



**Muni
Service Delivery
Daily Report**

Sunday, January 3, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

JANUARY 04 2010

Morning Report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	8x=2, 38=2
Kirkland	7	0	0	0	2=1, 1x=1, 12=1, 19=1, 28=1, 43=1, 47=1
Woods	8	0	0	0	9=2, 16x=1, 18=1, 23=1, 29=1, 44=1, 71=1
Potrero	8	0	1	0	14=3, 22=2, 30=1, 49=2
Presidio	1	0	0	0	3=1
Green	1	0	0	0	L=1
F line	0	0	0	0	
TOTAL	29	0	1	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 01 / 03 / 10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9=1 38=1 71=1
Kirkland	1	0	1	0	28=1
Woods	0	0	0	0	
Potrero	11	0	0	0	6=1 14=7 22=1 30=1 33=1
Presidio	3	0	0	0	1=1 30=1 45=1
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	18	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 01/03/2010 -							
SIGN UP DEC 2009							
Cable Car one-piece	3	13	13.6%	46	4	13	91.3%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	2	0	5.3%	121	3	0	97.5%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	4	2	7.0%	126	5	2	96.0%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	6	0.0%	142	0	6	100.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	12	4	17.9%	136	16	4	88.2%
Potrero multi-piece	8		9.0%				
Presidio one-piece	4	3	7.7%	115	6	3	94.8%
Presidio multi-piece	4		4.7%				
Metro one-piece	0	10	0.0%	77	0	10	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	4	20.0%	30	3	4	90.0%
F Line multi-piece	2		22.2%				
System total				793	37	42	95.3%

