



MUNI Service Delivery Daily Report

Saturday, January 02, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SATURDAY 01 / 02 / 10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	1	0	8X=2 9=2 38=4 71=1
Kirkland	1	0	0	0	19=1
Woods	2	0	0	0	29=1 48=1
Potrero	5	0	1	0	6=1 14=2 22=1 49=1
Presidio	1	0	0	0	21=1
Metro	0	0	1	0	
F line	0	0	0	0	
TOTAL	18	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours
01 03 10 Morning Report

Cable Car	0	0	0	0	
Flynn	1	0	0	1	38=1
Kirkland	3	0	0	0	19=1; 43=1; 28=1
Woods	0	0	1	0	
Potrero	7	0	1	0	24=1; 14=3; 22=1; 6=1; 49=1
Presidio	1	0	0	0	1=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	12	0	2	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday JANUARY 02, 2010							
SIGN UP DEC 2009							
Cable Car one-piece	4	9	18.2%	46	5	9	89.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	10	0	26.3%	132	12	0	90.9%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	2	4	3.5%	123	3	4	97.6%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	1	1.1%	132	1	1	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	12	3	17.9%	141	17	3	87.9%
Potrero multi-piece	10		11.2%				
Presidio one-piece	6	9	11.5%	130	11	9	91.5%
Presidio multi-piece	10		11.8%				
Metro one-piece	0	13	0.0%	99	0	13	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	3	0.0%	30	0	3	100.0%
F Line multi-piece	0		0.0%				
System total				833	49	42	94.1%

Accidents

Sat Jan 02, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:54 01/02/10	R OPERATOR PO	30	2914	380	49	7120	MISSION & 24TH STREET (IB)	VEHICLE ACCIDENT (COACH & TAXI) MOTORIST INJURED CHIN, MINOR DAMAGE TO COACH, DRIVERS DOOR TO TAXI WAS DAMAGED UNABLE TO SECURE	IB	09:54	11:26	17
							1085236	INSP K JOMOK CLEARED, INSP L SMITH TRANSPORTED RESCUE OPERATOR #1524, OPERATOR 799, SFPD, SFFD ENGINE 7 TREAT & RELEASED MOTORIST, TAXI WAS TOWED, SYSTEM SAFETY*, VIDEO*, 6-A-45*, DRUG & ALCOHOL COLLECTOR*, VEH DELAY: 01:32				
11:12 01/02/10	R OPERATOR KI	12	1924	727	28	8306	RICHARDSON & FRANCISCO (IB)	VEHICLE ACCIDENT (PROPERTY DAMAGE ONLY) COACH & AUTO, MODERATE DAMAGE TO AUTO, MINOR DAMAGE TO COACH.	IB	11:12	11:58	17
							1085237	INSP L BROWN CLEARED, NO 799, SYSTEM SAFETY*, VIDEO* VEH DELAY: 00:46				
13:00 01/02/10	R OPERATOR KI	12	3448	639	28	8307	PARK PRESIDIO & CALIFORNIA (OB)	INTENDING PASS FELL FROM BUS SHELTER SEAT (NO INJURY)	OB	13:00		26
							1085248	AID REFUSED, OPERATOR CLEARED, VIDEO*.				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:48 01/02/10	R OPERATOR FL	39	3718	484	38L	6401	GEARY & VAN NESS (OB)	ACCIDENT-COACH AND PARKED TRUCK (NO INJURIES)	OB	17:48		38
							1085284	S/SAFETY*; CLAIMS-6A45-J. SPOHN*; VIDEO PULLED*; INSP. E. DENNIS; COACH R/SIDE REAR DOORS MADE CONTACT WITH THE DRIVER^S DOOR MIRROR OF PARKED, UNOCCUPIED TRUCK; INSP. DENNIS ASSISTED OPERATOR IN MOVING COACH TO MITIGATE DAMAGE TO TRUCK; NO DAMAGE TO COACH; MINOR SCUFF MARK ON TRUCK MIRROR HOUSING; NO POST ACCIDENT TEST NECESSARY.				
17:58 01/02/10	T SFPD DISPATCH PR	87	2141	62	30	5629	FRANCISCO & CHESTNUT	OFFICER VANKOLL (UNIT E14D) ALLEGES OPERATOR WAS RUDE AND UNPROFESSIONAL DURING ENCOUNTER WITH OFFICER. SFPD REQUEST INSPECTOR RESPOND TO NORTHERN STATION TO TAKE REPORT.		17:58		25
							1085292	INSP.GEETER RESPONDED. VIDEO* OPERATOR HAD BEEN RELIEVED BY RUN #160 @ 1812HRS.				
19:09 01/02/10	T SFPD COMM. CE PO	24	3301	411	6	5449	MARKET & 5TH STREET (IB)	SFPD REQUESTED COACH TO STOP, LOOKING FOR A PASSENGER ON COACH.	IB	19:09	19:15	38
							1085286	SFPD-UNIT UNKNOWN; INSP. J. FLORES CLEARED. VEH DELAY: 00:06				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, JANUARY 02, 2010											
Green	177	44	13	1	19	11	24.9	7.3	0.6	10.7	6.2
Cable Car	122	37	14	7	7	9	30.3	11.5	5.7	5.7	7.4
Potrero	168	52	24	1	14	13	31.0	14.3	0.6	8.3	7.7
Presidio	146	36	22	1	5	8	24.7	15.1	0.7	3.4	5.5
Kirkland	143	32	14	5	7	6	22.4	9.8	3.5	4.9	4.2
Woods	167	39	16	2	9	12	23.4	9.6	1.2	5.4	7.2
Flynn	164	49	31	0	13	5	29.9	18.9	0.0	7.9	3.0
Total	1,087	289	134	17	74	64	26.6%	12.3%	1.6%	6.8%	5.9%

Summary For The Last 7 Days

SATURDAY 12 26	1091	266	120	3	73	70	24%	11%	1%	7%	6%
SUNDAY 12 27	1038	239	91	6	78	64	23%	9%	1%	7%	6%
MONDAY 12 28	1600	386	140	78	105	63	24%	9%	5%	7%	4%
TUESDAY 12 29	1592	362	129	74	98	61	23%	8%	5%	6%	4%
WEDNESDAY 12 30	1609	396	147	74	96	79	25%	9%	5%	6%	5%
THURSDAY 12 31	1588	445	181	75	98	91	28%	11%	5%	6%	6%
FRIDAY 01 01 10	1031	276	130	22	35	89	27%	13%	2%	3%	9%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.