



MUNI

Service Delivery

Daily Report

Friday , February 26, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 10

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	---	---	-----------------------

Runs Not Out and Late Out for Rush Hours

SATURDAY 02 27 10 Morning Report

Cable Car	0	0	0	0	
Flynn	3	0	0	0	8X=2, 38=1
Kirkland	1	0	0	0	28=1
Woods	0	0	0	0	
Potrero	4	0	0	0	14=2, 22=1, 49=1
Presidio	1	0	0	0	5=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	9	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0735 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

02 26 10 FRIDAY AFTERNOON NOLO REPORT

Cable Car	2	0	0	0	60=2
Flynn	7	0	0	0	8X=2 14L=4 38=1
Kirkland	17	0	0	0	1X=1 2=2 12=2 19=2 28=4 30X=1 43=2 47=2 38=1
Woods	17	0	0	0	9=3 23=1 27=1 29=2 48=2 54=3 52=1 67=1 71=2 88=1
Potrero	18	1	2	1	14=4 22=5 24=3 30=2 33=2 41=1 49=2
Presidio	8	0	0	0	1=4 5=2 21=1 31=1
Metro	4	0	2	1	S=1 M=3
F line	1	0	0	1	
TOTAL	74	1	4	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY, FEB 26, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	3	1	13.6%	49	3	1	93.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	0	15.8%	155	7	0	95.5%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	12	3	21.1%	218	14	3	93.6%
Kirkland multi-piece	4		4.0%				
Woods one-piece	18	0	20.7%	260	22	0	91.5%
Woods multi-piece	8		8.0%				
Potrero one-piece	16	0	23.9%	202	17	0	91.6%
Potrero multi-piece	2		2.2%				
Presidio one-piece	9	0	17.3%	162	12	0	92.6%
Presidio multi-piece	6		7.1%				
Metro one-piece	1	10	1.5%	148	1	10	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	2	1	20.0%	33	2	1	93.9%
F Line multi-piece	0		0.0%				
System total				1227	78	15	93.6%

Accidents

Fri Feb 26, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:02 02/26/10	T OPERATOR	25					MISSION & SOUTH VAN NESS	ACCIDENT (NON-REVENUE VEHICLE) AUTO/TRUCK		03:02	03:25	16
							1094021	INSP. A. VELACRUZ CLEARED, SECURITY VEHICLE / REVENUE TRUCK, MINOR DAMAGE TO BOTH VEHICLES VEH DELAY: 00:23				
07:56 02/26/10	R OPERATOR GV	88	3318	166	F	1895	SAN JOSE AVENUE & PAULDING STREET (PO)	ACCIDENT, MILAN/AUTO (MINOR)	PO	07:56	08:09	72
							1094088	INSP. 4-T-75A DEBONO RESP, J-LINE CAR INBOUND HELD AT GLEN PARK STATION, OUTBOUND J-LINE CARS S/B O/B TO I/B AT 30TH. AND CHURCH, NO INJURIES, NO 799 POST ACCIDENT DRUG TEST, MINOR DAMAGE TO AUTO. LSGP*, CLAIMS KEN ANDERSON*, CPUC FORM MTA-R GENERATED, S.O.M. F. ALEJANDRO*, MRO SUPT. C. CARRILLO*, D. BANBURY*, CLAIMS 06-A-45* SFPD WAS ALSO ON THE SCENE. VEH DELAY: 00:13 LINE DELAY: 00:13	LD	07:56	08:09	
10:44 02/26/10	R OPERATOR PO	35	1699	308	49	7120	S.VAN NESS & MARKET (IB)	ACCIDENT COACH/TRUCK H&R	IB	10:44	12:05	40
							1094112	SYSTEM SAFETY*, VIDEO*, T60 WILCHER VEH DELAY: 01:21				
12:51 02/26/10	R OPERATOR PR	30	1384	11	31	5635	BALBOA & 33RD AVE (OB)	COACH/AUTO MINOR ACCIDENT	OB	12:51	14:01	07
							1094105	INSP E. TUCKER CLEARED. NO 799, VIDEO*, SYSTEM SAFETY* VEH DELAY: 01:10				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:39 02/26/10	R OPERATOR CA	24	1376	49	60	2	HYDE & BAY (OB)	SLOT BLADE, GRIPMAN & CONDUCTOR INJURED, NO OTHER INJURIES.	OB LD	14:39 14:39	15:26 15:26	24 24
							1094178	INSP FORSE A, KWONG J, SHOP TRUCK #665 TOWED IN, CABLE MACHINERY, 8M1*, S/S*, DISP*, HALEY J*, ALEJANDRO F*, TRUE J*, KELLY J*, HILL C*, PEER ASSISTANCE*, WORKERS COMP*, TWU 250-A*, VANLOON S*, RESCUE OPERATORS, TWO SHUTTLES, INSP KWONG J TRANSPORTED OPERATORS TO ST. FRANCIS HOSPITAL. SI CABLE CAR N/R VEH DELAY: 00:47 LINE DELAY: 00:47				
16:00 02/26/10	T OPERATOR KI	30	3112	670	47	8346	VAN NESS & GEARY (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	16:00	16:35	30
							1094179	INSP L BROWN CLEARED. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. SYSTEM SAFETY*. VEH DELAY: 00:35				
16:49 02/26/10	R OPERATOR GV	72	1344	162	F	1051	MARKET & 7TH STREET (IB)	SFPD ACTIVITY	IB	16:37	16:49	85
							1094182	OPERATOR CLEARED VEH DELAY: 00:12				
19:43 02/26/10	R OPERATOR PO	27	2909	447	22	5475	16TH ST & MISSION (IB)	COACH/AUTO MINOR ACCIDENT	IB	19:43	20:30	07
							1094208	INSP B. HENDERSON, 6A01, S. SAFETY, VIDEO* VEH DELAY: 00:47				

