

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, FEBRUARY 27, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>96.9</b>	<b>24</b>	<b>59</b>

#### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>18</b>	<b>20</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>169</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>56</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>42</b>	<b>-11%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>119</b>	<b>21%</b>
<b>TOTAL</b>	<b>701</b>	<b>783</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>115</b>	<b>28</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>11</b>
<b>Cable Car</b>	<b>102</b>	<b>20</b>	<b>6</b>	<b>4</b>	<b>7</b>	<b>3</b>
<b>Potrero</b>	<b>235</b>	<b>57</b>	<b>12</b>	<b>2</b>	<b>8</b>	<b>35</b>
<b>Presidio</b>	<b>133</b>	<b>21</b>	<b>3</b>	<b>1</b>	<b>11</b>	<b>6</b>
<b>Kirkland</b>	<b>120</b>	<b>25</b>	<b>9</b>	<b>4</b>	<b>7</b>	<b>5</b>
<b>Woods</b>	<b>171</b>	<b>25</b>	<b>8</b>	<b>1</b>	<b>5</b>	<b>11</b>
<b>Flynn</b>	<b>139</b>	<b>29</b>	<b>3</b>	<b>7</b>	<b>13</b>	<b>6</b>
<b>TOTAL</b>	<b>1,015</b>	<b>205</b>	<b>45</b>	<b>24</b>	<b>59</b>	<b>77</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:18 02/27/11	R OPERATOR WO	34	2486	010	67	8530	ALEMANY & ELLSWORTH (IB)	ACCIDENT (COACH / TRUCK), NO INJURY, HIT & RUN	IB	13:18	13:39	26
						1157245	INSP CLARK, J (1T65) RESP, SYSTEM SAFETY*, VIDEO*, CLAIM 6A50*, NO INJURY, NO 799. SI WOODS 8522 @14:07 VEH DELAY: 00:49					

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

***There was no line delay > 20 minutes.***