CORTLAND & BAYSHORE (IB,OB)	BLOCKED BY NON MUNI INJURY ACCIDENT	IB	18:38	19:25	07
				1094004			INSP B. LIANG, CLEARED. SFPD, S/B 24 LINE O/B TO I/B AT RANDELL, ONE SHUTTLE	VEH DELAY: 00:47 LINE DELAY: 00:47	LD	18:38	19:25	
18:52 02/25/10	R OPERATOR PO	27		470	22	5431	16TH ST & POTRERO (IB,OB)	BLOCKED BY NON MUNI INJURY ACCIDENT	IB	18:52		07
				1094003			INSP B. HENDERSON, SFPD, REROUTE 33 ,LINE I/B L-17TH,R- BRYANT,L-11TH ST, TO R/ROUTE, O/B, R-BRYANT,L-17TH ST., R- POTRERO TO R/ROUTE. 9 LINE REROUTE, O/B R-BRYANT,L-17TH ST, R-POTRERO TO R/ROUTE. I/B L-17TH, R-BRYANT,L-16 ST TO R/ROUTE	LINE DELAY: 00:23	LD	18:52	19:15	
22:05 02/25/10	T SFPD KI	77			28		19TH AVENUE & ULLOA (IB)	ACCIDENT BLOCKING (NON-MUNI)	IB	22:05	23:25	16
				1093989			INSP. A. VELACRUZ, IB RE-ROUTE 28-LINE FROM 19TH AVE. R- SLOAT, L-WEST PORTAL, L-JULLOA, R-15TH AVE. L-TARAVAL, R- 19TH AVE. TO REG. ROUTE	VEH DELAY: 01:20 LINE DELAY: 01:20	LD	22:05	23:25	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
February 2010					
02/01/10	MONDAY	115	117	121	116
02/02/10	TUESDAY	115	119	121	117
02/03/10	WEDNESDAY	115	118	121	123
02/04/10	THURSDAY	115	115	121	119
02/05/10	FRIDAY	115	115	121	121
02/08/10	MONDAY	115	115	121	120
02/09/10	TUESDAY	115	116	121	119
02/10/10	WEDNESDAY	115	119	121	122
02/11/10	THURSDAY	115	118	121	120
02/12/10	FRIDAY	115	117	121	120
02/15/10	MONDAY	115	112	121	122
02/16/10	TUESDAY	115	118	121	122
02/17/10	WEDNESDAY	115	121	121	116
02/18/10	THURSDAY	115	114	121	119
02/19/10	FRIDAY	115	119	121	116
02/22/10	MONDAY	115	116	121	108
02/23/10	TUESDAY	115	113	121	116
02/24/10	WEDNESDAY	115	115	121	117
02/25/10	THURSDAY	115	112	121	114
02/26/10	FRIDAY	115	117	121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 26, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	7
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	6
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 26, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	34	10	5	4
Equipment available for service @ 7:30 a.m.	117	11	5	4

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 26, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

