

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JANUARY 04, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	97.4	31	56

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2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	24	20%
CABLE CAR	26	31	19%
WOODS	143	171	20%
KIRKLAND	111	126	14%
FLYNN	103	109	6%
POTRERO 40'	49	57	16%
POTRERO 60'	47	47	0%
PRESIDIO	103	120	17%
TOTAL	716	801	12%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	242	61	11	6	20	24
Cable Car	120	25	5	4	11	5
Potrero	235	58	25	1	23	9
Presidio	194	30	6	2	9	13
Kirkland	223	51	13	6	22	10
Woods	360	72	28	7	27	10
Flynn	192	34	13	4	12	5
TOTAL	1,566	331	101	30	124	76

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:43 01/04/11	R OPERATOR KI	14	3623	629	10	8042	SANSOME & SACRAMENTO (IB)	ACCIDENT AUTO/COACH H/R	IB	06:43	07:44	40
						1147919	MOTORIST LEFT SCENE S/S*.VIDEO* INSP.T60 WELCHER,C INTERVIEWED OPERATOR VEH DELAY: 01:01					
15:02 01/04/11	R OPERATOR PO	11	1407	332	33	5428	STANYAN & HAIGHT (IB)	ACCIDENT COACH AND VAN)	IB	15:02	15:43	11
						1148006	INSPECTOR LUM,B;CLAIMS *,VIDEO *,SYSTEM SAFETY *,ANDREWS,A.* VEH DELAY: 00:41					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:15 01/04/11	R OPERATOR GV	79	2589	156	F	1007	MARKET STREET & LAGUNA STREET (OB)	OPERATOR REPORTS AN INTOXICATED MALE PASSENGER FALLING ON BOARD HIS PCC SUSTAINING MINOR LACERATIONS TO HIS FOREHEAD.	OB	13:15	13:38	23
						1147881	INSP. 4-C-55A HAYNES RESP., MEDICAL CAD#195, MEDIC#14 RESP. TREATED TRANSPORTED INTOXICATED MALE TO SFGH, CLAIMS UNIT#06-A-48 *, INSP. 4-T-42B WILLIAMS DISPATCHED TO INTERVIEW OPERATOR @ 17TH. STREET AND CASTRO, SYSTEM SAFETY*, 2-M-7 C. CARRILLO* VEH DELAY: 00:23 LINE DELAY: 00:23	LD	13:15	13:38		