Accidents

Sun Jan 03, 2010

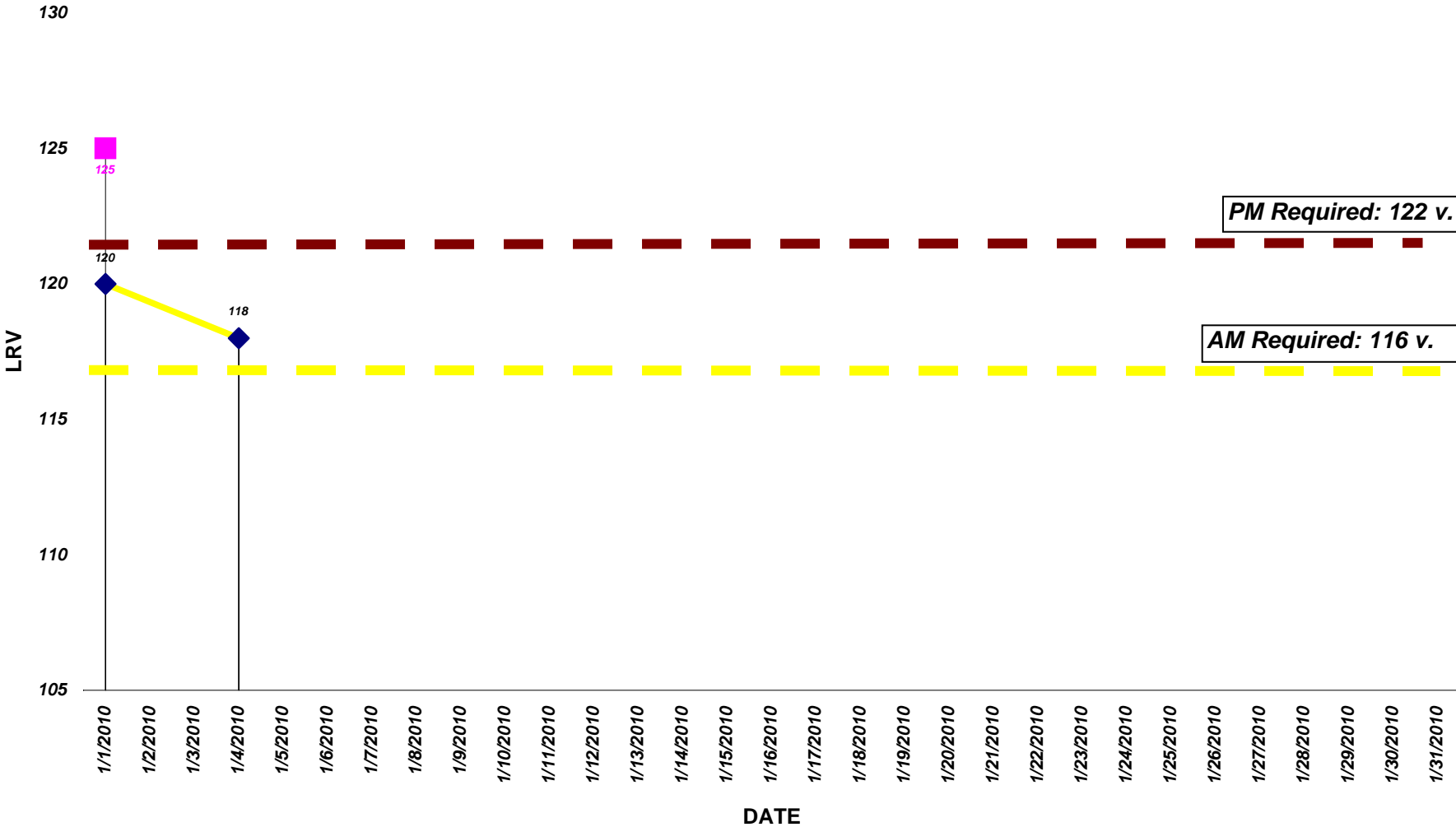
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:32 01/03/10	R OPERATOR CA	36	2361	37	60	18	JACKSON & POWELL (OB)	ACCIDENT CABLE CAR / AUTO (INTERSECTION)	OB	00:32	00:57	36
							1085312	INSP A. BEMNET RESP. SYSTEM SAFETY* AT 00:35HRS, CLAIMS 6A45*, J. RANCE*, SENIOR MGRS*, CPUC* AT 01:29HRS, SFPD A13E RESP. CASE # 100-006-314, MEDIC #84 TRANS. TO SFGH COMPLAINING OF CHEST PAINS AFTER REFUSING FIELD TEST FROM SFPD. SI CABLE CAR N/R VEH DELAY: 00:25				
03:56 01/03/10	R CENTRAL CONTR ME	23			N		FERRY PORTAL BETWEEN FERRY PORTAL & EMBARCADERO STATION. (OB)	INTRUDER / TRESPASSER	OB	03:56	04:05	86
							1085329	MRU 4S46 ESCORTED INTRUDER OUT OF SUBWAY AT EMBARCADERO STATION. SFPD* CAD.#560. STATIONARY ENGINEER 2W5. RUN 11/J/1501* INFORMED REGARDING TRESPASSER. SIGNAL MAINT.#501 NOTIFIED OF INTRUSION ALARM MALFUNCTION AT FPL. VEH DELAY: 00:09				
11:08 01/03/10	R 360/14/7133 O PO	39	3616	357	14	7054	MISSION & LOWELL (OB)	RENDERING AID, PEDESTRIAN FELL ON THE SIDEWALK	OB	11:08	11:58	17
							1085350	INSP TC JOHNSON CLEARED, MGR J STUART*, MEDIC 89 TRANSPORTED PEDESTRIAN TO SFGH, VIDEO* VEH DELAY: 00:50				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:41 01/03/10	R OPERATOR PO	39	3297	414	33	5462	STANYAN & HAYES (OB)	VEHICLE ACCIDENT (COACH & TREE BRANCH) NO DAMAGE TO COACH, NO INJURIES. BRANCH BROKE AND FELL ON PEDESTRIAN AID WAS REFUSED, PEDESTRIAN LEFT THE SCENE. SEE INTERVIEW TAG #1085353	OB	11:38	11:41	17
							1085352	OPERATOR INTEVIEWED, SYSTEM SAFETY*, VIDEO*, MGR J STUART*, VEH DELAY: 00:03				
11:42 01/03/10	R OPERATOR PO	39	3297	414	33	5462	25TH STREET & POTRERO (IB)	INTERVIEW, REGARDING TAG #1085352, TROLLEY POLES MADE CONTACT WITH TREE BRANCH, PART OF IT BROKE AND FELL ON TOP OF PEDESTRIAN, AID WAS REFUSED.	IB	12:19	12:19	17
							1085353	INSP E VICKERS CONDUCTED INTERVIEW.				
14:11 01/03/10	R OPERATOR GV	74	3380	167	F	1010	NOE & 17TH STREET (OB)	ACCIDENT, PCC & AUTO	OB LD	14:11 14:11	14:18 14:18	20
							1085375	SENIOR STAFF & SAFETY*, SYSTEM SAFETY*, CLAIMS # 06-A-45*, D. HILL*, NO OPERATOR 799, NO INJURIES, MINOR DAMAGE TO BOTH VEHICLES, INSP R PARKS*, INSP L HAYNES CLEARED. SI 17TH STREET & CASTRO (SIDE TRACK) VEH DELAY: 00:51 LINE DELAY: 00:07				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:56 01/03/10	R OPERATOR PO	26	3158	454	22	5404	FILLMORE & GOLDEN GATE (IB,OB)	NON-MUNI INJURY ACCIDENT BLOCKING INTERSECTION	IB	17:56	18:28	38
						1085416	UPPER MGMT.*; 311 CALL CENTER*; SFPD, SFFD; INSP. S. WONG; INSP. D. FONG; INSP. E. DENNIS; PRESIDIO SHOP 092; 1ST PAGE: 1829 HRS; FINAL PAGE: 1849 HRS. SFPD BLOCKED I/B AND O/B ON 22 FILLMORE LINES. REROUTE I/B: L/MCALISTER; R/DIVISADERO; R/EDDY; L/FILLMORE TO REGULAR ROUTE; O/B REROUTE: R/EDDY; L/DIVISADERO; L/MCALISTER; R/FILLMORE TO REGULAR ROUTE. VEH DELAY: 00:32 LINE DELAY: 00:51		LD	17:56	18:47	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	
01/05/10	TUESDAY		
01/06/10	WEDNESDAY		
01/07/10	THURSDAY		
01/08/10	FRIDAY		
01/11/10	MONDAY		
01/12/10	TUESDAY		
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
January 4, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