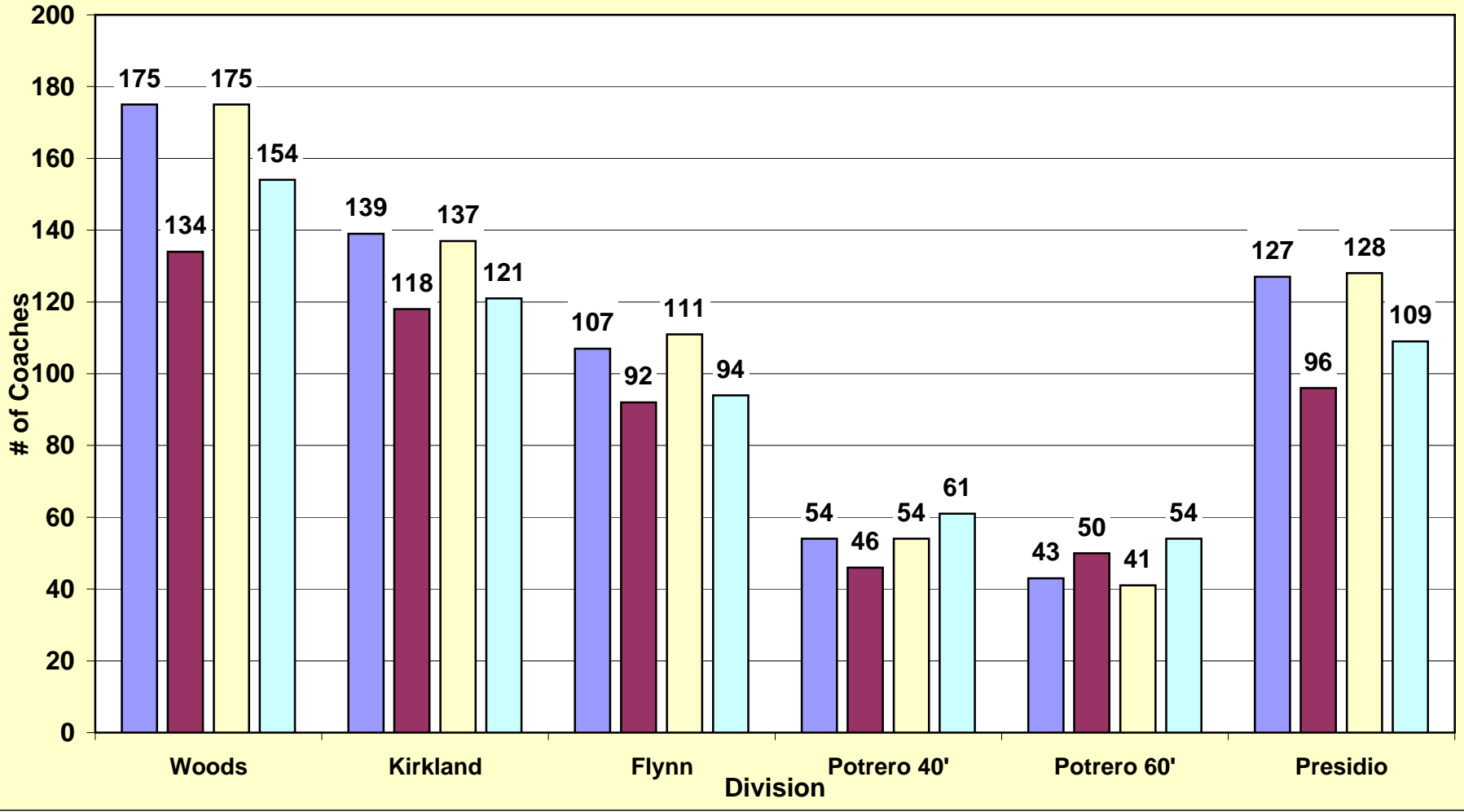
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	7
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	6
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 26, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	34	10	5	4
Equipment available for service @ 7:30 a.m.	117	11	5	4

Motor & Trolley Coaches Availability
 A.M. 2/26/10 & 2/25/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/26/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	4	1	7	12	1	0	2	3	15
Campaigns / retrofits	1	0	1	2	0	0	0	0	2
Maintenance Holds	16	6	17	39	21	30	38	89	128
Awaiting parts	7	1	0	8	5	5	8	18	26
Radio	1	0	1	2	0	0	0	0	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	175	139	107	421	54	43	127	224	645
Final a.m. pull-out	134	118	92	344	46	50	96	192	536
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	5	6	6
Operator not outs	14	9	5	28	2	3	6	11	39
Afternoon (p.m.) availability									
2/25/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	1	0	0	1	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	16	8	13	37	21	32	37	90	127
Awaiting parts	6	1	0	7	5	4	7	16	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 5:30 p.m.	175	137	111	423	54	41	128	223	646
Final p.m. pull-out	154	121	94	369	61	54	109	224	593
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	3	3	2	2	0	4	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, FEBRUARY 25, 2010											
Green	248	49	9	6	21	13	19.8	3.6	2.4	8.5	5.2
Cable Car	142	31	10	1	10	10	21.8	7.0	0.7	7.0	7.0
Potrero	241	54	26	5	14	9	22.4	10.8	2.1	5.8	3.7
Presidio	190	36	12	7	12	5	18.9	6.3	3.7	6.3	2.6
Kirkland	248	40	12	8	12	8	16.1	4.8	3.2	4.8	3.2
Woods	321	58	16	11	17	14	18.1	5.0	3.4	5.3	4.4
Flynn	189	46	16	4	21	5	24.3	8.5	2.1	11.1	2.6
Total	1,579	314	101	42	107	64	19.9%	6.4%	2.7%	6.8%	4.1%

Summary For The Last 7 Days

THURSDAY 02 18 10	1585	344	106	44	116	78	22%	7%	3%	7%	5%
FRIDAY 02 19 10	1615	387	131	43	123	90	24%	8%	3%	8%	6%
SATURDAY 02 20 10	1104	290	94	37	87	72	26%	9%	3%	8%	7%
SUNDAY 02 21 10	1052	255	83	26	81	65	24%	8%	2%	8%	6%
MONDAY 02 22 10	1605	346	114	49	110	73	22%	7%	3%	7%	5%
TUESDAY 02 23 10	1586	325	99	47	115	64	21%	6%	3%	7%	4%
WEDNESDAY 02 24 10	1589	333	104	45	113	71	21%	6%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.