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
10:25 02/26/10	R	OPERATOR WO	12	2947	31	48	8412	HOFFMAN & ALVARDO (OB)	STALLED	OB	10:43	11:09	40
								1094097	TRUCK 853, INSP.T67 JONES,R. SI WOODS N/R VEH DELAY: 00:26 LINE DELAY: 00:48	LD	10:25	11:13	
12:25 02/26/10	R	OPERATOR CA	30	1142	3	60	25	POWELL & BUSH (IB)	SLOT BLADE.	IB	12:25	12:51	24
								1094136	INSP KWONG J, JAHN A, CABLE MACHINERY, SHOP TRUCK #665 TOWED IN, 8M8*, TWO SHUTTLES USED, NO INJURIES. SI CABLE CAR 11 @14:46 VEH DELAY: 02:21 LINE DELAY: 00:26	LD	12:25	12:51	
12:54 02/26/10	T	CABLE MACHINE CA	30	1688	11	61	58	CALIFORNIA & DRUMM (IB)	BUMPER BAR.	IB	12:54	13:25	24
								1094138	INSP KWONG J, FORSE A, CABLE MACHINERY, SHOP TRUCK #665 TOWED IN, 8M8*, TWO SHUTTLES. SI CABLE CAR N/R VEH DELAY: 00:31 LINE DELAY: 01:30	LD	12:54	14:24	
13:45 02/26/10	T	CABLE MACHINE CA	30			60		CALIFORNIA BETWEEN POLK & LARKIN (IB)	STRAND ALARM.	IB	13:45		24
								1094186	INSP KWONG J, CABLE MACHINERY, 8M8*, 311 CALL CENTER*. LINE DELAY: 00:21	LD	13:45	14:06	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:39 02/26/10	R OPERATOR CA	24	1376	49	60	2	HYDE & BAY (OB)	SLOT BLADE, GRIPMAN & CONDUCTOR INJURED, NO OTHER INJURIES.	OB LD	14:39 14:39	15:26 15:26	24
							1094178	INSP FORSE A, KWONG J, SHOP TRUCK #665 TOWED IN, CABLE MACHINERY, 8M1*, S/S*, DISP*, HALEY J*, ALEJANDRO F*, TRUE J*, KELLY J*, HILL C*, PEER ASSISTANCE*, WORKERS COMP*, TWU 250-A*, VANLOON S*, RESCUE OPERATORS, TWO SHUTTLES, INSP KWONG J TRANSPORTED OPERATORS TO ST. FRANCIS HOSPITAL. SI CABLE CAR N/R VEH DELAY: 00:47 LINE DELAY: 00:47				
15:19 02/26/10	R OPERATOR ME	74	1890	54	L	1514	WAWONA & 46TH AVE (IB)	TV CABLE WIRES DOWN	IB LD	15:19 15:19	15:50 15:50	85
							1094181	[LRV2=1490]SWITCHBACK @ TARAVAL/46TH AVE OB/IB @ 1530 HRS. 4T41,4C32* OVERHEAD LINE.SS/STAFF* VEH DELAY: 00:31 LINE DELAY: 00:31				
22:32 02/26/10	R OPERATOR GV	13	2459	181	F	1075	MARKET & 3RD STREET (IB)	DISABLED STREETCAR / NO PROPULSION	IB LD	22:32 22:32	23:15 23:15	86
							1094164	INSP.KINDSTEDT, INSP.MCCRAY, MRU 4S44 CLEARED. PCC SHOP*. OPERATORS & PASSENGERS NOTIFIED*, LSGP. SWITCHBACK IB-OB @ MARKET & 11TH STREET. ONLY ONE SHOP PERSONNEL AFTER 2200HRS. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI FERRY / GREEN N/R [EOR 01:13] VEH DELAY: 02:41 LINE DELAY: 00:43				
23:15 02/26/10	R INSP.KINDSTED GV	86	3291	180	F	1060	MARKET & 3RD STREET (IB,DH)	RESCUE TRAIN FOR 181/F/1075 DISABLED STREETCAR / NO PROPULSION	IB LD	23:15 22:32	23:56 23:15	86
							1094213	INSP.KINDSTEDT, INSP.MCCRAY, MRU 4S44 CLEARED. PCC SHOP*. OPERATORS & PASSENGERS NOTIFIED*, LSGP. SWITCHBACK IB-OB @ MARKET & 11TH STREET. ONLY ONE SHOP PERSONNEL AFTER 2200HRS. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI FERRY TERMINAL VEH DELAY: 00:41 LINE DELAY: 00:43				