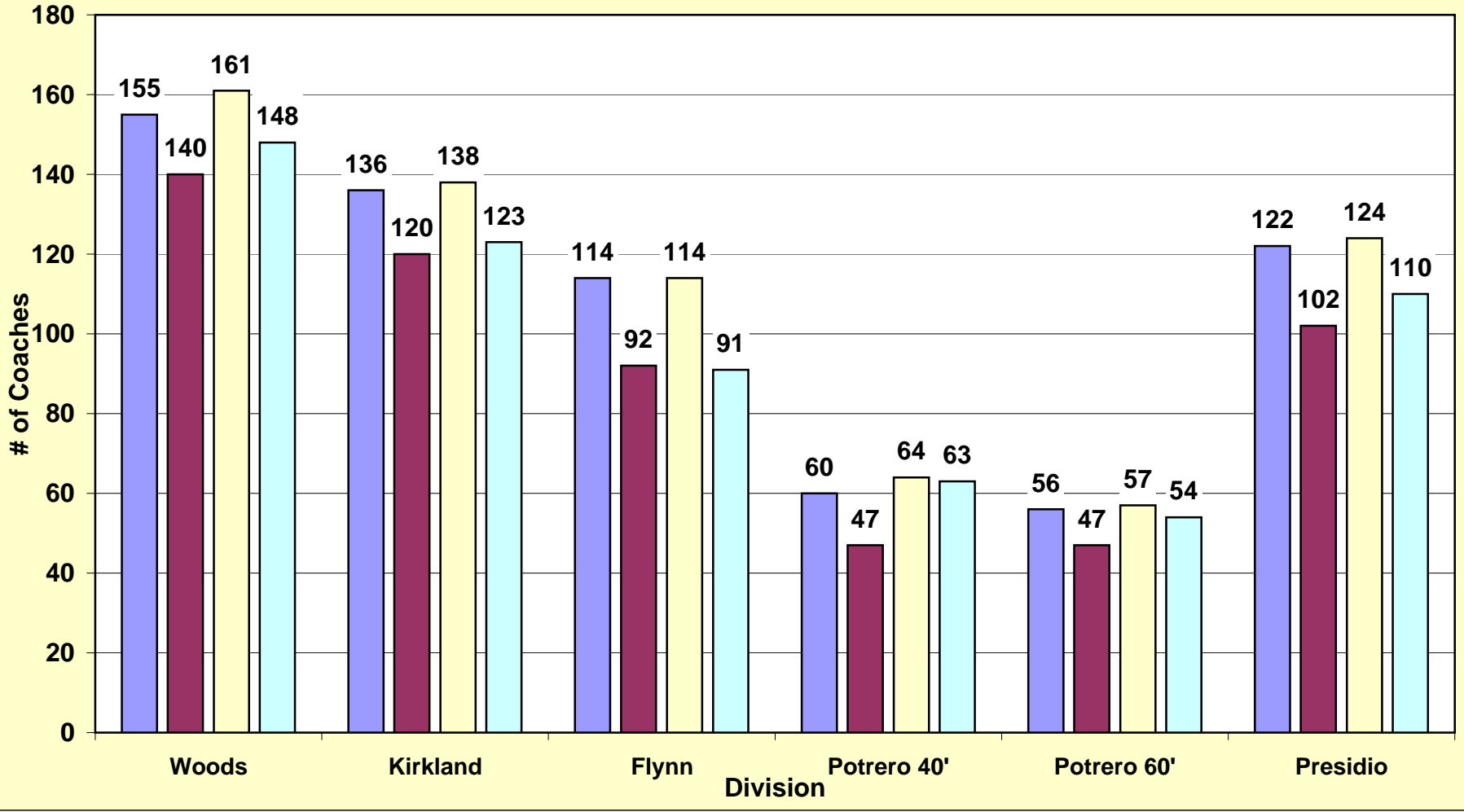
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance January 4, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	33	8	4	4
Equipment available for service @ 7:30 a.m.	118	13	6	4