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, FEBRUARY 26, 2010											
Green	250	60	13	8	21	18	24.0	5.2	3.2	8.4	7.2
Cable Car	146	31	13	2	10	6	21.2	8.9	1.4	6.8	4.1
Potrero	244	62	29	6	16	11	25.4	11.9	2.5	6.6	4.5
Presidio	194	40	14	8	11	7	20.6	7.2	4.1	5.7	3.6
Kirkland	256	55	22	7	15	11	21.5	8.6	2.7	5.9	4.3
Woods	320	70	25	10	19	16	21.9	7.8	3.1	5.9	5.0
Flynn	192	47	17	4	21	5	24.5	8.9	2.1	10.9	2.6
Total	1,602	365	133	45	113	74	22.8%	8.3%	2.8%	7.1%	4.6%

Summary For The Last 7 Days

FRIDAY 02 19 10	1615	387	131	43	123	90	24%	8%	3%	8%	6%
SATURDAY 02 20 10	1104	290	94	37	87	72	26%	9%	3%	8%	7%
SUNDAY 02 21 10	1052	255	83	26	81	65	24%	8%	2%	8%	6%
MONDAY 02 22 10	1605	346	114	49	110	73	22%	7%	3%	7%	5%
TUESDAY 02 23 10	1586	325	99	47	115	64	21%	6%	3%	7%	4%
WEDNESDAY 02 24 10	1589	333	104	45	113	71	21%	6%	3%	7%	5%
THURSDAY 02 25 10	1579	314	101	42	107	64	20%	6%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.