Motor & Trolley Coaches Availability
 A.M. 1/4/10 & 12/31/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
1/4/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	2	0	3	5	17
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance Holds	36	9	10	55	15	17	43	75	130
Awaiting parts	9	1	0	10	6	6	11	23	33
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	136	114	405	60	56	122	238	643
Final a.m. pull-out	140	120	92	352	47	47	102	196	548
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	8	7	5	20	1	6	1	8	28
Afternoon (p.m.) availability									
12/31/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	2	9	0	0	0	0	9
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	30	7	10	47	11	16	41	68	115
Awaiting parts	9	1	0	10	4	4	9	17	27
Radio	1	0	0	1	0	0	0	0	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	161	138	114	413	64	57	124	245	658
Final p.m. pull-out	148	123	91	362	63	54	110	227	589
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	6	7	0	0	0	0	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, JANUARY 03, 2010											
Green	150	37	9	1	20	7	24.7	6.0	0.7	13.3	4.7
Cable Car	119	38	22	3	8	5	31.9	18.5	2.5	6.7	4.2
Potrero	161	44	21	1	13	9	27.3	13.0	0.6	8.1	5.6
Presidio	132	27	12	1	5	9	20.5	9.1	0.8	3.8	6.8
Kirkland	147	35	16	3	9	7	23.8	10.9	2.0	6.1	4.8
Woods	178	41	16	0	14	11	23.0	9.0	0.0	7.9	6.2
Flynn	150	41	23	0	12	6	27.3	15.3	0.0	8.0	4.0
Total	1,037	263	119	9	81	54	25.4%	11.5%	0.9%	7.8%	5.2%

Summary For The Last 7 Days

SUNDAY 12 27	1038	239	91	6	78	64	23%	9%	1%	7%	6%
MONDAY 12 28	1600	386	140	78	105	63	24%	9%	5%	7%	4%
TUESDAY 12 29	1592	362	129	74	98	61	23%	8%	5%	6%	4%
WEDNESDAY 12 30	1609	396	147	74	96	79	25%	9%	5%	6%	5%
THURSDAY 12 31	1588	445	181	75	98	91	28%	11%	5%	6%	6%
FRIDAY 01 01 10	1031	276	130	22	35	89	27%	13%	2%	3%	9%
SATURDAY 10 02 10	1087	289	134	17	74	64	27%	12%	2%	7%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.